

GOVERNMENT OF THE REPUBLIC OF TRINIDAD AND TOBAGO

SOCIAL SECTOR INVESTMENT PROGRAMME

2021 RESETTING THE ECONOMY FOR GROWTH AND INNOVATION



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Executive Summary

The Social Sector Investment Programme (SSIP) 2021 examines the social milieu of Trinidad and Tobago, and highlights all progress made toward attaining social transformation and development. It also provides an overview of the national social context by examining existing and new social sector initiatives, and the investments made by the key Social Sector Ministries and the Tobago House of Assembly (THA) toward social development, during the 2020 fiscal year. The major Social Sector Plans for the fiscal year 2021 are also outlined in the document.

This year's SSIP 2021 is an abridged version comprising three (3) chapters only. This is due primarily to the removal of previous chapters on the International and Caribbean situations with main focus being placed on the national position. Consequently, the document takes into consideration the peculiar circumstances attributed to the current global COVID-19 pandemic, which has significantly impacted economies locally, regionally and internationally, as well as it provides a snapshot of the socio-economic events to take place nationally through post-COVID-19 lenses, as the Social Sector navigates its way on the road to economic recovery. The Chapters are summarised as follows:

Chapter One - The National Social Situation provides an overview of the major advancements made within the Social Sector for fiscal 2020. The Chapter comprises two main sections, which focus on two critical thematic areas of the National Development Strategy (NDS) 2016–2030 (Vision 2030), namely, *Theme 1: Putting People First: Nurturing Our Greatest Asset* and *Theme II: Delivering Good Governance and Service Excellence* where the data is reflective of Government's various efforts aimed at enhancing Trinidad and Tobago's social capital and human development profile from a multisectoral perspective. It is also informed by efforts to

realise the United Nations 2030 Agenda for Sustainable Development.

The Chapter also features Trinidad and Tobago's Social Sector's response to the impact of the COVID-19 pandemic as efforts were made to maintain the social, mental and economic equilibrium of the citizens and the economy at large, while protecting the rights and dignity of the most vulnerable. Consequently, the Roadmap to Recovery Committee's Roadmap for Trinidad and Tobago Post COVID-19 Pandemic has identified inter alia three (3) immediate priorities, namely: (i) addressing and mitigating the hardship inflicted by COVID-19; (ii) restarting the economy; and (iii) laying the foundation for sustained economic recovery, as the way forward.

THEME I: PUTTING PEOPLE FIRST: NURTURING OUR GREATEST ASSET

Goal 1: Our Society will be grounded in the principles of Social Justice

In fiscal 2020 the Government of Trinidad and Tobago (GoRTT) through the Ministry of Labour and Small Enterprise Development (MOLSED) increased the national minimum wage from \$15.00 per hour to \$17.50 per hour as part of its commitment to ensuring economic stability, decent work and fair wages for all employed persons. This increase in minimum wage came at an opportune time given the volatile nature of the economy and the significant inflation that has adversely affected the purchasing power and socio-economic standing of individuals and households. The Ministry also sought to increase awareness on the issue of decent work through a number of Webinar series. The series covered a wide spectrum of issues as part of discussions regarding labour affairs in Trinidad and Tobago, inclusive of the National Minimum Wage and Employment Injury Benefits. A roadshow campaign entitled Maternity Matters at Work, which is aimed at sensitising and promoting the rights



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of pregnant employees and the responsibilities of their employers, was also rolled out by MOLSED .

The Ministry of Social Development and Family Services (MSDFS) also launched an internal *Values, Attitudes and Behaviours (VABs)* campaign for both staff and clients as part of the ongoing impetus to sustain positive values, attitudes and behaviours. The objectives of the internal VABs campaign are:

- To restore and develop core values;
- To encourage customer focus towards better service;
- To foster mutual respect and understanding towards overall wellbeing;
- To improve communication and collaboration; and
- To build a resilient organisation with a communal value system.

In the area of poverty alleviation, the Consultation Report on Multidimensional Poverty in Trinidad and Voices of Children in Poverty in Trinidad (December 2019), developed by the MSDFS, sought to determine a multidimensional definition of poverty that can be applied to the local context. It is envisaged that the culmination of robust data collected through the widespread and rich focus groups discussions already held will facilitate greater appreciation by the Government and the wider public on the social and economic factors that contribute to poverty, as well as provide clearer indicators on how society can remedy some of the adverse situations pertaining to the nation's most vulnerable, and those atrisk of becoming victims of domestic and sexual abuse, juvenile delinquency, sexually transmitted diseases and other social ills.

Additionally, the Government through the *Community Recovery Team* is evaluating and designing a path forward for 'hotspot areas' or depressed communities in need. The goal of the team is to provide the resources to implement solutions that are actionable through targeted initiatives for the creation of sustainable and equitable community development, as well as demonstrate the state's pledge to improve the lives of all vulnerable groups of persons.

Concomitantly, the GoRTT through the Ministry of the Attorney General and Legal Affairs (MAGLA) has amended Chapter 82:80 of the Copyright Act, to give effect to the Marrakesh Treaty to Facilitate Access to Published Works

for Persons Who Are Blind, Visually Impaired or Otherwise Print Disabled as well as the Beijing Treaty on audiovisual performances. The legislation, which was passed in May 2020, represents a significant breakthrough for the community of Persons with Disabilities, of which 15,000 to 17,000 persons are recognised as being blind or visually impaired in Trinidad and Tobago.

In fiscal 2020, the OPM (GCA) led by the Gender Affairs Division (GAD) and stakeholders undertook several initiatives geared towards sensitisation and the elimination of violence against women entitled:

- Communicating for Gender Justice: A Gender Sensitivity Workshop which targeted Media Practitioners and Communication Officers in Government Agencies;
- "Sexual Violence and the Issue of Consent". Beneficiaries included Staff of the OPM, Care Givers/Managers of Children's Community Residences, Gender Focal Points of Government Ministries/State Agencies, Academia, Civil Society Organisations and Individuals; and
- A GBV Outreach was held in collaboration with the Trinidad and Tobago Prisons Service conducted for female prisoners and off duty prison officers at Women's Prison Golden Grove, Arouca in November 2019. The intervention ensures women who are incarcerated for reacting to GBV are exposed to domestic violence sensitisation and education through social programmes.

Goal 2: Social Services Delivery will be improved to better serve the needs of vulnerable groups

In August, 2020 the MSDFS moved one step closer towards the implementation of Phase I of the *National Social Mitigation Plan* (2017–2022) through the engagement of a consultant. The plan, which was approved by Cabinet in 2017, is a social recovery blueprint aimed at cushioning the psychosocial, economic and social impact of the global downturn in the economy, and particularly on the citizens of Trinidad and Tobago. The theme of the NSMP, "Building Resilience to Secure Our Nation", is most apt given the current onset of the COVID-19 pandemic.

Moreover, the Ministry of Social Development and Family Services (MSDFS) in collaboration with the Ministry of Public Administration (MPA) also finalised a Diagnostic Assessment and Service Improvement Plan

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for the Social Welfare Division (SWD) of the MSDFS. The project formed part of the Ministry's drive towards institutional strengthening and efficient and effective service delivery. The Ministry also launched a Ticketing system at the SWD, which is a type of receipt given to all clients conducting a service transaction to track the record of all documents submitted and outstanding by clients at the Social Welfare Offices/Local Boards.

The Ministry has also remained steadfast in its efforts to improve its technology ecosystem by engaging a contractor for its long-awaited Integrated Social Enterprise Management System (ISEMS) project. This system is designed to provide for a comprehensive information system to administer the Ministry's various programmes, grants and services. ISEMS is an Enterprise Resource Planning (ERP) solution that facilitates electronic case management of the Ministry's clients and the wider social sector. The proposed ISEMS when implemented will provide both the technological framework for integrated social service delivery and is expected to revolutionise the manner in which services are delivered.

Complementary to the above services are those provided by the National Insurance Board of Trinidad and Tobago (NIBTT), which are also critical to the national social protection framework. The NIBTT provides protection against economic and social distress (loss of earnings arising out of work-related injuries and other contingencies) to over 600,000 insured persons. In fiscal 2020, the NIBTT successfully launched its 5-Year Strategic Plan 2020–2024 which highlights the following key areas of focus:

- Governance and Legal
- Compliance & Collections
- Empowered, Engaged Workforce
- Customer Experience
- Leveraging Technology

The current advent of the COVID-19 pandemic has put the spotlight on the matter of food security both nationally and globally. Consequently, the Ministry of Agriculture Land and Fisheries (MALF) in addition to implementing robust policy initiatives for the sustainability of agriculture and land management systems, has officially launched the *National Seed Initiative*

- Grow Your Own Food with the intent of distributing over fifty thousand (50,000) packets to the national community, to encourage persons' involvement in home gardening. Furthermore, the Moruga Agro-Processing and Light Industrial Park was also officially opened by the MALF in July 2020 as the first of its kind in Trinidad and Tobago. This facility offers leasable spaces for the growth and expansion of operations in light manufacturing and the processing of primarily agro-products thereby contributing to the socio-economic development of the Moruga Community.

Goal 3: Citizens will have access to adequate and affordable Housing

During fiscal 2020 the Tenancy Policy was launched as a significant milestone in the Government's thrust to provide housing solutions aimed at improving the living conditions and circumstances of low to middle-income families. The policy seeks to provide security of tenure for specific groups of squatters on state lands who do not fall within the State Lands Act 25 of 1998 but have been occupying state lands prior to June 14, 2014.

The GoRTT also provided access to adequate and affordable housing solutions through the implementation of various home improvement and housing acquisition initiatives. The implementation of the Bayshore Housing Project, which forms part of the San Fernando Waterfront Redevelopment Project, was approved as a planned undertaking consisting of the development of 10 acres of land located in areas of Bayshore and Marabella for the construction of 130 residential housing units. Moreover, a number of houses were distributed across Trinidad and Tobago as part of the contractual agreement between the Housing Development Corporation (HDC) and the China Gezhouba Group International Engineering Company Limited (CGGC) for the provision of 5,000 affordable housing units.

Goal 4: The healthcare system will be sustainable and modern and deliver higher standards of healthcare

The health and well-being of the citizens remain a top priority of GoRTT through its commitment to improving healthcare service delivery and operating efficiency. Accordingly, a "patient-centred approach"



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has been utilised for the delivery of health care services that emphasizes meeting the needs of all segments of the population and providing equitable access to healthcare services. Congruently, the Ministry of Health (MoH) in recognition of the UNAIDS declaration to achieve the 90-90-90 targets by 2020 and end AIDS target by 2030, has articulated that the reduction of the national population's susceptibility to HIV and AIDS, is of paramount importance. The Ministry also continued the implementation of Free HIV Testing & Counselling through the Regional Health Authorities (RHA) and Non-Governmental Organisations (NGO) partners, and programmes such as the Prevention of Mother to Child Transmission (PMTCT) and antiretroviral treatment and care programmes.

Despite the challenges posed by the COVID-19 pandemic, the MoH continues to respond systematically in its handling of the burgeoning medical crisis, through the implementation of health restriction protocols and the operation of a parallel health system.

Goal 5: Citizens will be empowered to lead healthy lifestyles

Non-Communicable Diseases (NCDs), mainly heart disease, diabetes, cerebrovascular disease and cancer, are the leading causes of morbidity and mortality globally and locally. Cardiovascular disease, the leading cause of mortality, accounts for more than 50% annually. As a result, the goal of the MoH's NCD Plan is to reduce the burden of preventable mortality due to NCDs by 25% by 2025. In keeping with this strategy, the MoH is focusing on Behavioural Risk Factor Reduction in tobacco use. alcohol consumption, unhealthy diets and physical inactivity. This management action is based on People Empowerment, i.e. transforming persons to healthseeking behaviours with a "Healthy Me Healthy You" strategy to improve one's health status through the selfmanagement of health care. Additionally, Behavioural Health Wellness Services, as a means of transforming the culture and paradigm of health from being seen as a burden and stigma to constant improvement and development using a life course approach, is being employed.

Given that sport and physical activity have a positive effect on healthy lifestyles these remain a priority area for the Ministry of Health. According to the National Strategic Plan for Prevention and Control of NCDs (2017–2021), the target is to reduce the proportion of adults and adolescents engaging in insufficient physical activity by 20%. Furthermore, in fiscal 2020 the GoRTT under the aegis of the Ministry of Sport and Youth Affairs (MSYA) continued to develop and implement initiatives to encourage participation in sport, recreational and physical activities in accordance with its Sport Policy and Strategic Plan.

Goal 6: The family will be protected and supported

The family continues to be the bedrock of society notwithstanding the rising societal challenges such as domestic violence, teenage pregnancy, child abuse and gang-related activity that threaten to undermine its stability. In fiscal 2020 the MSDFS conducted 12 virtual focus group sessions to inform the revision of the National Parenting Policy (Green Paper). Sessions were conducted with critical and sensitive vulnerable groups such as children in homes/orphanages, children in conflict with the law, and parents who are incarcerated. The findings from these sessions will facilitate the comprehensive revision of the document for submission to the Cabinet for approval as a White Paper. In tandem, the Ministry has also developed a Draft National Family Policy following the successful hosting of a series of targeted stakeholder meetings with representatives from approximately 23 Government organisations. The Policy is to be submitted to Cabinet for approval as a Green Paper in fiscal 2021.

Complementary to the above policy direction, the Ministry of Community Development, Culture and the Arts (MCDCA) continued implementation of its Mediation Programme, which is mandated to facilitate the peaceful management of a wide range of civil and family conflict issues occurring in families and communities. Some of the issues dealt with included: neighbourhood conflicts, family and relationship disputes, community disputes, and juvenile conflicts.

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Goal 7: Trinidad and Tobago will have a modern, relevant and accessible education and training system

During fiscal 2020 information communication technology became a driving force in the delivery of education. The Ministry of Education (MOE) was instrumental in improving its information and communication technology to support the delivery of services to both its internal and external clients. Some of these initiatives were the implementation of the process to enable full-scale e-Testing infrastructure and support to ensure institutional readiness for CXC e-Testing. A main objective of the project is to guarantee that all Secondary Schools have the required connectivity and devices to undertake online examinations from CXC in 2022. This entails the distribution of 19,000 laptops and 529 charging/storage carts to all secondary schools and related institutions to facilitate online examinations for students, as well as offer the facility for CXC specific online examinations.

Additionally, the School Learning Management System (SLMS) online digital platform for teaching and learning, which provides educational resources and materials to students and teachers, to facilitate learning using web-based technologies was introduced. Albeit there were challenges affecting the rollout of this initiative, the swift implementation of the system illustrated the Government's commitment to inform policies and implement initiatives that improved the quality of educational services provided to the nation's children, thereby ensuring that no child is left behind. The MOE, in keeping with this tenet, embarked on Early Childhood Intervention for Learners with Special Needs/Disabilities initiative to address the needs of students whose learning and development may be impacted by the Attention Deficit Hyperactivity Disorder and the Autism Spectrum Disorder in schools.

In fiscal 2020 the National Institute of Higher Education, Research, Science and Technology (NIHERST) through its ongoing development of science, technology and higher education in Trinidad and Tobago, continued to advance the Government's goal to enhance the innovative, creative and entrepreneurial capabilities of the general population. Other tertiary institutions

such as the University of the West Indies (UWI), offers courses and programmes leading to officially recognised higher education degrees such as pre-bachelor degrees (i.e. certificates, diplomas, associate or foundation), bachelor degrees, master degrees, doctorate degrees in several areas of study. These programmes span seven faculties comprising, Engineering, Food and Agriculture, Humanities and Education, Law, Medical Sciences, Science and Technology, and Social Sciences which when combined has an enrolment of approximately 17,000 undergraduate and postgraduate students per academic year.

Moreover, the University of Trinidad and Tobago (UTT) entered into a formal agreement with the Caribbean Public Health Agency (CARPHA) to promote mutual cooperation in health education and research. The initiative will enhance the delivery of public health goods and services to address health priorities in the Caribbean. The COVID-19 pandemic also presented several opportunities for the University to strengthen its operations and increase student and public engagement. Accordingly, the UTT transitioned to a fully online delivery mode, as well as prepared for online assessments.

On the other hand, Technical Vocational Education and Training Institutions such as the National Energy Skills Centre (NESC) which was established in 1997, to build human capital as a lead training provider, in March 2020, underwent a recertification audit, which allowed it to retain its ISO 9001: 2015 Certification. YTEPP Limited which partners with the Vehicle Maintenance Corporation of Trinidad & Tobago (VMCOTT) Limited, continued to target nationals between the ages of 16 to 60 years, including youth, unemployed, underemployed, retrenched/displaced persons and underserved communities. Training is provided in the automotive industry, with emphasis on enhanced readiness for employment and self-employment.

Altogether these are just some of the academic and technical vocational institutions that continue to play pivotal roles in providing tertiary and practical education systems that are modern, inclusive, accessible and relevant to the development needs of the economy, and also congruent with the United Nations Sustainable Development Goals (SDGs).



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THEME II: GOOD GOVERNANCE AND SERVICE EXCELLENCE

Goal 1: Our governance approach will be based on principles of participation and inclusion

In fiscal 2020 the MSDFS, as the lead social sector Ministry addressing issues related to the vulnerable population, introduced the Disability Assistance Grant for Minors (DAGM) to enhance its level of support to children with disabilities in Trinidad and Tobago. This was facilitated by the removal of the age eligibility criterion for the receipt of the disability grant under the Public Assistance Act Chapter 32:03. The new grant is payable in the increased sum of \$1,500.00. The Ministry, in January 2020 also established the Inter-Agency Committee for the Implementation of the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) Protocol and the National Policy on Persons with Disabilities, with a view to promote, monitor and evaluate the implementation of the United Nations Committee on the Rights of Persons with Disabilities (UNCRPD) and the National Policy on Persons with Disabilities (PWDs) for two years. Initiatives to address other vulnerable groups such as older persons were also pursued and are outlined in this section.

Goal 2: The public service will have modern, effective and efficient public management systems

In fiscal 2020 the Ministry of Public Administration (MPA) established the Community of Practice for Policy Development and Management in the Civil Service, in keeping with its mandate to modernise the public service. The main objective of this initiative is to build a more coordinated, cohesive, and standardised approach to policy formulation and management within the Public Service. The MPA, in tandem with the above initiative, also collaborated with the Ministry of Trade and Industry (MTI) to procure a consultancy for the modernisation of the Electronic Transactions Act (ETA) through a loan from the Inter-American Development Bank (IDB). It is anticipated that the update of the ETA will enhance the environment in which Trinidad and Tobago local businesses can serve domestic, regional and international consumer markets.

Concomitantly, the TTBizLink, led by the MTI, continues to be the GoRTT's secure online interface (Single Electronic Window) facilitating Government to Business (G2B) and Business to Business (B2B) services.

The Ministry of Planning and Development (MPD) in partnership with the Ministry of Rural Development and Local Government (MRDLG) commenced the automation of the construction permit process. This project, also financed through an Inter-American Development Bank loan, involves the upgrade of the application and approval process relevant to building construction or the subdivision of land. The implementation of this automated system addresses the many challenges encountered by applicants seeking approval of their building plans thereby fostering greater transparency, accountability, efficiency and confidence in the process.

Efforts to modernise the Central Statistical Office toward the establishment of the National Statistical Institute of Trinidad and Tobago (NSITT) remain on the 'front burner' of the MPD. This initiative is expected to result in the transformation of data capture and information management systems in keeping with the National Development Strategy (Vision 2030), and by extension public sector reform.

Goal 3: Public Service Delivery will be Customer-Focused

As part of Government's growing impetus toward digital governance the Ministry of Communications, in August 2020 launched the *TTOneLink-Mobile App* to sensitise the public about Government's services, news, press briefings, vacancies, and opportunities on new and existing services, through an application, which is downloaded by a user to a mobile device. The goal of the project is to increase awareness about government services and activities to the public.

Complementary to the above initiative is the *TTWiFi Project*, which was introduced by the MPA to improve service delivery through Electronic government (e-government), which is an integral component for transforming and improving the service delivery of the public service. The provision of online access to government information and services facilitates the reduction in the customer waiting time.

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The National Entrepreneurship Development Company Limited (NEDCO) in October 2019 launched a business development software called the *Emortelle System* which is intended to improve operational efficiency in loan application diagnostics, data entry and file maintenance and report generation as well as facilitate entrepreneurs in accessing financing from the institution.

Goal 4: Trinidad and Tobago will have modern, legal, regulatory and law enforcement systems

In fiscal 2020, the Judiciary continued its roll-out of e-services to all Supreme and District Courts in Trinidad and Tobago as part of innovative measures to improve overall efficiency in the administration of justice. These measures included:

- Trinidad and Tobago Judicial Management Information System (TTJIM), which is an online court management system to facilitate searches and create case information on cases in all of the courts;
- Court Pay a service that makes payment easier through an online electronic payment system;
- E-probate a service that allows a user to conduct online probate searches; and
- Video-conferencing and virtual court hearings.

The Judiciary also intends to expand its accommodation by an additional sixty-one (61) criminal courtrooms to allow for the acceleration of civil and criminal justice proceedings and ultimately reduce the overall burden of the court system.

In November, 2019 the Trinidad and Tobago Police Service (TTPS) developed and launched the *TTPS Mobile App* to allow for greater partnership between citizens and the Police Service. Through this app, citizens will be able to make reports on criminal activities to the Police in real-time thus allowing for easy accessibility of the services of the TTPS by the citizens and residents within the various police jurisdictions.

Special Feature: Trinidad and Tobago's Social Sector Response to the Impact of COVID-19

The effects of the COVID-19 pandemic in Trinidad and Tobago have been diverse, creating both a public health and economic crisis. This situation also came at a time when Trinidad and Tobago's energy-driven economy was impacted by exogenous factors such as the collapse in oil prices in the first quarter of 2020. These simultaneous events have therefore resulted in the GoRTT adopting a "Whole of Government" approach as a core strategy to provide relief and support to vulnerable sectors of the population. The MSDFS, as lead in the Government's social protection framework, collaborated with different Government Ministries, Civil Society, Non-Governmental and Faith-Based Organisations to provide varying degrees of support services to citizens in need. These efforts included inter alia the donation of masks and hand sanitisers to essential workers, as well as vulnerable groups such as the street dwelling population.

Overall, the cost of the nation's interventions and safety net measures to more than 220,000 beneficiaries to date is estimated at Four Hundred and Eighty-One Million, Nine Hundred and Forty Thousand, Seven Hundred and Seventy Dollars (\$481,940,770.00).

The GoRTT in moving ahead will be guided by *Roadmap* for *Trinidad* and *Tobago Post COVID-19 Pandemic*, which was developed by the Roadmap to Recovery Committee, to devise a strategic 'way forward' to return the country to social and economic viability for recovery and resilience. This Committee has identified three (3) immediate priorities, viz:

- Address and mitigate the hardship inflicted by COVID-19;
- 2. Restart the economy; and
- 3. Lay the foundation for sustained economic recovery.

The Committee has also articulated four (4) main objectives for this exercise as stated below:

- 1. Social Protection Leave No One Behind
- 2. Retain and Create Jobs
- 3. Boost Aggregate Demand
- 4. Minimise and Remediate Supply Disruptions



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Chapter Two – Overview of the Social Sector and the Review of Social Programmes and Initiatives for Fiscal 2020 examines the budgetary allocations made by GoRTT towards Social Sector development. It also highlights the performance of selected economic indicators during the reporting period and identifies inter alia policies developed and research undertaken. It further examines the initiatives undertaken by the key Social Sector Ministries for fiscal 2020 and puts the spotlight on social issues relating to community development; education and training; health; gender and child affairs; housing; labour. The major achievements within the social sector are also presented as a feature of the chapter.

The national expenditure for fiscal 2020 was TT\$53.036 billion. According to the National Budget Statement 2020, Social Sector allocations focused on three (3) main areas: Education and Training, Safety and Security and Health Care. The Ministries of Education, Health and Social Development and Family Services received the largest budgetary rates of allocation of 31%, 29% and 26 % respectively. This is a direct reflection of the Government's continuous commitment to building human capital through its investment in education and training, public healthcare services and its efforts to eradicate social ills such as poverty, inequality and social exclusion.

The combined budgeted allocations decreased from \$10.95 billion in fiscal 2019 to \$10.51 billion in fiscal 2020. The total budgetary allocation for the Tobago House of Assembly (THA) amounted to \$2.283 billion which when disaggregated indicate the sums of \$2.033 billion being allocated for Recurrent Expenditure, \$231.6 million being allocated for capital expenditure and \$18.0 million being allocated for Unemployment Relief Programme (URP).

Concurrently, a review of the more than 140 social programmes implemented across 15 Ministries and Agencies and the Tobago House of Assembly in fiscal 2020 indicated that despite the onset and negative impacts of the COVID-19 pandemic, several of the nation's social programmes were maintained though with some adjustments in their administration. These new operations, notwithstanding the nation's adherence to the Public Health physical distancing measures, have reflected that the programmes implemented continued

to benefit a significant number of the population of vulnerable persons. Some new programmes and projects which were developed by Ministries and Agencies were as follows:

- Digitisation of Government Media Assets (DOGMA) Initiative (MOC);
- Establishment of a Workshop Centre (Female), Gasparillo (OPM);
- DevelopTTSystem (MOP);
- Small & Medium Construction Incentive Programme (SMCIP) (MHUD); and
- "We Empower You Thrive" Collaborative Webinar Series (MOLSED).

The policy development and research initiatives are as follows:

- National Records & Information Management (NRIM)
 Policy & Legislation (MOC);
- The National Cultural Policy of Trinidad and Tobago (MCDCA);
- National Policy Guidelines on Preparing Workplaces in Trinidad and Tobago for COVID-19 (MOLSED); and
- Medical Interns Policy (MoH).

Chapter Three – The Social Sector Plans for Fiscal 2021 identifies the critical initiatives of the Ministries in the Social Sector and the Social Services Divisions of the Tobago House of Assembly for implementation in fiscal 2021. Such initiatives are to be viewed within the context of the National Social Mitigation Plan (2017-2022) the Government's Manifesto and the *Roadmap for Trinidad and Tobago Post COVID-19 Pandemic*.

A key imperative for the execution of the *Roadmap*'s interventions "all hands on deck" approach is to proactively transform the capability and capacity of the Government to the digital economy." Consequently, the *Roadmap* has also identified two specific objectives relevant to the social sector namely: 1: Social Protection: Leave No One Behind and 2: Retain and Create Jobs. It is envisaged that these objectives will, in the short term, provide direct support to those families, sectors and segments of the society that have been hardest hit by the disruption brought on by COVID-19. To this end the upcoming

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fiscal 2021, will see the Government's continued thrust to maintain the high levels of investment in the social sector in order to mitigate the negative impact of the pandemic and sustain the gains made over the years.

Some key initiatives to be implemented in fiscal 2020/2021 are outlined in Table I below:

	AREA OF FOCUS	SECTOR PLANS FOR FISCAL 2021	
1	Education	Fab Lab to Fab Academy uSTEM Project (Pilot) Youth Training and Employment Partnership Programme (YTEPP): BPTT/YTEPP Cosmetology on Wheels Project Retraining Programme The Rehabilitating Inmates through Training and Retraining (RITTR) Programme (RITTR) National Institute of Higher Education, Research, Science and Technology (NIHERST): Implementation of Virtual Reality Tours of the National Science Centre (NSC)	
2	Health	Construction of CARPHA Headquarters and CARPHA, NPH and NBTS Laboratories Refurbishment works to the Princess Elizabeth Home: • Medical Equipment Upgrade Programme Health Information Systems for Arima and Point Fortin Hospitals: • Health Services Support Programme (HSSP) • NCBs Prevention and Control • Human Resources • Health Information Management System (EMR) • Health Facilities Investment • Project Administration	
3	Housing and Urban Development	Public Awareness and Education Campaign Urban Upgrading and Revitalisation Programme The Housing and Village Improvement Programme (HVIP) Social and Economic Programme for East Port of Spain	
4	Labour	 Labour Legislation Reform: Legislation for the Prevention and Elimination of the Worst Forms of Child Labour; Trade Disputes and Protection of Property Act, Chap. 88:03; Legislation related to Employment Standards; and Truck Act, Chap. 88:07 Policy Development: Labour Migration Policy National Policy for the Prevention and Elimination of Child Labour: 	
5	National Security	 Crime Prevention: Expansion of the National Crime Prevention Programme (NCPP) into other Municipalities Operationalisation of the Cure Violence programme Strengthen Community Relations: Expansion of Street Talk and other community related projects which have been designed and developed in such a way to rebuild the confidence and the image of the TTPS Collaboration with Non-Governmental Organisations: Expansion of the Operational Framework of Crime Stoppers 	
6	Office of the Prime Minister- Gender and Child Affairs	 Child Affairs: Establishment of Two Drug Rehabilitation Community Residences in Tobago Feasibility Study - Creation of a Community at Aripo, Wallerfield National Children's Registry Renovation of Community Residence to Accommodate Children in Need of Supervision (CHINS) Children's Authority of Trinidad and Tobago: Supply and Implement a New Call Centre for Registry Gender Affairs Division: Establishment/Renovation of Safe Houses/Shelters 	

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	AREA OF FOCUS	SECTOR PLANS FOR FISCAL 2021	
7	Public Administration and Digital Transformation	Continued Implementation of the TT Wi-Fi Project: ICT Access Centres: Universal Service Infrastructure – Broadband Development Access e-Identity and Interoperability	
8	Public Utilities	 Utilities Assistance Programme (UAP): Provision of Solar Panel Assistance Public Education Campaign Telecommunications Services of Trinidad and Tobago: Public Wi-Fi Expansion Programme: Water Resources Agency: Establishment of Drought Management System Development of a Dry Season Water Supply Management Plan for Trinidad and Tobago: Enhancement of Flood Monitoring Systems including Flood Early Warning and Flood Maps 	
9	Rural Development and Local Government	 Construction and Restoration: Restoration of local roads, bridges; and improvement of local drainage systems Local Government Reform: Establishment of a Transformation Programme and Change Management Unit (TPCMU) Disaster Management Training for civilians (Community-Based Organisations, Non-governmental Organisations, Faith-based Organisations and staff of the Disaster Management Unit) Acquire amphibious rescue vehicles to assist with life-saving disaster relief efforts. Introduce a National Anti-Bushfire campaign as part of a municipal mitigation and public education initiative. 	
10	Social Development and Family Services	Implement initiatives in keeping with the Roadmap for Trinidad and Tobago Post CO-VID-19 Pandemic: Implementation of the National Social Mitigation Plan (NSMP) Phase I Developing Interventions for the Socially Displaced: Development of a Transitional Social Housing Project National Social Development Programme: Welfare to Work Pilot Project Sowing Seeds of Change Project Diagnostic Assessment and Service Improvement - Social Welfare Division: Establishment of a Case Management Approach in the delivery of service to clients. Scheduling annual client surveys to obtain feedback on the Division's performance Restructuring of the Ministry	
11	Sport and Community Development	Community Mediation Services: Adoption of a Distance Learning Model Community Inclusive Mediation Project (2nd Cohort) Construction of Community Centres The Hosting of the Community Development Partnership Forum V Development of First Peoples: Undertake feasibility study	

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	AREA OF FOCUS	SECTOR PLANS FOR FISCAL 2021
12	Tobago House of Assembly	 Enhancing the Government Framework: Developing Digital Government Revitalising the Tourism Sector: Conduct a Staycation Campaign Development of a Tourism Regulatory and Legal Framework Creation of the Tobago Agribusiness Development Company (TADCO) Enhancing Educational Opportunities and Human Capital Development: Provide interactive smart boards to the 12 ECCE centres, 40 primary and nine secondary schools across the island Augmenting the Social Safety Net Support Provision of online counselling and e-government services and the strengthening of mental health support programmes and facilities Provision of special incentives to encourage individuals/businesses to support the establishment and maintenance of existing facilities and homes for at-risk children, youth and women. Provision of greater support to civil society organisations (Non-Governmental Organisations - NGOs, Community Based Organisations - CBOs, and Faith Based Organisations - FBOs) and charities. Provision of additional funding for the implementation of programmes aimed at reducing all forms of violence (particularly gender-based violence) in families and communities
13	Tourism, Culture and the Arts	Performance Spaces/Facilities: Treasures of Naparima: Journey to the 60th Anniversary - two (2) year programme of activities, events and projects in celebration of the 60th Anniversary of Naparima Bowl Establishment of Organisational Record Management System at Queen's Hall: The Record Management System will adhere to Queen's Hall's policy for the creation, storage, and retrieval of all hard and digital information assets. National Cultural Information System: Generation of cultural statistics which will provide relevant information on cultural activities and industries
14	Youth Development and National Service	Implementation of Business Accelerator Programme in collaboration with National Enterprise Development Company Limited (NEDCO): Youth Development Programmes: Community-Based Youth Organisations-National Registration District Youth Leadership Development Programme National Service Programmes: National Service Community Partnership Programme Junior Co-operative Societies (JCS)

The document also contains three Appendices as follows:

Appendix I: Key Social Programmes and Structural/Institutional Initiatives funded by the Public Sector Investment Programme (PSIP)

Appendix II: Allocations and Expenditure for Social Programmes and Initiatives for Fiscal 2020 and 2021 and Actual Expenditure for Fiscal 2019 under Recurrent Expenditure by Ministry

Appendix III: List of Non-Governmental Organisations Receiving Government Subventions for Fiscal 2019 and 2020

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Introduction

Trinidad and Tobago, like the rest of the world in 2020, has been impacted by the COVID-19 pandemic, which has resulted in a 'New Normal' in the way societies are required to function and do business, in keeping with health protocols and physical distancing measures to "flatten the curve". On March 11, 2020 the World Health Organization (WHO) declared the COVID-19 (Coronavirus) outbreak as a pandemic.¹ Since then there have been over thirty-three million cases and over one million deaths worldwide as at September 2020.

Trinidad and Tobago, in its efforts to contain the virus, announced its first set of emergency social protection measures on March 18th, 2020 to be implemented by the Social Sector. These relief measures were not only to assist the nation's poor and vulnerable individuals, but to provide critical social assistance to persons who were retrenched, terminated or suffered reduced income. Other social intervention initiatives were offered in collaboration with key social sector Ministries, Agencies and Religious bodies. As at September 2020 overall cost of these social interventions was approximately

Four Hundred and Eighty-Two Million Dollars (\$482 million).

In May 2020 Trinidad and Tobago was ranked no. 1 by Oxford University as the most prepared country out of 152 countries, to lift its COVID-19 lockdown measures². Moreover, the London-based publication The Economist ranked Trinidad and Tobago as having the 15th strongest emerging economy amid the economic fallout of the COVID-19 pandemic³; In addition to the ongoing global health emergency, the Trinidad and Tobago economy

was also affected by the precipitous drop in oil and gas prices (and share prices) due to dampened demand from the effects of COVID-19 and recent failed negotiations between OPEC and Russia⁴. However, the international ratings agency, Moody's, had confirmed Trinidad and Tobago's credit rating at Ba1, which according to the Ministry of Finance is "one of the highest in the Caribbean region".

However, Trinidad and Tobago in August, 2020 entered the second wave of the pandemic, through the sporadic spread of the virus, resulting in over 4,000 cases and counting.

As the nation tries to navigate its way through the health and socio-economic impacts of this burgeoning global crisis, Trinidad and Tobago, against this backdrop, is mid-way in the fifth and final year of the first of three (3) five-year planning horizons of its National Development Strategy (2016-2030), also referred to as Vision 2030. This phase which is referred to as the short-term (2016-2020) identified 24 goals linked to five (5) Thematic Areas viz:

Theme I	Putting People First: Nurturing Our Greatest Asset
Theme II	Delivering Good Governance and Service Excellence
Theme III	Improving Productivity through Quality Infrastructure and Transportation
Theme IV	Building Globally Competitive Businesses
Theme V	Placing the Environment at the Centre of Social- and Economic Development

^{1 &}quot;Blueprint for Transitioning to Post-COVID Economic Recovery", Council for Trade and Economic Development (COTED), 2020

² https://trinidadexpress.com/news/local/t-t-now-ranked-1-by-oxford-university/article_7c3f9ab4-8da3-11ea-98ef-8b60a5b0f55b.html

³ Loop News

https://www.pwc.com/us/en/library/covid-19/ coronavirus-energy-industry-impact.html#content-free-1ceac



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However, Themes I and II are germane to the Social Sector which includes the following goals:

Theme I: "Putting People First: Nurturing Our Greatest Asset"	 Our society will be grounded in the principles of social justice Social Services Delivery will be improved to better serve the needs of vulnerable groups. Citizens will have access to adequate and affordable housing. The healthcare system will be sustainable and modern and deliver higher standards of healthcare. Citizens will be empowered to lead healthy lifestyles. The family will be protected and supported. Trinidad and Tobago will have a modern, relevant and accessible education and training system.
Theme II – "Delivering Good Governance and Service Excellence":	 Our governance approach will be based on principles of participation and inclusion The public service will have modern, effective and efficient public management systems Public service delivery will be customer-focused Trinidad and Tobago will have modern, legal, regulatory and law enforcement systems

Interestingly, even though the socio-economic determinants of the COVID-19 Pandemic pandemic pose a threat to the national economy, conversely they can be considered as a catalyst for the advancement of the Social Sector's technology ecosystem required to achieve the goals of Vision 2030 and the Sustainable Development Goals 2030. At the OECD-LAC Virtual Social Inclusion Ministerial Summit on "Informality & Social Inclusion in the Times of COVID-19" held by the Government of the Dominican Republic in July, 2020 ministers and highlevel officials in labour, planning, economy and social development came together to "identify and envisage ways to transition to formality and resume job creation, and advance the much-needed creation of consensus on the socio-economic reforms to be implemented in the aftermath of the COVID-19 crisis"⁵.

Regionally, at the Fiftieth Meeting of CARICOM's Council for Trade and Economic Development (COTED), "The Economic Impact of COVID-19 on the Caribbean" Blueprint for Transitioning to Post-COVID Economic Recovery" was considered. There was agreement that from a macroeconomic perspective the negative externalities

that emanate from COVID-19 and the expected protracted period of impact, it is highly likely that the Region will enter a period of recession, or at best, experience very low levels of growth.

Locally, the Social Sector will continue to play a pivotal role in the Government's agenda identified in its Manifesto⁷ and the Roadmap for Trinidad and Tobago Post COVID-19 Pandemic. According to the Manifesto, focus is to be placed on the vulnerable and underprivileged in society to ensure that there are programmes that address social and income disparities and make persons more resilient to deal with extraordinary burdens in times of crisis. The two (2) ways identified to achieve this are (i) through the provision of a safety net for vulnerable groups through temporary support programmes, from which they will transition as their conditions improve; and (ii) by addressing inadequate housing, barriers in access to quality health care, lack of education and employment opportunities, and access to capital to undertake business enterprise. Some of the key initiatives will include:

⁵ https://www.oecd.org/latin-america/events/lacministerial-on-social-inclusion/ OECD AND Latin America and the Caribbean

^{6 &}quot;Blueprint for Transitioning to Post-COVID Economic Recovery", Council for Trade and Economic Development (COTED), 2020

⁷ PNM Manifesto 2020: "Supporting Vulnerable Groups: Social Services Delivery" "https://pnmtt.live/2020manife sto/?fbclid=lwAR10R8iQy13rGK8tNCkYZV0PxkMXNI-WI-YNrlS2ANYj4Fep6slBqCl_fRw

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- Implementation of a data management system to quickly identify those households, women, children, and single fathers that require support;
- Provision of support for female-headed and singlefather households; and
- Provision of support for elderly women and other vulnerable persons living alone etc.

Moreover, Government's Roadmap for Trinidad and Tobago Post COVID-19 Pandemic, outlines the strategic direction for rebooting the economy and emphasizes three (3) immediate priorities⁸ namely:

- (i) Addressing and mitigating the hardship inflicted by COVID-19;
- (ii) Restarting the economy; and
- (iii) Laying the foundation for sustained economic recovery.

The *Roadmap* also proposes four (4) short-term objectives such as:

- 1. Social Protection Leave No One Behind
- 2. Retain and Create Jobs
- 3. Minimise and Remediate Supply Disruptions
- 4. Boost Aggregate Demand

Under the objective, Social Protection – Leave No One Behind, the Social Sector will focus inter alia on four (4) strategies viz: 1. Buffering extreme poverty 2. More targeted interventions, 3. More focused, efficient and effective support to our vulnerable groups; and 4. Building the resilience of the population.

Notwithstanding the potential setbacks during fiscal 2020, the Social Sector contributed significantly to the GoRTT's Voluntary National Review (VNR). At the High-Level Political Forum 2020 on Sustainable Development held in July, 2020 under the auspices of the Economic and Social Council (ECOSOC) and on the theme: "Accelerated action and transformative pathways: realising the decade of action and delivery for sustainable development", Trinidad and Tobago was one of 47 countries that carried out voluntary national reviews (VNRs) of their implementation of the 2030 Agenda in 2020.9

Trinidad and Tobago's VNR under the theme, 'Connecting the dots to the SDGs', reaffirmed its commitment to continue the trajectory to prosperity and sustainable development¹⁰. The preparation of this VNR has also enabled Trinidad and Tobago to identify the main areas where continued work on the SDGs is required. According to Trinidad and Tobago's Roadmap for SDG Implementation, the improved performance of the social protection system is one of five accelerators linked to the social sector that can catalyse progress across multiple goals and targets.¹¹

Moving forward to fiscal 2021, one of the major priorities of the Social Sector, in keeping with the theme 'Resetting the Economy for Growth and Innovation', will be the implementation of Phase I of the National Social Mitigation Plan facilitated through a consultancy with Ernst and Young (EY). A number of key projects will be undertaken as part of this initiative, one of the most important being the establishment of the Social Support and Empowerment Unit (SSEU), a timely and convenient one-stop shop for persons seeking relief from the challenges presented by the economic downturn and persons in or threatened by unavoidable economic hardship. Other critical projects which will be addressed include the urgent issue of social and transitional housing for vulnerable and at-risk populations. At the Fifty-Eighth Session of the Commission for Social Development - CSocD58 held in February 2020, the issue of homelessness was discussed as a priority theme, "Affordable housing and social protection systems for all to address homelessness". Homelessness is a global problem affecting people with diverse economic, social, and cultural backgrounds in both developed and developing countries. Official statistics revealed at the Session suggest that homelessness affects less than one percent of the population in nearly all OECD countries. Yet, the absolute number of homeless people in these countries is significant--about 1.9 million-and likely underestimated.12

⁸ Executive Summary, Roadmap for Trinidad and Tobago Post COVID-19 Pandemic.

⁹ https://sustainabledevelopment.un.org/hlpf/2020 High-

Level Political FORUM 2020 UNDER THE AUSPICES OF ECOSOC

¹⁰ https://www.planning.gov.tt/sites/default/ files/Voluntary%20National%20Review_2020_ Trinidad%26Tobago_Report.pdf

¹¹ Ibid, page 75

¹² https://www.un.org/development/desa/dspd/wp-



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Concomitantly, efforts will be made to complete critical policy documents such as the National Family, the Migration and the National Parenting Policies, as well as to continue to raise awareness and sensitisation on the National Policy for Persons with Disabilities, all of which are an essential part of the Government of Trinidad and Tobago's Vision 2030 National Development Strategy.

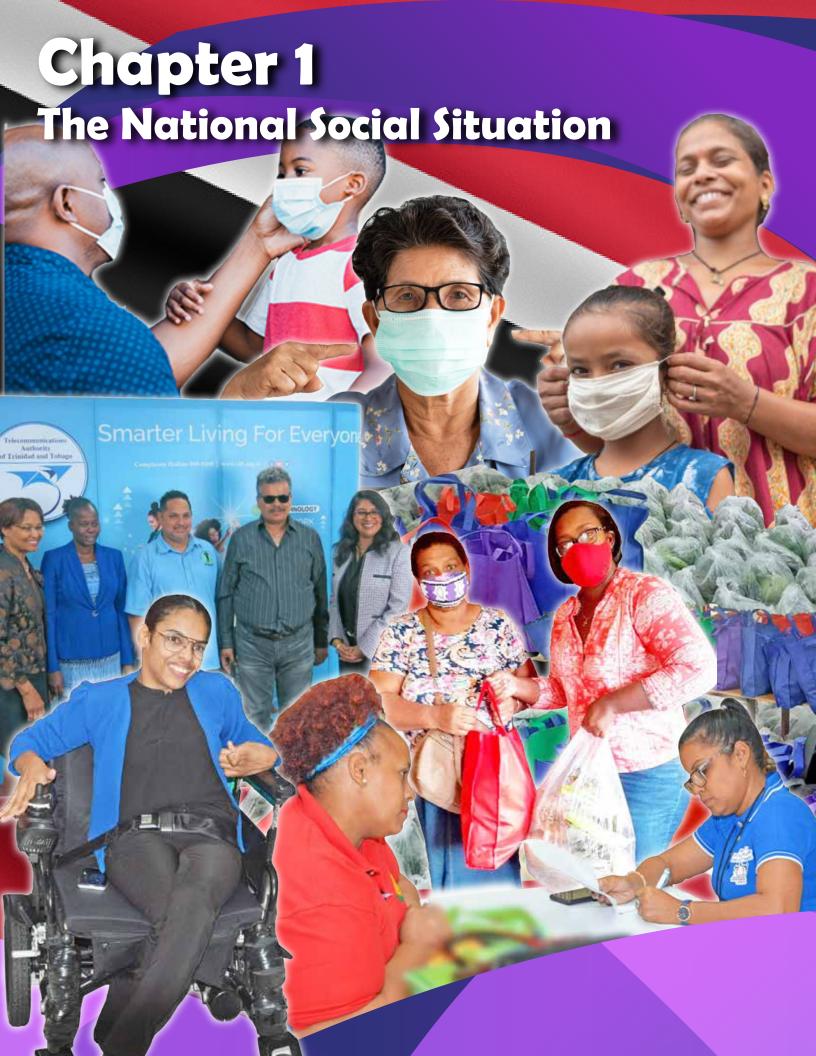
The conduct of the Survey of Living Conditions (SLC) is also expected to provide useful and important data for policy and programming for poverty eradication and for the finalisation of the national poverty eradication strategy. A national social indicator database and digitisation of critical processes across the various social programmes are also priority agenda items for the Sector.

Recognising the potential impact that the migration of a large number of Venezuelans could have on the sector and the economy as a whole, especially in the context of the pandemic, the Social Sector has initiated measures for providing the desired care and protection for victims of trafficking having established an Inter-Ministerial Working Committee for the Delivery of Care to Victims of Trafficking in February, 2020 in keeping with the Trafficking of Persons (TIP) Act, Chapter 12:10 of 2011. The finalisation and implementation of Trinidad and Tobago's Migration Policy will also assist in addressing issues related to migrants.

On introspection, Social Sector Agencies will continue to build capacity for improved social service delivery and resilience through the rollout of the National Social Mitigation Plan 2017-2022 facilitated by the National Social Mitigation Plan Committees, the Policy and Programmatic Oversight Committee (PPOC), Inter-Sectoral Advisory Committee (ISAC) and the consultant Ernst and Young (EY). Schemes to engender positive changes in cultural mindsets and behaviours of individuals will also be carried out through the implementation of a *Values, Attitudes and Behaviours* (*VABs*) campaign nationwide.

In fiscal 2021 the social sector Ministries and Agencies will continue to fulfil their social responsibilities and mandates to the most vulnerable in the short-term while balancing commitments toward meeting the goals of the National Development Strategy, and obligation to the UN Sustainable Development Goals 2030. Moreover, the Sector remains cognizant that the desired scale of social transformational reform must be contingent on robust social and economic drivers inclusive of flexible policies, and agile technologies necessary to mitigate and adapt to an ever-changing global environment for the benefit of all stakeholders.

content/uploads/sites/22/2020/06/chair-summary-csocd58-priority-theme-panel.pdf United Nations, Department of Economic and Social Affairs, Commission for Social Development



CHAPTER 1: THE NATIONAL SOCIAL SITUATION

Chapter 1:

The National Social Situation

1.1. Introduction

This chapter presents an overview of the major initiatives and achievements of the Government of the Republic of Trinidad and Tobago (GoRTT) within the social sector for fiscal 2020. It primarily focuses on efforts towards transformation, revitalisation and growth as articulated in the Government's agenda for the fiscal period. This socio-economic review of the sector is guided by Themes I and II of the *National Development Strategy of Trinidad and Tobago 2016–2030 (Vision 2030)*, which are:

Theme I: Putting People First: Nurturing Our Greatest Asset and

Theme II: Delivering Good Governance and Service Excellence

Accordingly, the chapter outlines the various undertakings by social sector Ministries and the Tobago House of Assembly that were aimed at enhancing Trinidad and Tobago's social capital and human development profile from a multi-sectoral perspective (see Figure 1.1). It also contextualises these actions vis-à-vis the United Nations' 2030 Agenda for Sustainable Development. Detailed programme information, however, will be provided in Chapter 2: Overview of the Social Sector and Review of Social Programmes and Initiatives for Fiscal 2020.

Of considerable significance to this report, is also the direct impact of the Novel Coronavirus at the end of the second quarter fiscal 2019–2020. On March 11 2020, the World Health Organisation (WHO) declared the Novel Coronavirus as a global pandemic. According to the United Nations Development Programme (UNDP), COVID-19, as it is more commonly referred, is a defining global health crisis and an unprecedented socio-economic crisis, with direct consequences for the rights and dignity of the world's most vulnerable populations. Further, it has exposed the fragilities and inequalities within and among nations. In response, the United Nations (UN)

continues to advocate for a *whole-of-society* approach, complemented by *whole-of-government* strategies, as systematic responses to advancing instances of social justice, equality and sustainability. It is a perspective that the Government of the Republic of Trinidad and Tobago (GoRTT) continues to share, particularly as an integral part of recovery efforts within the post COVID-19 environment. Consequently, this chapter will culminate with the impact and national response measures to COVID-19 as a special feature.

Figure 1.1: VISION 2030: Themes and Short-term Goals (2016-2020)

Theme I: Putting People First: Nurturing Our Greatest Asset			
Section 1.2.1	Goal 1:	Our Society will be grounded on the principles of Social Justice	
Section 1.2.2	Goal 2:	Social Services Delivery will be improved to better serve the needs of vulnerable groups	
Section 1.2.3	Goal 3:	Citizens will have access to adequate and affordable housing	
Section 1.2.4	Goal 4:	The healthcare system will be sustainable and modern and deliver higher standards of healthcare	
Section 1.2.5	Goal 5:	Citizens will be empowered to lead healthy lifestyles	
Section 1.2.6	Goal 6:	The family will be protected and supported	
Section 1.2.7	Goal 7:	Trinidad and Tobago will have a modern, relevant and accessible education and training system	



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Theme II: Delivering Good Governance and Service Excellence			
Section 2.2.1	Goal 1:	Our governance approach will be based on principles of participation and inclusion	
Section 2.2.2	Goal 2:	The public service will have modern, effective and efficient public management systems	
Section 2.2.3	Goal 3:	Public service delivery will be customer focused	
Section 2.2.4	Goal 4:	Trinidad and Tobago will have modern, legal, regulatory and law enforcement systems	

1.2. Theme I: Putting People First: Nurturing Our Greatest Asset

The first tenet of the National Development Strategy for Trinidad and Tobago underscores the strategic importance of a healthy, industrious and enterprising society in the fight against poverty, social injustices and inequalities. In this regard, programmes, legislation and other initiatives under this theme recognise the invaluable role that empowered individuals and families have to play in moving the entire country forward. Some of the major achievements, which contributed to social sector advancements in fiscal 2020 are outlined in the following sections and are linked to the short-term development goals of Trinidad and Tobago's Vision 2030.

1.2.1 Goal 1: Our Society will be Grounded in the Principles of Social Justice

The vision of the GoRTT is a society grounded in the principles of social justice, in which there is equitable distribution of resources, meritocratic opportunities for upward social mobility and achievement as well as protection of the rights of citizens. The United Nations describes social justice as the *fair and compassionate distribution of the fruits of economic growth*, while other definitions emphasize the political, social and economic treatment of individuals by society. The short-term agenda for the GoRTT comprises removing social justice

barriers and addressing facets of poverty. Some areas of focus include legislation, behaviour change and decent work. Listed below are some of the initiatives that were undertaken in fiscal 2020 to improve social justice:

A. Increase in the Minimum Wage

Effective December 2019 the GoRTT, through the aegis of the Ministry of Labour and Small Enterprise Development (MOLSED), increased the national minimum wage from \$15.00 to \$17.50 per hour. This is in keeping with the commitment to ensure economic stability, decent work and fair wages for all employed persons. As a result, workers inclusive of migrants, should be paid the equivalent or more, resulting in a monthly salary of \$3,033.33.

This initiative is part of the Ministry's effort to achieve Sustainable Development Goal (SDG) 8, target 8.5 which states, "by 2030, achieve full and productive employment and decent work for all women and men, including young people and persons with disabilities, and equal pay for work of equal value." The increase in the minimum wage was opportune given the volatile nature of the economy and creeping inflation levels, which have affected the purchasing power and socio-economic standing of individuals and households.

Additionally, the MOLSED with the Minimum Wages Board (MWB), which is tasked with advising on matters relating to the minimum wage, commenced a project to develop a suitable Minimum Wage Determination model for Trinidad and Tobago. The project will look at the key variables impacting the minimum wage and assist in forecasting new wage levels and their economic impact. The project objectives include:

- To undertake research on the assessment of minimum wage and its impact on the economy;
- To develop an appropriate econometric model that will review and determine minimum wage levels in Trinidad and Tobago;
- To establish an econometric minimum wage determination model for future measurement and analysis of the impact of changes in the economy;
- To produce a comprehensive set of reports on findings and recommendations that could assist

Government in policy-making decisions concerning variations in the national minimum wage; and

• To train staff in the use of the minimum wage determination model.

A Request for Proposals for the engagement of a consultant to undertake the study is being finalised.

B. Sensitisation and Awareness Campaigns

"We Empower You Thrive" Collaborative Webinar Series

The Ministry of Labour and Small Enterprise Development (MOLSED) conducted a six-part webinar series via the Ministry's Facebook page covering a wide spectrum of issues regarding labour affairs in Trinidad and Tobago, inclusive of the National Minimum Wage and Employment Injury Benefits. The MOLSED hosted the series in collaboration with the Supermarkets Association of Trinidad and Tobago, the Occupational Safety and Health Authority and Agency and the National Insurance Board of Trinidad and Tobago.

Additionally, the MOLSED conducted a cross-country roadshow campaign entitled *Maternity Matters at Work*, which aimed to sensitise and promote the rights of pregnant employees and the responsibilities of their employers.

C. Values, Attitudes and Behaviours (VABs) Campaign

In June 2018, the Ministry of Social Development and Family Services launched a National Values Attitudes and Behaviours (VABs) campaign to engender a more engaged and progressive citizenry. The objectives of the campaign are:

- To facilitate the development and agreement in the national community of a set of governing ideas that are key to building a new national culture, depicting good governance, public order, socio-economic growth and environmentally sound practices;
- To heighten a programme of public awareness and a call to action of the need to inculcate and adopt proper values and attitudes to achieve the above; and

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 To sustain mechanisms by which access to programmes and material is made available to individuals and organisations seeking to inculcate and adopt positive values and attitudes.

In fiscal 2020, to sustain the thrusts towards positive values, attitudes and behaviours, the MSDFS launched an internal VABs campaign for staff and clients of the Ministry, which comprised the following objectives:

- Restore and develop core values;
- Encourage customer focus towards better service;
- Foster mutual respect and understanding towards overall well-being;
- Improve communication and collaboration; and
- Build a resilient organisation with a communal value system.

D. The Joint Select Committee on Human Rights, Equality and Diversity - Inquiries Concerning Social Issues

The Joint Select Committee on Human Rights, Equality and Diversity, which was established under House of Representatives Standing Order 106 and Senate Standing Order 96, has oversight for matters concerning and related to:

- Compatibility of Acts of Parliament with human rights, and any matters relating to human rights in Trinidad and Tobago (but excluding consideration of individual cases);
- Government compliance with national and international human rights instruments to which Trinidad and Tobago is a party; and
- The promotion of measures designed to enhance the equalisation of opportunities and improvement in the quality of life and status of all peoples including marginalised groups on the basis of gender, age (elderly, youth, children) disability and the creation of an inclusive and more equitable society through greater social justice and sustainable human development within Trinidad and Tobago.

In fiscal 2020, the following investigations and inquiries were conducted:



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1. Inquiry into Persons Living in Poverty and Extreme Poverty in Trinidad and Tobago with Specific Focus on Vulnerable Groups

The Committee resolved to inquire into persons living in poverty and extreme poverty in Trinidad and Tobago with specific focus on vulnerable groups. Two (2) public hearings were conducted in December 2019 and March 2020, and written evidence from Social Sector Ministries and various Non-governmental Organisations (NGOs) was also considered. The inquiry was guided by the following objectives:

- To identify the challenges of vulnerable groups living in poverty and extreme poverty in Trinidad and Tobago; and
- To examine the effectiveness of policies, programmes and services available to mitigate against the impact of poverty and extreme poverty on vulnerable groups in Trinidad and Tobago.

Some of the key findings and recommendations that emerged were:

- Collaboration between the MSDFS and requisite NGOs was needed to sensitise vulnerable groups on the current MSDFS programmes and services and make programmes and services of the MSDFS more accessible to vulnerable persons living in poverty.
- In accordance with Goal 8 of the International Labour Organisation's (ILO) Decent work and the 2030 Agenda for sustainable development, the MSDFS and the MOLSED collaborate with NGOs that represent Persons with Disabilities (PWDs) and other stakeholders to create policies to promote equal recruitment practices for PWDs. Collaboration should also be undertaken to develop strategies that promote job creation and address skill mismatching for persons who are underemployed.
- The MSDFS should collaborate with various NGOs, CSOs and state agencies that provide programmes and services to the vulnerable groups living in poverty in Trinidad and Tobago in the implementation of the National Poverty Reduction Strategy (NPRS).
- Given the negative customer service experienced when applying for programmes and services at the MSDFS, the MSDFS should conduct continuous

training with all members of staff in customer service.

The MSDFS has responded favourably to all of the recommendations of the committee and continues to work towards the promotion of social justice through its strategic agenda.

2. Inquiry on the Treatment of Migrants with the Specific Focus on Rights to Education, Employment and Protection from Sexual Exploitation

The committee, which met in March 2020, resolved to inquire into 'The Treatment of Migrants with the Specific Focus on Rights to Education, Employment and Protection from Sexual Exploitation'. The twofold objectives of the inquiry were as follows:

- 1. To determine the extent to which:
 - Migrants have access to education and employment; and
 - The existing framework is adequate for the prevention of the sexual exploitation of migrants.
- 2. To evaluate the efficacy of measures which:
 - Treat, mitigate and penalise the sexual exploitation of migrants; and
 - Regulate the implementation and enforcement of migrants' access to education and rights to work.

The committee's key findings and recommendations were that:

- Consideration be given by the Ministry of National Security to drafting national legislation to ensure that migrant children can access education in accordance with international law;
- The Ministry of Education to ensure that migrant children face no stumbling blocks regarding their school registration process;
- The Conciliation Advisory and Advocacy Division's (CAAD) toll-free hotline to facilitate increased reporting of breaches of labour legislation be immediately implemented;

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- The Trinidad and Tobago Police Service (TTPS) to adopt a more tailored approach to sensitising migrants about sexual exploitation and the various means of assistance that are available to them; and
- That the TTPS work in tandem with certified translators and/or Embassy/High Commission personnel to craft simplified social media campaigns that target various migrant communities (Spanish, Mandarin, Hindi, African) and likewise, to partner with the Living Water Community (LWC) and the United Nations High Commissioner for Refugees (UNHCR) to sensitise migrants who access their facilities

E. Labour Migration Policy for Trinidad and Tobago

In 2018, the MOLSED established an Inter-Ministerial Committee in an effort to promote decent work for migrant workers and foster improved labour relations with respect to migration to Trinidad and Tobago. The committee is developing a Labour Migration Policy for Trinidad and Tobago. To date, it has achieved a number of milestones; some of the foremost ones for fiscal 2020 include:

- Hosting of focus group sessions with key multipartite stakeholders and a working session with a consultant from the International Organisation for Migration (IOM);
- Revision of the Draft Policy;
- Presentation on Draft National Labour Migration Policy to the National Tripartite Advisory Council (NTAC); and
- Revision of the Draft Policy and capacity-building session to assist members of the Inter-Ministerial Committee in populating the Implementation Plan and Monitoring and Evaluation Framework.

The Draft Policy is expected to be submitted to Cabinet for approval as a Green Paper by December 2020.

F. Consultation Report on Multidimensional Poverty and Child Poverty in Trinidad

As part of the approach to developing a National Poverty Reduction Strategy, the MSDFS in collaboration with the United Nations Development Programme (UNDP) and the United Nations Children's Fund (UNICEF) conducted a series of focus group discussions on poverty and multidimensional poverty. The information collected informed the development of a localised definition and meaning of poverty and child poverty in Trinidad in each of the 14 municipal regions. The focus group findings highlighted common themes: Perceptions of Poverty; Good Life and Poverty; Education; Health, Healthcare and Nutrition and Living Conditions; and Community vis-à-vis adults and children. The consultation reports were released in December 2019.

Some key recommendations emerging from the discussions included:

- The MSDFS should place greater emphasis on capacity-building programmes that will assist persons in poor households to develop skills to attain their goals;
- The Ministry of Agriculture can work closely with community groups and the private sector in each community to host community fairs where people can come together to showcase home-grown produce and prepared foods;
- The MSDFS should collaborate with the Ministry of Education (MoE) and other relevant bodies to significantly strengthen the capability of schools to facilitate home outreach and transformative interventions where required;
- The Ministry of Community Development should undertake continuous review and expansion of Homework Centres Programmes to communities where there is a need:
- Current programmes involving Community and Peer Mediation should be strengthened and implemented, targeting individuals, families and communities; and
- Non-governmental Organisations (NGOs) should be engaged by the relevant Ministries in the expansion of life skills training programmes.



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G. The Establishment of the Community Recovery Programme Team

The GoRTT is cognisant that some social problems are unique and distinctive to specific communities in Trinidad. As an appendage to the Roadmap for Trinidad and Tobago Post COVID-19 Pandemic, a Community Recovery Programme Team was established. This committee has the responsibility to evaluate the socioeconomic issues in communities requiring special attention and design a path forward to address the needs. Many of these high-needs communities have over the years been stigmatised, faced inequitable access to housing, employment, education, and healthcare opportunities. As part of Government's plan to develop nurturing, productive and sustainable households and communities, this team will identify actionable solutions that can facilitate change and empowerment in these communities. The team is led by a consultant and expert in social pathology/mental health, correctional services, and psychiatric forensic assessment, along with several other subject matter experts from various fields of study and expertise.

H. Copyright Amendment Bill 2019

The GoRTT through the Ministry of the Attorney General and Legal Affairs (AGLA) amended the Chapter 82:80 of the Copyright Act to give effect to the Marrakesh Treaty to: Facilitate Access to Published Works for pPersons who are Blind, Visually Impaired or otherwise Print Disabled, and to the Beijing Treaty on audio-visual performances.

The Copyright Amendment Bill was passed in the Parliament of Trinidad and Tobago via unanimous vote in May 2020. It represents a significant breakthrough for the community of Persons with Disabilities, specifically for persons who are blind or visually impaired (approximately 15,000 to 17,000 citizens), by legislating social integration, cultural participation and equality of opportunity.

The Bill essentially makes the production and international transfer of specially adapted books for people with blindness or visual impairments easier. It also speaks to the intellectual property rights of performers that are associated with audio-visual performances and grants them four (4) kinds of economic rights for performances

that are fixed in audio-visual fixators, such as motion pictures. These rights make provisions for the areas of reproduction, distribution, rental, and the right to make materials available.

The amendment also gives effect to the Marrakesh Treaty to facilitate access to published works for persons who are blind, visually impaired or otherwise print-disabled. It also gives effect to the Beijing Treaty on Audio-visual Performances, creating print equity for persons who are members of the visually impaired community. The amendment also declared the National Library and Information System Authority (NALIS) as the authorised entity to convert previously inaccessible material to braille and digital audio files, for use by the visually impaired.

I. Support and Protection for Women and Children

One of the GoRTT's primary objectives is the strengthening of the country's social protection system to adequately cater for the needs of women and children. Issues such as gender-based violence and violence against women and girls remain a serious challenge with immediate to longterm multiple physical, sexual and mental consequences, including death. It negatively affects women's general well-being and prevents women from fully participating in society. These negative consequences also affect families, the community and the country. Addressing these concerns continue to be a priority agenda for the GoRTT in the achievement of Vision 2030 and the United Nations Sustainable Development Goals. Accordingly, the GoRTT has initiated a number of projects that are intended to directly tackle the issues of violence and support and protect the rights of women and children in Trinidad and Tobago.

J. Sensitisation, Empowerment and Gender Justice

The GoRTT is committed to the promotion of gender equity and gender justice through the process of gender mainstreaming in all Government policies, programmes and projects. Through the work of the Gender Affairs Division, strategic initiatives focusing on gender-based violence, gender equity through male programming and gender sensitisation, are effectively executed. Accordingly, in fiscal 2020, the OPM (GCA) led

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by the Gender Affairs Division (GAD) and stakeholders undertook several initiatives geared towards sensitisation and the elimination of violence against women:

Gender Mainstreaming: Communicating for Gender Justice - The Office of the Prime Minister, Gender and Child Affairs Division (OPM-GCA), in collaboration with UWI's Institute for Gender and Development Studies, conducted a programme entitled Communicating for Gender Justice: A Gender Sensitivity Workshop. The Workshop targeted Media Practitioners and Communication Officers in Government Agencies. It aims to enhance the ability to reflect and evaluate the gendered meanings used in language to write and tell stories/communicate messages in mainstream media and Government corporate communications. It will assist practitioners in identifying forms of language use that reproduce, directly or indirectly, gender-based violence and sexism as normal and in understanding how to frame stories through gender-sensitive language in order to communicate gender justice.

International Day for the Eradication of Violence Against Women (IDEVAW) Sensitisation Session -

The GAD in collaboration with the Trinidad and Tobago Coalition Against Domestic Violence (CADV) and the Equal Opportunity Commission (EOC) hosted a halfday session in November 2019 on "Sexual Violence and the Issue of Consent". Beneficiaries included staff of the OPM, care givers/managers of children's community residences, gender focal points of Government ministries/state agencies, academia, civil society organisations and individuals.

IDEVAW Public Education and Information Fair - The GAD in collaboration with the Public Transport Service Corporation (PTSC) of Trinidad and Tobago hosted a Public Education and Information Fair at the Port of Spain City Gate Transport Terminal in November 2019. The Information Fair consisted of booth displays and dissemination of information by Government agencies and civil society organisations along with edutainment and an inspirational message by a survivor of domestic abuse.

Outreach on Gender Based Violence (GBV) through the Arts - A GBV Outreach was held in collaboration with the Trinidad and Tobago Prisons Service conducted for female prisoners and off-duty prison officers at Women's

Prison Golden Grove, Arouca in November 2019. This Outreach utilised the theatrical play "Shades of I-She: Every Women's Story", a play written specifically to explore the complexities of gender-based violence and other forms of dysfunctional behaviour. The Outreach also included discussion/feedback session. The intervention ensures women who are incarcerated for reacting to GBV are exposed to domestic violence sensitisation and education through social programmes.

Non-governmental Organisations to Provide Female Empowerment Programmes at two (2) Female Domestic Violence Shelters - The OPMGCA aims to contract an organisation to provide female empowerment programme services for survivors of domestic violence at state-owned facilities. The initiative was Cabinet-approved in January 2020. The request for proposals was issued and the proposal to select a suitable NGO through an evaluation committee was initiated in March 2020.

Victim and Witness Support Unit

Under the auspices of the Trinidad and Tobago Police Service (TTPS), the Victim and Witness Support Unit continued to provide support to victims and witnesses of crime. The VWSU is a civilian unit, developed in 2008 as part of the transformation of the TTPS. It aims to bridge the gap between the Police Service and the victims and witnesses of crime. Its efforts also focus on improving the relationship between the Police Service and communities to raise the levels of trust and public confidence. The Unit is also able to educate clients and other stakeholders to minimise the risks of secondary victimisation. In fiscal 2020, the Unit was responsive to the needs of citizens through the following:

- Continuing to support victims and investigations, including Counter Trafficking investigations;
- Providing assistance to Domestic Violence victims;
- Partnering with the Trinidad and Tobago Association of Psychologists (TTAP) to provide liaison services between the T&T Police Service (TTPS) and TTAP for suicidal persons during the pandemic crisis; and
- Supporting victims of home invasions, sexual offences against minors, and the families of the victims of homicides, road fatalities and suicide.



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K. Policy, Rights, and Services for Children

In fiscal 2020, the Office of the Prime Minister, Gender and Child Affairs Division continued critical initiatives in safeguarding the nation's children. The OPM commenced the procurement process for the selection of a vendor for the supply of an electronic data management system and the development of the software to operate the National Children's Registry (NCR). The NCR database will collect information on all children in Trinidad and Tobago and allow for the sharing of essential information and informed decision making that will assist in national planning. In fiscal 2020, the GCA Division finalised the National Child Policy and laid it in Parliament as a green paper. The policy will provide adequate and suitable legislation, services and infrastructure ensuring the rights of the child.

Policy on the Establishment of the Office of the Children's Commissioner - The policy outlines the rationale for creating the Office of the Children's Commissioner to fill a crucial gap in regulating the agencies that provide goods and services to children, and investigating breaches of child rights. It further outlines the Office's proposed role as the national body for monitoring the implementation of the United Nations Convention on the Rights of the Child (UNCRC), the national complaints mechanism for children who have grievances on the provision of goods and services to them, and the agency charged with monitoring all agencies in the child sector. The Draft policy is under review for approval before being submitted to Cabinet.

Financial Assistance to Community Residences – Payment per Child - The PPC system consists of monthly payments to Community Residences (CRs) that is intended to meet the direct and a portion of the indirect needs for children living in Community Residences (CRs). The direct needs are food, clothes, school supplies, minor medical care and transportation, whilst the indirect needs provide funding for psychosocial support staff and care givers. Over the fiscal period, the programme continues to benefit over 300 children and youth living in CRs.

L. The Children's Authority of Trinidad and Tobago

In fiscal 2019 the Children's Authority of Trinidad and Tobago commenced a National Baseline Survey on Attitudes towards Child Abuse. This study aims to establish baseline indicators for attitudes and perceptions of children, their rights and values, as well as provide a platform for impact evaluation in future policy development. It will assist in designing interventions for reducing the prevalence of child abuse and neglect.

Under the auspices of The Children's Authority of Trinidad and Tobago, the OPM has initiated a research project entitled 'An Assessment of the Existing Systems and Facilities Used to Treat At-Risk Youths Living with Mental Illness in Trinidad and Tobago'. The study findings will inform the national policy development and strategies to mitigate the symptoms and issues that are faced by at-risk youth who are living with mental illnesses. In addition, the Authority is required to provide support to the Juvenile Justice System of Trinidad and Tobago through assessments of Children in Need of Supervision (CHINS) and children in conflict with the law. The Authority is seeking to customise and outfit two (2) places of safety for CHINS to accommodate 10 females and 15 males.

Drug Rehabilitation Programme for Schools, Community Residences, and clients of the Children's Authority – The OPM-GCA conducted a drug rehabilitation programme for adolescents (primarily students) who are affected by substance use. Participants originated from secondary schools located between Barataria and Laventille, and Community Residences. The programme utilised individual and group counselling therapy with an emphasis on building healthy relations, coping skills and healthy decision making. The project saw the implementation of family interventions, documented through a monthly report concerning the improvement or challenges of the clients in the programme, through team-building exercises and group project activities, as well as aftercare follow-up assessments.

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1.2.2 Goal 2: Social Services Delivery will be Improved to Better Serve the Needs of Vulnerable Groups

Recent global crises have resulted in multiple challenges for the national social protection system. Greater coordination and integration of social services will reduce the burden and consequences on those most vulnerable in the society. In the current economic climate, fiscal responsibility and judicious use of resources can facilitate the paradigm shift necessary to dismantle the cultural dependency and create a robust and efficient safety net targeted at those in need. This requires employing measures that supports and fosters sustainable development, the eradication of poverty and reduces inequalities. It is in this context that the following initiatives were implemented in fiscal 2020 to enhance the delivery, efficiency and effectiveness of the social sector.

A. National Social Mitigation Plan (NSMP)

The Cabinet-approved National Social Mitigation Plan (NSMP) is designed to cushion the psycho-social and socio-economic impact of the challenging economic situation on citizens of Trinidad and Tobago. The Plan emphasizes resilience building and improving the coordination and integration of the social protection system towards greater efficiency and effectiveness.

Through the Inter-Sectoral Advisory and Policy and Programmatic Oversight Committees, which were established in 2019 under the auspices of the Ministry of Social Development and Family Services (MSDFS), the following was achieved for fiscal 2020:

	er-Sectoral Advisory mmittee	Policy and Programmatic Oversight Committee	
•	Conducted nine (9) monthly meetings	Conducted nine (9) monthly meetings	
	Developed a Work Plan to guide its operations	 Developed Committee Work Plan for 3- year term 	
•	Commenced work on a National Resilience Framework	 Mobilised agencies to support and participate in the 	
	Reviewed the Diagnostic Report to inform the	MSDFS's Community Outreaches and Impact Caravans	
	organisational framework of the Social Support and Empowerment (SSE)	Reviewed and finalised the listing of programme offerings for the SSE	
•	Unit Completed a Draft M&E Framework and Communications Plan	Developed the Draft Appeals & Complaints Process for SSE	

The MSDFS also signed a nine-month consultancy contract for the implementation of Phase 1 of the Plan. Key initiatives under Phase 1 are as follows:

- Establishment of the Social Support and Empowerment (SSE) Unit;
- Review of Current Social Programmes;
- Implementation of the STEP-UP Development Model for Social Programmes;
- Introduction of a Component of Values, Attitudes and Behaviours in Social Programmes;
- Establishment of Community Health and Wellness Centres; and
- Assessment of the Civil Society Sector.

B. Social Welfare - Diagnostic Assessment and Service Improvement Project

In fiscal 2020, the MSDFS in collaboration with the Ministry of Public Administration (MPA) finalised the Diagnostic Assessment and Service Improvement project of the MSDFS' Social Welfare Division (SWD). The project formed part of the Ministry's thrust towards institutional



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strengthening and efforts towards efficient and effective service delivery. The objectives of the Assessment were:

- To assess and report on the operations of the SWD;
- To develop and implement a Service Improvement Plan based on the Diagnostic Report;
- To implement changes to key business processes of the SWD; and
- To implement changes that positively affect the customer journeys of persons accessing Social Welfare services.

The assessment involved the conduct of workshops with staff, an employee barrier survey, client survey, qualitative assessment and process management. The overall Diagnostic Assessment provided findings and solutions to some of the historical shortcomings and weaknesses of the Division in its provision of services to the clients. The major findings of the report indicated the need for a more systematic and standardised delivery of service by the Division. It also spoke to the high degree of poor communication and feedback and highlighted the barriers to organisational change namely: poor motivation, low level of satisfaction with training opportunities provided, staff disenfranchisement and inconsistent interpretation of policies and procedures.

Some of the major recommendations identified included:

- Development and implementation of a comprehensive communication strategy and plan for the rollout of an Integrated Social Sector Delivery System;
- Development of a training plan;
- Standardisation of procedures across all Local Boards of the Social Welfare Division; and
- Encouraging further usage of the Social Services Case Management System (SSCMS).

Several of the recommendations have already been operationalised by the Ministry in fiscal 2020 as part of its strategic drive towards building a modern, client-centred organisation.

C. Introduction of a Ticketing System in the Social Welfare Division

In fiscal 2020, the MSDFS launched a ticketing system at the Social Welfare offices. The ticketing system is being used to manage the application process for grants and serves as an accountability mechanism for the processing of applications. The ticket serves as a receipt for clients conducting a service transaction at Social Welfare Offices and it records the documents submitted by the applicant/client and those that are outstanding. It also records bio-data information such as: applicant/client name, identification number, address, date of application, type of application and the attending officer. The system not only allows for better client service but also eliminates the need for redundant steps in the application and assessment process. Accordingly, some of the benefits of the ticketing system are:

- Automation of the customer service centres;
- Data/Record of persons visiting the office;
- Easily accessible data for reports of applicants and types of applications;
- Evidence of document submission by clients; and
- Established time frame for submission of outstanding documents.

D. Integrated Social Enterprise Management System

The Ministry of Social Development and Family Services' Integrated Social Enterprise Management System (ISEMS) project was designed to provide for a comprehensive information system to administer its various programmes, grants and services. ISEMS is an Enterprise Resource Planning (ERP) solution that facilitates electronic case management of clients of the Ministry and the wider social sector. The proposed ISEMS will provide both the technological framework for the decentralisation of social service delivery and would vastly facilitate the introduction of more efficient processes that will promote more effective service delivery. In fiscal 2020, iGovtt, the Project Manager, undertook the tender process for the award of Phase 1 of the project. A provider has been selected and the contract negotiation was undertaken and completed.

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E. National Insurance Board of Trinidad and Tobago (NIBTT)

As the agency that administrates the country's National Insurance System (NIS), the National Insurance Board of Trinidad and Tobago (NIBTT) is critical to the national social protection framework. The NIBTT provides protection against economic and social distress (loss of earnings arising out of work-related injuries and other contingencies) to over 600,000 insured persons. For fiscal 2020, major achievements of the NIBTT included the launch of its Five-Year Strategic Plan 2020—2024 in October 2019. The NIBTT's Strategic Plan 2020—2024 has the following key areas of focus:

- Governance & Legal
- Compliance & Collections
- Empowered, Engaged Workforce
- Customer Experience
- Leveraging Technology

Unaudited reports for the period July 2019 to June 2020 also highlighted the following:

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Key Statistics	Contribution Income and Benefit Expenditure		
Total Beneficiaries: 204,613 • Long-term	A total of TT\$4,685.86 Million collected in contribution income.		
Beneficiaries – 177,410	A total of TT\$5,350.81 Million paid out in benefits.		
• Short-term Beneficiaries – 22,444	Long-term benefits (Retirement, Survivors and Invalidity): \$5,067.14 Million		
• Employment Injury Beneficiaries – 4,759	• Retirement Benefit (Pensions and Grants): \$4,554.99 Million		
Total New Claims determined for payment: 40,385	Short-term benefits (Funeral Grant, Sickness and Maternity): \$203.99 Million		
New employers registered: 1,752	Employment Injury		
Contribution payments received from 20,274 employers	Benefits (Disablement, Death, Injury and Medical Expenses): \$79.70 Million		
Contribution payments received on behalf of over 400,000 active contributors	\$7.5.70 IVIIIIOH		

F. Food Security

Achieving food security is imperative to ensuring that citizens have the ability to feed themselves and access to quality, nutritious foods. The GoRTT via the Ministry of Agriculture, Land and Fisheries (MALF) continued the impetus towards sustainable agriculture and land management systems through the implementation of robust policy initiatives. Some of the activities undertaken in fiscal 2020 were as follows:

National Seed Initiative - Grow Your Own Food

In light of the COVID-19 global pandemic and its continued efforts to enhance food security among the citizens of T&T, the MALF accelerated its National Seed Initiative. The Grow Trinbago Seed Initiative was officially launched in May 2020 with the intent to distribute over fifty thousand (50,000) packets of seed and instructional booklets to the national community. The MALF collaborated with other ministries and agencies to ensure the seeds and seedlings were distributed to households across the country to encourage persons to get more involved in home gardening.

The Moruga Agro-Processing & Light Industrial Park

The Moruga Agro-Processing and Light Industrial Park was officially opened by the MALF in July 2020. The Park, the first of its kind in Trinidad and Tobago, was built through the collaborative efforts of the Evolving TecKnologies and Enterprise Development Company Limited (eTecK), the Urban Development Corporation of Trinidad and Tobago (UDeCOTT) and the MALF among other Government entities. The facility offers leasable spaces for the growth and expansion of operations in light manufacturing and the processing of primarily agro products. The opening of the facility offers an opportunity for the socio-economic development of the Moruga Community.

School Nutrition Programme

In fiscal 2020, the Healthy Caribbean Coalition (HCC) in collaboration with the Global Health Advocacy Incubator (GHAI) published the findings of a Rapid Assessment of the School Nutrition Policy Environment conducted in eight Caribbean countries, which included Trinidad and Tobago. The main focus of the study was the school nutrition environment especially the sale and marketing of Sugar-Sweetened Beverages (SSBs), Energy Dense

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Nutrient Poor (EDNP) and High Fat, Sugar and Salt (HFSS) foods in schools. The rapid assessment was undertaken to gain insight into policies and other factors shaping the local school nutrition landscape.

The goals of the assessment were twofold:

- To provide advocates and stakeholders with a snapshot of the progress made by countries, that have expressed interest in implementing healthy school nutrition policies; and
- To identify factors affecting local nutrition environments which can be leveraged for advocacy purposes.

In the case of Trinidad and Tobago, findings were:

- There is a Government regulation/policy disallowing or restricting the sale of SSBs in schools, since 2017;
- There is no Government regulation/policy disallowing or restricting the sale of unhealthy foods, EDNP and HFSS, in and around schools;
- There is no Government regulation/policy banning or restricting the marketing of SSBs or unhealthy foods that are EDNP in and around schools;
- There is medium political commitment to introducing policies/regulations disallowing the sale and marketing of SSBs and EDNP foods in and around schools.

The assessment also examined other relevant policies required to strengthen the school nutrition environment, such as a national childhood obesity prevention plan, a sugar sweetened beverage (SSB) tax, as well as the availability of free portable water in all schools. It found that a draft National Childhood Obesity Prevention Plan was developed, as well as National Nutritional Standard for Foods offered to children and a Draft National Nutritional Guidelines for Food Offered to Children in Schools is soon to be re-submitted to Cabinet. The findings create the knowledge platform to advocate for a stronger policy environment in addressing childhood obesity and unhealthy lifestyles.

1.2.3 Goal 3: Citizens will have Access to Adequate and Affordable Housing

The Ministry of Housing and Urban Development (MHUD) is charged with providing adequate housing to the population, and the development of urban environments. The mandate of the Ministry is aligned to the Government's Vision 2030 Theme 1: Goal 3, "Citizens will have access to adequate and affordable housing". Additionally, the Ministry is directed by the United Nations Development Programme Sustainable Development Goal (SDG) 11 - "Make cities and human settlements inclusive, safe, resilient and sustainable". During fiscal 2020, the Ministry continued to implement policies and programmes related to housing and urban development by providing:

- Adequate and affordable homes for lower and middle income citizens;
- Subsidies and preferential mortgage loans to facilitate the purchase of new homes;
- Grants to assist deserving persons to undertake basic repairs and improvement to their homes; and to assist those who experienced unavoidable emergencies as a result of disasters such as heavy rainfall, earthquake, fire, etc.;
- Security of land tenure for the disadvantaged citizens through a programme of Squatter Regularisation; and
- Facilities to enable the development of small business enterprises and entrepreneurial activity.

Some of the Ministry's major undertakings and initiatives implemented towards the achievement of the goals were:

A. Home Ownership 101: Know How Guide

During fiscal 2020, the MHUD completed its manual, Home Ownership 101: Know How Guide and hosted its inaugural Housing 101 Expo. The expo provided the ideal platform to sensitise members of the public about the homeownership manual which illustrated a whole-of-government approach to the various avenues available to citizens seeking sustainable housing solutions.

The expo attracted exhibitors from various spheres of the building and housing sector and many interested members of the public. The Ministry ensured that the public had access to the manual, making the book available at libraries, schools and free download from the Ministry's website. Over 20,000 copies of the manual have been downloaded.

B. The Government's Tenancy Policy

The launch of the Tenancy Policy was an important milestone in the Government's drive to provide housing solutions aimed at improving the living conditions and circumstances of low to middle-income families. The policy seeks to provide security of tenure for specific groups of squatters on state lands—specifically, squatters and occupants who do not fall within the State Lands Act 25 of 1998 but have been occupying state lands prior to June 14th, 2014. The tenancy programme is intended to provide a "shield of a short-term tenancy agreement" followed by a statutory lease, with the final tier being a 199-year Deed of Lease. Through this measure, the Government is demonstrating its commitment to ensuring that eligible categories of occupants of state lands are now able to attain security of tenure.

C. The Small and Medium Contractors (SMC) Housing Initiative

Launched in fiscal 2020, this Small and Medium Contractors (SMC) strategy aims to provide more housing opportunities to low-income individuals and families whose household income falls under \$9,000.00 per month. The SMC initiative was conceptualised to stimulate economic activity, mobilise the capacity in the construction sector and create jobs, while meaningfully addressing the high demand for housing. All homes constructed in this programme will be done by small and medium-sised builders and will cost under \$500,000.00.

D. Housing Lots for former PETROTRIN Workers

In fiscal 2018, the PETROTRIN oil refinery was closed for restructuring. The closure brought with it the loss of jobs for employees of the company and other downstream industries. However, in fiscal 2020, the Cabinet of

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Trinidad and Tobago accepted the Policy Framework for the distribution of residential lots or agricultural plots to former PETROTRIN employees.

The Land Settlement Agency (LSA) together with the Palo Seco Agricultural Enterprises Limited (PSAEL) will oversee the project through the provision of pre-approved house plans, technical assistance and oversight for the construction of the homes. Additionally, former employees in occupation of state land or land owned by a state entity before December 01, 2018 will be regularised.

The commissioning of this initiative demonstrates the Government efforts to ensure home ownership to persons unable to acquire a home before the closure of the company. The housing lots, located in several areas across the country, will be distributed on a phased basis. The Government pledged to provide and distribute over 1,000 lots of land to former employees and their families.

E. San Fernando Waterfront Redevelopment - Bayshore Housing Project

In April 2020 the GoRTT approved the implementation of the Bayshore Housing Project, which forms part of the San Fernando Waterfront Redevelopment Project. The planned undertaking consists of the development of 10 acres of land located in Bayshore and Marabella, earmarked for the construction of 130 residential housing units. In the first instance, 13 agreements have been signed with beneficiaries of the project. The development will be financed by the Urban Development Corporation of Trinidad and Tobago Limited (UDeCOTT).

F. Continued Implementation of Housing Initiatives

As part of the Government's commitment to provide access to adequate and affordable housing solutions through the continued implementation of various home improvement and housing acquisition initiatives, the following were pursued:

- Distribution of over 800 homes across Trinidad and Tobago;
- Contract signing between the HDC and the China Gezhouba Group International Engineering



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- Company Limited (CGGC) for the provision of 5,000 affordable housing units; and
- Selection of 500 applicants from the public housing database for assessment interviews.

1.2.4 Goal 4: The Healthcare System will be Sustainable and Modern and Deliver Higher Standards of Healthcare

The GoRTT places priority on the health and well-being of its citizens and is committed to improving healthcare service delivery and improving operating efficiency. Accordingly, the GoRTT has utilised a "patient-centred approach" for the delivery of health care services that emphasizes meeting the needs of all segments of the population and providing equitable access to healthcare services. In keeping with this agenda, the Ministry of Health's (MoH) general strategic objectives are:

- To promote and protect the health and wellbeing of current and future generations;
- To ensure safe, equitable and quality services in all health institutions;
- To provide a well-governed system with sound management of funding and delivery of performance;
- To recruit highly skilled professionals to deliver care of the highest quality, measured in terms of clinical effectiveness, patient safety and patient experience;
- To engage with health partners and build partnerships with all levels of the community to plan, design, deliver and oversee health services; and
- To engage all persons in the cultivation of sound ideas for the overall development of the sector and the improvement of the health status of the population.

Healthcare Achievements

Key achievements of the MoH for fiscal 2020 include:

- Maintaining a reduction in maternal mortality rate at under 30 per 100,000 live births;
- Maintaining neonatal mortality at under seven (7) per 1,000 live births;

- Improvement in the operations of the Chronic Disease Assistance Programme (CDAP) with the reduction of the reordering cycle from two months to one month and the dispensing fees from \$13.00 to \$8.00;
- Significant increase in the influenza dosage utilisation rate to 76.3%;
- Handover of the Arima Hospital;
- · Handover of the Point Fortin Hospital;
- Provision of diagnostic imaging services at the Couva Hospital and Multi-Training Facility;
- Construction and outfitting of a Linear Accelerator (LINAC) Facility at the St. James Medical Complex;
- Handover of the Port of Spain General Hospital (POSGH) Central Block - Phase 1 to the North West Regional Health Authority (NWRHA); and
- Faster completion of surgeries and reduction of patient time on wards at San Fernando General Hospital with the acquisition of the Holmium Laser 120w machine.

In the area of training for healthcare workers, the MoH partnered with the University of the West Indies School of Nursing (UWI SON) to make available 100 scholarships for registered nurses to train and qualify as District Health Visitors (DHV). Training for the first cohort of 50 registered nurses commenced in January 2020. The recruitment process for the second cohort began in July 2020 and training is scheduled to begin in January 2021.

Key achievements of the Tobago House of Assembly's (THA) Division of Health, Wellness and Family Development (DHWFD) for fiscal 2020 include:

- The provision of sexual and reproductive health services, training of staff and the provision of family planning counselling services, in continued partnership with the Family Planning Association of Trinidad and Tobago (FPATT);
- The completion of the Moriah Health Centre;
- Construction of the Roxborough Hospital scheduled for completion by the last quarter of 2020;
- The support of medical missions, donations of equipment, and health education activities throughout Tobago, by a formalised relationship

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with the Trinbago Progressive Association, of New York; and

 Commitment to the expansion of research in the areas of ageing, cancer, mental health, biomedical waste management, and the management of Non-Communicable Diseases (NCDs).

A. Initiatives to Support Reduction in HIV/AIDS

Under the UNAIDS declaration to achieve the 90-90-90 targets by 2020 and end AIDS target by 2030, the reduction of the national population's susceptibility to HIV and AIDS, continues to be of significant priority. The Ministry of Health continued the implementation of Free HIV Testing & Counselling through the Regional Health Authorities (RHA) and Non-governmental Organisations (NGO) partners, and programmes such as the Prevention of Mother to Child Transmission (PMTCT) and antiretroviral treatment and care programmes.

Achievements under this initiative for fiscal 2020 include:

- An increase from 79% to 80% in the rate of the population knowing their HIV status;
- An increase from 78% to 92% of people with diagnosed HIV infection, receiving sustained antiretroviral therapy (ARV treatment); and
- An increase from 87% to 91% of people receiving antiretroviral therapy and maintaining viral suppression.

The multi-sectoral coordination efforts of the National AIDS Coordinating Committee (NACC) continued to monitor and evaluate the attainment of the targets concerning HIV and AIDS as identified by the UNAIDS declaration. The NACC Secretariat is making arrangements to undertake research through a Survey on HIV, AIDS, STIs, and the impacts of the spread nationally. This scheduled for 2021.

The Tobago AIDS Coordinating Committee (TACC) continued coordinated efforts in response to HIV and AIDS through health promotion, protection, and the application of sound environmental health principles of disease prevention.

B. COVID-19 Health Response

The MoH was also at the helm of the health response towards the COVID-19 pandemic in Trinidad and Tobago. The special feature section at the end of this chapter will provide comprehensive information on the MoH's responsiveness through the implementation of health and isolation restriction protocols, as well as the implementation of testing, contact tracing and the establishment of additional parallel health facilities.

1.2.5 Goal 5: Citizens will be Empowered to Lead Healthy Lifestyles

The burden of preventable mortality (before age 70) is the product of damaging lifestyle choices in areas such as health, nutrition, and fitness. Providing sufficient information to citizens that can positively influence decisions on their health and the health of their family, continues to be the strategy of the GoRTT.

The Government's dedication to immediately address the rising levels of non-communicable diseases (diabetes, hypertension, obesity and cancer), HIV infection, mental well-being, and others, has been demonstrated through the implementation of programmes and initiatives by the Ministry of Health in fiscal 2020. These programmes and initiatives were designed to empower the national population with knowledge about the benefits of healthy foods and food preparation, as well as fitness.

Some of these major initiatives in preventative healthcare are outlined below:

A. Non-Communicable Diseases (NCDs)

Non-Communicable Diseases (NCDs), mainly heart disease, diabetes, cerebrovascular disease and cancer, are the leading causes of morbidity and mortality globally and locally. Cardiovascular disease, the leading cause of mortality, accounts for more than 50% annually. The goal of the MoH's NCD Plan is to reduce the burden of preventable mortality due to NCDs by 25% by 2025.

In keeping with this strategy, the MoH has been focusing on Behavioural Risk Factor Reduction of tobacco use, alcohol consumption, unhealthy diets and physical



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inactivity. The MoH's management action is based on People Empowerment, i.e. transforming persons to health-seeking behaviours with a "Healthy Me Healthy You" strategy to improve one's health status through the self-management of health care. Additionally, Behavioural Health Wellness Services, as a means of transforming the culture and paradigm of health from being seen as a burden and stigma to constant improvement and development using a life course approach, is being employed.

Key activities implemented by the MoH under the NCD Programme include:

- Continued prohibition of the sale or serving of sugarsweetened, non-alcoholic beverages with added sugars by manufacturers and other producers in all Government and Government-assisted schools;
- Sustained strengthening of the early screening, diagnosis and treatment within the primary care institutions for cancer, diabetes and cardiac care to prevent the burden on the secondary and tertiary health care institutions;
- Launch of the TT Moves 100% Wellness Challenge.
 Through this Behaviour Change Communication
 initiative, members of the public were invited to
 access NCD screening and partner with a host of
 healthcare professionals, to create a personalised
 NCD prevention and control plan designed to take
 them to 100% wellness. The initiative also included
 an additional theme, "Know your Numbers"; and
- Procurement and provision of physical activity equipment to youth facilities for the communitybased Healthy Youth Wellness TT initiative. This community-based youth physical activity initiative will contribute to increasing physical activity and reducing overweight and obesity among the youth population. Physical activity equipment will be provided to all Government and Governmentassisted schools in Trinidad and Tobago, commencing with primary schools.

B. New Health Services

During fiscal 2020, the MoH commenced work towards the development of a Lung Cancer Clinic at the North-Central Regional Health Authority (NCRHA). The MoH also began preparatory activities to strengthen the cancer registry as well as stroke, diabetes and heart registries. Consultants were contracted to develop and implement a national public health surveillance system, which included the procurement of computer and server systems for the cancer registry. A consultancy is also underway to develop and implement a National Screening and Management of Gestational Diabetes Programme. This consultancy is primarily aimed at reducing late detection and undetected cases of gestational diabetes, which will have an impact on reducing childhood obesity and the predisposition to the development of childhood diabetes.

C. Mental Health

The shift in the model from centralised to decentralised mental health services is a priority for the GoRTT. This approach seeks to remove the stigmatisation associated with mental health. This model also supports decentralisation of mental health services through service reorganisation and expanded coverage throughout the network of mental health and health-related institutions. Accordingly, the first-ever National Mental Health Policy (2019-2029) was approved by Cabinet in September 2019. Some of the key areas earmarked for implementation include:

- The prevention and early detection of behavioural health and wellness issues through screening, risk identification management, analysis and diagnosis, treatment and follow-up, rehabilitative measures, counselling and interaction with families, evaluation and education for psychosis;
- The establishment of clear referral schemes between the various levels of primary and secondary levels of care for early identification of new mental health cases, monitoring of longer-term cases, and treatment of physical health problems with mental disorders;
- The review and enhancement of the health infrastructure network to allow for the effective decentralisation of mental health services. The network of facilities and services needed to support community-based care includes: acute wards in general hospitals, long-stay residential

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- facilities in each region, day hospitals, outpatient clinics, transitional housing (complemented with supported employment), supported housing, 24-hour emergency and crisis response services and liaison psychiatry;
- The development of an appropriate surveillance management system with a disease and case management system to ensure continuous followup through re-engagement in two years with selfmanagement; and
- The conduct of the World Health Organisation's (WHO) Assessment Instrument for Mental Health Systems (AIMS) study from January to March 2020. This provided an assessment of the Mental Health Programmes and informed on the development of the Strategic Plan for Mental Health.

D. Alcohol and Drug Abuse

The National Alcohol and Drug Abuse Prevention Programme (NADAPP) remains steadfast in ridding the nation of the scourge of drug abuse. With the provision of services such as information dissemination; school, community, and workplace prevention; and treatment and rehabilitation NADAPP supports the efforts of non-governmental and other organisations involved in substance use prevention. NADAPP continues to inform the public of the health and social consequences of abusing both legal and illegal drugs as well as the benefits of a healthy lifestyle. Drug abuse prevention and demand reduction initiatives of NADAPP for fiscal 2020 included:

- Highlighting immediate, medium- and long-term concerns and existing laws to control the supply and demand of drugs, such as the Dangerous Drugs Act as amended, 2019;
- Utilising social networks to conduct the webinar series, 'Youth and Substance Abuse: A Parental Workshop for understanding the effects of Drug Use', through the Public Education and Information Campaign. This initiative focused on disseminating relevant information to the national population, through community outreaches, and the training of staff in brief substance abuse intervention:

- Leading the Inter-agency Substance Use Prevention
 Working Group by providing technical support and
 assistance to policymakers on alcohol and substance
 abuse issues within treatment and rehabilitation
 programmes. This Working Group is committed
 to ensuring that quality treatment standards are
 formalised nationally in 2020;
- Continued promotion of the development of a drugfree culture in the workplace through education and technical assistance via the Workplace Education and Institutional Strengthening Initiative;
- The National Primary and Secondary School Drug Prevention Initiative that has utilised a wide range of media to sensitise pupils in the nation's schools, about the deleterious effects of all drugs, including marijuana as well as alcohol; and
- The Pre-School Prevention Initiative that has equipped the teaching staff of preschools, with the basic knowledge to detect pre-schoolers (aged 2–5 years) who are exposed to licit and illicit substances.

E. Healthy Lifestyles Through Sport

Sport and physical activity have a positive effect on healthy lifestyles. Some direct effects include the prevention of chronic diseases, such as cardiovascular disease, diabetes, cancer, hypertension, obesity, depression and osteoporosis. Physical activity can also be therapeutic, improve self-esteem, and provide other social and interpersonal benefits which can boost health effects in individuals and communities⁷. Accordingly, a priority area for the Ministry of Health in its National Strategic Plan for Prevention and Control of NCDs 2017–2021 is "increased levels of physical activity", where the target is to reduce the proportion of adults and adolescents engaging in insufficient physical activity by 20%. The availability and accessibility of sporting infrastructure, tools and programmes are critical elements towards this approach. In fiscal 2020, the GoRTT under the aegis of the Ministry of Sport and Youth Affairs (MSYA) continued to develop and implement initiatives to encourage participation in sport, recreational and physical activity as follows:

https://www.sportanddev.org/en/learn-more/health/health-benefits-sport-and-physical-activity



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Sport Policy and Strategic Plan

In fiscal 2020, the MSYA continued to implement the GoRTT's policy and strategic directions for sport. The Ministry emphasizes sport development equitably and sustainably, through the use of appropriate technologies, research and best practice under four (4) strategic themes:

- Sport for all/total participation in sport: a society in which the majority of citizens are participating in sport;
- High-performance sport: a continuous increase in athlete medal count;
- Sport as an industry: new sport businesses are established and operated successfully and sport tourism is making significant contributions to GDP; and
- Improve the overall efficiency and efficacy of the Ministry to all stakeholders through the use of ICT.

Infrastructure and Facilities

In keeping with its strategic thrust to provide modern, safe and well-equipped facilities, the MSYA continued works and/or repairs on the following:

- Dwight Yorke Stadium;
- Morne Diablo Recreational Ground;
- Honeymoon Recreational Ground;
- Grande Riviere Recreational Ground;
- Morvant Community Swimming Pool;
- Brian Lara Recreational Ground;
- Sevilla Clubhouse, Former Caroni Facilities;
- Marac Recreational Ground;
- Aranguez Recreational Ground; and
- Park Street Recreation Ground

Sport Development Programmes

In November 2019, the MYSA launched a new female-centric initiative geared towards supporting, increasing awareness and encouraging the participation of women and girls in all aspects of sports. The *Pink Reign Campaign* involves a partnership with stakeholders to provide training and awareness to women and girls on critical roles of coaches, advisers, officials, administrators, and

sports personnel at all levels. The Campaign seeks to encourage participation in sports and physical activity to reduce NCDs, alleviate the stigma associated with female participation in sport and address issues affecting female participants.

Sport Development in Tobago

In fiscal 2020, the Division of Sport and Youth Affairs (DSYA), Tobago also undertook several initiatives to stimulate and develop sporting activities within Tobago:

- In collaboration with the Trinidad and Tobago Squash Association (TTSA), a foundation for squash was laid in Tobago's sporting landscape. A 2-day Squash Camp was hosted in December 2019, to introduce children to the game and develop their physical literacy. In January 2020, the DSYA in partnership with the Squash Club of Tobago began promoting regular free training sessions available to children and young adults interested in learning the sport. This initiative aims to facilitate the expansion and development of new sporting disciplines as a key strategy towards overall sport development.
- Continued provision of efficient service and support systems with initiatives such as the THA Sport Awards, THA Sport Camp, District Games, and the capacity building of the sporting organisation and clubs.

1.2.6 Goal 6: The Family will be Protected and Supported

The United Nations defines the family as "the primary institution within society consisting of two or more individuals with a continuing genetic and/or legal relationship that provides for the social, economic, emotional, spiritual and protective needs of its members." Accordingly, families are recognised as having a primary role in the nurturing and socialisation of all individuals. Many endogenous and exogenous factors threaten the fabric of today's family, these include rising social challenges such as domestic violence, teenage pregnancy, child abuse and gang-related activity. The protection and support of the family unit is a paramount goal of the GoRTT. Special emphasis is placed on vulnerable groups such as single parents, children, the elderly, and persons with disabilities. The rehabilitation and reintegration of vulnerable groups

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in society is also a requirement for the development of stable family structures. Accordingly, in fiscal 2020, the GoRTT continues to acknowledge the critical role of this social institution by implementing measures that support the family, prevent family instability, and facilitate rehabilitation and restoration where needed.

The Ministry of Social Development and Family Services (MSDFS) continued the implementation of its Strategic Goal 2 - To Protect, Empower and Transform Families. The objectives of this Goal are based on providing increased support to families and the continued implementation of measures towards the full inclusion of vulnerable groups in the family circle for greater cohesion and healthy functioning. Many initiatives towards family development and integration were also facilitated by the Office of the Prime Minister, Gender and Child Affairs Division, the Children's Authority of Trinidad and Tobago and the Ministry of Community Development, Culture and the Arts.

Initiatives undertaken within fiscal 2020 include:

A. Family Empowerment and Support

In fiscal 2020, the MSDFS' National Family Services Division (NFSD) continued to assist individuals, groups, couples and families through counselling, advice, advocacy, referrals and placements. The NFSD also disseminated information on healthy family life through community workshops, its Radio Programme (It's Family Time, Let's Talk), outreaches and lectures to various Governmental and Non-governmental Organisations. The NFSD also conducted Parenting Workshops, training in communities for Lay Responders to Domestic Violence and commemorated the International Day of Families.

In its continued efforts to create an enabling environment for the development and strengthening of the family, the MSDFS also advanced the completion of the National Family Policy for Trinidad and Tobago as well as the National Parenting Policy. In September 2019, the Ministry developed a revised Draft National Family Policy for consultation with the general public. The revised document was informed by the Draft National Family Policy of Trinidad and Tobago, 2007, recent research documents on the family and the Report emanating from the National Family Symposium held in June 2018.

In January 2020 and March 2020, an in-house committee successfully hosted a series of targeted stakeholder meetings with representatives from approximately 23 Government organisations. The Draft Policy was revised with emphasis placed on refining the policy statements under the various thematic areas and will be submitted to the Cabinet for approval as a Green Paper.

The Ministry also conducted 12 virtual focus group sessions to inform the revision of the National Parenting Policy Green Paper. Sessions were conducted with critical and sensitive vulnerable groups such as, children in homes/orphanages, children in conflict with the law and parents who are incarcerated. The findings from these sessions will facilitate the revision of the document for submission to the Cabinet for approval as a White Paper.

B. Mediation Services

The Ministry of Community Development, Culture and the Arts (MCDCA) continued implementation of its Mediation Programme, which is mandated to facilitate the peaceful management of a wide range of civil and family conflict issues occurring in families and communities. Some of the issues dealt with included: neighbourhood conflicts, family and relationship disputes, community disputes, and juvenile conflicts. The current suite of proactive programmes being executed by the Community Mediation Services Division include:

- The Community Empowerment Programme (CEP);
- The Community Inclusive Mediation Project;
- The Mobile Mediation Unit;
- The Peer Mediation Programme;
- Hosting of Monthly Support Group Meetings;
- Hosting Annual Support Group Symposia; and
- The Co-Parenting Programme

C. Youth Engagement and Empowerment

The nation's youth are considered vital to the development of Trinidad and Tobago. Accordingly, the GoRTT will continue to nurture, safeguard and encourage youth through educational access, personal development, healthcare and employment opportunities. The policy direction of the GoRTT emphasizes youth engagement

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and participation; positive youth development; youth employment and entrepreneurship; youth leadership and rehabilitation; and reintegration of at-risk youth. In fiscal 2020, the GoRTT continued its efforts towards this strategic mandate via the following:

National Youth Policy (2018–2023)

The Ministry of Sport and Youth Affairs (MSYA) is currently in the process of developing the new National Youth Policy. The policy will detail the plans of the GORTT for youth development and provide guidance in all youth development-related matters. It is geared towards the advancement of youth development on local, regional, and international levels. In fiscal 2020, youth stakeholders were invited to review and submit comments on the Working Document for the National Youth Policy (2018–2023) as well as the National Policy (2012–2017). These comments will assist the Ministry in determining the additional needs, requirements or gaps to be addressed in the new Policy.

MpowerTT Programme

The MpowerTT programme was launched in February 2020. The programme focuses on the empowerment and mentorship of young men in Trinidad and Tobago through positive interaction with successful male role models in the society. It aims to expose 500 males between the ages of 16-29 years to positive dialogues, direction, advice, role models, and assistance towards leading more productive lives. The Ministry partnered with NGO stakeholders, the Ministry of Health and dynamic and influential men to serve as masters and male empowerment ambassadors. Masters shared their stories, made presentations and led discussions on various topics geared to impact the development of the young men. The ambassadors rallied the participation of the male youth population and encouraged positive male empowerment. The first MZone (Male Friendly Zone) took place in Maloney. Other sessions were held in Tobago, Tacarigua, Chaguanas and San Fernando. Various topics were covered including: Creating a Culture of Respect; Changing Toxic Masculinity and Crime and Gang Violence.

During fiscal 2020, the MSYA also continued the execution of its other youth-centric empowerment programmes including:

Life-skills, Employability, Entrepreneurship, Activism, and Patriotism (LEEAP) Programme

This programme provides an environment that builds the physical, social, intellectual and emotional self, enables youth to successfully transition to adulthood and contribute meaningfully to sustainable national development. LEEAP aims to benefit the overall development of youth by enhancing their leadership and advocacy skills, enhancing their coping and social self-efficacy as well as enhancing youth involvement at the community level.

40 Under 40 Programme

This programme provides a platform for the nation's youth to be supported in the area of personal and professional development. It creates opportunities for youth to engage with other young established entrepreneurs, entertainers, sportsmen and influencers, towards improving their life outlook and securing a brighter future. An assessment of the feedback received from participants revealed that the programme had an overall satisfactory rating and produced the benefits of increased awareness of career opportunities and potential entrepreneurial pursuits.

Youth Development in Tobago

In fiscal 2020, the Department of Youth Affairs (DYA), under the Division of Sport and Youth Affairs (DSYA), Tobago House of Assembly (THA) continued to engage youth, youth organisations, schools and other youth stakeholders in Tobago. The Division continued to place significant emphasis on the holistic development of Tobago's youth through policy formation, capacity building and the creation of safe spaces.

In this regard, the DYA launched the Cool Connections Programme in February, 2020. The programme is a targeted approach to encourage and support youth to make positive lifestyle choices. Participants were sensitised on the abuse of alcohol and other substances, unprotected sex, sexual grooming and touching, physical and sexual abuse as well as general safety. The programme sought to provide timely intervention to young persons, at the height of the Carnival season, to prepare and equip them to make right decisions.

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In July 2020, the DYA also commenced the conduct of a Rapid Assessment of Tobago's youth, aged 18 to 29, to determine and address their needs. The assessment will inform the provision of intervention, training, referrals and support services to young persons and youth groups displaced by the Novel Coronavirus pandemic. Following the collection and analysis of data, support will be facilitated through the Department's Youth Development Centres and Intervention Unit.

D. Interventions for the Socially Displaced Socially Displaced Persons (Street Dwellers)

The MSDFS continued to work assiduously to facilitate the strengthening of legislation to bring about greater efficacy in the system of engagement, treatment, care and rehabilitation of street dwellers. The Street Dwellers Coordinating and Monitoring Committee (SDCMC) was established in July 2018 and since then has made some major achievements including:

- The completion of the quarterly street count of street dwellers in Port of Spain and San Fernando;
- The completion of the national street count of street dwellers in the regions of Sangre Grande to Diego Martin and Grand Bazaar to Point Fortin respectively;
- The development of an inventory of care facilities that currently exist in Trinidad and Tobago for street dwellers;
- The committee in collaboration with the Ministry's Legal Unit completed the review of the Social Displacement Act No. 5 of 2000 and developed a legislative policy document making recommendations to amend the Act;
- Remedial works at the New Horizons facility, Piparo.
 The facility was subsequently handed over to the Ministry of Health, as a ward of the South West Regional Health Authority in October 2019; and
- Refurbishment works undertaken at Hernandez Place, Arima to expand the community care programme for clients 18–54 years who were decanted from public health institutions and required long-term care.

1.2.7 Goal 7: Trinidad and Tobago will have a Modern, Relevant and Accessible Education and Training System

The GoRTT remains committed to maintaining a modern, relevant and accessible education system. This will be facilitated through the establishment of a sustainable plan that ensures modern and well-maintained school infrastructure, accessibility to special needs students and a generally equitable education system. Through this system, the GoRTT aims to tackle the development needs of the economy by closing the current gap between the demand and supply of labour as well as instilling positive attitudes in citizens to foster a progressive society and a disciplined workforce.

The GoRTT seeks to develop this sector through four main strategies:

- Adoption of best practices in education administration;
- Maintenance and upgrade of school infrastructure;
- Revision of the school curriculum to emphasise core values, nationalism and workforce readiness skills; and
- Promotion of a fair system of education and training at all levels.

Initiatives in keeping with this agenda in fiscal 2020 included:

A. Improving the Management and Administration of the Education System

In March 2019, the GoRTT approved the Draft Education Policy Paper 2017–2022, which is aligned to the Vision 2030. The overarching focus of the Policy is for a responsive education system that advances human resource capacity and facilitates a higher standard of living for all citizens. The intended impact is a globally competitive economy which is high performing and adaptable to a rapidly changing world environment. Accordingly, the Ministry of Education (MoE) concentrates on inter alia, the decentralisation process, the implementation of effective school supervision, the provision of remedial



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interventions and the development of a culture of discipline in schools. Major achievements for fiscal 2020 are detailed below.

School Based Management

The School-Based Management (SBM) Model aims to ensure the quality delivery of services in schools. The Model seeks to realise the Student Learning Outcomes for each student and identifies different elements of the School Management System, which must be strengthened to give effect to the 21st century learner. The SBM system is an instrument of quality assurance, which decentralises the levels of authority to the school level. The responsibility and decision-making over school operations are transferred to principals, teachers, parents, students, and other school community members. The seven elements of the Model managed at the school level are: Student Services; Curriculum; Teacher and Teacher Development; Exam Testing and Assessment; Physical Infrastructure and the Environment; Key Stakeholder Involvement; and Students. In fiscal 2020, the following was achieved:

- The Principals' Leadership Training Programme (PLTP) for secondary school leaders was prepared and reviewed.
- A Principals' Leadership Training Programme (PLTP) for primary school leaders was designed and implemented.
- From March 2020, an online system of reporting on Clinical Supervision for all primary and secondary schools was implemented. Clinical Supervision is part of the SBM model designed to equip senior members of staff in primary schools, with the necessary skills to develop and implement a system of Clinical Supervision in all schools to develop a culture of improving teaching pedagogy in schools.

Local School Boards

Local School Boards (LSBs) are a catalyst in the restructuring and decentralisation process, which facilitates improved levels of student learning/achievement and school enrichment through the support of the principal and staff. The Local School Boards strengthen the democratic governance model by including the stakeholders (schools, parents, teachers,

students and the communities in which they operate) into the decision making process. The goal of Local School Boards is to increase parent and stakeholder engagement, involvement and support in schools. In fiscal 2020, the MoE:

- Ensured compliance by reviewing and auditing minutes of the LSBs;
- Identified non-performing/poorly performing Boards and had interventions with school supervision to ensure Boards understood their roles and responsibilities; and
- Developed a comprehensive database of all LSB members.

Continued Implementation of the National Literacy and National Numeracy Plans

In a continued effort to raise the levels of literacy and numeracy of faltering learners to acceptable standards, the MoE maintained several remedial projects including The National Literacy Plan (2016 - 2020) and The National Numeracy Plan (2016–2019).

The National Literacy Plan (2016–2020) targets improvement in students' literacy levels across primary and secondary schools in six key areas for strategic action: Literacy Leadership, System Design, Teaching, Learning & Assessment, Monitoring & Evaluation, Professional Development and Stakeholder Engagement. In fiscal 2020, some of the initiatives conducted included Oral Reading Fluency activity and diagnosis for primary and secondary students, Student Transition and Remediation Support (S.T.A.R.S) and Literacy Leadership training for Primary Principals.

The National Numeracy Plan (2016–2019) was designed to address the issue of low performance in mathematics and to create a numerate citizenry through student development in critical numeracy skills at both primary and secondary levels. In fiscal 2020, several strides were made towards increasing numeracy. The Ministry of Education trained standard five teachers in seven (7) districts in mathematical strategies and assessment and trained standard two teachers in instructional strategies for area and fractions. The MoE also collaborated with stakeholders to produce 10 instructional videos based on the standard five mathematics curriculum and

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27 instructional videos for the Trinidad and Tobago Television (TTT)/Ministry of Education Secondary Entrance Assessment (SEA) Time project.

B. Improvements in Information and Communication Technology (ICT)

The Ministry of Education has embarked on a systematic upgrade and enhancement of all its ICT systems to support and improve the delivery of services to both its internal and external clients. The following initiatives were undertaken in fiscal 2020:

E-Testing Readiness and Wireless Expansion Programme

The MoE is committed to the investment in ICT in Education. This is in keeping with the Caribbean Examination Council (CXC), the lead advocate for its implementation in the region. The Ministry has begun the implementation process to enable full-scale e-Testing infrastructure and support to ensure the readiness for CXC e-Testing. A main objective of the project is to ensure that all secondary schools have the required connectivity and devices to undertake online examinations from CXC in 2022. It entails the distribution of 19,000 laptops and 529 charging/storage carts to all secondary schools and related institutions so that all secondary schools would be equipped to facilitate online examinations for students as well as offer the facility for CXC specific online examinations. In 2019, a draft note was developed and submitted to the Cabinet for approval.

School and Learning Management System (SLMS)

This is a holistic online platform that allows the Ministry of Education and its teachers to document, track, grade, report and deliver electronic learning to students through educational courses defined by a specified curriculum. The SLMS allows all schools, teachers and students to be able to access the approved curriculum content and online courses. Schools can offer online lessons and access digitally enhanced books. In fiscal 2020, a blending learning programme was launched for teacher training and development so that all teachers can remotely access Ministry of Education certified programmes. There were more than 120,000 students registered online and more than 4,000 teachers registered as content creators. The platform has more

than 700 courses available with approximately 40 under development for publishing; and more than 3,500 virtual classes created and executed since March 2020.

ICT Teacher Professional Development Programme

This programme was developed to facilitate the acquisition of skills and competencies among teachers for effective integration of ICT into their teaching and learning methodologies. It will also enable teachers to develop a fundamental appreciation of the utility of technology-enhanced assessment. The programme provided teachers with the tools to incorporate e-testing into their assessment strategies and to nurture learning communities among both teachers and students. At least 2,300 teachers successfully graduated from five cohorts of the programme.

C. Student Development

The Ministry of Education sees the holistic development of students as imperative for the student learning outcomes to be achieved by learners at all levels. Targeted interventions of programmes and projects which seek to increase the self-awareness and empowerment of students in positive outlook and behaviour will redound to the benefit of the citizenry. In fiscal 2020, the undermentioned initiatives were implemented:

School Improvement Project (SIP)

In January 2020, Cabinet agreed to the extension of the School Improvement Project for targeted primary and secondary schools in the Laventille community for one year with effect from January 1, 2020. The project aims to foster a safe and aesthetically pleasing environment in schools conducive to the teaching and learning process and seeks to increase the percentage of students completing primary and secondary education levels and increase the levels of literacy and numeracy of students. Additionally, it is geared towards the reduction of violence and indiscipline in schools and the increase in parental and community involvement by promoting a sense of commitment and dedication to children's overall educational experience. The project is comprised of four (4) components: infrastructure and aesthetics; literacy, teacher training and development; student violence and indiscipline and parenting in education.



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School Tracking System

This project is geared toward consistently improving the quality of the education system by focusing on the learning and growth of each student through the primary and secondary school system. The objective of the project is to develop a progress measure of student achievement that will be used alongside traditional attainment measures in evaluating schools' effectiveness. The intended impact of this project is to improve the quality of education at the secondary level. This project has seen several achievements in fiscal 2020 including, the revision of academic indicators of student performance based on feedback from principals. A draft report on schools' effectiveness over the period 2014–2019 was prepared and the results and findings were disseminated to the Ministry's Executive Team, Curriculum Planning and Development Division and School Supervision and Management Division. The findings were also presented to principals and vice-principals of secondary schools in seven (7) Districts in Trinidad. Additionally, principals and vice-principals of secondary schools, along with representatives of the Catholic Education School Board. were trained in the interpretation and usage of data for school improvement planning.

D. Technical Vocational Education and Training

Technical Vocational Education and Training (TVET) is defined by the United Nations Educational Scientific and Cultural Organisation (UNESCO) as "those aspects of the educational process involving, in addition to general education, the study of technologies and related sciences and the acquisition of practical skills, attitudes, understanding and knowledge relating to occupation in various sectors of economic life". Accordingly, the focus is on education, training and skills development relating to a wide range of occupational fields, production, services and livelihoods. Internationally, TVET is considered as a driving force in sustainable development and several of the United Nation's (UN's) Sustainable Development Goals (SDGs) have placed prominence on the need to enhance the role of TVET. In particular, the SDGs highlight the need for the greening of TVET institutions as well as the provision of the skilled labour forces needed for countries to meet their national SDG commitments. During fiscal 2020, the GoRTT continued to embrace TVET as a sustainable option and maintained enhancements of the sector.

National Training Agency (NTA)

As the regulatory body for TVET, the National Training Agency (NTA) has responsibility for planning, coordinating and administering the national technical and vocational training system to ensure the development of the nation's human capital. Upon achieving acceptance by UNESCO to serve as an International Centre for Technical and Vocational Education and Training (UNEVOC) centre in June 2019, the NTA is now able to participate in the international network of TVET institutions which fosters transnational cooperation and assists in national TVET policy development through increased access to international TVET expertise.

MIC Institute of Technology (MIC-IT)

The MIC Institute of Technology is the first TVET institution in the country to become accredited by the Accreditation Council of Trinidad and Tobago (ACTT). It is also an approved NTA training provider as well as a City and Guilds Approved Centre. The Institute focuses on developing technical and vocational competencies through quality training, innovation, manufacturing, construction and engineering products and services. It has also expanded its reach to rural communities and increased its training to reflect the needs of local manufacturers with a focus on technological advancements. Under MIC, training is provided through an array of programmes such as:

- Helping Youth Prepare for Employment (HYPE) a training programme targeting unemployed youth 16–25 years. It prepares participants for the world of work through a "learn to work" programme as well as providing a second chance to those who might have missed out on other training opportunities.
- Multi-Sector Skills Training (MuST) Programme

 under this programme unemployed nationals (17–50 years) are exposed to occupational skills training within various sectors. The programme offers courses under the umbrellas of Crop Production, Construction and Hospitality and Tourism. Trainees are also exposed to a 'Volunteerism Project' and their assessments are overseen by the NTA.
- Industrial Craft Programme (ICP) this programme comprises courses that were formerly offered at

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the John S. Donaldson Technical Institute (JSDTI), the San Fernando Technical Institute (SFTI) and the Government Vocational Centre (GVC) such as Air Conditioning and Refrigeration Craft, Auto and Diesel Craft, Bookbinding & Print Finishing Craft, Dress Making & Design, and Electrical Installation.

 National Skills Development Programme (NSDP) - an apprenticeship course designed to provide trainees (17–25 years) with the necessary competencies in various occupational areas related to the field of engineering.

National Energy Skills Centre (NESC)

The National Energy Skills Centre (NESC) was established in 1997, to build human capital as a lead training provider. It operates eleven (11) campuses across Trinidad and Tobago and offers journeyman programmes in the areas of Automotive and Heavy Equipment; Building Construction and Maintenance; Plant Operations and Maintenance; Welding; Information and Music Technology and Drilling Rig. In March 2020, the NESC underwent a recertification audit, which allowed it to retain its ISO 9001: 2015 certification.

E. Inclusive Education

The GoRTT through the Education Policy Paper 2017—2022 seeks to address systemic inefficiencies, participation barriers and concerns in the education system for children with disabilities. Student-centred teaching and learning, teacher training and student support are some of the protocols designed to assist, destigmatise and facilitate the special needs of students to reach their fullest potential. In fiscal 2020, the following initiatives were implemented for the inclusion of diverse learners:

Parenting in Education Symposium

Approximately 100 parents benefitted from sessions held with parents to provide information on issues surrounding disabilities, provision of services and interventions. Parents benefitted from individual interviews conducted to rate behaviours of students in home settings as well as from consultations held to assist and expose parents of referred students to strategies that can be used at home to support learning and behaviour change. Some parents also benefitted from individual

sessions held with parents to collect data for intake and needs assessments.

Early Childhood Intervention for Learners with Special Needs/Disabilities

A school-based needs assessment conducted in fiscal 2019 revealed gaps in the administration and management of programmes provided to special learners. In this regard, the Ministry of Education sought to address these gaps as follows:

- In June 2020, a database regarding the prevalence of Special Education Needs at ECCE centres was developed and populated;
- Students with diagnosed disabilities were referred for additional assessment as required;
- Training was also provided for teachers on the early identification of special needs and disabilities; and
- Professional development for Teachers of the Deaf was provided.

The Attention Deficit Hyperactivity Disorder Initiative

The Ministry of Education embarked on an initiative to address the needs of students whose learning and development may be impacted by Attention Deficit Hyperactivity Disorder (ADHD) and Autism Spectrum Disorder in schools. In fiscal 2020, the training programme on screening for ADHD was approved and completed by 40 officers and a needs assessment was conducted in 56 ECCE Centres. This initiative is proposed to continue in fiscal 2021 with continued screening and increased staff training particularly on COVID-19 protocols.

Provision of Laptops to Special Schools and ECCE Centres

In September 2020, a number of laptop computers were made available to staff at various ECCE centres and Special Schools. A total of 70 laptops were given to the ECCE centres, while 98 laptops were made available to public schools catering for children with special educational needs. The provision of these laptops forms part of the Ministry's thrust toward ensuring that all learners have access to education in this post-pandemic environment and the "new normal". The distribution of these devices is being done in tandem with the Adopt-A-School Initiative, where over 15 corporate entities and



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NGOs within Trinidad and Tobago are currently working with the MoE on ways to contribute to the development of the nation's children through sponsorship of digital devices and internet connectivity.

Upgrades at Schools for Children with Special Needs

In fiscal 2020, the THA undertook major physical upgrades and human resource development programmes at the School for the Deaf, Speech and Hearing Impaired and the Happy Haven School, which caters to students with developmental disabilities. In addition, a consultation was conducted with stakeholders to discuss the preliminary concept drawings for the new school.

F. Tertiary Education

The GoRTT is committed to a tertiary education system that is modern, inclusive, accessible and relevant to the development needs of the economy. It is imperative that Trinidad and Tobago's tertiary education system close the gap between the demand and supply of labour. To this end, the GoRTT has continued to support and invest in the various institutions that provide tertiary level education and training to nationals. The following are some of the initiatives:

Enrollment

For the Academic Year 2018–2019 enrollment at the Tertiary Learning Institutions (TLIs) were as follows:

Enrollment by Sex and Institution for the Academic Year 2018–2019

Institution	Gender Male Female		Gender Total		Total	Percentages	
				Male	Female		
COSTAATT	1,582	5,036	6,618	23.9%	76%		
UWI	6,027	10,322	16,549	37%	63%		
UTT	3,659	3,188	6847	53%	47%		
TOTAL	11,268	18,546	29,814	38%	62%		

Source: Educational Planning Division, Ministry of Education

More than 29,000 persons accessed tertiary education at the top three (3) TLIs in 2018–2019. The University of the West Indies (UWI) recorded the largest student intake, followed by the University of Trinidad and Tobago (UTT) and the College of Science, Technology and Applied Arts

of Trinidad and Tobago (COSTAATT). Overall, females continued to outnumber males in enrollment with a recorded 62% versus 38%. However, at the UTT, male enrollment was 6% more than females. These enrollment trends are synonymous with previous academic years and enrollment is expected to show similar patterns in the current academic period.

College of Science, Technology and Applied Arts of Trinidad and Tobago

The COSTAATT's primary mandate is to serve as the national community college of Trinidad and Tobago and the bridge between secondary and university-level education for citizens of Trinidad and Tobago. COSTAATT offers educational programmes in a number of critical areas including: Radiography, Medical Laboratory Technology, Nursing, Business and Library Studies. The College awards certificates, advanced diplomas, associate and bachelor's degrees in a wide range of specialised, technical and academic programmes to full and part-time students. Through articulation agreements with the University of Trinidad and Tobago (UTT) and the University of the West Indies, St. Augustine Campus, the College will facilitate a seamless transition of its graduates into these universities.

The COSTAATT's operations is guided by its Master Plan (2016–2030). Its current strategic focus is on the launch of new education and training and collaborative research projects to support the green economy and to address problems of climate change. Plans continue to be advanced on the piloting of energy efficiency projects in facilities management, (including software application development by faculty and students) and collaboration with non-profit and private sector organisations on a carbon-reduction project, 3-D printing and smart farming at the Chaguanas Campus to promote household-level food security.

For the academic year 2019–2020, a total of 5,755 students enrolled at the college, with a gender disaggregation of 4,169 females and 1,586 males. In fiscal 2020, COSTAATT continued to:

Provide key support for the Ministry of National Security with the introduction and expansion of programmes for inductee training of prisons and police officers;

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- Contribute to improvements in the administration of justice in Trinidad and Tobago, by being the primary trainer in modern court transcription methods for the Ministry of the Attorney General and Legal Affairs;
- Improve the quality of its nursing programme and to return this programme to its former flagship status by 2021;
- Be the leading training provider of public health inspectors;
- Launched an advanced diploma programme in vector control, port health and food inspection to strengthen national capacity in this area;
- Implement a fully integrated enterprise resource planning (ERP) system, and be at the forefront locally and regionally in digital transformation of its services;
- Strategically partner with Ellucian, the global leader in higher education ERP services. Through collaborative work with Ellucian and AmazonWS, the College has been selected as a beta testing site for the use of artificial intelligence to support academic and student services; and
- Be the official translation body for the Government of Trinidad and Tobago.

The University of the West Indies (UWI)

The University of the West Indies (UWI), St. Augustine is a large, accredited, non-profit public co-educational higher-education institution. The UWI offers courses and programmes leading to officially recognised higher education degrees such as pre-bachelor degrees (i.e. certificates, diplomas, associate or foundation), bachelor degrees, master degrees, doctorate degrees in several areas of study. It comprises of seven faculties of Engineering, Food and Agriculture, Humanities and Education, Law, Medical Sciences, Science and Technology, and Social Sciences and has an enrolment of approximately 17,000 undergraduate and postgraduate students per academic year.

Additionally, to widen its reach and increase access to tertiary education the UWI St. Augustine South Campus Penal-Debe will be opened and (once accredited) offer a mix of courses including: Pre-Science in Mathematics,

Physics, Biology, Chemistry and Computer Science, Certificate in Environmental Geography and Diploma in Agriculture as well as a Pre-Health Professions Programme.

The University of Trinidad and Tobago (UTT)

The University of Trinidad and Tobago (UTT) was established in 2004 as an integral component of the country's national development plan. UTT, as a national university, allows the country to keep pace with the rapidly growing needs of industry while ensuring that quality higher learning is within the widest geographical reach.

In fiscal 2020, the UTT entered into a formal agreement with the Caribbean Public Health Agency (CARPHA) to promote mutual cooperation in health education and research. The initiative will enhance the delivery of public health goods and services to address health priorities in the Caribbean. The COVID-19 pandemic also presented several opportunities for the University to strengthen its operations and increase student and public engagement. Accordingly, the UTT transitioned to a fully online delivery mode as well as prepared for online assessments. The Fashion and Design Academy promoted the innovation and civic- mindedness of students through the manufacture and donation of face masks. Additionally, the Sport Academy produced videos on social media promoting wellness and safety. The UTT continues to demonstrate its commitment to delivering quality tertiary education and producing work-ready graduates.

G. Adult Education

The MSDFS offers the Adult Education Programme (AEP), which provides academic and skills training in a variety of courses as well as marketable skills targeting the unemployed, under-employed and persons desirous of obtaining Mathematics and English at CXC level. The programme provides participants with equal opportunities to prepare themselves to compete for jobs or to develop the skills to create sustainable self-employment and entrepreneurship. Some of the courses offered include: Food Preparation, CXC English and Mathematics, Auto Mechanics, Social Studies, Primary School Leaving, and Dressmaking. In fiscal 2020 the

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programme began to implement a Methodology of Action Research which is an approach used in Education for Sustainability (EfS). This methodology will engender critical thinking into ways of sustainable use of resources. In fiscal 2020, the AEP partnered with the UWI and offered new courses from The UWI Open Campus (UWIOC). The content contains sustainability skills and affords citizens the opportunity for modular study leading to certification.

H. Innovation, Creativity and Science Education

Embracing a more innovative approach to economic development and increasing productivity are critical elements to the GoRTT's strategic drive towards fiscal stability. Science, research and innovation skills development must be harnessed and facilitated at all levels of the society. Institutions, organisations and agencies within the social sector continue to stimulate creativity and build innovation capacity to achieve these outcomes. In fiscal 2020, the National Institute of Higher Education, Research, Science and Technology (NIHERST) is one such institution which continued to contribute to the development of science, technology and higher education in Trinidad and Tobago, to enhance the innovative, creative and entrepreneurial capabilities of the general population.

Teach Me Project

This programme is implemented by NIHERST with the support of the MoE. It is designed to improve teachers' capacities in science education as well as to implement an innovation framework in selected schools. The programme is geared toward increasing creativity by building and strengthening capacity in the areas of Science, Technology and Innovation. Through the programme, teachers are exposed to workshops and creating science models whereas summer camps and science kits are provided for students. There is also a science club and students' creativity competitions. In fiscal 2020, school visits were made to the 17 participating primary and secondary schools during the period January to February, 2020. Additionally, a School Innovation Competition Awards Ceremony was successfully executed in November 2019 at NIHERST's National Science Centre. The registration for the 2020

round of the Teach Me National School Innovation Competition was also launched in September 2020.

iSTEM Club

This Club provides academic support to students who encounter problems in science topics in the classroom. The Club cultivates curiosity and creativity while at the same time teaching students to utilise empirical evidence and critical thinking. Students are engaged through hands-on enquiry and problem-based learning especially in areas like information technology, research, design, analytics, teamwork/collaboration and communication. As at June 2020, the iSTEM completed its Term 1 activities with 53 members as well as partial completion of Term 2 with 80 members. Activities were not completed due to COVID-19 restrictions. Some of the Club's highlights for the year included:

- Hosting of the Diego Martin Community Science Week, in November 2019. Visitors were treated to several interactive and hands-on activities and workshops. Sixteen (16) external stakeholders supported NIHERST in meeting its goals of delivering STI content of relevance to the community; and
- A Water and Climate Change Action-themed, inhouse Science Week at the National Science Centre in March 2020.

NIHERST Fab Lab

The NIHERST Fab Lab provides affordable access to digital equipment and resources for education, creativity, innovation and professional development. The Lab focuses on design, hands-on projects, robotics, product development and prototyping. Users include students, teachers, designers, engineers, inventors, artisans, hobbyists and entrepreneurs. Annually, the Lab hosts the World Creativity and Innovation Week during the month of April in keeping with global celebrations of World Creativity and Innovation Day on April 21st. This year, due to COVID-19 restrictions, the Lab focused on extending its reach through developing an online platform to showcase the creativity, innovation and entrepreneurship stemming from the Lab and those of the global network. The Fab Lab also collaborated with the UWI to fabricate Personal Protection Equipment (PPE) for frontline workers.

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I. Quality Education in Tobago

The Division of Education, Innovation and Energy (DEIE) provides quality education for all in Tobago. It is responsible for facilitating access to educational institutions and programmes from early childhood to primary and secondary levels. The DEIE formulates and implements policies, and provides support to stakeholders towards Tobago's educational development. In fiscal 2020, the DEIE achieved the following in education:

Training of Teachers

The DEIE placed focus on training and human resource development and as a consequence schools supervisors, principals and teachers all participated in a variety of programmes that targeted capacity-building interventions. These enhanced the performance of teachers and improved the accomplishments of students at SEA, CSEC and CAPE.

Improvement to Education Service Delivery (E-Learning/Distance Learning)

While the COVID-19 pandemic has caused major disruptions to the education system, its impact has also created novel opportunities to reinvent service delivery and operations. In 2020, the DEIE relaunched its website and provided a free online learning management system to both students and teachers. In addition, the Division also collaborated with Tobago Channel 5 and Trinidad and Tobago Television (TTT) to offer innovative e-learning platforms for students. Additionally, the Teachers' Professional Centre, established in 2018, became the hub for the development of innovative teaching and learning methodologies.

TVET in Tobago

Following the evaluation of a TVET exposition held in December 2019, the decision was taken to upgrade all Technical Vocational laboratories at secondary schools as well as the Roxborough Trade Centre. The Construction Certification Training Programme, which targets citizens in Tobago aged 18–60, is now being offered at the Roxborough Trade Centre and the Technology Centre at Canaan. The programme will be expanded to offer Level I and Level II certification in masonry, carpentry, plumbing and electrical installation.

Financial Assistance Programme of the Department of Advance Training and Advisory Services (DATAS)

The THA continues to invest in tertiary education in Tobago through the DATAS programme and invested approximately \$5 Million in the last fiscal year for this initiative. DATAS has the responsibility for the administration of bursaries, grants and scholarships to residents of Tobago who wish to pursue or are pursuing tertiary/post-secondary education.

1.3 Theme II: Good Governance and Service Excellence

The GoRTT remains committed to continuous improvement in service delivery as good governance and service excellence are the pillars of a strong and effective public service and are crucial for the achievement of a high quality of life for all citizens. Adherence to these principles fosters credible public institutions and engenders confidence in these institutions to deliver efficient public services. During fiscal 2020, several initiatives were aligned to the short-term goals of Vision 2030 and demonstrated focus towards the attainment of these goals as outlined below.

Section 1.3.1 Goal 1: Our Governance Approach will be Based on Principles of Participation and Inclusion

In an attempt to fortify our democratic institutions, the GoRTT has recognised the need for the establishment of mechanisms to facilitate citizen's participation in national decision-making thereby making public policy more responsive to the needs of the population. The development of sound public policies is an essential component of good governance and therefore the need arises for the creation of structures in specific areas to allow for participation and inclusion by all. The following information highlights the major activities carried out to achieve this goal in fiscal 2020.



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A. Support, Inclusion and Integration for Persons with Disabilities

The National Policy on Persons with Disabilities identifies strategies to create a social and physical environment that promotes inclusion, accessibility, integration and full participation of persons with disabilities. In fiscal 2020, the Ministry of Social Development and Family Services (MSDFS) in partnership with social sector stakeholders executed the following initiatives in keeping with this primary agenda:

Introduction of the Disability Assistance Grant for Minors (DAGM)

The MSDFS enhanced its level of support to children with disabilities in Trinidad and Tobago by removing the age eligibility criterion for the receipt of the disability grant under the Public Assistance Act Chapter 32:03. As a consequence, children with disabilities under the age of eighteen are now able to access funding, where previously, received payments under the Special Child and the Public Assistance Grants. The new grant which is called the Disability Assistance Grant Minors (DAGM) is payable in the increased sum of \$1,500.

Establishment of an Inter-Agency Committee for the Implementation of the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) Protocol and the National Policy on Persons with Disabilities

In January, Cabinet approved the Establishment of an Inter-Agency Committee to promote, monitor and evaluate the implementation of the United Nations Committee on the Rights of Persons with Disabilities (UNCRPD) and the National Policy on Persons with Disabilities (PWDs) for two years. In May 2020, the Committee held its inaugural meeting. Its operations are guided by the following Terms of Reference:

- Develop an Action Plan to operationalise the UNCRPD and the National Policy on Persons with Disabilities;
- Establish mechanisms to continuously promote, monitor and evaluate implementation of Action Plans of the Convention and the Policy;
- Establish effective working relationships with relevant implementing agencies;

- Provide technical advice and support to implementing agencies with respect to the Articles of the Treaty and the Policy imperatives;
- Ensure that activities of Ministries are aligned to those of the UNCRPD and the National Policy;
- Engage in dialogue with members of the community of persons with disabilities to provide for their involvement and full participation in the monitoring process; and
- Prepare and submit a comprehensive report on the measures taken to give effect to obligations under the Convention and on the progress of the National Policy on Persons with Disabilities.

The National Enrichment Centre (NEC)

The National Enrichment Centre (NEC) was recommissioned in fiscal 2019 to serve as a resource centre for persons with disabilities. Presently, the Centre is utilised by various NGOs that offer services to persons with disabilities and for hosting events planned by organisations that advocate for persons with disabilities. These include meetings, consultations, training, workshops, group therapy, and health fairs. In June 2019, Cabinet approved the establishment of a Management Committee for a period of one (1) year to assist the MSDFS towards the operationalisation of the NEC to provide rehabilitation and therapeutic services for persons with disabilities. To date, the main achievements of the NEC's Management Committee are:

- The conduct of a comprehensive audit of the usage, policies and working documents for the NEC; and
- Revision of the Request for Proposals (RFP) to procure an organisation to manage the NEC – this included the development of a new vision and mission; a new name for the Facility, based on consultation with the stakeholder community; and revision of the objectives for the operationalisation of the Centre.

A Final Report of the Committee's tenure was submitted to the MSDFS Executive for approval.

Community Therapeutic Services (CTS)

The Ministry of Social Development and Family Services (MSDFS), through the Disability Affairs Unit (DAU), in collaboration with the Ministry of Health (MoH) continues to fulfil its social and developmental obligations under

the UNCRPD, through the provision of Community Therapeutic Services such as speech, occupational, physio and behavioural therapies. Most significantly, the programme is designed to provide these services in the communities in which PWDs reside guaranteeing easier accessibility while fulfilling the country obligations under the UNCRPD. In 2018, a CTS Survey was developed and administered to 70 NGOs that provide services to persons with disabilities. Findings from the study, together with data and reports from stakeholders, are being utilised to

Concomitantly, the DAU has already developed a draft proposal for comments by the Ministry of Health on the roll out of the Community Therapeutic Services Programme.

Employment and Entrepreneurship

inform the operationalisation of the CTS.

In fiscal 2020, the MSDFS in collaboration with the Ministry of Labour and Small Enterprise Development (MOLSED) commenced technical discussions on a project aimed at facilitating employment and entrepreneurial opportunities for persons with disabilities. The project seeks to maintain the MOLSED's Decent Work agenda, Article 27 of the UNCPRD and the pillar of Work and Employment within the National Policy for Persons with Disabilities as well as the International Labour Organisation's (ILO's) Vocational Rehabilitation and Employment Convention (No. 159) and Recommendations (No. 168).

In fiscal 2021, an Inter-Ministerial Team will be convened to initiate the project to conduct a survey to acquire current data regarding employers' willingness to hire persons with disabilities who are able and willing to work. The Disability Affairs Unit (DAU) remains resolute in pursuing this arrangement for the empowerment of persons with disabilities and as a result has compiled a preliminary list of potential participants for the programme, and developed a sample Client Assessment Form, and a sample Individual Support Plan.

B. Support for Older Persons

The MSDFS, through the Division of Ageing (DOA) has the national responsibility to advocate, enhance the quality of life and create an enabling environment for the development of older persons in Trinidad and

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Tobago. Key focal areas include policy implementation, educational and recreational activities, and oversight for operations of residential homes for Older Persons in collaboration with the Ministry of Health. In fiscal 2020, the MSDFS ensured the fulfilment of these goals through the following:

Development, Review and Finalisation of Procedural Manuals for Homeowners

The DOA, in collaboration with the Ministry of Health, developed a working committee to establish adequate regulations for Homes for the Aged. In June 2019, the MSDFS engaged a consultant to undertake the development, review and finalisation of a Procedural Manual for Homeowners, in accordance with the Homes for Older Persons Legislation. In fiscal 2020, a final draft of the Procedural Manual for Homeowners was submitted for review and approval by the MSDFS.

Workshops for the Operation of Senior Activity Centres

The MSDFS conducted a series of workshops with the operators of Non-governmental Organisations, to further educate them about the various guidelines and procedures regarding the development of Senior Activity Centre programmes. Senior Activity Centres are multi-service facilities which provide educational and recreational activities and opportunities for volunteerism and intergenerational engagement. The Senior Activity Centres are a key component of the Continuum of Health and Social Support Services for Older Persons.

C. Community Social Outreach and Impact Caravan

This project is aimed at bringing Government services closer to those who need it most. The Ministry of Social Development and Family Services partnered with several Government Ministries, agencies, and private sector entities, to continue implementation of its Community Social Outreach and Impact Caravan. The Caravan, in keeping with the National Social Mitigation Plan (NSMP) was themed: Building Resilience to Secure our Nation. The intention was to provide attendees with information and access to a suite of Government services, comprising, but not limited to grants and social services, unemployment relief, basic needs provision – housing and utilities, education and sensitisation on

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financial management, promotion of training, retraining and micro-entrepreneurship opportunities, psychosocial support, counselling and mediation services and resilience-building strategies.

Supporting agencies included the Central Bank of Trinidad and Tobago, Housing Development Corporation, National Insurance Board of Trinidad and Tobago, National Entrepreneurship Development Company (NEDCO) and the Ministries of Housing and Urban Development, Community Development, Culture and the Arts, Public Utilities, Labour and Small Enterprise Development and Office of the Prime Minister-Gender and Child Affairs. The Non-governmental Organisation Foundation for the Enhancement & Enrichment of Life was also present and distributed school supplies and hampers to participants.

In fiscal 2020, the MSDFS hosted 24 caravans throughout Trinidad in communities including Diego Martin, Beetham Gardens, Pinto Road, Arima, Sangre Grande, South Oropouche, Cedros and Mayaro. These caravans were designed to increase public direct access to Government information, assistance and support services and thereby facilitate empowerment of vulnerable groups to ensure that no household or community is left behind.

Section 1.3.2 Goal 2: The Public Service will have Modern, Effective and Efficient Public Management Systems

Modernising public management systems is a necessary pre-requisite for development and transformation. It focuses on building and strengthening the human resource capacity, improving institutional processes and promoting technological advancements. Accordingly, an efficient and effective Government service incorporates modern technology, innovation, and new approaches as well as modern rules and regulations. In fiscal 2020, the following strides were made in enhancing the management of the public service:

A. Community of Practice for Policy Development and Management in The Civil Service

In fiscal 2020, in keeping with its mandate to modernise the public service, the Ministry of Public Administration (MPA) established the Community of Practice for Policy Development and Management in the Civil Service. Its main objective sought to build a more coordinated, cohesive, and standardised approach to policy formulation and management within the Public Service. The Community comprised several Public Service policy professionals and key stakeholders across Government Ministries, tasked with providing results-oriented collaborations through the sharing of knowledge. This coordination sought to facilitate the streamlining of policy and programme development to more efficiently target citizens most in need of requisite services. The MPA has already established Communities of Practice for Human Resource Management and ICT.

B. Electronic Transactions Act

In Trinidad and Tobago, electronic transactions are governed by the Electronic Transactions Act (ETA) No. 6 of 2011. The objectives of the ETA are to:

- Facilitate electronic transactions;
- Facilitate electronic commerce, to eliminate barriers to electronic commerce resulting from uncertainties over writing and signature requirements, and to promote the development of the legal and business infrastructure necessary to implement secure electronic commerce;
- Facilitate electronic filing of documents with public bodies, and to promote efficient delivery by public bodies of services using reliable electronic records;
- Help to establish uniformity of rules, regulations and standards regarding the authentication and integrity of electronic records; and
- Promote public confidence in the integrity and reliability of electronic records and electronic commerce, and to foster the development of electronic commerce through the use of electronic signatures to lend authenticity and integrity to correspondence in any electronic medium.

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The ETA allows the use of the Single Electronic Window (SEW) for trade and business facilitation as a legitimate tool for conducting business with the GoRTT. Notwithstanding this, the ETA is not fully proclaimed and the rules, regulations and standards regarding the authentication and integrity of records are not in effect. Since its enactment, the international business environment has made significant strides in the regulation of electronic transactions. In light of these advancements, a comprehensive review of the current legal framework and amendments to strengthen the institutional governance of SEW in Trinidad and Tobago is required.

In fiscal 2020, the Ministry of Public Administration (MPA) in collaboration with the Ministry of Trade and Industry (MTI) procured a consultancy for the modernisation of the Electronic Transactions Act (ETA) through a loan from the Inter-American Development Bank (IDB), where MPA is the lead.

C. TTBizLink

TTBizLink, led by the Ministry of Trade and Industry (MTI), is the GoRTT's secure online interface (Single Electronic Window) facilitating Government to Business (G2B) and Business to Business (B2B) services. Currently, it hosts 46 transactional e-services administered by 24 Government agencies across nine (9) separate Ministries with more than 14,200 registered user accounts. Thus far, TTBizLink has substantially reduced the need to send duplicate and repetitive information to multiple agencies, improved information sharing among the Ministry of Public Administration and Government agencies and removed many of the existing inconsistent and fragmented trade and business processes.

D. Automated Construction Permitting System

The Ministry of Planning and Development (MPD) in collaboration with the Ministry of Rural Development and Local Government (MRDLG) has commenced the automation of the construction permitting process. This project is financed through an Inter-American Development Bank Loan and involves the upgrade of the application and approval process relevant to building construction or the subdivision of land. The

implementation of this automated system, can address many of the challenges encountered by applicants seeking approval of their building plans fostering greater transparency, accountability, efficiency and confidence in the process.

Training for this project was undertaken virtually in two phases with the Port of Spain and North-Western Regional Corporations in Phase 1 and Tunapuna, Chaguanas Borough and Couva/Tabaquite/Talparo Regional Corporations in Phase 2. These training sessions were accessible to all Corporations and were recorded for further use. On March 4th 2020, the system was officially launched on a pilot phase to the public to allow for the electronic submission and processing of applications at various Town and Country Planning Division Regional Offices, including Port of Spain, Diego Martin and part of San Juan/Laventille.

In September 2020, the digitisation process was completed for the Chaguanas Borough Corporation and Couva/Tabaquite /Talparo Regional Corporation. Additionally, portions of the Tunapuna/Piarco Regional Corporation and the remainder of the San Juan/Laventille Regional Corporation were also digitised to facilitate the electronic processing of applications for planning permission.

E. National Statistical System

The Ministry of Planning and Development has continued its efforts to modernise the Central Statistical Office toward the establishment of the National Statistical Institute of Trinidad and Tobago (NSITT). The transformation of data capture and information management systems is directly aligned to the National Development Strategy and by extension public sector reform.

In fiscal 2020, the Central Statistical Office (CSO) sought to revise several of its methodologies and improve ICT infrastructure to facilitate the increased demands for virtual communications. It is envisaged that the NSITT will be an independent body producing official statistics that is timely and reliable. The increased use of Information and Communications Technology (ICT) will facilitate the improvement of the quality and integrity of the NSITT's output.



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During the period under review, pre-survey activities were undertaken in preparation for the Multiple Indicator Cluster Survey (MICS) and Household Budget/Survey of Living Conditions Survey (HBS/SLC). The MICS survey instruments were finalised and pre-tested and training of field enumerators commenced in March 2020. However, it was postponed due to the stay-at-home measures as a result of the COVID-19 pandemic. These activities will resume in fiscal 2021 with the training of field staff, conduct of the surveys, production of the survey reports and dissemination of survey results.

Section 1.3.3 Goal 3: Public Service Delivery will be Customer-Focused

Effective governance serves as a catalyst for societal transformation, and key to this transformation is improving service delivery and pursuing service excellence within the public sector. The quest for sustainable development requires a modern, efficient public service that delivers quality services. Customer service and satisfaction remain crucial in executing the delivery of public services as evidenced by the following major efforts for fiscal 2020 stated below.

A. TTOneLink - Mobile App

As part of the thrust toward digital governance in August 2020, the Ministry of Communications (MoC) launched the TTOneLink mobile application. This mobile application will facilitate greater access to Government products and services by the general public with the use of a smart device. It is anticipated that this will empower citizens by addressing the need for accurate, timely and detailed information on services, thereby reducing the information gap. This tool will increase awareness related to Government press/media releases, vacancies, new and existing services and Tenders. Government Ministries, Departments and Agencies will be encouraged to provide content and advertise on this mobile app, thus accruing a large cost-saving on marketing/advertisement.

B. TTWiFi Project

Improving service delivery through Electronic Government (e-Government) is an integral component for transforming and improving the service delivery of the public service. The provision of online access to Government information and services facilitates the reduction in the customer waiting time. In fiscal 2020, the Ministry of Public Administration (MPA) continued the rollout of its TTWiFi initiative. The Free Public WiFi Initiative aims to provide access to a free, island-wide, public broadband wireless network in popular areas. TTWiFi was officially launched in public spaces in February 2020 with the rollout of WiFi services to public libraries. The project is currently being advanced to include the provision of WiFi services at selected transport hubs and public waiting areas at health facilities. Additionally, the MPA in fiscal 2020 continued its community based ICTenabled Access centres, which allow residents in rural and developing communities free access to training, information, and e-Government services. This training focused on the use of ICT and how to access the TT-Connect facility and other online Government services.

C. Ministry of Public Utilities – Improved Customer Service Delivery

The Ministry of Public Utilities (MPU) through its Customer Service Unit (CSU) provides an effective avenue for improving the relationship between the Ministry and its clients. Additionally, the CSU also provides an effective complaint and query management system to the public. In February 2018, the Ministry implemented the "MPUi" – an online complaint facility, to allow customers to anonymously lodge complaints on any of the services offered by the Ministry and its Agencies. The Ministry's Customer Service Charter was approved in December 2019.

In fiscal 2020, the MPU also strengthened its collaboration with TTConnect. A Memorandum of Understanding (MOU) between MPU and iGovTT was signed in October 2019, regarding the provision of MPU services on ttconnect's platform. Subsequently, the MPU conducted two (2) training sessions on its services offered, with TTConnect Staff in November 2019. This initiative allowed members of the public to access information on the MPU services from the ttconnect website effective December

2019. Further, the advertising of the MPU's services on ttconnect's website took effect in February 2020.

D. NEDCO System Improvements

The National Entrepreneurship Development Company Limited (NEDCO) in October 2019 launched a business development software called the *Emortelle System* which is intended to improve operational efficiency in loan application diagnostics, data entry and file maintenance and report generation. The integration features will further improve operations of the Finance Department at NEDCO. The new software will facilitate entrepreneurs in accessing financing from the institution.

Section 1.3.4 Goal 4: Trinidad and Tobago will have Modern, Legal, Regulatory and Law Enforcement Systems

The advancement of the country's development agenda requires continuous assessment, modernisation, and strengthening of the legal and legislative framework. In fiscal 2020, the following initiatives were made in the advancement of the legal, regulatory and law enforcement systems:

A. Judicial Transformation

The Judiciary of Trinidad and Tobago has taken key steps to transform its operations for enhanced service delivery and to secure its independence. The promotion of the independence of the Judiciary is another strategic achievement for the overarching goal of attaining a modern legal system. In fiscal 2020, the Judiciary continued its e-services roll out to all Supreme and District courts in Trinidad and Tobago, these included:

- Trinidad and Tobago Judicial Management Information System (TTJIM), an online court management system which facilitates searches and creates case information on cases in all of the courts;
- Court Pay a service that makes payment easier through an online electronic payment system;

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- E-probate a service that allows a user to conduct online probate searches; and
- Video-conferencing and virtual court hearings.

B. Expansion of the Judicial System

This project seeks to relocate the civil courts from the Hall of Justice to the International Waterfront Towers. The relocation of the civil courts will facilitate the Hall of Justice having an additional 61 criminal courtrooms at its disposal. Such an endeavour will allow the acceleration of civil and criminal justice proceedings and ultimately reduce the overall burden of the court system.

C. TTPS Mobile App

Increasing the protective service crime-solving capability is one of the key strategies outlined in the achievement of a modern law enforcement system. Accordingly, the Trinidad and Tobago Police Service developed and launched the TTPS Mobile App that was available for download from November 1, 2019. This app allows for greater partnership between citizens and the police service in the latter's endeavour to eradicate crime in communities. Through the TTPS App, every citizen can make real-time reports on criminal activities to the Police Service, who in turn will act on all such reports. The app facilitates the easy accessibility of the services of the Trinidad and Tobago Police to citizens and residents within the jurisdiction.

1.4 Special Feature: Trinidad and Tobago's Social Sector Response to the Impact of COVID-19

A. The Coronavirus - COVID-19 Pandemic

The World Health Organisation (WHO) declared the COVID-19 (Coronavirus) to be a pandemic in March 2020. The term pandemic, according to PAHO, is said to be a "global epidemic that spreads to more than



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one continent". This pandemic has affected almost all countries around the world (except 12 countries), and has challenged not only the health sector, but caused economic, human and social crises.

Global statistics as at September 20, 2020 indicate that COVID-19 has affected over 31.1 million persons and has resulted in over 963,000 deaths. Statistics also point out that currently there are over 7.4 million active cases, while close to 22.7 million persons have recovered. As at September 17, there were approximately 197,351 cases recorded in the Caribbean region resulting in 3,457 deaths. As at September 24, the number of confirmed cases in Trinidad and Tobago was 4,046 with 67 deaths.

In March 2020, the Caribbean Public Health Agency (CARPHA) categorised the "risk of disease transmission in the Caribbean Region to Very High". This revised risk level was based on international risk-assessment guidelines as well as the CARPHA member states proximity to non-English-speaking Caribbean countries, and direct flights into the Caribbean from countries with sustained transmission of the disease. Under a risk assessment framework for travel recommendations utilised by the Centre for Disease Control and Prevention (CDC), Trinidad and Tobago is categorised as high – Warning Level 3, Avoid Non-essential Travel, as travellers are at increased risk for severe illness. According to the WHO's classification of transmission, Trinidad and Tobago is classified in the category "community transmission", which means "experiencing larger outbreaks of local transmission".

According to the United Nations (UN), "the COVID-19 outbreak affects all segments of the population and is particularly detrimental to members of those social groups in the most vulnerable situations, including people living in poverty situations, older persons, persons with disabilities, youth, and indigenous peoples". Persons belonging to these categories end up bearing the heaviest and worst effects of the impact caused by this pandemic. This is demonstrated in different forms, for example, "homeless people, because they may be unable to safely shelter in place, are highly exposed to the danger of the virus. People without access to running water, refugees, migrants, or displaced persons also stand to suffer disproportionately both from the pandemic and its aftermath - whether due to limited movement and fewer employment opportunities".

Accordingly, governments were required to prepare for the inevitable effects its citizens would face from the pandemic, by instituting policies that would effectively address the crisis. According to the UN, if this pandemic is not "properly addressed through policy, the social crisis created by the COVID-19 pandemic may also increase inequality, exclusion, discrimination and global unemployment in the medium and long-term". It therefore encourages governments to develop allinclusive, universal social protection systems that play a resilient role in protecting workers and reducing the prevalence of poverty. The experience of the pandemic cautions governments to act as automatic stabilisers for their citizens by providing basic income security at all times. In return, citizens will acquire an enhanced capacity to manage and overcome shocks and fallouts caused by events such as a pandemic.

B. The Effects of the Pandemic in Trinidad and Tobago

The effects of the pandemic in Trinidad and Tobago have been diverse, creating a public health and economic crisis. This was also at a time when Trinidad and Tobago, as an energy driven economy, was impacted by a collapse in oil prices in the first quarter of 2020. The compounding effect was a likely increase in unemployment and volatile commodity prices. To mitigate the health impact, the GoRTT instituted a host of public health regulations designed to curb the spread of the virus and preserve lives. Inevitably the approach would also slowdown economic activity. During the period between March and June 2020, after the first case of COVID-19 was detected, some of the following immediate and short-term effects resulted:

- The closure of all teaching and learning institutions, resulting in children being out of school for extended periods of time;
- The loss of wages and income due to stay at home measures and a challenge for some households to continue to meet basic needs;
- Increased unemployment, retrenchment and termination of workers due to revenue loss and the closure of businesses;
- An increase in the number of persons in need of food support;

- An increase in domestic violence and the need for psychosocial and mental health support;
- Restrictions on travel due to the closure of the country's borders;
- Slowdown in productivity and sectors such as construction and manufacturing; and
- Reduction in local demand, sales and exports.

Some sectors have been severely impacted including tourism, hospitality, manufacturing, trade, distribution, construction, personal and professional services and arts, entertainment and recreation.

Mindful of the need to sustain livelihoods whilst comprehensively responding to the diverse needs of those impacted, the GoRTT took crucial steps to mitigate against the expected fallouts. However, there was a risk of increased vulnerability as the pandemic exacerbated inequalities and showcased the inefficiencies and weakness in current social and economic structures. Even so, the pandemic also revealed opportunities and hidden capacities that may be leveraged towards a more technological, innovative and resilient society. Accordingly, the GoRTT implemented an eclectic suite of measures to ensure social stability as well as stabilise and stimulate economic activity.

C. The "Whole of Government" Response to the COVID-19 Pandemic in Trinidad and Tobago

The GoRTT adopted a "Whole of Government" approach as a core strategy to provide relief and support to the population in cushioning the impact of the COVID-19 pandemic. The MSDFS, as lead in the Government's social protection framework, collaborated with different Government Ministries, Civil Society, Non-governmental Organisations and Faith-Based Organisations to provide varying degrees of support services to citizens in need. These efforts included the donation of masks and hand sanitisers to essential workers as well as vulnerable groups such as the street-dwelling population. Emergency relief efforts received from other organisations involved the

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donation of vouchers and foodstuff, which facilitated the preparation of hampers for distribution to citizens in urgent need. Technical support was also provided by the City Corporation and law enforcement agencies such as the Trinidad and Tobago Police Service (TTPS) and the Trinidad and Tobago Defence Force (TTDF), working in conjunction with the MSDFS to improve the living accommodation for residents living at the Centre for Socially Displaced Persons (CSDP).

Government responses were effected across various Ministries such as the Ministry of Labour and Small Enterprise Development (MOLSED) and Agencies such as the Occupational Safety and Health (OSH) Authority through the following:

- On March 15, 2020, the MOLSED instituted the Workplace Guidelines on the Closure of Schools;
- On March 17, 2020 the Ministry submitted the Draft National Policy Guidelines on Preparing Workplaces in Trinidad and Tobago for COVID-19. This Draft Policy was approved on August 6, 2020;
- The Occupational Safety and Health (OSH) Authority published Guidance on COVID-19: Guidance for Employers and Business in March 2020, revised and updated in line with the current recommendations with respect to COVID-19 and in May 2020 disseminated Returning to Work Guidelines "The New Normal"; and
- During the stay at home restrictions, the OSH Agency also published Guidance: Working from Home during COVID-19 in Trinidad and Tobago to ensure workers' safety and health were maintained at home.

A Snapshot of the Major Grant Support Measures for Individuals and Households

A breakdown of Government's safety net measures implemented as at September 2020 to cushion the social and economic impacts due to COVID-19 restrictions is outlined in the table hereunder.



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Table 1.1 - COVID-19 Grant Support

Ministry	COVID-19 Intervention	Description	Households
Ministry	Food Card	Additional support to existing beneficiaries of food support	25,101
of Social Development & Family Services		Food and Income Support-Retrenched/Terminated/Income Reduced for an initial period not exceeding three (3) months.	50,904
		The provision of Food Support to households that receive meals from the School Feeding Programme but who are not current beneficiaries of food support.	20,500
	Income Support	Support to current beneficiaries of the Public Assistance and Disability Assistance Grant	42,451
	Senior Citizens Pension (outstanding)	Food support to persons who applied for Senior Citizens Pension but their applications were pending.	2,818
	Disability Assistance Grant (outstanding)	Food Support to persons who applied for Disability Assistance Grant but their matters were pending.	488
	Hampers	Emergency Hampers were provided to families in urgent need during the stay at home period. This project was executed in collaboration with the 14 Municipal Corporations.	1,400
	Food Vouchers	Food Vouchers/Market Boxes provided to families, in collaboration with the Ministry of Agriculture during the stay at home period and continuing. This included a basket of fresh produce, inclusive of two chickens, and a grocery voucher. This initiative aims to provide support to 30,000 families.	24,999
	Rental Assistance	Rental Assistance to a family where a member was retrenched/terminated/reduced	3,770
Ministry of Community Development Culture & the Arts	One Off Emergency Relief Grant	A one-off Emergency Relief Grant in the sum of \$5,000.00 to artists and creatives, who have lost income due to cancelled exhibitions, classes, conferences, workshops and other cultural related events.	1,055
NEDCO	Entrepreneurship Relief Grant	A Grant Facility to assist micro and small enterprises earning less than one million dollars (\$1,000,000.00), to recover from the effects of COVID-19	416
Ministry of Finance & National Insurance Board	Salary Relief Grants	A grant available to persons who contributed to NIS and experienced retrenchment/termination/income reduced for an initial period not exceeding 3 months.	46,628

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Ministry	COVID-19 Intervention	Description	Households
Ministry of Works and Transport	Maxi - Taxi Owners Fuel Relief Grant (Diesel Grant)	The Maxi - Taxi Owners Fuel Relief Grant was provided to mitigate the economic impacts faced by Taxi Owners. This was due to the measures implemented by the Government for maxi-taxi drivers to operate at half capacity when plying their trade on the nation's roads, in an effort to curb the spread of COVID-19. The Ministry of Works and Transport in collaboration with the Ministry of Finance issued a one-time payment valued at \$2,000 as a Relief Grant to qualified, registered owners of operational H-Taxis only.	1973
		TOTAL	222,503

The cost of the interventions and safety net measures to the more than 222,000 recipient households is estimated at **Four Hundred and Eighty-Two Million Dollars (\$482 million).**

Organisations Providing Relief and Support

A listing of the Ministries/Agencies/Organisations through which the safety net measures were implemented is provided in the tables below:

Organisations Providing Direct Support & Assistance

Ministry of Finance	The National Insurance Board of Trinidad and Tobago (NIBTT)
Ministry of Labour and Small Enterprise Development	Trinidad and Tobago Postal Service
Ministry of Health	Supermarkets Association of Trinidad and Tobago
Ministry of Agriculture, Land and Fisheries	NAMDEVCO
Ministry of Rural Development and Local Government	St Vincent De Paul Society
Office of the Prime Minister	Trinidad and Tobago Red Cross Society
Ministry of National Security, ODPM	ILAN Outsource Services Limited
Ministry of Labour and Small Enterprise Development	

Additionally, some organisations, though not directly involved in the provision of grant payments, supported the MSDFS' efforts through the provision of materials and supplies, printing services additional human resources and volunteer services:



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Organisations Providing Indirect Support – Materials, Supplies and Services

Ministry of Tourism	United Nations Development Programme
Ministry of Attorney General and Legal Affairs	POS City Corporation
Ministry of Planning and Development	Bmobile
Nestle Trinidad and Tobago Limited	United Way Trinidad and Tobago
Ministry of Energy and Energy Industries	Foundation for the Enhancement & Enrichment of Life
Ministry of Public Utilities	Angostura Limited
Ministry of Education	Carib Brewery Limited
BP Trinidad and Tobago	SWMCOL

D. Gender Analysis of COVID-19 Grant Support

The COVID-19 Grant Support Data Disaggregated Sex and Age-Groups

This section provides a brief analysis of the total number of COVID-19 applications received by the MSDFS as at September 2020. In total, the MSDFS received and processed 56,029 applications. A gender disaggregation indicates that 35,187 (63%) were predominantly from males, while 18,592 (33%) were from females, and 2,250 (4%) were not stated.

Of those totals, 58% (32,274) of male applicants had their applications approved, with 30% (16,814) female applicants receiving approval. Applicants receiving approval, but not stated by sex, accounted for 4% (2,204). The table below provides further details.

Table 1.2 - COVID-19 Grant Support- Categorised by Application Status and Gender

Gender	Applicants Applied	Applicants Approved	Applicants Rejected
Male	63%	58%	5%
	35,187	32,274	2,913
Female	33%	30%	3%
	18,592	16,814	1,778
Not Stated	4%	4%	
	2,250	2,204	46
TOTAL	56,029	51,292	4,737

An analysis of the age structure of applicants (based on available data) showed that the majority of persons (44%) were between the ages of 31–45 years; followed by 23% of applicants falling within the 18–30 age-group; 21% falling within the 46–55 years; and 12% falling within the age range of 56 and over as shown in the table below.

Table 1.3 - COVID-19 Grant Applicants - Categorised by Age Groups

Age Group	No. of Applicants	Percent (%)
18–30 12,915		23
31–45	24,418	44
46-55	11,647	21
56 and over	6,936	12
Total	55,916	100

E. Roadmap for Trinidad and Tobago Post COVID-19 Pandemic:

The GoRTT, in its commitment to the safety, security and welfare of the citizenry, endeavoured to address with expediency the unprecedented and adverse health and economic crisis triggered by the COVID-19 pandemic. Accordingly, the Government in May 2020 established the Roadmap to Recovery Committee to develop a strategic 'way forward' to return the country to social and economic viability for recovery and resilience. The committee has identified three (3) immediate priorities, viz:

- 1. Address and mitigate the hardship inflicted by COVID-19;
- 2. Restart the economy; and
- 3. Lay the foundation for sustained economic recovery.

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The Committee has also articulated four (4) main objectives for this exercise as stated below:

- 1. Social Protection Leave No One Behind;
- 2. Retain and Create Jobs;
- Boost Aggregate Demand; and
- 4. Minimise and Remediate Supply Disruptions.

The Government envisages that these goals can be achieved through a series of activities that include: increasing and strengthening the Social Safety Net, implementing 'Safe Back to Work Protocols', boosting and sustaining the agriculture sector, stimulating economic activity, and several other activities. This is with the deliberate intent to 'leave no one behind' as well as adopt an 'all hands on deck' approach to mitigating the effects of this pandemic on citizens of Trinidad and Tobago.



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Chapter 2:

Overview of the Social Sector and Review of Social Programmes and Initiatives for 2020

Chapter 2 highlights the budgetary allocations made by the Government towards Social Sector development and assesses the expenditure on social programmes implemented by the nation's Social Sector Ministries (SSM). It identifies the policies developed, research conducted and programmes implemented in the Social Sector during fiscal 2020. The Chapter further reviews the activities of the programmes undertaken, in the fiscal, and aligns their major achievements to the outcomes of the National Development Strategy (Vision 2030).

2.1 Budgeted Allocations to the Social Sector

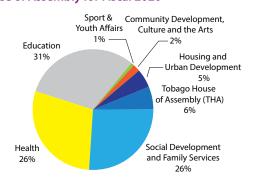
The disruptions caused by the novel COVID-19 pandemic had significant economic, health and social impacts on the national economy. During the first six months of fiscal 2020, the Central Government recorded a higher budget deficit than in the comparable period one year earlier. This was due to the decline in total revenue, which outpaced the fall in expenditure.¹⁰

For fiscal 2020, national expenditure was estimated at \$53.036 billion.¹¹ Social Sector allocations were focused heavily on education and training, safety and security and healthcare. Table 2.I (opposite) provides a breakdown

of the allocations to the key Social Sector Ministries and the Social Services Divisions of the THA for fiscal 2020. Altogether, allocations amounted to TT\$19.4 billion.

The Government continues to support its national commitment towards human development through investments in education, health and the overall well-being of citizens. This is evident as the Ministry of Education, Ministry of Health and the Ministry of Social Development & Family Services received the largest budgetary rates of allocation of 31%, 29% and 26% respectively for fiscal 2020. Figure 2.I below illustrates the percentage allocations to the key Social Sector Ministries and Social Services Divisions of the Tobago House of Assembly (THA).

Figure 2.I: Budget Allocations for Key Social Sector Ministries and Social Sector Divisions of the Tobago House of Assembly for Fiscal 2020



Source: Draft Estimates of Expenditure 2020

Figure 2.II presents a comparison of the allocations to the key Social Sector Ministries and Social Sector Divisions of the THA, and that of other Ministries. For fiscal 2020, the aggregated sum of TT\$19.4 billion was allocated to key Social Sector Ministries and Social Services Divisions of

¹⁰ Central Bank of Trinidad and Tobago, Monetary Policy Report May 2020 Volume XXII Number 1.

¹¹ The Government of the Republic of Trinidad and Tobago, Budget Statement 2020 STABILITY, STRENGTH AND GROWTH Presented by the Honourable Colm Imbert, Minister of Finance October 7 2019



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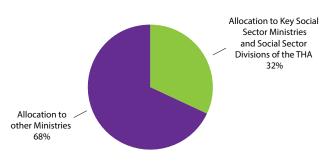
Table 2.1: Budgeted Allocations for the Key Social Sector Ministries and the Social Services Divisions of the Tobago House of Assembly for Fiscal 2020

	Development Programmes	Recurrent Expenditure	Total
Key Social Sector Ministries & THA	TTD	TTD	TTD
Social Development and Family Services	7,500,000.00	4,961,000,000.00	4,968,500,000.00
Community Development, Culture and the			
Arts	105,246,000.00	391,266,249.00	496,512,249.00
Education	654,376,000.00	5,330,300,000.00	5,984,676,000.00
Health	587,800,000.00	5,000,001,862.00	5,587,801,862.00
Housing and Urban Development	173,639,000.00	720,227,381.00	893,866,381.00
Sport and Youth Affairs	20,500,000.00	281,004,178.00	301,504,178.00
Tobago House of Assembly (THA)*	96,410,000.00	1,070,191,600.00	1,166,601,600.00
Total			19,399,462,270.00
Tobago House of Assembly (THA)* Social			
Services Divisions			
Health, Wellness and Family Development		536,424,100.00	
Community Development, Enterprise			
Development and Labour		62,384,000.00	
Education, Innovation and Energy		385,563,600.00	
Sport and Youth Affairs		63,824,800.00	
Settlement, Urban Renewal and Public Utilities		21,995,100.00	
Social Infrastructure	96,410,000.00	1,070,191,600.00	1,166,601,600.00

Source: Draft Estimates of Expenditure 2020

the THA. This represents thirty-two percent (32%) of the national expenditure sum of **TT\$53.036 billion**.

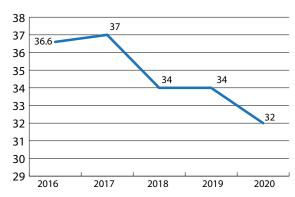
Figure 2.II Budget Allocations for key Social Sector Ministries and Social Sector Divisions of the Tobago House of Assembly for Fiscal 2020 in Relation to Total National Estimates of Expenditure



Source: Draft Estimates of Expenditure 2020

Figure 2.III displays the Government's investment in the country's Social Sector over the five-year period 2016–2020. During this period, investment was at the highest in 2017 but gradually declined to 32% in fiscal 2020.

Figure 2.III Percentage of Budgeted Allocations to the Key Social Sector Ministries in Trinidad and the Social Services Divisions of the THA for the Period 2016–2020



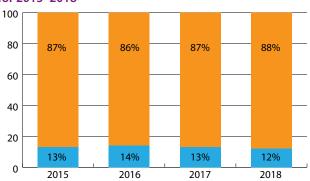
CHAPTER 2: OVERVIEW OF THE SOCIAL SECTOR

Table 2.II and Figure 2.IV show the allocations made to key Social Sector Ministries and Social Services Divisions of the Tobago House of Assembly as a percentage of GDP for the period 2015–2018. Over the four (4) year period, Social Sector allocations have remained within the range of 12% - 14% of GDP.

Table 2.II: Budgeted Allocations for the Key Social Sector Ministries and the Social Services Divisions of the Tobago House of Assembly and Gross Domestic Product for 2015–2018.

Year	Social Sector Allocation ¹² (TT\$ Billion)	GDP (TT\$ Billion)	Social Sector Allocation as a % of GDP
2015	21.96	170.3	13%
2016	22.95	159.9	14%
2017	19.69	156.3	13%
2018	19.88	159.2	12%

Figure 2.IV: Percentage Allocation for the Key Social Sector Ministries and the Social Services Divisions of the Tobago House of Assembly and Gross Domestic Product for 2015–2018



In fiscal 2020, there was an estimated four percent (4%) decrease in the budgeted allocations for Social Infrastructure and Social Programming. The combined figure for the fiscal amounted to an approximated \$10.51 billion as compared to the \$10.95 billion which was alotted in fiscal 2019. Table 2.III displays the details over the five year period 2016–2020.

Table 2.III: Budgeted Allocations for Social Infrastructure and Programming for Fiscal Period 2016–2020

Year	Social Infrastructure ¹³ TTD	Social Programming TTD	Total TTD
2016	2,369,145,000	9,891,660,141	12,260,805,141
2017	2,250,180,000	8,660,937,562	10,911,117,562
2018	2,008,378,000	8,117,055,000	10,125,433,000
2019	2,164,193,000	8,785,888,057	10,950,081,057
2020	2,189,359,000	8,318,258,320	10,507,617,320

Review of Tobago

For fiscal 2020, the budgetary allocation to the Tobago House of Assembly amounted to \$2.283 billion. This figure when disaggregated represents \$2.033 billion in recurrent expenditure, \$231.6 million in capital expenditure and \$18.0 million for the Unemployment Relief Programme (URP). This allocation to the Assembly accounts for 4.3% of the national budget. This is representative of a 3.3% increase in the overall budget allocation from the TT\$2.21 billion allotted to the Assembly in the previous fiscal.

¹² Publications of the Social Sector Investment Programme 2015–2019

¹³ Draft Estimates of Expenditure of Development Programme 2020



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2.2. New Programmes and Projects Developed/ Implemented in Fiscal 2020

The new programmes and projects developed by ministries and agencies in fiscal 2020 were in keeping with corresponding actions to achieve the strategic objectives of the National Development Strategy (Vision 2030). Due to the COVID-19 pandemic, however, some of the scheduled programmes and projects were not implemented as planned by the various Social Sector Ministries. This resulted in several ministries conducting indepth re-evaluations of priority programmes and projects and also their methods of operations given the COVID-19 restriction measures effected in fiscal 2020.

Box 2.I (at right) highlights the new programmes and projects developed/implemented during fiscal 2020.

Box 2.I: New Programmes and Projects /Initiatives Developed/Implemented in Fiscal 2020

- Small & Medium Construction Incentive Programme (SMCIP) (MHUD)
- Cultural Legends Series (MCDCA)
- Maternity Matters (MOLSED)
- "We Empower You Thrive" Collaborative Webinar Series (MOLSED)
- MpowerTT Programme (MSYA)
- Life-Skills, Employability, Entrepreneurship, Activism and Patriotism (LEEAP) Programme (MSYA)
- Global Coalition for Youth Employment (GCYE) (MSYA)
- School Enterprise Challenge (SEC) (MSYA)
- Apprenticeship Internship Mentorship (AIM) High Programme (MSYA)
- 40 Under 40 Programme (MSYA)
- DevelopTTSystem (MOP)
- Establishment of a Workshop Centre (Female), Gasparillo (OPM)
- Establishment of a Workshop Centre (Female), Ste Madeleine (OPM)
- Digitisation of Government Media Assets (DOGMA) Initiative (MOC)
- Automation and Digitisation of the National Archives of Trinidad and Tobago (MOC)
- Government Printery ICT Upgrade Initiative (MOC)
- National Archives Facility Upgrade Initiative (MOC)
- TT-Mobile App (MOC)
- Government Broadcasting System (MOC)

2.3. Social Policies Developed in Fiscal 2020

Box 2.II higlights the policies developed during fiscal 2020.

Box 2.II: Policies Developed and/or Implemented in Fiscal 2020

- Small & Medium Construction Incentive Programme
- Medical Interns Policy (MOH)
- The National Oral Health Policy (MOH)
- The Non National Policy (MOH)
- The National Radioactive Source Policy (MOH)
- The Preventative Maintenance Policy for Medical Devices (MOH)
- National Policy on Sustainable Community Development (MCDCA)
- The National Cultural Policy of Trinidad and Tobago (MCDCA)
- National Museum Sector Policy (MCDCA)
- National Cultural Recognition Policy (NCRP) (MCDCA)
- Small and Medium Contractors (MSC) Programme (MHUD)
- National Policy Guidleines on Preparing Workplaces in Trinidad and Tobago for COVID-19 (MOLSED)
- National Policy for the Prevention and Elimination of Child Labour in Trinidad and obago (MOLSED)
- National Workplace Policy on Sexual Harrassment in Trinidad & Tobago (MOLSED)
- National Records & Information Management (RIM) Policy & Legislation (MOC)

2.4. Research Conducted In Fiscal 2020

Research is critical given its role in facilitating evidencebased social policy and programme planning and development. Key research activities conducted by social sector ministries during fiscal 2020 are highlighted at Box 2.III below.

Box 2.III: Research Scheduled to be Conducted and/or Finalised in Fiscal 2020

- Pre-packaged Snack Survey 2018-2019 (MOH)
- The National STEPS Survey (MOH)
- The National Health Survey (MOH)
- The National Food Consumption Survey with Dietary Guidelines (MOH)
- Private and Public Sector Vacancy Surveys (MOLSED)
- National Baseline Survey on Knowledge, Attitudes, Beliefs and Practices On HIV in the Workplace (MOLSED)
- Determination and Impact of the Minimum Wage Level on the Economy (MOLSED)

Review of Social Programmes and Initiatives

In the review of the social programmes and initiatives for fiscal 2020, several key Social Sector Ministries expended approximately eighty percent (80%) to one hundred percent (100%) or more of their budgeted allocations. Table 2.IV shows a comparison of estimates of expenditure and revised estimates of expenditure

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(i.e. recurrent expenditure) on social programmes and initiatives of the key Social Sector Ministries and the Social Services Divisions of the Tobago House of Assembly for fiscal 2020. Appendix II also refers.

Total expenditure on Social programmes for fiscal 2020 amounted to approximately TT\$9.2 billion. This figure incorporates the social support measures implemented by the Government, via the Salary Relief Grant, to cushion the effects of the COVID-19 pandemic. Appendix II refers.

Over the period 2015 to 2020 Government's expenditure on major social safety net programmes averaged a little over TT\$7 billion annually. Table 2.V (opposite) outlines expenditure on these programmes over the 6-year period. The Senior Citizens' Pension continued to record the highest expenditure during the period under review, with totals ranging from TT\$2.8 billion in 2015 to TT\$4.0 billion in 2020. The Government Assistance for Tertiary Expenses (GATE) Programme recorded the second highest expenditure with figures ranging between TT\$434 million to TT\$712 million.

Table 2.IV: Comparison of Estimates of Expenditure and Revised Estimates of Expenditure for Recurrent Social Programmes for Fiscal 2020, Key Social Sector Ministries and Key Social Services Divisions within the Tobago House of Assembly

Ministry	Estimates of Expendi- ture for 2020 (TTD)	Revised Estimates of Expenditure for 2020	% of Estimated Expendi- ture	
	(112)	(TTD)	2020	2019
Ministry of Community Development, Culture and the Arts	254,367,461	222,440,650	87	83
Ministry of Education	444,049,000	406,257,200	91	100
Ministry of Health	232,600,000	251,796,365	108	88
Ministry of Housing & Urban Development	602,384,000	602,585,322	100	100
Ministry of Sport and Youth Affairs	116,137,530	113,116,000	97	87
Ministry of Social Development and Family Services	4,783,316,651	5,341,544,000	111	104
Tobago House of Assembly	76,746,200	68,294,200	89	89
TOTAL	6,509,600,842	7,006,033,737		

SOURCE: Figures supplied by the Budget Division, Ministry of Finance, September 30, 2020



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The lowest expenditure was recorded in 2018 and the highest in 2015. The Disability Assistance Grant (DAG) recorded the third highest expenditure during the six-year period. Figures for this programme ranged between TT\$379 million, recorded in 2015 to TT\$610 million, recorded in 2020.

Table 2.V: Actual Expenditure for Selected Programmes for the years 2015–2019 and Revised Estimates of Expenditure for 2020

Programme	Actual Expenditure 2015	Actual Expenditure 2016	Actual Expenditure 2017	Actual Expenditure 2018	Actual Expenditure 2019	Revised Estimates Of Expenditure For 2020
Community-based Environment Protection & Enhancement Programme (CEPEP)	606,200,000	531,587,765	450,000,000	447,997,789	353,540,125	400,400,000
Disability Assistance Grant (DAG)	379,506,550	516,847,841	523,754,942	513,471,887	565,697,681	610,000,000
Government Assistance for Tertiary Expenses (GATE)	712,000,000	650,000,000	504,940,251	434,300,000	435,000,000	435,000,000
National Schools Dietary Services Limited (Trinidad) (formerly School Nutrition Programme)	250,000,000	235,500,000	200,000,000	203,301,570	239,200,000	180,000,000
On the Job Training (OJT) Programme	308,000,000	347,820,000	228,083,000	175,895,662	237,721,728	319,979,570
Public Assistance Grant (PAG)	409,500,000	463,991,114	404,253,153	391,385,916	356,875,829	514,000,000
Senior Citizens' Pension (SCP)	2,861,470,500	3,688,326,325	3,506,374,482	3,553,245,345	3,846,556,192	4,063,000,000
Food Support Programme (formerly Targeted Conditional Cash Transfer Programme)	294,000,000	260,000,000	158,103,630	139,930,450	153,125,151	314,583,570
Unemployment Relief Programme (URP)	717,500,000	349,840,805	299,901,474	272,154,782	281,472,096	289,216,000
TOTAL	6,538,177,050	7,043,913,850	6,275,410,932	6,131,683,401	6,469,188,802	7,126,179,140

SOURCE: Figures supplied by the Budget Division, Ministry of Finance, September 30, 2020

CHAPTER 2: OVERVIEW OF THE SOCIAL SECTOR

Review of Social Programmes

This section provides a review of the Social Programmes implemented in fiscal 2020. The initiatives highlighted are reflective of ongoing and new social sector programmes totalling more than one hundred and forty (140) programmes across fifteen (15) Social Sector Ministries and the Tobago House of Assembly. These Social Sector Programmes aim to address a wide range of critical socioeconomic, cultural and other pertinent issues including: ageing; community development and the arts; child protection; culture; disability affairs; education; employment and entrepreneurship; environmental protection; family support; gender issues; health care and services; housing; information technology; literacy; poverty reduction; skill development; social protection; and substance abuse. The programme narratives also seek to outline the ways in which they impact on sustainable human development.

Box 2.IV: Ministries/Divisions Highlighted in this Chapter

- Ministry of Agriculture, Land and Fisheries (MALF)
- Ministry of Communications
- Ministry of Community Development, Culture and the Arts (MCDCA)
- Division of Health, Wellness and Family Development of the Tobago House of Assembly (THA)
- Ministry of Education (MoE)
- Office of the Prime Minister (Gender and Child Affairs) (OPM-GCA)
- Ministry of Health (MoH)
- Ministry of Housing and Urban Development (MoHUD)
- Ministry of Labour and Small Enterprise Development (MLSED)
- Ministry of National Security (MNS)
- Ministry of Public Utilities (MPU)
- Ministry of Public Administration (MPA)
- Ministry of Rural Development and Local Government (MRDLG)
- Ministry of Sport and Youth Affairs (MSYA)
- Ministry of Social Development and Family Services (MSDFS)
- Ministry of Works and Transport (MOWT)



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
WINISTRY OF AGRICULTURE, LAND	AGRICULTURAL INCENTIVE PROGRAMME This programme is geared towards supporting the agricultural sub-sectors through increased access to low-cost technology and with a renewed focus on increased food production and food security.	Farmers	During fiscal 2020: Routine in-house training by extension personnel were provided to farmers. In addition, farmers and homeowners availed themselves of the free courses offered by the Farmers Training Centre, which covered a wide range of topics. Additionally, The Ministry's Agricultural Incentive Programme is currently under review with the necessary recommendations submitted by the AIP Technical Working Committee.	Inproved livelihoods

NATIONAL OUTCOME	Improved	livelihoods																							
ACHIEVEMENTS	For the period October 2019 to June 2020:	 Seven hundred and eighty-six (786) applications for VAT exemptions on engines, gear, marine accessories processed granted; 	• Seven hundred and three (703) Fisher registration	 Two hundred and thirty-seven (237) Vessel Recording and Transfers 	• Fifty-eight (58) Engines Registered	• Four hundred and sixty-eight (468) Import Licences and one	numered and twenty-seven (127) Export Electric granted	• INTERCED (19) IIVE IISH OTHAMENTAL IMPORTS INSPECTIONS AND forty-six (46) live fish ornamental exports conducted	• Nine (9) export permits for scientific purposes issued	• Four (4) import permits for personal use (less than 24 live ornamental fishes) issued	• Ten (10) applications for Minister's Licence (import of Koi and	Goldrish) processed	• Technical assistance provided to YTC in the area of	Aquaponics to 40 persons and in fish processing to 20 persons. Age group 14 to 17 yrs.	• Technical assistance in Aquaponics provided to four Special	Needs Schools, which benefitted eighty (80) persons. Age group	8-12 yrs. One hundred and eight (108) mercans trained in Commercial	Aquaculture and Aquaponics (73 males, 35 females). Age group	17 to 60 yrs.	 One vehicle subsidy for Aquaculture processed. 	• One hundred and sixty-one (161) Training and Extension	Services provided.	• Three (3) Environmental Services were reviewed	• Fifty-three (53) Request for Data and Information Services	Processed
BENEFICIARY CATEGORY	Fisher folk,	communities																							
INITIATIVE	FISHERIES INCENTIVE PROGRAMME	Provision of Incentives to fisher folk to assist with harvesting, processing and enhancing their livelihoods																							
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	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
VAD EISHEKIES	FORESTRY INCENTIVE PROGRAMME This programme initiative is geared towards reversing the cycle of deforestation and land degradation and simultaneously providing economic, social and environmental benefits. The objectives are as follow: I. Promotion of sustainable land use practices. 2. Development and promotion of economically and ecologically viable forestry and agroforestry systems. 3. To protect watersheds from fires. 4. To build rural/agricultural communities by providing them with employment good nutrition and improving standard of living.	Communities, environment, farmers, general public	For the period October 2019 to June 2020: Sixty (60) farmers were advised on good land use practices The Forestry Division planted approximately 2.0 hectares of land Approximately fifty (50) persons were employed from various communities	Sustainable land use practices
	HOME BOUND LIBRARY SERVICE This Initiative delivers library services to home-bound, citizens unable to visit and utilise public library services, with the intention of continuing their mental stimulation through reading. The Initiative caters particularly to senior citizens in homes for the aged.	Older persons 60 years and over	 For the period: October 2019 to March 2020: A total of 286 older persons residing at Homes for Older Persons were visited and trained in the use of new technology. Staff conducted Twenty-three (23) sessions. 	Older persons trained in the use of new technology
	SERVICES TO VISUALLY IMPAIRED PERSONS USING ASSISTIVE TECHNOLOGY This Initiative, delivered through the National Library and Information System Authority (NALIS) is designed to equip visually impaired persons with skills to assist them to become independent. The major objective of the initiative is to offer services and technological access to information for the visually impaired.	Visually Impaired Citizens	 For the period October 2019 to March 2020: Approximately 511 visually impaired persons (inclusive of students of the School for the Blind) accessed information services provided via this initiative. Participants benefitted from a total of 102 sessions, each approximately one and a half hours long. 	Social Inclusion of services to the blind and visually impaired.

NATIONAL OUTCOME		Increased reading and literacy levels among students
ACHIEVEMENTS	For the fiscal 2020 period: October 2019 to March 2020, (964) students were able to successfully prove their increased literacy skills in the following areas: • Phonics; • Grammar; • Dictation; • Comprehension; and • Vocabulary.	For the period April to June 2020: The syllabi for the thirty-two (32) CSEC subjects were reviewed for topic and sub topic content and requirements. Searches were done to identify supporting, free and academically appropriate supporting eresources. The e-resources were evaluated in keeping with professional standards to determine suitability as well as to ensure legitimate usage. The formats varied: websites, powerpoints, pdfs, audio clips, videos, e-books, e-magazines and interactive sites (games, puzzles, etc.).
BENEFICIARY CATEGORY	Young Persons 12 to 15 years in need of Improved Literacy Skills	Children
INITIATIVE	YOUTH LITERACY PROGRAMME The Youth Literacy Programme was designed to impact the literacy level of young persons with reading and writing challenges. The main objective of the Programme is to improve the literacy rate in Trinidad and Tobago through the design and delivery of a programme of effective instruction.	EDUCATIONAL LIBRARY SERVICES DIVISION (ELSD) DIGITAL SECONDARY CLASSROOM This initiative has taken the task of continuing to serve students remotely in new and innovative ways during the COVID-19 Pandemic. The syllabi for the thirty-two (32) CSEC subjects were reviewed for topic and sub topic content and requirements. Searches were done to identify supporting, free and academically appropriate supporting e-resources. The eresources were evaluated in keeping with professional standards to determine suitability as well as to ensure legitimate usage. The formats varied: websites, powerpoints, pdfs, audio clips, videos, e-books, e-magazines and interactive sites (games, puzzles, etc.).
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	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
	EDUCATIONAL LIBRARY SERVICES DIVISION	Children	For the period April to June, 2020:	Increased reading
	(ELSD) DIGITAL PRIMARY CLASSROOM		• Twenty-six (26) audio/video programming activities, such as Read Aloud stories, poetry, Agriculture projects, Research skills and celebration of Indian Arrival Day and Jahour Day uses prepared	and literacy levels among students
	This initiative has taken the task of continuing to serve students remotely in new and innovative ways during the COVID. 10 Dandamic It also sing to increase the reading		A total of eighteen (18) activities were uploaded to the ELSD page.	
SN	levels and the development of the literacy skills of Primary School students		In addition, 1,728 e-resources were compiled in eleven (11) subject areas:	
ЮІТЛ			MathematicsScience	
MIC			 Social Studies English Language Arts 	
WW(Spanish Visual and Performing Arts	
Ł CO			Prnysical Education Agricultural Science	
NISTRY O			 Values, Character and Citizenship Education Two (2) Current Affairs topics: Cybersafety and Mental Health and Wellness. 	
NIW	ONE BOOK, MANY SCHOOLS LITERACY PROJECT	Youth in need of Literacy training	For the period October 2019 to March 2020, students read 'My Fishy Stepmom' by Shakirah Bourne.	Increased reading and literacy levels
	This initiative is a reading and discussion programme where the school community reads the same book over the same period. Launched in October 2017, the aim of the programme is to assist with increasing reading and literacy levels among students through the introduction of the work of local authors.		Additionally: • Students participated in 473 literacy-based activities. There were also 149 displays on material related to the book and author.	among students

	<u> </u>		
NATIONAL OUTCOME	Increased literacy		
ACHIEVEMENTS	For the period October 2019 to June 2020, the following engagement programmes were held by NALIS:	 Annual Spelling Bee Competition – a total of 19 students from two (2) schools participated. Reading for Literacy Phase VII – Fun Orientation Visits – 358 infants - 1 and 2 students from 9 primary schools across Trinidad and Tobago participated with 269 new registered NALIS members. Police Youth Clubs were part of the community literacy engagement project. Resume Writing and Interview Skills Workshop – 12 persons attended the workshop. Men's Initiative – "Saving our Boys and Men" – a total of (19) boys between the ages of 15 and 24 and (50) adults benefitted from this workshop. Tele Skype Visits for those in correctional institutions – the first supervised Tele-visit Skype Session took place successfully at the Maximum Security Prison and the Arima Public Library. Incarcerated fathers were encouraged to engage in reading activities with their children over the Skype medium. One incarcerated father and his three (3) children benefited from this initiative. Co-location of Libraries – with the newly established libraries in locations at Mt Hope/ Mt Lambert and Beetham Gardens, approximately 214 residents continuously use the library services. World Read Aloud Day (Primary Schools) - 42 schools participated with 3,773 students and 99 teachers attended sessions. 	World Read Aloud Day (Public Libraries) – 26 sessions took place with 2128 participants.
BENEFICIARY CATEGORY	Persons at all levels and age		
INITIATIVE	CIVIC AND COMMUNITY ENGAGEMENT PROGRAMMES	Civic and Community Engagement Programmes are designed with individuals and communities in mind. Each programme is intended to, among other things, increase literacy skills, promote the reading habit, open minds and develop all-round citizens.	
		MINISTRY OF COMMUNICATIONS	



NATIONAL OUTCOME	A more diversified, knowledge-intensive economy.	Sustainable social transformation and social justice.
ACHIEVEMENTS	For the period October 2019 to March 2020, 111 programmes were implemented with approximately 4,618 persons benefiting from training.	The following sub-initiatives were undertaken as part of the programme and the following was achieved:
BENEFICIARY CATEGORY	Children (17 years and under) and Youth (18 – 25 years)	Families, Communities, Individuals
INITIATIVE	COMMUNITY AWARENESS AND SENSITIZATION PROGRAMME This programme provides a platform for the dissemination of information on social, economic and other issues and developments that impact upon the day-to-day lives of people in local communities. Such programmes serve to assist individuals and groups, in particular, to make the choices that improve their lives and communities.	COMMUNITY MEDIATION SERVICES The initiatives implemented by the Community Mediation Services Division are intended to encourage the adoption of behaviours that are consistent with the underpinning philosophy of mediation, restoration and peace building. These initiatives include peer mediation, conflict management training, leadership skills development, anger management, communication and interpersonal skills, these are among other programmes which are specially designed according to the needs of the particular organisation or community. These initiatives are supported by the practices of mediation, social work and other therapeutic interventions as well as the facilitation of difficult conversations in communities and special interest groups.
	WEAT CULTURE AND THE	WINISTRY OF COMMUNITY DEVELOR

CHAPTER 2: REVIEW OF SOCIAL PROGRAMMES AND INITIATIVES 2020

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NATIONAL OUTCOME						
ACHIEVEMENTS	For the period October 2019 to March 2020: • Three hundred and fourteen (314) persons attended	meetings. • Twenty-five (25) Parental Support Group Meetings were held.	 The topics discussed included: Journey to self-discovery Setting rules and boundaries at each developmental stage 	 Mindfulness and well-being Health and Wellness Dealing with a Child's mood swings Encouraging children to share Trust 	During this fiscal, there was a 15% growth in Parental Support Group membership.	Additionally, all Parental Support Groups were brought together for two (2) workshops to address critical issues which affected parenting effectiveness. Two hundred and fifty (250) persons attended these workshops.
BENEFICIARY CATEGORY	Families/ Communities					
INTIATIVE	Parental Support Groups	Membership in the Parental Support is voluntary. Members comprise clients from mediation and social work interventions, referrals from other ministries and agencies, and members of the millior. These or ones provide therapy as	members are allowed a secure space to enhance their parenting skills; seek out support, information and supportive relationships to cope and better manage domestic situations.		mechanisms in a non-unreatening and supportive environment; and experience enhanced quality of family life in their communities.	
		DMENT	E VKLS DEAEFC	IKE VAD LHI OWWNALK	ERY OF C	LSINIW



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
⊹ Pu	 Public Education and Sensitization 	General public	For the period October 2019 to March 2020:	
The pu facilita country to und	The public awareness and education activities are designed to facilitate effective interaction with communities across the country and engage in discussions with various stakeholders to understand their peculiar needs, so that the Programme		• Approximately twenty-two (22) brochures, pamphlets and booklets on bullying, abuse, family violence, community violence, school violence, and parenting were distributed.	
would	would remain relevant and realistic.		• Workshops/ Seminars on issues related to peaceful conflict resolution, anger management, and stress management were	
These benefi	These initiatives also inform and educate the public of the benefits of the mediation process in general and the services		delivered at the following institutions:	
offere they c	offered through the Community Mediation Centres and how they can be accessed.		 Bishops Anstey and Trinity College East D'Abadie Police Youth Club 	
			 National Energy Skills Centre University of Southern Caribbean (USC) 	
			Ministry of National Security, National Crime Prevention Programme	
			 Toco Secondary School Ministry of Local Government 	
			Sixty-five (65) Outreach Sessions related to Peer Mediation and Parenting were conducted, benefitting approximately 900 participants.	

	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
	Peer Mediation Programme	Youth (between	For the period October 2019 to March 2020:	
RTS	This initiative contributes to the following social policy areas: > Youth Development:	18 and 27 years)	• Twenty-three (23) Institutional Readiness Assessment instruments were completed and can successfully support the	
ne a	Encourage Youth to become Leaders in their		peer mediation programme in thirteen (13) selected schools.	
	communities by exposing them to training in Civic Responsibility		• Five (5) residents of St. Jude's entered the Peer Mediation programme. All five (5) completed the Curriculum and were	
ДVI	Promote and encourage the participation of the		installed as Peer Mediators.	
va	youth in all aspects of sustainable development of		• Forty (40) students completed the Curriculum at the Cumpia	
MO:	National Security:		installed as Peer Mediators.	
	 Confront the causes of youth crime by addressing 		• Twenty-four (24) students completed the Curriculum at the	
22			Toco Government High School. All students were installed as	
٠.	personal, parenting, family and neighbourhood		Peer Mediators	
	levels.		 Fourteen (14) students were installed as Peer Mediators at the Valencia Secondary School 	
			• Thirty-nine (39) students completed the Curriculum at the	
			Pleasantville Secondary School and thirty-seven (37) students	
			were installed as Peer Mediators.	
			• Thirty-three (33) students completed the Curriculum at the Mt.	
			Hope Secondary School and thirty (30) students were installed	
			as Peer Mediators.	
			 Twenty-five (25) students entered the programme. 	
			• Nineteen (19) students completed the Curriculum at the	
			Tranquility Government Primary School with fifteen (15) of this	
~			total being installed as Peer Mediators.	
			• Forty-three (43) students entered the Curriculum at Sangre	
			Grande Secondary School.	
			• One hundred and thirty-four (134) students graduated from	
O.T.			the programme during the fiscal.	
			• Sixty-five (65) persons entered and completed the Train-the	
т			I rainer Programme to become Facilitators and Coordinators. ■ Deer mediation has been implemented in seven (7) Institutions	
			• red inculation has been implemented in seven (7) insurations.	

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	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
STAA	* Mediation and Social Work Intervention Cases Programme	Families, Communities, Individuals	For the period October 2019 to March 2020 the following achievements were recorded under the Programme: Two thousand nine hundred and forty two (2000) clients	
т тне	Ints programme offers mediation and social work services to clients presented at Mediation Centres, through self-referrals or Court-referrals, in matters classified as civil or family.		(1.562 males and 1.508 females) were served at the various Centres; Fight hundred and thirty-three (833) clients received	
IKE VA			counselling: Five hundred and fifty-one (551) Civil and Family cases were	
OLTO			managed; (88 Civil and 463 Family cases)One hundred and eighty-three (183) cases were mediated.	
ENL C			Additionally, there was a total of forty-one (41) referrals to other agencies such as:	
MdO			 Ministry of Health – Mental Health Unit and Stress Management Clinic; 	
\LEF			 Ministry of Social Development and Family Services; Ministry of National Security – Child Protection Unit. 	
DE			Children's Authority of Trinidad and Tobago;	
V LIN			 Housing Development Corporation; Child Guidance Clinic; and 	
NWN			Autistic Society.	
COL	Mobile Mediation Unit	Families, Communities,	As at March 2020: Six hundred and eighty-three (683) clients were served via	
TRY OF	This initiative provides mediation and social work services to clients in communities throughout Trinidad requesting assistance through the Mobile Mediation Unit. Clients could	Individuals	 the Mobile Mediation Unit as follows: Eight-five (85) Civil and Family intake matters; Two (2) Mediations sessions; 	
SINIW	be self-referred or Court-referred in matters classified as civil or family in nature.		 Seventy-three (73) client received counselling; and Sixty-four (64) deployments. 	
	This initiative commenced in June 2019.			

	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
	COMMUNITY EDUCATION (SHORT SKILLS TRAINING) PROGRAMME This Programme provides training in a variety of marketable skills geared towards home-based production of goods and services and employment generation. Training is conducted at both the basic and advanced levels. This annual programme usually starts in March/April and continues for a duration of six months until August/ September. The overall objectives of the programme are to: 1. Generate self and wage employment opportunities. 2. Provide domestic support. 3. Alony for more effective use of scarce financial	Communities	As at March 2020: This programme has been cancelled due to the COVID-19 Pandemic	Self-reliant and sustainable communities.
	CULTURAL CAMPS This programme serves as a platform for re-formation and re-establishment of national cultural pride, through re-learning and sharing of traditions. The purpose of the camps is to ignite growth and interest in the various cultural forms found in Trinidad and Tobago.	Children, Youth and Communities	As at March 2020: This programme has been cancelled due to the COVID-19 Pandemic.	Self-reliant and sustainable communities
-	GOOD GOVERNANCE AND LEADERSHIP DEVELOPMENT PROGRAMME This initiative provides a training platform to address the competencies of voluntary community leaders. It aims to reinforce the essential elements of group leadership and group management, while at the same time bringing to the fore new knowledge and experiences that promote growth and development.	Community-based organisations	For the period October 2019 to March 2020, one hundred and six (106) programmes were implemented in 106 communities across the country. Approximately 1,186 persons benefitted from the programme. The significant decrease in the amount of funds released to this Programme affected the number of programmes submitted for approval and actual implementation.	Improved community leadership.



NATIONAL OUTCOME		Development of the Creative and Cultural Industries
ACHIEVEMENTS	 As at March 2020: Financial and technical assistance were provided for the completion of fourteen (14) projects to improve rural community infrastructure, provide relief to applicants who have suffered a natural disaster and assist deserving individuals in renovation to their homes and improvement of their living conditions. This benefitted a total number of 11,997 persons. Financial and technical assistance were also provided for sixty-two (62) projects under the ERRAG and three hundred and twenty-five (325) projects implemented under the MRRG. 	For the period October 2019 to June 2020: Twenty-seven (27) applicants were approved for addition to the database as follows (5 females, 9 males, 1 cultural groups/organizations and 12 creative/artistic works).
BENEFICIARY CATEGORY	Vulnerable families and communities	Cultural groups and organizations, creative and artistic individuals
INITIATIVE	NATIONAL COMMISSION FOR SELF HELP The National Commission for Self Help Limited (NCSHL) is a state-owned enterprise that addresses poverty alleviation and community empowerment through the distribution of Minor Repairs and Reconstruction Grants (MRRG), Emergency Repair and Reconstruction Assistance Grants (ERRAG) and Infrastructure Development Projects.	NATIONAL REGISTRY OF ARTISTS AND CULTURAL WORKERS The National Registry of Artists and Cultural Workers was established by the government of Trinidad and Tobago, as a requirement of CARICOM countries that are signatories to the Economic Partnership Agreement (EPA) with the European Union. (EU). This initiative supports the professional development of nationals of Trinidad and Tobago within the Creative and Cultural Industries. Its expanding searchable database featuring creativity in a variety of fields, is a useful resource and tool of the Ministry of Community Development, Culture and the Arts (MCDCA). Other public and private sector stakeholders, locally, regionally and internationally also benefit from public access to the database.
	WEAT CULTURE AND THE ARTS	WINISLESA OE COMWINILA DEAETOL

NATIONAL OUTCOME			Self-reliant and sustainable communities.	Self-reliant and sustainable communities.
NA				Self-reliant sustainable communitie
ACHIEVEMENTS	As at June 2020, this initiative was cancelled due to the COVID-19 Pandemic		 For fiscal 2020, the following was achieved under the programme: Two hundred and twenty-nine (229) tutors (in the areas of dance, drumming, drama and music) gained part-time employment. Five hundred and thirty-six (536) training classes were conducted for communities participating in folk presentations/theatre in performances in approximately one hundred and sixty-three (163) communities. Approximately six thousand and fiffy (6,050) persons (families and communities) were beneficiaries under the PMBVTC. 	As at June 2020 This programme was cancelled due to the COVID-19 Pandemic.
BENEFICIARY CATEGORY	Men and Women		Children, Youth and Communities	Communities
INITIATIVE	MENTORING BY THE MASTERS	The Mentoring by the Masters programme is the flagship project of the National Registry of Artists and Cultural Workers. This mentorship workshop series aims to honour the contributions of cultural icons as they pass on their knowledge and expertise to upcoming professionals in the Creative and Cultural Industries. The project serves as a strategy for succession planning, as well as heritage preservation.	PRIME MINISTER'S BEST VILLAGE TROPHY COMPETITION (PMBVTC) The Prime Minister's Best Village Trophy Competition is designed to partner with communities, to identify, promote and implement programmes and projects, whilst preserving Traditional Folk Art through competition between communities.	The Music Schools in the Community Programme has the following objectives: 1. Aid the development of cultural industries through creating a cadre of musicians for the future; 2. Increase Music Literacy among the steel band community; 3. Expose steel bands and artistic community organizations to other instruments; and 4. Support steel bands and artistic community organizations in capacity building for self-
		VAD THE ARTS	HLA DEAETOBWEAL CAFLAKE	MINISLEKA OE COMMUN



INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
DIVISION OF HEALTH, WELLNESS AND FAMILY DEVELOPMENT (TOBAGO HOUSE OF ASSEMBLY) The Division of Health, Wellness and Family Development, seeks to be an integrated entity spearheading the THA's thrust for improved health service delivery and social development.		The following programmes were undertaken by the Division of Health, Wellness and Family Development during Fiscal 2019/2020:	An Efficient and Effective Social System for the Poor and Vulnerable
* Alcohol and Drug Abuse Prevention Programme (ADAPP) This programme is responsible for providing drug demand reduction in Tobago. It is mandated to deliver substance abuse prevention awareness at schools and at the community level with a focus on education and training.	Communities	For fiscal 2020, a total of forty-five (45) persons, benefitted from counselling.	Self-reliant and sustainable communities.
* Golden Apple Adolescent Partnership Programmes (GAPP) This programme, delivered under the Aging Unit is designed to meet the social needs of the elderly in Tobago, through long-term care.	Senior Citizens	For the period October 2019 to June 2020: During the period, there were approximately eight thousand, three hundred and eighteen (8,318) home visits and follow ups.	An Enhanced Quality of Life for Older Persons.
* Community Mediation Programme) This programme serves as the facilitation and empowerment of individuals, groups and communities by resolving disputes through mediation in a non-threatening environment.	Communities	For the period October 2019 to June 2020: • A total of thirty-two counselling sessions were held; • Individual: Twenty-one (21) sessions – eight (8) females and 1 male. • Couples: Eleven (11) sessions – two (2) males and two (2) females. Additionally, one hundred and forty-six (146) cases were mediated and a total of fourteen (14) workshops were conducted.	Self-reliant and sustainable communities.

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		,
NATIONAL OUTCOME		An Efficient and Effective Social System for the Poor and Vulnerable.
ACHIEVEMENTS	For fiscal 2020, thirty-eight (38) clients were assisted through the counselling and intervention services. Additionally the Unit: Collaborated with the Office of the Prime Minister and the Children's Authority of Trimidad and Tobago to launch the "Break the Silence" Campaign; and Hosted a Men's Empowerment Workshop in collaboration with P.A.M and Gender Unit.	For fiscal 2020 the following was achieved: Consultation and revised Operational Manual and Staff hand Book Introduction and Orientation of Nursing staff and Intake of nonresidents Intake of 2 Non Residents I Group Session Intake of 8 clients Programme Relocation/ COVID Facility
BENEFICIARY CATEGORY	Families	Substance Abusers and their Families
INITIATIVE	Children and Family Services Unit This unite was established to promote the economic and social wellbeing of families, children, individuals and communities.	* Tobago Rehabilitation Programme (TREC) • Narcotics Anonymous The Unit intends to provide substance misusers with the knowledge and skills to rebuild their lives and to successfully reintegrate into mainstream society as productive citizens, using a structured client centred program within a supported environment.
		DEVELOPMENT (TOBAGO)



	INITIATIVE	BENEFICIARY CATEGORY	NATIONAL OUTCOME
(LOBVCO HOUSE OF ASSEMBLY) FAMILY DEVELOPMENT	 ❖ Domestic Violence Project - The Women's Economic and Technological Empowerment Centre (WE-TEC) The Women's Economic and Technological Empowerment Centre (WE-TEC) is a Domestic Violence Shelter operated by the Gender Affairs Unit of the Division of Health, Wellness and Family Development. The project aims to empower women and families through sensitisation and access to shelter and safety. The Programme's objectives are to: Provide shelter to women and their children who experience domestic violence in their homes; Establish a crisis Intervention Hotline; and to Sensitise the public about Domestic Violence and related issues. 	Victims of Violence	An Efficient and Effective Social System for the Poor and Vulnerable.
	BENEFICIARY CATEGORY Victims of Violence		1

NATIONAL OUTCOME	were from chool ndary
ACHIEVEMENTS	During the period October 2019 to June 2020: Approximately thirteen (13) adolescent mothers were registered under the Programme and benefitted from lectures/classes in the following: Social Studies General Knowledge Bright Language Mathematics Parenting Education Cosmetology Computer Literacy Food and Nutrition Life Management Six (6) students successfully graduated from the School Leaving Programme. One (1) student returned to school to complete their secondary education.
BENEFICIARY CATEGORY	Adolescent
INITIATIVE	* Programme For Adolescent Mothers (PAM) The Programme for Adolescent Mothers is a developmental and Educational programme which provides the necessary support systems for adolescent mothers and their babies. The programme assists adolescent mothers who are school dropouts acquire the skills of mothering, while continuing their education. It also seeks to equip them with technical skills as a means of employment. The programme is intended to decrease the number of repeated pregnancies among young women and break the cycle of inter-generational poverty which may emerge among the target group due to early pregnancy. The programme components include training in Life Management, Moral/Spiritual Education, Parenting Education, Childcare, Mathematics, English Language and Social Studies. Technical skills include: Cosmetology, Food and Nutrition, Computer Literacy and Sewing. The Programme also provides counselling, day care services and training in pre post-natal childcare.
	DEVELOPMENT (TOBAGO HOUSE OF ASSEMBLY)

CHAPTER 2: REVIEW OF SOCIAL PROGRAMMES AND INITIATIVES 2020



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
* The c The c 1. I I I I I I I I I I I I I I I I I I	* Realisation and Economic Achievement Project (REACH) The objectives of this programme are to: I. Promote self-empowerment, entrepreneurship and self-sufficiency. 2. Equip the vulnerable and disadvantaged with marketable skills. 3. Reduce unemployment, under employment and dependency in communities 4. Encourage the establishment of micro-business		For fiscal 2020:: The Programme distributed a total of 50 grants amounting to a total of Three Hundred and Seventy-five Thousand dollars (\$375,000).	
This quali effec ende effec effec well self-s	* Community Social Services Unit This Unit is charged with the responsibility to enhance the quality of life for clients through increased access to an effective social services delivery system. The Unit also endeavours to provide a supportive environment for clients to effectively resolve individual, group and family problems, as well as, facilitate the empowerment of its clients for sustained self-sufficiency.	Vulnerable families and communities	 For fiscal 2020: Thirty (30) persons received household appliances Eighteen (18) persons were provided with clothing and twenty-three (23) persons provided with emergency food. Eight (8) persons benefitted from burial assistance Additionally, twenty (20) persons received building materials and thirty (30) persons received rental assistance. 	An Efficient and Effective Social System for the Poor and Vulnerable.

NATIONAL OUTCOME	A well-developed, well-educated, qualified cadre of citizens
ACHIEVEMENTS	For the fiscal 2020 period, 28,534 students in post-secondary and tertiary education benefitted from the GATE Programme. GATE funding was provided to three (3) more disciplines in areas that will support national priority needs including entrepreneurship and innovation.
BENEFICIARY CATEGORY	Students of undergraduate and postgraduate level programmes at public, preapproved private and regional Tertiary Level Institutions (TLIs)
INITIATIVE	GOVERNMENT ASSISTANCE FOR TUITION EXPENSES (GATE) The Government Assistance for Tuition Expenses Programme (GATE) is managed by the Funding and Grants Administration Division (FGAD) of the Ministry of Education. The Programme seeks to provide financial assistance, to cover the cost of tuition fees, to all qualified citizens of Trinidad and Tobago pursuing approved tertiary level programmes at local and regional public and private institutions. On completion of their studies, persons benefiting from the programme are required to complete a period of national service commensurate with the value of the grant. The implementation of a Means Test is now in effect to determine access to the GATE Programme. Uundergraduate students are to be funded as follows: i. where the household income is \$10,000 per month or less, students will be eligible for 100% funding; ii. where the household income is above \$10,000 per month but less than \$30,000, students will be required to pay 55% of tuition fees. Postgraduate students are to be funded as follows: ii. where the household income is \$30,000 per month or more, students will be required to pay 50% of tuition fees. Postgraduate students are to be funded as follows: iii. persons who qualify and their household income is \$30,000 per month or more, will receive 25% of tuition fees. iii. persons who qualify and their household income is less than \$30,000 per month, will receive 50% of tuition fees.
	WINISTRY OF EDUCATION



_		BENEFICIARY CATEGORY		NATIONAL OUTCOME
HE HY	(HYPE) HYPE Training is a nine (9) month programme with 80% practical and 20% theory It's based on a "learn to work".	Unemployed Nationals between the ages of 16 and 25 years	For the fiscal 2020 the following was achieved: October 2019 to December 2019: • Three hundred and sixty-five (365) trainees enrolled in the HYPE programme and placed at job-sites	A well-developed, well-educated, qualified cadre of citizens
mo Tra fiel	practical and 20.0 ulcoly, it's based on a learn to work model and mainly conducted with the training institution. Trainees are also given the opportunity to visit job sites on field trips to gain hands-on experience.		January 2020 – March 2020: • Four hundred and sixty-two (462) trainees enrolled in the HYPE programme and aligned to mentors in job positions.	
			New Programme Initiative was introduced as follows: Success Central Community Skills Training Programme. Career guidance and counselling is ongoing.	
			April 2020-June 2020 • Suspension of program continued due to national "stay at home" policy because of COVID-19 (Last training date was March 13th 2020)	
			 Proposed shift in curriculum delivery to incorporate a blended learning approach 	
H	HIGHER EDUCATION LOAN PROGRAMME	Qualifying students of	For fiscal 2020, the following was recorded: October 2019 - December 2019: two hundred and ninety	Students of undergraduate and
The est. citi citi dance edu ance terri fac qua suc ance ance ance ance ance ance ance anc	The Higher Education Loan Programme (HELP) was established with the aim of providing financial assistance to citizens of Trinidad and Tobago desirous of pursuing tertiary education, by expanding equitable access to tertiary education and consequently increasing the national participatory rate in tertiary education. The programme offers a low interest loan facility, accessible at local commercial banking institutions to qualifying students. The programme covers tertiary expenses such as tuition, accommodation, airfare/transportation costs and books.	undergraduate and postgraduate level programmes at tertiary level institutions		posigraduate tevei

NATIONAL OUTCOME	A well-developed, well-educated, qualified cadre of citizens	
ACHIEVEMENTS	For fiscal 2020 the following was achieved: October 2019 – December 2019: • 2,409,086 breakfast meals and 3,307,569 lunches produced Menu cycles completed and nutritionally analysed • Continued independent random microbial testing of food items to ensure that the standards of food quality are consistent and in keeping with the requirements of the NSDSL. 39 samples were tested. • 185 nutrition education sessions, with a focus on the basics of healthy eating and the promotion of local foods, were conducted at 44 schools or institutions during this period for 6,276 participants	January 2020 – March 2020: Over 2.2 million breakfast meals and over 3.3 million lunches were served. One hundred and nine (109) nutrition education sessions, with a focus on the basics of healthy eating and the promotion of local foods, were conducted during this period for four thousand, one hundred and eighty-five (4,185) participants. Additionally: Quality Assurance Officers and Zonal Managers conducted routine visits to contract kitchens to assist them with the execution of menus or recipe standardisation continued.
BENEFICIARY CATEGORY	Primary and Secondary School Students	
INITIATIVE	NATIONAL SCHOOLS DIETARY SERVICES LIMITED: (SCHOOL NUTRITION PROGRAMME) The School Nutrition Programme provides deserving students throughout Trinidad and Tobago with breakfast and lunch to ensure that they achieve a head start in their quest for academic excellence. The provision of school meals contributes to 1/4 and 1/3 of the child's recommended dietary allowances for breakfast and lunch, respectively. The programme seeks to: I. Improve the nutritional status of the needy child thereby enhancing the child's ability to learn; and 2. Further stimulate the agricultural sector by utilizing local produce wherever possible in the meal plan.	
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CHAPTER 2: REVIEW OF SOCIAL PROGRAMMES AND INITIATIVES 2020



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
NO			 Independent random microbial testing of food items, to ensure that the standards of food quality were consistent and in keeping with requirements, were continued. About 50 samples were tested for the period January 2020 - March 2020. Institutional strengthening occurred: Kitchen staff was exposed to ongoing training in quantity food production and/or food safety. 	
LKA OE EDNCVLI			 April 2020 – June 2020 No meals were produced because of the closure of schools during Covid-19 lockdown measures Two (2), 20-day menu cycles (regular and vegetarian) completed for next cycle of meal production when schools reopen, after the lifting of Covid-19 lockdown measures. 	
LSINIW	MAXI TAXI SCHOOL TRANSPORT CONCESSIONAIRE SERVICE The service caters to students of rural communities on a needs basis, who are not served by the Public Transportation System	Children within Primary and Secondary Schools	For fiscal 2020: Approximately ten thousand, three hundred and forty-three (10,343) students from 120 schools benefited from accessing the service.	

NATIONAL OUTCOME					
ACHIEVEMENTS	For the fiscal 2020 period the following was achieved under the MuST:	 October 2019 – December 2019: Four hundred and sixty-two (462) trainees were enrolled in the MuST Programme and aligned with job mentors. An MOU with Macon Traders to teach new techniques was signed. 	 January 2020 – March 2020: Three hundred and fifty-nine (359) trainees were enrolled in the MuST Programme and aligned with on-site mentors. Reintroduction of literacy and numeracy pilot-project 	April 2020 – June 2020 • Consideration given to shift some aspects of curriculum delivery to blended learning.	Major Constraint: Training programme suspended on 13th March 2020 due to national lockdown as a result of the Covid-19 pandemic.
BENEFICIARY CATEGORY	Unemployed Nationals	between the ages 17 and 50 years			
INITIATIVE	MULTI-SECTOR SKILLS TRAINING (MuST) PROGRAMME	The MuST Programme is a "Work to Learn" programme designed for unemployed nationals of Trinidad and Tobago between the ages 17 to 50 years. The programme seeks to develop self-awareness and self-confidence in socially displaced citizens.			
		NOITA	KA OE EDAC	HISINIM	



		BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
OUCATION	NATIONAL ENERGY SKILLS CENTRE (NESC) The NESC provides advanced Technical Vocational training that provides industry-relevant skills training across Trinidad and Tobago. The programme also seeks to develop, plan and execute skills training programmes leading to sustainable employment.	Unemployed persons between the ages 16 and 60 years.	For the fiscal 2020 the following was achieved: • Thirty-three (33) participants were introduced to the following Microsoft training programmes: Microsoft Word, Microsoft Excel and Microsoft Outlook. • Perenco sponsored an Air Conditioning and Refrigeration part-time programme at NESC's Mayaro's Campus for citizens in the community and environs of Mayaro. • Atlantic sponsored four (4) programmes at NESC's Point Fortin campus in the areas of Microsoft Word, Microsoft Excel, Pipe Fitting and Fabrication, and Valves and Valve Servicing Installation, which benefitted over sixty (60) residents of the Point Fortin community and environs. • NESC conducted Competency Assessments on Heavy Equipment Maintenance and Welding with twelve (12) employees of the Solid Waste Management Limited (SWMCOL)	A cadre of quality graduates in Technical, Vocational Programmes.
WINISLEK OF EI			 January 2020 – March 2020: NESC conducted the Bridging Welding Competency Gap 40-hour training programme with eighteen (18) DAMUS employees. NESC conducted an MS Excel Expert 2016 programme for eleven (11) employees of the Trinidad and Tobago Electricity Commission (T&TEC). NESC collaborated with the Tobago House of Assembly (THA) - Division of Infrastructure, Quarries and the Environment to conduct a Heavy Equipment training in Tobago. A total of thirty-two (32) participants were registered for the programme NESC student council representatives received training in areas, key to the effective execution of their duties inclusive of effective leadership, and managing records and data. Various Managers and Safety Monitors of NESC participated in Fire Prevention Safety Training facilitated by the Fire Prevention Unit of the Trinidad and Tobago Fire Services. 	

NATIONAL OUTCOME			
ACHIEVEMENTS	In 2019, the NESC achieved a significant milestone with its entry into the growing Guyanese Market. Through the efforts of the Business Development Department (now the School of Continuing Education), ten (10) lecturers from the Technical Vocational Education and Training (TVET) institutions across Guyana are currently pursuing NESC's Heavy Equipment Maintenance Diploma Programme.	 April 2020 – June 2020 Online training for the Guyana HEO programme commenced on May 04, 2020 focusing on theoretical teaching. The School of Continuing Education hosted its first Webinar entitled Facilities Management and Project Management Principles. Due to the Covid-19 restrictions, the NESC adopted a blended approach to teaching and learning whereby students were engaged in online teaching via the MS Teams platform. 	 During fiscal 2020: 100,924 primary schools and 54,317 secondary school books were provided. 1,031 special education resources (regular and large print textbooks) were provided to special education schools and students in primary and secondary schools requiring special education learning resources.
BENEFICIARY CATEGORY			All Primary and Secondary School Students
INITIATIVE			TEXTBOOK RENTAL LOAN PROGRAMME To provide primary, secondary and special education schools (Government, Government Assisted and Private) with the required quantities and titles of textbooks and learning materials to ensure that all students are provided with the means to access quality education.
		NISTRY OF EDUCATION	IIV



NATIONAL OUTCOME	
ACHIEVEMENTS	 A series of on-going skill building seminars have been conducted with ten (10) Guidance Officers at the Primary level in the St. Patrick District. These officers were exposed to nonconfrontational behavioural strategies and techniques. A total of 1,221 teacher-training sessions on the psychoeducational needs of students were conducted Eighty-five (85) assessments were received and reviewed (22 were completed, 25 are in review, 9 are in-progress (awaiting return of forms) and 19 suspended). Sessions on Parent Information Series / Parent Education Session on the following were conducted: Sudent Development and Identification of Typical and Special Learning Needs; Understanding and supporting the Special Needs of Children with ASD and other Developmental Disabilities; Strategies for promoting engagement and learning for children with ASD and other Developmental Disabilities; Managing challenging behaviours in children; Rights of Persons with Disabilities in the IEP Process; and Parental Roles and Responsibilities in the IEP Process; and Parental Involvement and Advocacy. This benefitted 2, 730 parents. For the Laventille/Morvant School Improvement Project, parents and children attended a series of health clinics at the
BENEFICIARY CATEGORY	Students of both primary and secondary schools schools
INITIATIVE	This initiative covers the following areas within the education system: - Developmental Assessment and Intervention - School Social Work - Guidance and Counselling - Special Education
	WINISLIKA OE EDUCATION

NATIONAL OUTCOME	
ACHIEVEMENTS	 community centre. They benefitted from medical check-ups, dental care, tooth extractions, eye testing and reading glasses. On Diabetes day, the entire school programme and parents were screened for blood sugar, cholesterol, weight, BMI, and a host of other health related test. Collaborated with the TTPS and community policing, the consequences of marijuana use, trafficking, gambling, larceny, loitering, and other deviant behaviour were discussed. 1, 842 parents benefitted from a variety of activities including Carnival tips for parents, understanding emotional intelligence, Managing SEA stress and many others. 13, 659 parents benefitted from the following activities: Care and Protection (Primary -105 and Secondary - 709 Individual and Group Counselling (Primary - 709 and Secondary - 53) Family Intervention (Primary - 529 and Secondary - 440) Home Visits (Primary - 95 and Secondary - 154) Parenting in Education (Primary - 339 and Secondary 411) Community Engagement (Primary - 394 and Secondary 479) Hotline (1212)
BENEFICIARY CATEGORY	
INITIATIVE	
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NATIONAL OUTCOME	0)		sted for	n World	ne in St.	ectively.	iE.	ties	ssed	vention		ved and	lucation	ns held	of the	sions on		
ACHIEVEMENTS	 Consultations (Primary - 2531 and Secondary 2850) Networking (Primary - 485 and Secondary - 634) External Referrals (Primary - 130 and Secondary - 224) 	- Advocacy (Primary - 517 and Secondary - 490)	• Approximately forty-two (42) career days were hosted for	students and additionally 1, 425 students benefitted from World of Work Activities	• 58 and 33 students benefitted from the LEC programme in St.	George East (SGE) and POS and environs districts, respectively.	Forty-one (41) students require LEC intervention in SGE.	 Addressed referrals for students with diagnosed disabilities 	 Respective requests for Student Aides were being processed 	 416 students referred to Guidance for individual intervention 	via the Multi-disciplinary Team (MDT).	• Training programme on Screening for ADHD approved and	initiated for 40 Officers, inclusive of Special Education Teachers at Public Special School - ITMI PEDIC	• Fighty (80) parents benefitted from four group sessions held	with parents to provide information on the services of the	Special Education Division (SPED) and two group sessions on	Developmental Disabilities.	
BENEFICIARY CATEGORY																		
INITIATIVE																		

NATIONAL OUTCOME	8.5 of in a solution of (a) and (b) and (c) an
ACHIEVEMENTS	 Three (3) parents benefitted from individual interviews conducted to rate behaviours of students in home settings. Fourteen (14) parents benefitted from consultations held to assist and expose parents of referred students to strategies that can be used at home to support learning and behaviour change. Group Guidance Programmes successfully completed which benefitted approximately 53, 011 students (30, 691 in Primary schools) Forms 5 and 6 students benefitted from a series of Group Guidance sessions including: - Debriefing the Covid-19 experience, - Self Care / Stress Management, - Sudy Habits and Building study skills, - Managing test anxiety, and - Exploring Post-Secondary Options Four hundred and twenty five (425) students benefitted from individual and group counselling. ADHD training was completed and 40 officers were trained in ADHD screening. One hundred and fifty (150) general (ECCE and primary level staff) and Special Education officers received training in Bridging the Gap Literacy conducted by Dr. Theresa Abodeeb-Gentle in Feb 2020. Therapeutic support through the School Social Work (SSW) Hotline benefitted four (4) students from Victoria and 1 student from St. Patrick educational districts). I, 007 students benefitted from accessing grants and food cards, care and protection, being referred to external agencies, support for children with special needs, and the importance of parental involvement during Covid-19. From this amount, 517 were primary level students and 490 were secondary level students.
BENEFICIARY CATEGORY	
INITIATIVE	
	MINISLES OF EDUCATION



NATIONAL OUTCOME	A well-developed, well-educated, qualified cadre of citizens.
ACHIEVEMENTS	 For fiscal 2020 the following was achieved: October 2019 – June 2020: Two thousand, three hundred and one (2,301) trainees were enrolled in the Youth Training programme. 1,322 persons enrolled in the South and Tobago Regions in 7 skill areas and at the Institute of Culinary Arts in 2 skill areas. Hairdressing - All nine (9) Hairdressing students received full CVQ awards from the NTA. Five (5) trainees from the Business Plan Project a collaboration between YTEPP and COPOS Credit Union geared to provide trainees with knowledge and presentations skills to promote their businesses. YTEPP Limited collaborated with COL and the National Centre for Persons with Disabilities (NCPD) for the development and delivery of a Blended Food Preparation course for persons with Disabilities. Additionally, this Cycle, all trainees will be pursuing Life Skills and Career Enhancement using a flexible and blended learning format. Infrastructural works continued at the Institute of Culinary Arts (ICA) and classes commenced in March 2020, but were suspended with the closure of education institutions as a result of the COVID-19 pandemic.
BENEFICIARY CATEGORY	Young persons between the ages of 15 and 35 years particularly "at risk" youth
INITIATIVE	YOUTH TRAINING AND EMPLOYMENT PARTNERSHIP PROGRAMME (YTEPP) ❖ Youth Training Programme This programme aims to provide technical and vocational skills training to prepare graduates for employment opportunities and articulation to higher levels of training. The Programme targets a broad category of at risk, unskilled and unemployed youth, as well as under-served communities, by offering a suite of courses that are relevant, demand-driven and incorporate Life Skills and Entrepreneurial Training interventions. The benefits of this programme includes: ■ Increase in the number of young and at risk youth that are skilled and certified in occupational areas that are in demand. ■ Sector support by the establishment of a competent workforce leading to the satisfaction of the demand for skilled labour; and ■ Increase in the number young entrepreneurs. Participation in this programme would lead to improvement in occupational competence, work habits and attitudes of young persons to enhance their employability.
	WINISTRY OF EDUCATION

NATIONAL OUTCOME	A well-developed, well-educated, qualified cadre of citizens.
Z O	
ACHIEVEMENTS	 Seventy-six (76) persons (*75% of reduced target) enrolled in the Retraining Programme in six (6) skill areas, in seven (7) classes. Two (2) classes (24 trainees) did not commence, due to insufficient trainees in one of the classes and a March start up in the other class. In light of the COVID-19 pandemic, this was not possible. Three (3) classes (Television and Video Production, Bread, Cakes and Pastries, and Cosmetology) were engaged in online delivery during the shutdown period (using Zoom, webinars, WhatsApp, and teleconferencing). 48 of the enrolled trainees (64%) were actively engaged in online training with the FAB Life Skills Classes
BENEFICIARY CATEGORY	Retrenched/ displaced, unemployed and underemployed persons up to 60 years of age
INITIATIVE	 * Retraining Programme This programme aims to provide vocational skills training and certification at Levels 1, 2 and 3, in occupational areas that would enhance opportunities to access viable and lucrative employment and self-employment options. The programme also equips persons with the requisite employability skills required to maintain employment and progress in the workplace. Increase in the number of displaced persons skilled and certified in occupational areas that are in demand, enabling them to re-enter the workforce; Sector support by the establishment of a competent workforce leading to the satisfaction of the demand for skilled labour; and Increase in the number of new businesses established. This programme will result in a skilled and certified workforce trained in 26 skill areas and able to access sustainable employment and self-employment opportunities and articulation to higher levels of training. It will also engender improvement in work habits and attitudes of displaced persons to enhance their ability to manage in a dynamic work environment.
	MINISTRY OF EDUCATION

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Prison (MSP) and the Golden Grove Prison (GGP) institutions in 3 skills.
• A special programme is being conducted for the 16 participants at the Youth Training Rehabilitation Centre (YTRC). At YTRC, YTEPP collaborated with UNDP for a specially designed two (2) tier Positive Deviance Project. Phase 1 of the project commenced in November 2019 under UNDP with sixteen (16) trainees and Phase II of the Positive Deviance Project commenced in March under YTEPP. Under the UNDP, participants were exposed to Psychological Development Workshops on topics such as Conflict Resolution, Anger Management and Leadership. Trainees were also informed of Drug Abuse Pitfalls, alternatives to relieve stress, and they were also introduced to Yoga.
During fiscal 2020 the following was achieved October 2019 – December 2019: Two hundred and seventy-three (273) trainees enrolled in ICT Training

	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
	THE BARBERSHOP INITIATIVE	Males aged 14	For the period October 2019 to March 2020: A total of two hundred and twenty five 025, man and have	Facilitation of
НІГЪ	The Barbershop Initiative programme, which commenced in April 2018, aims to create a setting for male-to-male	years and older	participated in two (2) sessions conducted in Secondary Schools and one (1) Barbershop Initiative workshop.	male-to-male discussions about behaviours,
S AND C	discussions about behaviours, attitudes and negative gender stereotypes. The programme also identifies organizations that provide support and other services for men and boys.		A structured pre-test and post-test questionnaire was issued to participants at the workshop.	attitudes and gender relations
CENDER	Objectives include: I. To increase awareness of gender inequality and negative gender stereotynes:		The initiative was suspended mid implementation because of COVID-19 mitigation measures.	awareness of gender inequality and negative
	2. To encourage men to make a proactive commitment to			gender stereotypes
NISTI	3. To create awareness of existing cultural/social gender			and understanding of existing
	norms which prevent women a curpowerment.			cultural/social
IME				gender norms which prevent
БВ				women's
THI				Knowledge or
OE.				
E (which provide
EEIC				support and other services for men
Ю				and boys



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
IINISLEK (CENDEK VND CHILD AFFAIRS)	CENTRAL REGISTRY ON DOMESTIC VIOLENCE The Central Registry on Domestic Violence aims to provide a centralised location to capture reports on domestic violence from relevant agencies. Its objectives are to: • Provide a more efficient and effective method of monitoring domestic violence in Trinidad and Tobago; • Reduce duplication of service delivery and costs by informing practitioners of all agencies involved with a case study; • Enable the early identification of needs, timely responses and effective holistic intervention strategies through the review of historical data, trend analyses and other statistical reporting tools; • Enhance effective evidenced-based policy and programme development; and • Improve communication/collaboration among practitioners, by providing access to historical data/information from a trusted source.	Victims of Domestic Violence	During April to June 2020, a total of three hundred and sixty-four (364) client records were captured Note: this figure does not include the data from TTPS for the month of June 2020	Reduction in the levels of Domestic Violence
OŁŁICE OŁ LHE ЬКІWE W	NATIONAL DOMESTIC VIOLENCE HOTLLINE The Domestic Violence Unit works to reduce the incidence of gender-based violence through public education and the National Domestic Violence Hotline 800-SAVE. Its objectives are to: 1. Reduce the incidence of violent acts related to domestic violence; 2. Provide support for victims and perpetrators of violence; 3. Provide a facility for anyone to access help in a situation of crisis; 4. Facilitate the collection of data, which can be analysed for informing the development of policies, programmes and projects to deal with issues.	All victims of domestic violence	For the period April 2020 to June 2020: • Approximately one hundred and seventy-four (174) persons reported domestic violence incidents as follows: (1 child, 16 young persons, 109 women, 11 men and 37 older persons.) Additionally, four hundred and thirty-three (433) persons requested information. Eight hundred and seventy-five (875) client calls were followed up during the period.	Reduction in acts of Domestic Violence



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
TWE MINISLEK (CENDEK VND CHIFD VEEVIKS)	COMMUNITY OUTREACH -GENDER -BASED VIOLENCE (GBV) *NEW INITIATIVE* Community Outreach activities on Gender-Based Violence (GBV) is an initiative, which incorporates the culture and the arts, utilising the theatrical play "Shades of I-She: Every Women's Story". This play was written specifically to explore the complexities of gender-based violence and other forms of dysfunctional behaviour. The outreach activities include discussion/feedback sessions, as well as booth displays by key stakeholders of Government Ministries/ Agencies and Civil Society Organisations.	Communities	 For the period October 2019 to March 2020: Four (4) Outreach Activities were hosted in the following communities: Laventille East/Morvant at the Misir Community Centre in Morvant - Stakeholder booths present were OPM (GCA) and Ministry of Social Development and Family Services (inclusive of psychosocial support provided by National Family Services Social Workers). A total of 78 persons were in attendance (57 females and 21 males). Toco/Sangre Grande outreach was hosted at the North Eastern Community Centre in Sangre Grande. Stakeholder booths hosted were: OPM (GCA) and Families in Action (FIA) (inclusive of psychosocial support provided by FIA Counsellor. A total of 31 persons were in attendance (21 females and 10 males). Tobago West outreach was hosted at the Anne Mitchell-Giff Additorium, Ground Floor, Scarborough Library Facility. Stakeholder booths present were: OPM (GCA) and Woman of Substance (inclusive of psychosocial support). A total of 47 persons were in attendance (34 females and 13 males). Tobago East outreach was hosted at the Belle Garden Multipurposches Facility in Belle Garden. Stakeholder booths present were: OPM (GCA) and Woman of Substance (inclusive of psychosocial support). A total of 62 persons were in attendance (39 females and 23 males). 	Increased awareness and support on GBV/DV
OFFICE OF THE PR	GENDER MAINSTREAMING IN MINISTRIES AND AGENCIES The Gender Affairs Division (GAD) of the Office of the Prime Minister (GCA is mandated to ensure that gender mainstreaming is effected throughout government ministries and state agencies. This will require continued application of gender analytical tools, via training workshops. In this regard, Gender Focal Points were established in twenty (20) Ministries and twenty-five (25) State Agencies to serve as gender advocates within their Ministries, Departments and Organisations/State Agencies. This programme commenced in 2018.	State Agencies/ Ministries/ Organisations	For the period April to June 2020: • Twenty-four (24) staff of Government Safe Homes benefitted from participating in a three (3) day Domestic Violence Capacity Building Workshop held in June 2020. • Training workshops remain ongoing for staff at Government Domestic Violence Safe Homes. • Dissemination of relevant handout and materials on gender and related terms including domestic violence, child hood trauma and power and control wheel. Covid-19 was a major constraint to this initiative.	Increased understanding of the critical importance of the use of GRB tools in mainstreaming gender in public policy and public management

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NATIONAL OUTCOME	Promotion Gender Justice	Promotion of gender equity and equality in Trinidad and Tobago. Increased gender awareness amongst population of Trinidad and Tobago.	
ACHIEVEMENTS	 For the period October 2019 to March 2020: A total of 2 Training Workshops were held- Port of Spain Trinidad and Canaan, Tobago. 24 persons (9 males and 15 females) benefitted from this initiative 	During the period October 2019 to March 2020, the following observances were commemorated:	
BENEFICIARY CATEGORY	Media Practitioners and Communication Officers in Government Agencies	General public	
INITIATIVE	GENDER MAINSTREAMING- COMMUNICATING FOR GENDER JUSTICE *NEW INITIATIVE* This initiative is in collaboration with The Institute for Gender and Development Studies, the University of the West Indies, target audience were Media Practitioners and Communication Officers in Government Agencies. The objectives were: I. to enhance the ability to reflect and evaluate on the gendered meanings in the language used to write and tell stories/communicate messages in mainstream media and government corporate communications. 2. to identify some forms of language use that reproduce, directly or indirectly, gender-based violence and sexism as normal and 3. to understand how to frame stories through gender sensitive language in order to communicate gender justice. A Gender Sensitivity Workshop. Two broad themes/modules were executed and each session had two (2) hour segments.	INTERNATIONAL COMMEMMORATIONS International Commemorations are held annually to promote gender equity and equality in Trinidad and Tobago and to increase gender awareness amongst the population of Trinidad and Tobago.	
	OEEICE OE THE PRIME MINISTER (GENDER AND CHILD AFFAIRS)		



NATIONAL OUTCOME								
ACHIEVEMENTS	One hundred and sixty (160) female inmates, six (6) male Prison Officers and eleven (11) female Prison Officers were sensitized on gender-based violence through the Arts.	• Publication of the Honourable Ayanna Webster-Roy, Minister of State in the Office of the Prime Minister Message to promote awareness of IDEVAW on Monday 25 November, 2019 on the OPM (GCA) Website, Facebook page, and in one daily newspapers, (the Trinidad Express	 Newspapers). TV Appearance on TV6's Morning Edition on Wednesday 27 November, 2019. 	Social Media presence on the topic surrounding the 16 Days of Activism areas (e.g Gender Based Violence/Violence)	Against Women, HIV/AID and Human Rights)-information on issues and activism held in commemoration of the 16 Days	of Activism was posted on the OPM (GCA) Facebook page and Instagram.	• IDEVAW Sensitization Session: The OPM(GCA) led by the GAD in collaboration with the Trinidad and Tobago Coalition Against Domestice Violence (CADV) hosted a half (1/2) day session on "Sexual Violence and the Issue of Consent". This Session was held on Monday 25th November 2019. A total deighty-three (83) persons benifited from the coasion and included Consents of the ODM. Consents	Givers/Managers of Children Community Residences, Gender Focal Points of Government Ministries/State Agencies, Academia, Civil Society Organizations and Individuals. The Session was facilitated by Coalition Against
BENEFICIARY CATEGORY								
INITIATIVE								
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CHAPTER 2: REVIEW OF SOCIAL PROGRAMMES AND INITIATIVES 2020

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NATIONAL OUTCOME	
ACHIEVEMENTS	 Domestic Violence and the Equal Opportunity Commission (EOC) Seventy (70) gender focal points were sensitized on the topic of Sexual Violence and the Issue of Consent. Feedback was received which showed positive results with the majority of participants gaining knowledge on the definitions of sexual violence and consent and the majority also reporting a better understanding of the topic after the session. IDEVAW Public Education and Information Fair 2019: The OPM (GCA) led by the GAD in collaboration with Public Transport Service Corporation (PTSC) of Trinidad and Tobago hosted a Public Education and Information Fair at the Port of Spain City Gate Transport Terminal on Friday 29 November, 2019. One thousand two hundred and thirty one (1,231) persons visited the Public Education and Information Fair, actively engaged in booth displays- there were fifteen (15) stakeholder booths- and received information on matters related to gender based and sexual violence against women and girls. Visitors were exposed to an edutainment piece portrayed by D.M.A.D (Drama Making a Difference) Company via an interactive theatrical presentation on
BENEFICIARY CATEGORY	
INITIATIVE	
	(CENDEK VND CHIГD VEEVIKS) OEEICE OE THE PRIME MINISTER

NATIONAL OUTCOME	
ACHIEVEMENTS	 Support of Government Ministries/State Agencies, Civil Society, Private Sector etc. activities in commemoration of 16 Days of Activism 2019: The OPM (GCA) supported a Conference on Violence against Women and Girls hosted by Women Substance and the US Embassy, Port of Spain, Briar Place, Sweet Briar Road, Port of Spain on Tuesday 3 December, 2019. The OPM (GCA), through the GAD supported the CEDAW 16-365 Collaborate for Impact-Call for Action Part II hosted by the CEDAW Committee of Trinidad and Tobago (CCOTT) at US Embassy, Port of Spain on Thursday 5 December, 2019. The Gender Affairs Division-OPM (GCA) served as a panelists for the 3rd Chai & Chat Series held on Thursday 5th December, 2019 at the Calder Hall Multi- purpose Facility. This forum was developed with the objective to engage, motivate and educate women on issues affecting them. This series focused on the topic of Domestic Violence. The OPM (GCA) supported CEDAW@40 Breakfast Forum hosted by CCoTT.
BENEFICIARY CATEGORY	
INITIATIVE	
	(CENDEK VND CHIFD VEEVIKS) OEEICE OE THE PRIME MINISTER



NATIONAL OUTCOME	
ACHIEVEMENTS	 Publication of the Minister's Message for International Men's Day on Tuesday 19th November, 2019 on the OPM (GCA) Website and Facebook page. TV and Radio Appearances/ Interviews: Power 102 interview (via telephone) on Wednesday 13 November, 2019; TTT's NOW Morning Show TV Appearance on Tursday 14 November, 2019 and TV Appearance on Tursday 14 November, 2019 and TV Appearance on Tursday 14 November, 2019 and TV Appearance on Tv6's Morning Edition on Wednesday 20 November, 2019. Men's Seminar - The OPM (GCA) led by the Gender Affairs Division (GAD) in collaboration with Ministry of National Security's Military-Led Academic Training Programme (MILAT) Hosted a Men's Seminar in commenoration of International Men's Day on the Friday 15th November, 2019 at MILAT-Old Teachers' Training College, Mausica Road, Arima. This Seminar centred on OPM's 2019 local IMD thene: "Responsible Men and Boys" and provided male participants with an opportunity to speak on issues affecting them. A total of 92 males benefitted from this seminar. Walk-a-Son 5K': The Trinidad and Tobago Fire Service and Gayelle Television Station with support from the Office of the OPM (GCA) hosted a Walk-A-Son 5K on Saturday 16th November 2019 at the Adam Smith Square in Woodbrook. The 'Walk-a-Son 5K' activity encouraged an atmosphere of collective male support as men participate in a male only 5K walking event. This is a unique male only event where fathers (biological and non-biological) were required to walk with and cross the finish line with their sons, mentees or any other male ward. Support of Activities hosted by Government Ministries/State Agencies, Civil Society and Private Sector in commemoration of IMD 2019: The OPM (GCA), through the Gender Affairs Division (GAD) supported an IMD Panel Discussion hosted by NALIS and Single Fathers Association of Trinidad and Tobago (SFATT).
BENEFICIARY CATEGORY	Men and Boys
INITIATIVE	* International Men's Day International Men's Day (IMD) is an occasion for men to celebrate their achievements and contributions, in particular their contributions to community, family, marriage, and child care while highlighting the discrimination against them. It is celebrated on November 19th each year.
	OFFICE OF THE PRIME MINISTER (GENDER AND CHILD AFFAIRS)

	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
(* World AIDS Day	All citizens	In commemoration of World AIDS Day 2019, The National AIDS Coordinating Committee (NACC) OPM(GCA) hosted a Health and	
CHIFD VEEVIES	World AIDS Day is observed annually on December 1. The Day provides an opportunity for people worldwide to unite in the fight against HIV, to show support for people living with HIV, and to commemorate those who have died from an AIDS-related illness.		Welness Fair on Friday 6 December 2019 at Office of the Prime Minister, 13-15 St Clair Avenue, St Clair.	
INV	❖ Human Rights Day	All citizens	Seminar on "Human Rights and Migration": The OPM (GCA) lead by the Gender Affairs Division in collaboration with	
NDEK	Commemorated on December 10 th each year, the objectives of this observance are to:		the International Organization for Migration (IOM) hosted a Seminar on "Human Rights and Migration".	
(CEL	 Create an awareness of the issues related to human rights; 		 The Seminar targeted the Staff of the OPM, Gender Focal Points of Government Ministries and State Agencies. Civil Society 	
LEB	Sensitise citizens on universal human rights and responsibilities.		Organizations, Academia and Individuals. This Seminar was held on Tuesday 10 December 2019 at the	
SINIW 3	Encourage national dialogue and stimulate public action towards adhering to human rights.		OPM (GCA) Conference Room.	
) PRIMI	PROJECT SARAH (SAFEGUARDING AND RESCUING ALL HUMANS FROM TRAFFICKING **NEW, INITIA TIVE*	Men 18 years and over	For the period October 2019 to March 2020: • A total of two (2) workshop sessions were held, in which fifty, two (52) man banefited	
OŁEICE OŁ LHE	SARAH is a collaborative project between the OPM-GAD and the Ministry of National Security (Counter Trafficking Unit). The initiative targets men 18 years and over and is comprised of Targeted Sensitisation Workshops aimed at engaging men in discussions surrounding sexual exploitation and gender related issues.		Evaluations were administered to participants during these workshops.	



INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
DRUG REHABILITATION PROGRAMME FOR SCHOOLS, COMMUNITY RESIDENCES, AND CLIENTS OF THE CHILDREN'S AUTHORITY* *NEW INITIATIVE* A drug rehabilitation programme for adolescents who are affected by substance use, primarily students, and other clients as recommended by the relevant authorities. The population originated from secondary schools located between Barataria and Laventille, and Community Residences. The programme utilises individual and group counselling therapy with an emphasis on building healthy relations, coping skills and healthy decision making.	Children in Secondary Schools, Community Residences, children referred by Children's Authority	For the period October 2019 to March 2020: • A total of 2 male children and 23 young persons (18 males and 5 females benefitted from this programme. • Team building exercises and group project activities were held. • General personal ad social skills when interacting with peers were very cordial.	Improved thinking, attitudes and behaviours
EMPLOYEE FOR A DAY PROGRAMME *NEW INITIATIVE* The Employee for a Day Programme is a one-day internship at the Office of the Prime Minister, Gender and Child Affairs, which aims to create an experience to motivate young males and females to actively pursue positive careers and postsecondary options. It also seeks to remove from among young men, the idea of inaccessibility to particular types of professions and professional environments.	Young males and females	During the period October 2019 to March 2020: A total of 72 young persons (31 males and 41 females) benefitted from this initiative. Students participated in self-esteem, confidence building, interpersonal-skills and employer valued skills activities.	Motivation of youth
CARDIAC PROGRAMME In addition to cardiac care provided at public sector hospitals, the Ministry of Health, through its Adult Cardiac Programme, also procures cardiac services from private health care providers on behalf of citizens of Trinidad and Tobago. These services include Angiograms, Angioplasties, Transoesophageal Echocardiograms and Open-Heart Surgeries.	Citizens of Trinidad and Tobago	For the period October 2019 to August 2020: A total of one thousand, two hundred and ninety-three (1,293) patients (male and female) of the public health care system accessed medical procedures from private institutions through the Ministry of Health. Nine hundred and seventy-one (971) patients were approved for cardiac procedures: • Angiograms: 699 (396 males; 303 females) • Angioplasty procedures: 128 (74 males; 54 females) • Coronary Artery Bypass Grafts: 320 (203 males; 117 females) • Electrophysiology procedures: 73 (33 males; 40 females) • Other cardiac procedures: 73 (32 males; 41 females)	Efficient and Quality Healthcare System.

NATIONAL OUTCOME	
ACHIEVEMENTS	 For the period October 2019 – December 2019: A total of six (6) children from 1 month to 15 years of age received specialised medical treatment abroad for life threatening illnesses. 75% of applicants to the Fund qualified for funding with 84% survival rate recorded for the period. For the period January 2020 – March 2020: A total of five (5) children from 1 month to 13 years of age received specialised medical treatment abroad for life threatening illnesses. 63% of applicants to the Fund qualified for funding with 80% survival rate recorded for the period. For the period April 2020 – June 2020: A total of two (2) children from 6 months to 7 months of age received specialised medical treatment abroad for life threatening illnesses. 29% of applicants to the Fund qualified for funding with 100% survival rate recorded for the period. For the period July 2020 – August 2020:A total of six (6) children from 21 days old to 12 years of age received specialised medical treatment abroad for life threatening illnesses. 50% of applicants to the Fund qualified for funding with 100% survival rate recorded for the period.
BENEFICIARY CATEGORY	Children 15 years and under
INITIATIVE	CHILDREN'S LIFE FUND AUTHORITY The Children's Life Fund Authority (CLFA) is the body bestowed with the responsibility to operate, manage and administer the Children's Life Fund. The vision of the CLFA is to provide the most vulnerable in our society with access to life-saving medical treatments not available locally. The CLFA facilitates this provision by ensuring that all eligible applicants to the Fund are carefully assessed by a team of highly Specialised Doctors and Medical Social Workers to ensure that the best care plan is determined and carefully executed. The CLFA's priority is the well-being of the children and their families.
	MINISTRY OF HEALTH



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
WINISLEKA OE HEVELH	CHRONIC DISEASE ASSISTANCE PROGRAMME (CDAP) The objectives of this programme are: 1. To offer patients afflicted with a chronic disease, convenient, faster and improved access to medication. 2. To reduce the burden on public dispensaries and patient waiting time by providing additional private dispensing facilities across the country. 3. To reduce the cost of healthcare to patients.	Citizens of Trinidad and Tobago	 During the period October 2019 to August 2020: A total of Two Thousand, four hundred and thirty (2,430) requests for assistance were received; One Thousand, One Hundred and Forty-Seven (1,147) patients were approved to be facilitated during the period October 2019 to August 2020. Additionally, the following medical procedures were for patients of the Public Health Care System as indicated hereunder: Cataract removal surgeries: 191 CT/MRI scans: 1,123 Joint Replacements: 11.23 Other procedures: 1,004 deemed urgent and necessary (inclusive but not limited to mammograms, ultrasounds and fluoroscopy). It should be noted that applications from CMMF are submitted in batches, not monthly and has to be processed and verified before being entered onto the databases, therefore those figures would not be represented here until that process is completed. 	

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NATIONAL OUTCOME	Efficient	Quality Healthcare System.	Efficient Quality Healthcare System.
ACHIEVEMENTS	During the period October 2019 to August 2020:	 A total of Two Thousand, four hundred and thirty (2,430) requests for assistance were received; One Thousand, One Hundred and Forty-Seven (1,147) patients were approved to be facilitated during the period October 2019 to August 2020. Additionally, the following medical procedures were for patients of the Public Health Care System as indicated hereunder: CT/MR1 scans: 1,123 Joint Replacements: 112 Other procedures: 1,004 deemed urgent and necessary (inclusive but not limited to mammograms, ultrasounds and fluoroscopy). It should be noted that applications from CMMF are submitted in batches, not monthly and has to be processed and verified before being entered onto the databases, therefore those figures would not be represented here until that process is completed. 	As at June 2020, approximately 42,375 persons (male and female) received HIV testing and counselling and thereby became aware of their status. Of this total: • 579 were (14 years and under); • 8,126 were between (15 and 24 years); • 28,155 were between (25 and 59 years); • 4,950 were within the 60+ age category; • 565 fell into the Unknown Cases; cases not disaggregated category age or sex. NB: Data available for the period October 2019 – June 2020. Please see tables attached for the disaggregated data.
BENEFICIARY CATEGORY	All citizens		Citizens of Trinidad and Tobago
INITIATIVE	EXTERNAL PATIENT PROGRAMME	This programme is aimed at ensuring that quality and timely healthcare is delivered to all citizens of Trinidad and Tobago. It aims to meet the demands of the public health care system by providing an efficient service to patients whilst reducing the patient waiting list at public health institutions. Surgical services are provided in the areas of Cataract removal, Joint Replacements, CT/MRI Scans and Histology services with the Regional Health Authorities. Applicants must be registered patients of a public health facility for a minimum of three (3) months awaiting the service requested.	The Programme offers HIV Counselling and Testing via Public Health Facilities and Non-Governmental Organisations (NGOs) that have a Memorandum of Understanding with the Ministry of Health to provide the service. The overall objective of this initiative is to increase the percentage of the population that has received an HIV test and know the results.
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	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME	日日
	HIV AND AIDS TREATMENT AND CARE PROGRAMME The Programme offers HIV Treatment and Care to all persons who receive an HIV-positive test result following access to the HIV Counselling and Testing service via Public Health Facilities and Non-Governmental Organisations (NGOs) that have a Memorandum of Understanding with the Ministry of	Persons living with HIV and AIDS	As at March 30th 2020, approximately six thousand, nine hundred and ninety-five (6,995) adults and children were reported to be receiving Antiretroviral therapy.	Efficient Quality Healthcare System.	and
	Health to provide the service. The Treatment and Care Programme also offers diagnostic screening to determine CD4 count and viral load suppression.				
	MEDICAL AID PROGRAMME	All citizens	For the period October 2019 to August 2020:	Efficient Ouglity	and
ОЕ НЕУГІН	This programme aims to provide medical financial assistance to patients through the public-patient initiative. Its objectives are to: Meet the demands of the public health care system; and Provide an efficient system to patients of the public		Four hundred and eighty-seven (487) patients applied for assistance through this programme for External Radiation Treatment Co-payments, External Radiation Treatment (Non-Insurance Patients).	Channy Healthcare System.	
MINISTRY	health care system.		One hundred and ninety-three (193) patients applied for financial assistance through this programme for: Eye Surgeries, Prosthesis, and other services deemed urgent and necessary.		
	PREVENTION OF MOTHER TO CHILD TRANSMISSION PROGRAMME (PMTCT).	Pregnant women, new attendees, HIV exposed infants treated after birth.	As at March 2020, approximately five thousand, four hundred and eighteen (5,418) women tested for the first time in the current pregnancy.		
			(NB: Data represent public sector only).		

INITIATIVE BENEFICIARY ACHIEVEMENTS NATIONAL OUTCOME	NATIONAL DRUG ABUSE AND PREVENTION General For the fiscal 2020 the following was achieved: ppopulation of	The National Alcohol and Drug Abuse Prevention Programme (NADAPP) is the central coordinating agency with responsibility for Drug Demand Reduction in Trinidad and Tobago. NADAPP laises with State agencies as well as the NGO and private sectors, to develop programmes geared towards reducing the use and abuse of licit and illicit drugs, through treatment and rehabilitation.	National Primary and Secondary School Drug Students of Pervention Initiatives Prevention Initiatives	t are designed drugs, with a primary and ct of alcohol, s and youth by shills to resist liity for their
INITIA	NATIONAL DRUG ABUSE A PROGRAMME (NADAPP)	The National Alcohol and Drug Abuse Programme (NADAPP) is the central coordina with responsibility for Drug Demand Reduction and Tobago. NADAPP liaises with State agencies as well as the private sectors, to develop programmes gear reducing the use and abuse of licit and illicit dructeratment and rehabilitation.	National Primary an Prevention Initiatives	This Initiative facilitates outreach activities that to share information on the use and abuse of view to preventing and reducing risk among secondary school students. Objectives: I. Prevent and/or reduce the negative impadrug abuse and HIV on the lives of students utilizing a wide range of media; 2. Educate and equip all primary and secondardents with the necessary knowledge and the temptation to use/abuse drugs; and 3. Encourage participants to take responsib health.
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Through this initiative, NADAPP aims to provide public education materials (toys, puppets, DVDs, puzzles and workbooks (Levels 1-3) for use by children, teachers and students of the adverse effects of alcohol and other drugs. Through this initiative, NADAPP aims to provide public education materials (toys, puppets, DVDs, puzzles and workbooks (Levels 1-3) for use by children, teachers and workbooks (Levels 1-3) for use by children, teachers and success and students) of the adverse effects of alcohol and other drugs; Choicetives: Choicetive		INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
Through this initiative, NADAPP aims to provide public education materials (toys, puppets, DVDs, puzzles and workbooks (Levels 1-3) for use by children, teachers and parents. Objectives: 1. To sensitize the nation's preschool stakeholders (Parents, teachers and students) of the adverse effects of alcohol and other drugs; 2. To equip the teaching staff of preschools with the basic knowledge to detect pupils who are exposed to licit and illicit substances 3. To fulfil NADAPP's policy mandate of the implementation of a School Prevention Programme as a pivotal component of its Drug Reduction Strategy.		Pre-School Prevention Initiative	Pre-schoolers	For the period October 2019 to March 2020	
workbooks (Levels 1-3) for use by children, teachers and parents. Objectives: 1. To sensitize the nation's preschool stakeholders (Parents, teachers and students) of the adverse effects of alcohol and other drugs; 2. To equip the teaching staff of preschools with the basic knowledge to detect pupils who are exposed to licit and illicit substances 3. To fulfil NADAPP's policy mandate of the implementation of a School Prevention Programme as a pivotal component of its Drug Reduction Strategy.		Through this initiative, NADAPP aims to provide public education materials (toys, puppets, DVDs, puzzles and	ages 2 – 5 years	Eleven (11) Primary School Principals in three (3) selected schools were trained in a programme of drug education geared	
Objectives: 1. To sensitize the nation's preschool stakeholders (Parents, teachers and students) of the adverse effects of alcohol and other drugs; 2. To equip the teaching staff of preschools with the basic knowledge to detect pupils who are exposed to licit and illicit substances 3. To fulfil NADAPP's policy mandate of the implementation of a School Prevention Programme as a pivotal component of its Drug Reduction Strategy.	HL	workbooks (Levels 1-3) for use by children, teachers and parents.		 towards infant students at the primary school level. One hundred and fifty-nine (159) students participated in drug 	
 To sensitize the nation's preschool stakeholders (Parents, teachers and students) of the adverse effects of alcohol and other drugs; To equip the teaching staff of preschools with the basic knowledge to detect pupils who are exposed to licit and illicit substances To fulfil NADAPP's policy mandate of the implementation of a School Prevention Programme as a pivotal component of its Drug Reduction Strategy. 	EVI	Objectives:		 education training using Trinity Smart educational items. Proposal is being amended to incomparate virtual roll out using 	
teachers and students) of the adverse effects of alcohol and other drugs; 2. To equip the teaching staff of preschools with the basic knowledge to detect pupils who are exposed to licit and illicit substances 3. To fulfil NADAPP's policy mandate of the implementation of a School Prevention Programme as a pivotal component of its Drug Reduction Strategy.	НЯ	1. To sensitize the nation's preschool stakeholders (Parents,		social media platforms to attempt to reach preschool age	
<i>ς</i> : ε.	ОЛ	teachers and students) of the adverse effects of alcohol and other drugs:		students targeted by the Trinity Smart Programme.	
<i>ω</i> .	TR.	2. To equip the teaching staff of preschools with the basic			
<i>ε</i> .	SINI	knowledge to detect pupils who are exposed to licit and illicit substances			
implementation of a School Prevention Programme as a pivotal component of its Drug Reduction Strategy.	N	3. To fulfil NADAPP's policy mandate of the			
		implementation of a School Prevention Programme as a pivotal component of its Drug Reduction Strategy.			

INITIATIVE BENEFICIARY CATEGORY
* Treatment and Rehabilitation Adults 18 years
The objective of this initiative is to assist treatment and rehabilitation programmes with opportunities for capacity building in various areas, as well as to provide technical support and assistance to policy makers concerning alcohol and substance abuse issues in substance abuse treatment and rehabilitation programmes.



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NATIONAL OUTCOME	Efficient Quality Healthcare System.
ACHIEVEMENTS	 Two thousand, one hundred and ninety (599) persons participated at booths/lectures through vocational programmes such as Civilian Conservation Corps (CCC) and Servol and Tertiary Institutions. Community outreaches were held where one thousand, and eighty-seven (1087) persons benefitted. Over 2000 brochures were distributed on the harmful effects of licit and illicit drugs. NADAPP hosted a Presentation on the Theme: Decriminalization of Cannabis - A Public Education Response in the Context of Perception of Harm. (96 attendees). Training in Brief intervention on substance abuse for MOH COVID-19 hotline staff was conducted. Training in national situation re substance abuse treatment services was conducted. Working Group meetings were held for the Standardisation of Drug Education material among stakeholders through Substance Use Prevention. Hosting of the Webinar Series titled 'Youth and Substance Abuse: A parental Workshop for understanding the effects of drug use'.
BENEFICIARY CATEGORY	National Population
INITIATIVE	* Public Education and Information Campaign The overall objective of this initiative is to disseminate relevant information via the Media, through advertising and support for programmes via radio, television and the social networks. Distribution of posters, brochures and drug fact sheets, deliver mini lectures/ discussions and provide information centres/ special Library services.
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NATIONAL OUTCOME		Efficient Quality Healthcare System.
ACHIEVEMENTS	 Six hundred and seven (607) persons benefitted at workshops conducted to sensitize participants about the dangers associated with drug use and abuse. NADAPP led Initiative Student Support Services Division (SSSD) Training for Guidance Officers: Port of Spain and Caroni Education Districts was completed using face to face delivery. Training was made available to the following districts via virtual means: North Eastern Education District South Eastern Education District St. George East Education District St. Patrick Education District St. Patrick Education District 	 For the period April to June 2020: Four thousand, two hundred and thirty-seven (4,237) students received auditory screening. Of this screened population, 145 students were referred to Health Centres to be seen by a medical officer. Seven thousand, nine hundred and twenty-eight (7,928) students received Vision screening.
BENEFICIARY CATEGORY	National Population	Children 14 years and under
INITIATIVE	* Workplace Education and Institutional Strengthening This initiative seeks to: 1. Promote the development of a drug-free culture in the workplace through education and technical assistance Facilitate, through training, the effective and efficient operations of the therapeutic and care-giving community to ensure acceptable standards of care for persons in treatment and rehabilitation programmes.	SCHOOL HEALTH PROGRAMME This initiative provides screening of all 1st Year Entrants of all Primary Schools for hearing and vision, and screening of all School Leavers (Std. 4 – 5 students) for vision. Any student found with a problem or potential problem is referred to a health centre to be seen by the medical officer, then for possible evaluation and follow-up.
	MINISTRY OF HEALTH	



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NATIONAL OUTCOME	Efficient Quality Healthcare System.	Access Adequate Affordable Housing	Access Adequate Affordable Housing
ACHIEVEMENTS	 During the period October 2019 to August 2020: One thousand, two hundred and fifty-eight (1,258) patients are currently receiving dialysis services. Of this total, two hundred and sixty (260) were new patients; Two hundred and sixty (260) patients received approval for treatment and were sent to institutions. NB: (since it is continuous, same patients may appear on the listing for consecutive months Patients will fall off based on death as well as receiving organ transplants). 	As at June 2020: One hundred and thirty-three (133) grants disbursed to applicants for emergency assistance.	During the period October 2019 to June 2020, three hundred and forty-six (346) grants were disbursed to families of which eighty (80) were physically challenged persons.
BENEFICIARY CATEGORY	All citizens	Families	Families and physically challenged persons
INITIATIVE	This programme is a component of the External Patient Programme which is aimed at ensuring that quality and timely healthcare is delivered to all citizens of Trinidad and Tobago. It provides medical financial assistance through the Public Patient Initiative and aims to meet the demands of the public health care system by providing an efficient service to patients whilst reducing the patient waiting list at public health institutions.	EMERGENCY SHELTER RELIEF FUND This programme's overall objective is to provide property restoration grants of up to fifteen thousand dollars (\$15,000) to persons whose homes have been damaged or to assist with the rebuilding of homes that have been destroyed by unforeseen disasters.	HOME IMPROVEMENT GRANT PROGRAMME This programme is delivered by the Housing Policy Facilitation and Implementation Unit. The main objective is to improve the existing housing stock through the provision of grants to low income families and persons with disabilities (up to a maximum of \$15,000) to undertake improvement works on their homes. Clients must show proof of legal land tenure or permission to occupy with their gross monthly household income not exceeding \$5,000.
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NATIONAL OUTCOME	Access Adequate Affordable Housing	Access Adequate Affordable Housing
ACHIEVEMENTS	As at July 2020, one hundred and eighty-nine (189) families benefitted through the construction of one hundred and seventyseven (177) two-bedroom homes and home repairs carried out on twelve (12) existing homes by the State in the first three phases of this project. Sweat equity was provided by the residents. Remedial works were also done on the drainage system in the village. In this way, the general infrastructure of the village was enhanced. The fourth phase of this project has already begun in various communities throughout the country, including Sangre Grande, Moruga, Embacadere and Couva/Tabaquite The status of the activities is detailed below: • Embacadere – A total of ten agreements (10) were signed and four (4) are ongoing. • Sangre Grande – A total of three (3) agreements were signed. • Couva/Tabaquite- A total of three (3) agreements were signed.	 As at July 2020: Five hundred and forty people (540) have been deemed successful according to the criteria set out in the Policy. Thirty-two (32) people have met the minimum predetermined amount and are currently awaiting their Title Search reports.
BENEFICIARY CATEGORY	Low-income citizens	Low-income citizens
INITIATIVE	HOUSING AND VILLAGE IMPROVEMENT PROGRAMME The Housing and Village Improvement Programme (HVIP) was established in fiscal year 2017/2018 to improve housing and living conditions. This programme is an affordable and high quality housing initiative, whereby targeted villages with neglected infrastructure and poor quality housing are provided with housing subsidies and upgraded infrastructure.	ADED-SELT-EMENT AGENCY - GOVERNMENT ADED-SELF-HELP HOUSING PROGRAMME The Government Aided Self-Help Housing Programme (GASHHP) is administered under the Ministry of Housing and Urban Development and its Agencies, as part of an affordable, and high quality housing initiative. Citizens will benefit from fully developed lots at subsidized prices (30% of the market value) supported by subsidized mortgage loans from the Trinidad and Tobago Mortgage Finance Company Limited as well as pre-approved house plans, technical assistance and oversight for the construction of affordable, high quality homes. The actual construction of the houses will be achieved through a combination of self-help and the engagement of small contractors
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	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
MALL ENTERPRISE DEVELOPMENT	BUSINESS ADVISORY SERVICES This initiative provides advice on each business sector to both clients and non-clients of the National Entrepreneurship Development Company (NEDCO) Ltd, and supports entrepreneurs in business structure, planning and growth.	Persons 17 years and over Small and Micro Enterprises (SMEs)	For the period October 2019 to June 2020: • A total of four hundred and eight (408) clients accessed Business Advisory Services from the NEDCO in North/ West and South/Central communities across the country including: Port of Spain, Cocortie, Cascade, Carenage, Chaguanas, San Fernando, Couva, Cunupia, D'Abadie and Claxton Bay.	Innovation, Entrepreneurship and Partnership
MINISTRY OF LABOUR AND SI	ENTREPRENEURAL SKILLS TRAINING Entrepreneurial Training is designed to: 1. Equip entrepreneurs within the Micro and Small Enterprise (MSE) sector to be successful within each business segment; and 2. Provide training that will equip existing and upcoming entrepreneurs in key areas such as introduction to entrepreneurship, steps to starting your business, recordkeeping and cash management, savings and investments and costing and pricing.	Persons 15 years and over Small and Micro Enterprises (SMEs)	 A total of two hundred and eighty-nine (289) clients received skills training in the following courses: Know Your Taxes Costing & Pricing Marketing for SMEs Steps to Starting Your Business Tendering for Contracts Developing a Business Plan Social Media Strategy for SMEs Record Keeping and Cash Management October 19, 2019 FashionTT, hosted a Certificate Distribution function in collaboration with NEDCO for sixty-four (64) designers who graduated the Value Chain Investment Programme (VCIP). 	Innovation, Entrepreneurship and Partnership

	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
J	OUTREACH	General public	For the period October 2019 to June 2020:	Innovation, Entrepreneurship
EKFRISE DEVELOPMENT	Provision of Outreach services to community groups, schools, state agencies and general public. Comprising presentations and information booths to inform persons about NEDCO's suite of services. This programme commenced in October 2018.		Approximately four hundred and twenty-eight (428) persons benefited from outreach services at the following fairs and presentations:	and Partnership
MINISTRY OF LABOUR AND SMALL ENT	COMMONWEALTH/ CARIBBEAN SEASON AGRICULTURAL WORKERS' PROGRAMME (CCSAWP) Established under a Memorandum of Understanding between the Governments of Canada and Commonwealth Caribbean countries to supply agricultural workers to Canadian Farmers, since 1967, Trinidad and Tobago has provided workers to the farmers of the provinces of Ontario and Alberta. The main feature of the CCSAWP is the organised movement of foreign workers to meet the temporary seasonal needs of Canadian agricultural producers during peak harvesting and planting periods. Persons are recruited for periods ranging from six weeks to eight months and all work permits expire on December 15th of the employment year.	Unemployed persons aged 21- 45 years interested in agricultural work	 For the period October 2019 to June 2020: One hundred and twenty-nine (129) workers received employment on the programme for the reporting period. This includes 30 nationals who were given the opportunity to work in the province of British Columbia for the first time. Constraints: Competition from other supply countries (Jamaica, Barbados, Grenada, Mexico) Loss of vacancies due to bad weather conditions and damage to crops Covid-19 stay at home measures and borders closing would have also impacted the regular supply of workers. 	Economic growth, Job Creation, Competitiveness and Innovation.

CHAPTER 2: REVIEW OF SOCIAL PROGRAMMES AND INITIATIVES 2020



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
	HIV WORKPLACE ADVOCACY UNIT	General public	For the period October 2019 to June 2020:	The Elimination
WEAL	The HIV Workplace Advocacy Unit seeks to advocate and provide technical support for the adoption and implementation of the National Workplace Policy on HIV and AIDS in all workplaces in Trinidad and Tobago, including the public, private and informal sectors, as well as civil society organisations.		 The HIV Workplace Advocacy Unit hosted a number of public awareness campaigns to promote the National Workplace Policy on HIV and AIDS as follows: Thirty-Five (35) workplaces were engaged Fifteen (15) organisations from the public sector, civil society organisations, private sector and trade unions 	Sugma criminationst Pe inst Pe ing with ected //AIDS.
EKERISE DEAEFOE	It carries out its mandate by: I. Sensitising workplaces in the public, private and informal sectors and the general public about the National Workplace Policy, and Z. Advocating for and assisting with the development, implementation, monitoring and evaluation of workplace policies and programmes on HIV/AIDS.		benefitted from sensitisation sessions One hundred and twenty-six workers (126) were sensitised through: engagement in World Aids Day activities, workplace sensitisation activities and outreach activities	
' ENJ	ON-THE-JOB-TRAINING PROGRAMME	Persons aged 16-	As at June 30, 2020:	Economic growth,
IJAN	The On-the-Job Training Programme (OJTP) is a pre-	graduates of secondary and	• There were four thousand eight hundred and seventy-six (4,876) active trainees participating in the Programme.	petii
IS ANV	the ages of 16-35 an induction into the world of work and focuses on the acquisition of occupational skills.	technical/ vocational or	All trainees placed on the programme were required to attend a five (5) day mandatory Trainee Development Programme prior to accuming duties at the training providers. Location	
BOUR A	The Programme, which was formerly under the purview of the Ministry of Science, Technology and Tertiary Education,	institutions without work-	• Two (2) Cycles were completed by the Training and Development team: Two (2) were held in Trinidad and none were held in Trinidad and none	
K OŁ F∀	under the aegis of the National Training Agency, was reassigned to the Ministry of Labour and Small Enterprise Development with effect from September 2015.	vasca capericine	 During the period October 2019 to June 2020, eight hundred and twenty-two (822) successful applicants were trained, five hundred and eighty-seven (587) female trainees and two 	
MINISTR	The OJTP was integrated as a Division of the Ministry of Labour and Small Enterprise Development with effect from May 31, 2017.		 hundred and thirty-five (235) male trainees. There has been an increase in demand for trainees in the following fields: Mechanical Engineering, Electrical Engineering, Dietetics, Medicine, and Law. 	
	With effect from December 1, 2019, the OJTP received an increase in stipends as an intent to invest in the youth and allow youth to gain work experience. The increase is also part of the Ministry's mandate to promote decent work practices and provide sustainable employment.		 Additionally, OJT stipends were increased by 10.0% and the number of trainee intake for the programme increased to facilitate 8,000 trainees. This measure took effect December 1, 2019. 	

SCHOOL CROSSING GUARD PROGRAMME The Programme addresses community road safety concerns for children in East Dry River and environs attending schools situated near major roads while providing community/ employment for persons in the community. SHORT-TERM EMPLOYMENT PROGRAMME The Short-Term Employment Programme is an initiative, which supplies staff to Ministries in Professional, Administrative/Managerial, Clerical, Secretarial and Manimulative classes for periods of three (3) to six (6)	hasis for a period of one academic year. Additionally, no accidents or incidents were reported. The construction of a walk over and the installation of pedestrian crossing lights to facilitate safe crossing of primary school children and adults has resulted in an insignificant or below the target number of persons benefitting from this programme.	occeanon,
	The construction of a walk over and the installation of pedestrian crossing lights to facilitate safe crossing of primary school children and adults has resulted in an insignificant or below the target number of persons heap-fitting from this programme.	Decent Work Opportunities Created.
	of persons ochemics from any programme.	
pies stati to Milistries in Professional, ive/Managerial, Clerical, Secretarial and enbases for meriods of three (3) to six (6)	During the period October 2019 to June 2020: Two hundred and five (205) persons were employed under this programme.	Economic Job growth, Job Creation, Competitiveness
months in a financial year. Staff is provided from the National Employment Service (NES) database of registrants.	61 males and 144 females successfully accessed this initiative throughout Trinidad as evident from the information received by the Port of Spain, Sangre Grande, Chaguanas, San Fernando, Siparia and Point Fortin offices.	and Innovation.
O'LEVEL / NON GRADUATE PROGRAMME Persons 17 years	During the period October 2019 to June 2020:	imor
To address staffing needs for employment of persons in a least 1 CXC subject pass geared toward assisting persons with a passing grade in at least one (1) O'Level subject. Employment under this programme is for a period not exceeding three (3) months. Staff is provided from the National Employment Service (NES) database of registrants.	Thirty-two (32) persons were employed under this programme at the various Manpower units of the MOLSED.	Competitiveness and Innovation



V.	INITIATIVE SUPPORT SERVICES RELIEF PROGRAMME	BENEFICIARY CATEGORY Persons 17 years	ACHIEVEMENTS For the period October 2019 to June 2020:	NATIONAL OUTCOME Job Creation,
To address the Suppor (12) month started in S	To address staffing needs for employment of persons under the Support Services Relief Programme for a maximum of (12) months inclusive of vacation leave. This programme started in September 2014. The initiative is intended to provide relief to unemployed	and over Graduates and Non-Graduates	ixty-nine (169) persons is were filled by referrals vices (NES)	ent ortun ted.
CURE VI CITIZEN This programmer Detect The Behav Mobil Its overall Its Reduct C. Reduct C. Reduct C. Reduct C. Reduct C. Prome	CURE VIOLENCE PROGRAMME (FORMELY CITIZEN SECURITY PROGRAMME) This programme involves a three (3) steps model approach: • Detection and interruption of planned violent activities. • Behaviour Change of high-risk individuals. • Mobilising the Community to Change Norms. Its overall objectives are to: I. Reduce crime and violence; 2. Reduce shootings and woundings; 3. Increase community efficacy, and 4. Promote safer communities.	Communities deemed to be High Risk	For the period October 2019 to March 2020: • Community engagement continued to benefit approximately six hundred and fifty persons (650). This involved the conduct of public awareness campaigns, peer pressure and gang interactions, books/reading projects, advanced counselling training, provision of support for crime victims, and mobilisation of community members to develop and implement community projects.	Reduction in Crime Against Property and Person

Success capacity of the education system, 3. Transform the attitudes and behaviours of at-risk youth between the ages of 15-24, in a routine, military-led programme. Trainees may be socially excluded and have an absence of
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	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME	VAL ME
	NATIONAL CRIME PREVENTION PROGRAMME	Youth is at risk	For fiiscal 2020:	Reduction in	in
T	(NCPP)	communities		Crime Against	Against
NO	* Fundamental Tools for Entreprenuers		preneurs and the Kick Crime	Property Porton	and
	•		Out Initiatives were implemented	reison	
CURITY OF NA	This initiative was implemented using a collaborative approach and to provide a crime prevention mechanism.		 A Fundamental Tools for Entrepreneurs Workshop was held within the Chaguanas region with approximately thirty (30) persons (11 males and 19 females) in attendance. 		
	* Kick Crime Out		Additionally, a Football tournament was held with approximately three hundred (300) persons in attendance.		
INIW	This initiative seeks to ensure a crime prevention approach by looking at issues across various target groups, designed to provide solutions.				

I E																										
NATIONAL OUTCOME																										
ACHIEVEMENTS	During the period October 2019 to June 2020:	Activities undertaken included:	Participation in a number of workshops, leadership training and	various online initiatives. • Participation in Habitat for Humanity Workshon This	benefitted six (6) members, who learned ways in which wooden	pallets can be used to create new furniture.	 beach Clean-Up at Matura and Koxborougn. Approximately one hundred and fourteen (114) persons (51 	males and 63 females) benefitted from the following classes:	cooking, drumming, dancing, pan and martial arts.	 Farticipation in Outreaches and Volunteer rectulinent initiatives which benefitted approximately one hundred and 	fifty (150) persons.	 Participation in agricultural initiatives. 	Sportin activites such as; boxing, cricket, football and chess had	a approximately three hundred and twenty-live (323) persons benefitting	Approximately two hundred (200) persons benefitted from the	distribution of "necessities" Hampers and Feed the Needy	Drives.	 Covid-19 Food Relief - Distribution of Covid-19 Hampers. 	 Virtual observances of international days. 	 Clothing Drive initiatives and building upgrades and repairs. 	 Virtual Parenting workshops which offered online support to 	members and parents with adjusting to the new normal because	of the Covid-19 pandemic.	 Virtual CSEC preparations in Mathematics and Engliah 	Language and Adult Literacy classes. Thirty (30) males and	seventeen (17) females were enrolled.
BENEFICIARY CATEGORY	Youth between the ages of 5-29	years																								
INITIATIVE	POLICE YOUTH CLUBS	The Police Youth Club (PYC), is an initiative of the Trinidad and Tobago Police Service (TTPS). The initiative is designed	to positively engage youths between the age 5 - 29 years in	activities that guide them away from crime and criminal activities. The initiative is founded on the premise that early	intervention in shaping the minds of the youth would	ultimately lead to a productive lifestyle that would be	beneficial to the definition of the communities and ultimately the country.	OF: -1: OVA - 1- 3 O	Objectives of the PTC include: Dromoting a faaling of nationalism amount the youth of	the nation;	()	physical, cultural, sporting, educational and spiritual	activities;	development;	Providing an effective machinery through which the	youths would be appreciative of the value of good	discipline, self-respect, and respect for others; and	 Preparing youths for the responsibilities of adulthood. 								



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
	PROBATION SERVICES	Clients of Probation	For fiscal 2020:	
	• Managing a Better me – Self Esteem	Services	A total of ninety (90) clients were engaged in Managing a Better me – Self Esteem Initiative	
ХL	This programme was designed to engage Probationers and Community Service participants in sessions that would		Additionally, forty-three (43) clients attended the Anger Management session.	
COBI	provide them with information on dealing with low self esteem and anger management. Clients will be informed		• A total of eleven (11) males showed a reduction in recidivism and no return to criminal behaviours.	
T SE			• Thirty (30) clients started a new business, showed an improvement in business practices and displayed positive	
VNOI.	naons unrougn educational and psychological empowerment.		teedback from family members.	
LVN 2	• Male Life Skills			
ISTRY OI	This initiative was designed to address male clients who were placed on Probation or Community Service, of any age, who were having difficulties with their life skills.			
NIIN	Becoming an Entrepreneur			
	This initiatives was developed for juvenile and adult offenders who are incarcerated, on probation and providing community services.			

NATIONAL OUTCOME						Efficient and Accessible	Social System
ACHIEVEMENTS	For the fiscal 2020 period:	The Victim and Witness Support Unit was unable to execute any initiatives due to: Covid-19 pandemic "Stay at Home" restrictions and related "lockdown" activities during the April to June 2020 period Structural Changes within the Unit for the period under review				For the period October 2019 to June 2020:	REAP provided assistance in the form of residential electricity to eighty-four (84) households (approximately three hundred and thirty-six (336) persons were impacted). Additionally, four (4) public education campaigns were conducted to bring awareness and inform members of the public about the REAP programme. Between the period July to September 2020, it is expected that: • An additional one hundred and twenty (120) beneficiaries would receive assistance under the REAP programme. • Further, approximately thirty (30) low-income households to be provided with electrical house wiring.
BENEFICIARY CATEGORY	Victims and witnesses of	crime				Low Income Home-owners and	persons affected by fire or natural disasters.
INITIATIVE	VICTIM AND WITNESS SUPPORT UNIT	The Victim and Witness Support Unit initiative, a civilian unit, was developed in 2008 as part of the transformation of the Trinidad and Tobago Police Service (TTPS). It aims to bridge the gap between the Police Service and the victims and witnesses of crime. Its efforts also focus on improving the relationship between the Police Service and communities thereby raising the levels of trust and public confidence.	 The Objectives of the Initiative are to: Educate clients and other stakeholders with the intention of minimising the risks of secondary victimisation; Collaborate with other agencies with the aim of enhancing the Unit's policies and programmes; 	Develop a network system to harmonic and non-governmental initiatives which and witness support; and	 Assist in promoting respect for the human dignity of victims through their interaction with all elements of the Police Service and by extension the Criminal Justice System 	RESIDENTIAL ELECTRIFICATION ASSISTANCE PROGRAMME (REAP)	The Programme is targeted to low income households and is aimed at improving their social and economic welfare. It also seeks to accelerate residential access to an adequate supply of electricity in a safe and reliable manner, by providing house wiring assistance to: • Homeowners whose homes have never been wired; • Homeowners whose homes are at a risk of electrical fires and are in urgent need of rewiring as a pre-requisite to accessing electricity.
		AVE SECURITY	Y OF NATIOI	MINISTR	J.	ES	MINISTRY OF PUBLIC UTILITI



NATIONAL OUTCOME	Hire and Accessible Social System Johns Jo	Access to free Wi-Fi in Public 20, Spaces als. een tee
ACHIEVEMENTS	For the period October 2019 to June 2020: The UAP provided assistance to Thirteen Thousand, Nine Hundred and Six (13,906) beneficiaries. The benefits extended under the programme components were as follows: • Utility Bill Assistance to 13,711 beneficiaries (12,360 persons benefitting from T&TEC subsidies and 1,351 persons benefitting from T&TEC subsidies); • Water Tank assistance to One Hundred and ninety-five (195) households. As a consequence of the National Response to the Global COVID 19 pandemic, our public education campaigns were severely hampered. We are therefore contemplating a modified approach to this aspect of the programme. Between the period July to September 2019, it is expected that: • An additional one thousand five hundred and twenty-one (1,521) beneficiaries would be provided with water and electricity subsidies; • forty-five (56) low-income households and three (3) community groups will be provided with water tanks and fittings. • forty-five (56) low-income households and three installed. Notwithstanding, sixty-three applications are being assessed and it is expected that a number of them will be approved for installation.	 As at August 2020. The TTWiFi was launched in public spaces in February 2020, where it was made available in transport terminals. Implementation is currently ongoing and no sites have yet been commissioned. Thirteen (13) public transportation buses with access to free WiFi were in operation. A review od this project is expected by mid-2020 with a view to expand further.
BENEFICIARY CATEGORY	Low-income Customers of WASA and T&TEC who are also recipients of Senior Citizens Pension, Disability and other specific Grants	General Public
INITIATIVE	THE UAP is a social intervention, introduced by the Government of the Republic of Trinidad and Tobago in 2010, which provides financial assistance to eligible citizens to ensure their continued access to basic utilities such as water and electricity. The major components of the Programme are as follows: ★ Bill Assistance Programme provides financial assistance through the provision of a subsidy to low income customers of the Water and Sewerage Authority (WASA) and the Trinidad and Tobago Electricity Commission (T&TEC) to ensure that they have continued access to these basic utilities; ★ Solar Panel Assistance: which is aimed at providing solar panels to low-income households in remote communities that are unable to access the electricity grid; and ★ Water Tank Assistance: which provides a water tank and fittings to low-income households and community-based facilities to ensure access to safely stored water.	IMPLEMENTATION OF A NATIONAL BROADBAND NETWORK FREE PUBLIC WI-FI (TT Wi-Fi) The Free Public Wi-Fi Initiative aims to provide access to a free, island-wide, public broadband wireless network (starting with free public hotspots) in popular areas. The overall objective of the initiative is to: I. Deploy a secure, reliable, high-speed Wi-Fi network for the provision of free broadband internet services to the public.
	WINISLES OF PUBLIC UTILITIES	MINISTRY OF PUBLIC ADMINISTRATION

NATIONAL OUTCOME		
ACHIEVEMENTS	 For the period October 2019 to June 2020: ICT access was provided to approximately four thousand, nine hundred and fifty-four (4,954) persons in thirty-two (32) underserved, vulnerable and rural communities including Penal, Cumana, Marac, Guayaguayare and Todds Road; Wi-fi services were made available to an estimated three thousand, three hundred and ninety-one (3,391) persons. Training in ICT was provided to approximately nine hundred and fifty (950) persons. This training focused on the use of ICT and how to access the TT-Connect facility and other online government services; Printing and copying services provided to approximately 327 persons. The outbreak of Covid-19 was a major constraint to this initiative.	During the fiscal 2020 period: A total of Nine thousand, five hundred and forty (9,540) persons were employed on the programme as follows: Three thousand, one hundred eighty-four (3,184) men. Four thousand, one hundred and fifty-four (4,154) women. Four hundred and ninety-eight (498) young persons aged (18 – 24 years). Five hundred and forty-eight (548) older persons.
BENEFICIARY CATEGORY	Underserved	Communities
INITIATIVE	COMMUNITY-BASED ICT ACCESS CENTRES The Access Centres were established to provide access to ICT and related services (most notably high-speed or broadband Internet) in select communities in predominantly unserved and under-served areas throughout Trinidad and Tobago. The overall objectives of the Centres are to: 1. Enable closing of the digital gap in these communities; 2. Act as a front end channel for government e-services; 3. Foster a collaborative approach between communities and the corporate sector; 4. Encourage corporate citizens to undertake socially responsible projects in the ICT sector, a conduit for social transformation.	CCOMMUNITY-BASED ENVIRONMENTAL PROTECTION AND ENHANCEMENT PROGRAMME (CEPEP) COMPANY LIMITED The CEPEP Company Limited, an Agency of the Ministry of Rural Development and Local Government, is one of the main pillars in the National Strategy for Development of the Green Economy of Trinidad and Tobago. It is responsible for managing the Community-Based Environmental Protection and Enhancement Programme (CEPEP) and provides specifically: I. Environmental Clean-up, Beautification and Maintenance, Waste Removal, Dead Animal Removal (DART) 3. CEPEP Marine (Wetlands, Inland Waterways and Marine Space Maintenance) 4. Coastal Maintenance 5. Eco-Sites Management 6. Disaster and Emergency Response (DERT)
	MINISTRY OF PUBLIC ADMINISTRATION	TOCYT COAEBNWENL WINISLBA OE BABYT DEAETOBWENL YND



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
COAEBNWENT MINISTRY OF RURAL	COMMUNITY EMERGENCY RESPONSE TEAM (CERT) The Community Emergency Response Team (CERT) is to train communities to recognize, respond and recover for any hazard that impacts their community. Training modules includes Emergency Preparedness, Fire Safety, Emergency Medical Operations, Light Search and Rescue, CERT Organization, Disaster Psychology and Terrorism.	Communities	As at August 2020: • One thousand (1,000) persons were trained and received certificates in the various rudiments of disaster management.	Resilient Communities in the area of Disaster Management
ND YOUTH AFFAIRS	LIFE-SKILLS, EMPLOYABILITY, ENTREPRENEURSHIP, ACTIVISM, AND PATRIOTISM PROGRAMME (LEEAP) This programme provides an environment that builds the Physical, Social, Intellectual and Emotional Self. The goal is to enable youth to successfully transition to adulthood and contribute meaningfully to sustainable national development.	Youth	As at August 2020, The LEEAP delivered thirty (30) sessions of Life Skills Sessions covering five (5) thematic areas, with a total of fortysix (46) persons participating.	Youth development and social self-efficacy
MINISTRY OF SPORT A	40 UNDER 40 PROGRAMME This Programme provides a platform for the youth of Trinidad and Tobago to be supported in the area of personal and professional development and creates opportunities for youth to engage with young established entrepreneurs, entertainers, sportsmen and influencers, towards improving their outlook on life and securing a brighter future.	Youth between the ages of 15-24 years	 As at August 2020: Sixteen (16) youth groups participated in the programme, benefitting approximately four hundred and ninety (490) participants; Additionally, Influencers will have the opportunity to interact with youth up the age of twenty-nine (29). 	

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NATIONAL OUTCOME) benefitted	ine hundred The promotion of ch comprised lifelong learning among citizens of Trinidad and ational Tobago. Fernando Tobago. Nuntry. n Language online n Campus.
ACHIEVEMENTS	 As at August 2020: A target audience of two hundred and fifty (250) benefitted from the Lounge Talks in four (4) different zones. 	For the fiscal 2020 period, a total of six thousand, nine hundred persons (6,900) persons enrolled in the programme which comprised 28 TVET active courses as well as CXC Mathematics and English Language at the General Proficiency Level. There was an overwhelming response to 'Conversational Spanish' by Police Officers and Nurses at the San Fernando Lifelong Learning Centre (LLC). A total of 262 citizens registered throughout the country. A total of 106 citizens registered to pursue the Sign Language Course at the San Fernando LLC. However, training was deferred to Fiscal 2021 due to COVID-19 protocols. Plans are now in train to migrate these registrants to an online platform for training in partnership with The UWI Open Campus.
BENEFICIARY CATEGORY	Youth between the ages of 16-29 years (Males)	Adult Men and Women
INITIATIVE	MPowerTT This programme in intended to create positive male role models within the communities by addressing issues faced by males in society. The programme is built to empower, embrace, educate and elevate young men.	ADULT EDUCATION PROGRAMME (AEP) This Programme provides free educational opportunities to Adults to complete Primary and Secondary Education; Technical Vocational Skills Training and Literacy Skills.
	MINISTRY OF SPORT AND YOUTH AFFAIRS	VAD EVMITA SEKAICES WINISLIKA OE SOCIVE DEAELOPMENT



INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
DISABILITY AFFAIRS	Persons with	For the period October 2019 to August 2020:	An Efficient and
 The Disability Affairs Unit (DAU) was established in 1999 and serves as a resource and referral centre for information pertaining to disability matters. In addition to coordinating and monitoring the implementation of the National Policy on Persons with Disabilities, the Unit also coordinates, develops and implements comprehensive programmes to assist citizens of Trinidad and Tobago with disabilities.		 The Unit benefitted from the installation of JAWS (Job Access with Speech) software; a screen reading software that allows persons who are visually impaired to interface with the computer at an outfitting cost of \$52,000.00 Since the re-opening of the National Enrichment Centre (NEC) in Fiscal 2019, the NEC has been in use by various NGOs that offer services to persons with disabilities. Events planned by organizations that advocate for persons with disabilities 	ತ ಕ
		included meetings, training, workshops, group therapy, health fair, etc. Additionally, the Ministry has been using the Centre for a number of activities like stakeholders' consultations, focus groups, training, workshops, meetings, sensitization, etc. The Unit continued to work in tandem with the Telecommunication Authority of Trinidad and Tobago (TATT) to provide technical support for accessible assistive mobile devices for the blind, visually impaired and hard of hearing. Also conducted a Sign Language Training course with customer service representatives. Disability sensitisation for fifteen (15) managers of Nestle Trinidad Ltd was undertaken in December 2019. Continuation of sensitisation sessions at Nestle will re-commence virtually in September 2020 with the training of staff of ten (10) departments. On January 09, 2020 Cabinet approved the establishment of an Inter-Agency Committee to promote, monitor and evaluate the implementation of the United Nations Convention on the Rights of Persons with Disabilities for a period of two years. Instruments of appointment were delivered to members on March16, 2020 and the inaugural meeting of the Committee was held on May 27, 2020. The Committee is currently finalising its Action Plan	
		The following was also achieved by the Division during the period:	

	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
WIFA SEBAICES	* Community Therapeutic Services CTS) This initiative is a collaborative effort between the Ministry of Health and the Ministry of Social Development and Family Services. The decision to pursue Community Therapeutic Services is in keeping with Articles 25 and 26 of the United Nations Convention on the Rights of Persons with a Disability (2015.) which state that: "PWDs should be mainstreamed in institutions that already offer therapy and rehabilitation services, rather than the construction of institutions which promote segregated rehabilitation."	Persons with disabilities	For fiscal 2020, the Disability Affairs Unit of the Ministry has determined that the response rate of CTS Survey, which was administered to seventy (70) NGOs that provide services to persons with disabilities in Fiscal 2019 was poor and needs to be redone. Data collated from this survey will be used to inform decisions in providing additional rehabilitation and therapeutic services to the community of persons with disabilities.	
MINISLEK OE SOCIVT DEAETOBMENL VND EV	AGEING: The Division of Ageing is the umbrella agency with overall responsibility for the coordination and monitoring of initiatives on ageing in Trinidad and Tobago. ❖ Older Persons Information Centre (OPIC) The OPIC Help Desk, was originally established in 2005 to serve as a referral facility for information on activities, initiatives, programmes, services and products for older persons in Trinidad and Tobago. The facility has evolved into an entity that also deals with welfare issues, elder abuse and social work cases on a regular basis. Given the spectrum of cases now recorded by OPIC, it has developed significantly into an information hub concerning the needs, issues and impact of social change and public policy on the elderly community in Trinidad and Tobago. Among its key functions are: • Providing information about Homes for the Aged; • Referring older persons to age-related goods and services; • Offering information on legislation related to older persons; • Following an one elder abuse cases	Senior Citizens Senior Citizens	During the period October 2019 to July 2020 the following was achieved: • The Division of Ageing received one hundred and twelve (112) reports of elder abuse against domiciles (private residences) and twenty-five (25) from Homes for Older Persons. • Seven (7) of the OPIC cases against the Homes are resolved and investigations of the other complaints are ongoing • Nine (9) cases of complaints against caregivers and lack of supervision were recored, as well as eight (8) cases of inhumane living conditions and five (5) cases of housing/accommodation issues. • The Help Desk received an average of two hundred and forty-three (243) calls. These included requests for information about the Senior Citizens Grant, Social Welfare Grants, referrals for geriatric services and questions about ageing. Additionally, the Covid-19 pandemic contributed to the postponement of OPIC investigations.	An Efficient and Effective Social System for the Poor and Vulnerable An Efficient and Effective Social System for the Poor and Vulnerable



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
. SEBAICES	* Community Care Programme (CCP) This programme was first established in 2007 to de- institutionalize Levels 1-3 patients aged 60 years and over (from the Port of Spain General Hospital, San Fernando General Hospital, St. James Infirmary and the St. Ann's Mental Hospital), who required social care. The Programme, which was formerly administered by the Ministry of Health was placed under the ambit of the MSDFS in 2010.	Senior Citizens	For the period October 2019 – July 2020, the number of beneficiaries totalled 743 persons at a cost of \$2, 853,200.00	An Efficient and Effective Social System for the Poor and Vulnerable An Enhanced Quality of Life for Older Persons.
AEFOBWEAL VAD EVWIFA	* Senior Activity Centres Programme The Senior Activity Centres (SACs) are designed to provide the necessary physical, social and mental stimulation, and support mechanisms to enable older persons, aged 55 years and over, to remain active and healthy. The Centres serve as multi-service facilities, which are the focal points for older persons to come together for services and educational and recreational activities that enhance their dignity, support their independence and encourage their involvement in and with the community.	Senior Citizens	As at July 2020: There are five (5) Senior Activities Centres operational within communities across the country namely: Princess Town, Barataria, Maloney, Rio Claro and Point of Pierre. Due to the Covid-19 pandemic, all five SACs have been closed since March 2020.	An Efficient and Effective Social System for the Poor and Vulnerable An Enhanced Quality of Life for Older Persons.
WINISLES OF SOCIAL DEV	* Homes for Older Persons The Ministry currently supports the operations of nine (9) Homes for Senior Citizens, which are managed by management committees. The Homes are located in Chaguanas, Couva, La Brea, Mayaro, Point Fortin, Sangre Grande, Siparia, Toco and San Fernando, and are sustained through the provision of annual subventions. The Homes aim to provide safe accommodation to older persons as well as care and support.	Older persons aged 60 years and over who may be socially-isolated and/or indigent	 As at July 2020: Approximately 150 socially-isolated and/or indigent older persons aged 60 years and over are provided with residential accommodation care at these Homes. The MSDFS in its efforts to establish adequate regulations for Homes for the Aged collaborated with the Ministry of Health (MOH) through a Working Committee to address all matters pertinent to the proclamation of the Homes for Older Persons legislation. In keeping with the preparatory activities in June, 2019 the Ministry of Social Development and Family Services engaged a Consultant to undertake the Development, Review and Finalisation of Procedural Manuals for Homeowners in accordance with the Homes for Older Persons Legislation of the Republic of Trinidad and Tobago. 	An Efficient and Effective Social System

NATIONAL OUTCOME	An Efficient and Effective Social System for the Poor and Vulnerable.
ACHIEVEMENTS	During the period October 2019 to September 2020: GAPP has deferred its Training Programme due to COVID 19 Stay Home measures. However, during this year GAPP decided to commit to a 1:1 placement, that is, one caregiver to one client in order to mitigate against caregiver burnout Therefore: • Between October 2019 to August 2020, nine hundred and eighty-eight (988) senior citizens were in receipt of caregiving services. In August 2020 the Cabinet approved an increase in the stipends of the Caregivers of the programme with effect from September 2020.
BENEFICIARY CATEGORY	Young persons and adults between the ages of 17-25 and 18-30 years and older persons 60 years and over
INITIATIVE	GERIATRIC ADOLESCENT PARTNERSHIP PROGRAMME (GAPP) The Geriatric Adolescent Partnership Programme (GAPP) is an intensive short-term Intergenerational Training Programme that imparts knowledge and skills in elder care to young persons. It also aims at empowering young persons to respond to the growing and complex needs of an ageing population. Its objectives are to: I. Instil in young people a sense of national pride and civic mindedness. 2. Sensitize young people to the needs of the elderly and in so doing, gain knowledge and understanding of the ageing process. 3. Foster national consciousness. 4. Equip young persons with basic skills in caregiving. 5. Provide young persons with the tools to make appropriate life choices. 6. Instil discipline in young persons through training and service to the elderly. 7. Improve intergenerational relationships. 8. Improve the quality of life of the elderly. Students receive training at two levels. Level I (for young persons between the ages of 17-30) and Level II (for young persons between the ages of 18-35). Graduates of the programme provide elder care to senior citizens.
	SEKAICES WINISLIKA OE SOCIVT DEAETOBWENL VND EVWIITA



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME	
T DEAEFOBMENT VND EVMITA SEKAICES	HIV/AIDS COORDINATION The HIV Coordinating Unit executes its programmes/initiatives in accordance with the Ministry of Social Development and Family Services' mission and vision which are highlighted in the Ministry's quest of helping, empowering and transforming lives (particularly the vulnerable) in our society. The Unit's initiatives/programmes are also premised on the national expanded response to the HIV and IDS epidemic as articulated in the National HIV and AIDS Strategic Plan (NSP) 2013-2018 which highlights the following: • Reducing new infections and mitigating the impact of the epidemic among persons infected and affected by HIV; • Engaging a coordinated and multi-sectoral approach for addressing HIV and AIDS; • Acknowledging the role of Public Service Agencies in the response.	Members of staff of the MSDFS and members of the Public	 During the period, October 2019 to August 2020, the Unit engaged in the following activities: Design & Dissemination of Information Education and Communication Materials among staff and the wider public. External Mainstreaming Internal Mainstreaming Life Skills Programme for Adolescents/ Young Persons living with HIV "HIV Still Matters" Testing Initiative – approximately 39 staff members participated (29 females and 10 males) in testing Hot Seat Initiative: A total of 65 staff members have participated thus far, however, with the restrictions in place as a result of COVID-19, this initiative is progressing slowly. 	Reduction of Incidence of HIV/AIDS. HIV/AIDS. Reduction in levels of discrimination towards persons living with HIV	of in of or
OŁ SOCIV	Public Sensitisation Sessions This involves the coordination and execution of programmes/workshops/initiatives for the delivery of HIV/AIDS education services for clients of the MSDFS.	National Community	The Unit conducted a series of sensitization sessions which ran from the 11^{th} of July to the 11^{th} October, 2019 in 12 public locations.	Reduction o Incidence o HIV/AIDS.	of of
MINISTRY				Reduction in levels of discrimination towards persons living with HIV	in of ns

BENEFICIARY CATEGORY CATEGORY OUTCOME	Individuals, thousand eight hundred and fifteen (5,815) clients received and Families. • Counselling services – 3,143 • Co-parenting Counselling services – 270 • Referral services – 121 • Advocacy services – 124 • Advice/Information – 2,067 Families the NFSD hosted a three (3) part Television series entitled Families the NFSD hosted a three (3) part Television series entitled 4pm on TTT. The segments were conducted with various subject matter experts on various topics through a virtual or physical	Individuals, Couples, Children and Families Due to the onset of the COVID 19 Pandemic and the precautionary measures taken to prevent the spread, the NFSD had to reconsider the plans for hosting Parenting Workshops in Communities in 2020. Alternatively, three (3) online parenting workshops were held as follows: Two (2) Regular Parenting Workshop for Men which twenty-six To (26) males.
INITIATIVE BE C	NATIONAL FAMILY SERVICES DIVISION (NFSD) The National Family Services Division (NFSD) is the primary institution in Trinidad and Tobago providing a range of programmes and services to promote healthy family functioning. The NFSD provides rehabilitation through group, family and individual counselling and other support with its ultimate goal being the empowerment of vulnerable individual/s and families in order to sustain healthy social functioning.	Community Parenting Workshops The National Parenting Programme (NPP) seeks to strengthen and support families in Trinidad and Tobago through the provision of information, education and support. The NPP is a strategic response to various issues and concerns that involve parenting practices and behaviour in Trinidad and Tobago.
	TOBMENT AND FAMILY SERVICES	WINISLEKA OE SOCIVE DEAE



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
ID EVMITA SEBAICES	NATIONAL FAMILY SERVICES DIVISION (NFSD) (Continued) • Radio Programme – "It's Family Time: Let's Talk" This programme is a key component of the messaging campaign to families and is designed to: I. Disseminate information on issues of importance to healthy family functioning to a wide cross section of society. 2. Encourage dialogue with and provide a forum for fellow citizens on various aspects of family life.	Individuals, Couples, Children and Families	For the period October 2019 to July 2020. In light of the COVID 19 Pandemic, this year's Radio Programme 2020 was geared toward aiding families to cope with changes in lifestyles, as well as to address any social issues that are more likely to arise as a result of the Pandemic. Topics focussed on: • Family Relationship/ lifestyle Change and Impact on the family o Suicide/ Depression/ Mental Health • Aging & International Elder Abuse Awareness Day/ Caring for the Elderly during Covid-19. • Helping families develop Resilient relationships through character during the Covid-19 Pandemic	Greater awareness and enhanced ability to improve family life
E SOCIVE DEVELOPMENT AN	PROGRAMME The National Social Development Programme ensures that needy citizens throughout the country have access in their homes to reliable and sustainable supplies of pipe borne water and electricity and improved sanitary plumbing facilities. It also assists in providing simple, useful recreational facilities in underdeveloped communities. This is all in an effort to raise the standard of living and quality of life of vulnerable citizens. The NSDP officially began its operations in the Ministry in October 2012.	Vulnerable persons and communities	The following was achieved during the October 2019 to August 2020 period:	Enhancement in quality of life of citizens
MINISTRY O	• Minor House Repair Assistance This initiative provides persons with materials and/or labour for roof repairs and other minor structural repairs to their homes.	Vulnerable persons and communities	• Under the Minor House Repair Assistance, eighty-two (82) grants were distributed at a cost of \$1,311,952.43. Two hundred and eighty (270) persons benefitted.	Enhancement in quality of life of citizens
	* Sanitary Plumbing Assistance This initiative provides assistance towards the purchase of materials based on an assessment of individual circumstances. With the total material cost to a limit of \$15,000.00.	Vulnerable	 Under the Sanitary Plumbing Assistance, sixteen (16) grants were distributed during the period at a cost of \$171,964.51. Fifty-eight (58) persons benefitted. 	

NATIONAL OUTCOME		Enhancement in quality of life of citizens	An Efficient and Effective Social System
ACHIEVEMENTS	 House Wiring Assistance was provided to six (6) applicants which benefitted thirty (30) persons at a cost of \$74,737.23. 	• Twenty-three (23) grants benefitting seventy-seven (77) persons were distributed at a value of \$319,538.89	For fiscal 2020 the following was achieved:
BENEFICIARY CATEGORY	Vulnerable persons	Vulnerable	General population of Trinidad and Tobago
INITIATIVE	NATIONAL SOCIAL DEVELOPMENT PROGRAMME (Continued) ❖ House Wiring Assistance This initiative provides electrification for households throughout Trinidad and Tobago	* Sowing Empowering through Entrepreneurial Development (SEED) The SEED grant aims to provide a mechanism to empower those citizens who are considered poor and who have an interest in starting or improving their own business but are unable to gain access to funding on their own. It also seeks to provide an opportunity for existing clients of the Ministry of Social Development and Family Services who are receiving welfare grants to start mini/micro enterprises and become more independent and self-sufficient.	ASSISTANCE TO NON GOVERNMANTAL ORGANIZATIONS (NGOs) The NGO Unit was established in May 2013 to manage the Ministry's relationship with partner NGOs in the delivery of social services in communities. The objectives of the Unit are to: Promote value for money in the delivery of social services; Partner with the NGO sector towards a decentralised approach for the delivery of social services to vulnerable groups in society; Foster a collaborative approach to capacity building for the effective delivery of social services in communities; Promote good governance in the achievement of government policy on Social Sector programmes.
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	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
	* Financial Assistance to NGOs (One-off Grants under \$10,000)	Non- Governmental, or	For the period October 2019 to March 2020:	An Efficient and Effective Social
'A SEBAICES	This initiative provides one-off financial assistance (Contributions and Donations) from the Ministry to qualifying Community-Based, Faith Based or Non-Governmental organisations for a specific project or activity valuing under \$10,000.	Faith-Based, or Community- Based Organisations	• Three (3) NGOs were approved and received funding totalling \$23,000.00	System
HVMII		Non- Governmental, or Faith-Based, or	For the period October 2019 to March 2020: • Four (4) NGOs were approved and received funding totalling \$138,800.00.	An Efficient and Effective Social System
INV TN3	Under this Initiative, financial assistance (over \$10,000.00) is provided from the Ministry to qualifying Organisations to assist in the execution of a specific social development project	Community- Based Organisations	NGOs that were not recommended for grants fell into either one of the following categories:	
DEAETOBWI	or activity		 Request did not meet the mandate of the Ministry of Social Development and Family Services Event date passed while under review Documentation requirements were not fulfilled 	
IVI	 Subventions to NGOs 	Non- Governmental	For fiscal 2020:	An Efficient and Effective Social
MINISTRY OF SOC	Under this initiative, financial assistance is given to NGOs for recurrent expenditure payable over a specified period.	Organisations	 Subventions to twenty-two (22) NGOs. The breakdown is as follow: Three (3) Statutory Boards in the sum of thirty million, seventy-six thousand, one hundred and eighty-eight dollars (\$30,076,188.00) were disbursed. Five (5) Youth Organizations in the sum of three hundred and eleven thousand, five hundred dollars (\$311,500.00) Fourteen NGOs (14) in the sum of five million, four hundred and twenty-eight thousand, five hundred and seventy-five dollars (\$5,428,575.00). 	System

INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
The Piparo Empowerment Centre is a Therapeutic Community established as a refuge where recovering substance abusers can be empowered to achieve their fullest potential. The Centre provides rehabilitation and skills training for male substance abusers who are socially displaced, past offenders or requiring long term treatment. Primary Objectives: 1. To reduce Substance Abuse in the Population 2. To reduce the number of socially displaced persons 3. To reduce the incidence of Poverty in society.	Male substance abusers over the age of 18.	For the period October 2019 to August 2020 the following was achieved: • Four (4) Outreach sessions were conducted to share information about the PEC. • One (1) practicum student is currently training at the PEC. • The Ministry of Communications visited the PEC to feature the Residents on structure, working in different departments. • The following services were conducted by the Health Care Nurse, Piparo: • 22 Admissions and 31 Assessments conducted • 3.06 Health Education sessions • 36 Health Education sessions • 36 Health Education sessions • 37 Counselling sessions • Twenty-seven (27) new residents were enrolled in the Centre The following Tutoring/Counselling Sessions completed by only 1 Remedial Education Tutor • The Seminars completed by 3 Therepeutic Community Counsellors • 159 Remedial Tutoring Sessions • 159 Remedial Education Tutor • The Following Tutoring Sessions • 159 Remedial Education Tutor • The Following Tutoring Sessions • 159 Remedial Education Tutor • The Following Tutoring Sessions • 159 Remedial Education Tutor • The Following Tutoring Sessions • 159 Remedial Education Tutor • 77 Beninars completed by 3 Therepeutic Community Coursellors • 140 Narcotics Annonymous sessions • 24 Alcohol Annonymous sessions • 24 Religious sessions • 160 Peer Counselling Group Sessions • 160 Peer Counselling Group Sessions • 160 Peer Counselling Group Sessions • 160 Peer Counselling Counselling Sessions • 160 Peer Counselling Octobes, patchoi, cauliflower, cassava, dasheen, lettuce, oranges, avocados, pappers and tomatoes. • Eight (8) residents successfully completed the 9 months Programme and graduted. • Hosted Calypso Competition and Luncheon for residents to compete through song, dance and drama.	An efficient and Effective Social System

CHAPTER 2: REVIEW OF SOCIAL PROGRAMMES AND INITIATIVES 2020



	INITIATIVE * Street Outreach Programme	BENEFICIARY CATEGORY Socially	ACHIEVEMENTS For the period October 2019 to August 2020:	NATIONAL OUTCOME An Efficient and
This pro to the va and Soci necessar outreach	This programme seeks to provide street dwellers with access to the various services offered by the Ministry of the People and Social Development, as well as any emergency support necessary. Field Officers of the SDU carry out regular street outreach visits to advise the displaced on services available.	Displaced persons	The Street Head Count was conducted. Five hundred and forty-seven (547) persons are currently sleeping on the streets of Trinidad.	An Emercia and Effective Social System
* D This pro relocati also ass	Deportee Reception and Integration This programme provides assistance to deported persons with relocation and family reintegration into society. The SDU also assists deportees in finding employment.	Deported persons	For the period October 2019 to August 2020: • Twenty-eight (28) deported persons were provided with counselling.	An Effecient and Effective Social System
A residence of the control of the co	* Rehabilitation of the Strictly Homeless at New Horizons A residential life and employment skills development facility for adults. The programme provides rehabilitation services geared towards the social, emotional and financial development of persons with a view to preparation for independent living.	Socially Displaced persons	For the period October 2019 to August 2020: • A total of one hundred and sixty-five (165) persons were interviewed/ referred for rehabilitation services.	An Efficient and Effective Social System for the Poor and Vulnerable
Under relocate relevan paymer borne borne borne to fgran	Relocation of Elderly Street Dwellers Programme Under this initiative, elderly persons (55 and over) are relocated to Homes for Older Persons where they will receive relevant special care. The Ministry subsidises monthly payments for those clients who have no income or payment is borne by both the client and the Ministry for those in receipt of grants from the Ministry.	Socially displaced older persons	For the period October 2019 to August 2020: • One hundred and sixty-four (164) elderly persons were relocated to Homes for Older Persons.	An Effecient and Effective Social System



	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
ULLY SERVICES	 Centre for Socially Displaced Persons (CSDP) – Riverside Carpark This facility provides a shelter for homeless persons and acts as transitional housing during the assessment and initial intervention stage after they are removed from the streets. 	Socially Displaced persons	During fiscal 2020, the Ministry undertook facelift works at the Centre for Socially Displaced Persons (CSDP), which will allowed for an increase in the number of persons to forty (40) that the CSDP can currently accommodate.	An Efficient and Effective Social System
DEAEFOLWEAL VAD EVA	SOCIAL WELFARE DIVISION The Social Welfare Division (SWD) is concerned with reducing the incidence of poverty among vulnerable groups and offers a range of financial assistance/grants to persons in need. The core services provided are: Senior Citizens Pension Public Assistance Grant General Assistance Grant	Vulnerable citizens of Trinidad and Tobago	During the fiscal 2020 period, the following Grants were distributed:	An efficient and Effective Social System for the Poor and Vulnerable Reduction in the incidence of Poverty
WINISLEK OF SOCIAL	* Disability Assistance Grant This grant of TTD 1,800.00 is intended for persons who have a disability and are unable to earn an income as a result. A person is entitled to receive Disability Assistance if in the opinion of the Local Board, he/she is so disabled that he/she is unable to earn a livelihood and has been certified by a Government Medical Officer as being so disabled. The disability must be permanent in nature.	Persons 18-64 years of age who have been certified by a Government medical officer as having a disability and as a consequence unable to eam a livelihood.	As at September 2020: • Twenty-three thousand, and fifteen (23,015) persons were in receipt of the Disability Assistance Grant, and of this number one thousand, two hundred and twenty (1,538) persons were recorded as new clients of the programme.	An Efficient and Effective Social System for the Poor and Vulnerable

	INITIATIVE	BENEFICIARY CATEGORY	ACHIEVEMENTS	NATIONAL OUTCOME
ND EVMITA SEBAICES	* Disability Assistance Grant for Minors (DAGM) In order for a minor to access this grant, a permanent medical diagnosis must be presented. This Grant has received Cabinet approval for its introduction effective January 2019.	Persons under 18 years of age who have been certified by a Government medical officer as having severe or complete levels of disability	As at September 2020: The Social Welfare Division (SWD) paid a total of 2,134 Disability Assistance Grant Minors (DAGM), at a cost of three million, eight hundred and sixty-nine thousand, six hundred and seventy five dollars (\$3,869,675.00).	
WINISLEKA OE SOCIVE DEVELOPMENT AN	* General Assistance Grant This grant was established to assist persons/households traumatised and rendered needy as a result of natural/other disasters. The grants are currently used to provide assistance to individuals/households living in poverty and to clients of the SWD and other delivery units of the MSDFS who cannot otherwise help themselves. Cases are assessed by social workers of the Ministry.	Victims of natural disasters and clients of the Ministry	As at September 2020, a total of 899 new clients received assistance under the General Assistance Grants (GAGs) Programme which amounted to a grand total of four million, four hundred and forty-one thousand, two hundred and ninety-two dollars and sixty-four cents (\$4,441,292.64). The expenditure was as follows: Household items- \$2,945,205.18 Medical Equipment- \$110,399.16 Pharmaceutical- \$1,309.00 School Supplies- \$4,555.04 Clothing- \$187,974.26 Home Care Help- none received to date Education- \$323,500.00 Piecral Child- \$113,600.00 Betary- \$133,200.00 Rent- \$245,550.00 Rent- \$245,550.00 Burials- none received	An Efficient and Effective Social System



NATIONAL OUTCOME	An Efficient and Effective Social System
ACHIEVEMENTS	As at September 2020, twenty-seven thousand, seven hundred and forty-one (27,741) households were beneficiaries of the enhanced Food Support Programme at a cost of \$193,703,710.00 The Ministry in collaboration with the First Citizens Bank has developed a New Debit Card System that is compatible with the latest advancements in technology, to facilitate the efficient and effective execution of the Food Support Programme with enhanced monitoring and evaluation capabilities Effective January 01, 2019 the cash transfer amounts were increased by \$100.00 per month
BENEFICIARY CATEGORY	Indigent and vulnerable households
INITIATIVE	 ★ Food Support Programme This is a short-term food assistance and developmental programme, aimed at providing social protection by promoting nutritional and food security for vulnerable households. The Programme comprises of the following components: ★ Long Term Food Support Card
	SERVICES MINISTRY OF SOCIAL DEVELOPMENT AND FAMILY

who were experiencing severe hardship. Support in the areas of health, housing and income is provided. A Special Achiever is considered to be a citizen of Trinidad and Tobago whose record of services and/or performance is publicly distinguishable as an extraordinary contribution to the international profile of Trinidad and Tobago. * Disaster Relief (Flooding) or man-made disaster relief is provided to victims whose items were disasters or man-made disasters Nictims of natural or mine hundred and eighty (980) cheques, to the value of section of the value of section or man-made disasters.



TS NATIONAL OUTCOME	and three thousand, three ens were in receipt of the cotal, nine thousand, four System for the were added to the database Poor and Vulnerable Therefore the cotal			
ACHIEVEMENTS	As at September 2020, one hundred and three thousand, three hundred and fifty (103,350) senior citizens were in receipt of the new Senior Citizens' Pensions. Of this total, nine thousand, four hundred and seventeen (9,417) persons were added to the database as new beneficiaries			
BENEFICIARY CATEGORY	Eligible Senior Citizens			
INITIATIVE	The Senior Citizens' Pension (SCP) The Senior Citizens' Pension provides financial assistance to persons aged 65 and who meet the other qualifying criteria for the grant. In 2016, the schedule of payment was adjusted resulting in an increase in the total income, (other personal income and SCP) to \$5000. With effect from January 2019 senior citizens would have received the new pension increases ranging from \$500.00-\$3,500.00 in keeping with the relevant Pension Bands Income Band			
	WINISTRY OF SOCIAL DEVELOPMENT AND FAMILY SERVICES			

ACHIEVEMENTS As at July 2020: Two hundred and eighty-four (284) clients (146 males and 138 females) benefitted from the ELDAMO service. Additionally, one hundred and fifty-one (151) clients and ninetyeight (98) students were provided transport on a continuous basis.

Chapter 3 Social Sector Plans for 2021



for Trinidad and Tobago:





Resetting the Economy for Growth & Innovation













OUALITY







REDUCED INFOUALITIES







Many Hearts, Many Voices One Vision

VISION 2030







CHAPTER 3: SOCIAL SECTOR PLANS FOR 2021

CHAPTER 3: SOCIAL SECTOR PLANS FOR 2021

This chapter outlines social sector initiatives planned for implementation by ministries and the THA for fiscal 2021. Ministries and agencies continue to align their Ministerial/ Departmental Plans and performance frameworks to enable monitoring and evaluation of their progress towards the achievements of the themes and goals of Vision 2030 and the United Nations Sustainable Development Goals (SDGs). However, fiscal 2020 saw unprecedented challenges in the social sector brought about by the COVID-19 pandemic. In response the Government prepared a Roadmap for Trinidad and Tobago Post COVID-19 Pandemic Report, which will guide its actions in establishing a solid foundation for transformation of the economy and the accelerated and sustained development of the society over the mediumto long-term³⁵. The Government has outlined its theme for fiscal 2021, 'Resetting the Economy for Growth and Innovation', which will serve as a guide for action in the sector. The National Social Mitigation Plan (2017-2022), which will be a focus with regard to implementation in fiscal 2021, speaks to the enhancement of productivity and innovation as one of its main objectives and is therefore in sync with the national priorities for the new fiscal.

The *Roadmap* Report has identified two specific objectives relative to the social sector as follows: Objective 1: Social Protection: Leave No One Behind and Objective 2: Retain and Create Jobs.³⁶ These objectives will, in the short-term, provide direct support to those families, sectors and segments of the society that have been hardest hit by the disruption brought on

by COVID-19'. These include women and children, vulnerable persons and persons who have become unemployed because of the pandemic. Focus will also be placed on the various initiatives outlined in the Government's Manifesto to address the situation of the vulnerable and to improve service delivery through digitisation. In this regard, the upcoming fiscal 2021, will see the Government's continued thrust to maintain the high levels of investment in the social sector in order to mitigate the negative impact of the pandemic and sustain the gains made over the years.

Table 3. I: Comparison of Budgeted Allocations for Social Infrastructure & Programming – 2020-2021

Sector Component	Budgeted Allocation 2020	Budgeted Allocation 2021
Social	2.4.00.250.000	4 620 600 000
Infrastructure	2,189,359,000	1,639,602,000
Development		
Programme	919,447,000	873,819,000
Infrastructure		
Development Fund	1,269,912,000	765,783,000
Social		
Programming	8,278,258,320	8,072,090,956
TOTAL		
ALLOCATION	10,467,617,320	9,711,692,956

Source: Ministry of Finance

³⁵ Roadmap for Trinidad and Tobago Post COVID-19 Pandemic – page 5

³⁶ Ibid pg 30.

The following sections outline major plans to be implemented in fiscal 2021 by the following Ministries³⁷:

- Education;
- Health:
- · Housing and Urban Development;
- Labour;
- National Security;
- Office of the Prime Minister- Gender and Child Affairs;
- Public Administration and Digital Transformation;
- Public Utilities;
- Rural Development and Local Government;
- Social Development and Family Services;
- Sport and Community Development;
- Tourism, Culture and the Arts;
- · Tobago House of Assembly; and
- Youth Development and National Service.

3.1. Ministry of Education

The Ministry of Education was challenged in delivering its mandate in fiscal 2020 due to the threat of COVID-19 in Trinidad and Tobago. With the closure of schools in March,2020, teachers were encouraged to conduct classes via online or broadcast media platforms to ensure that students had continued access to educational opportunities. In spite of the challenges, the Ministry was able to ensure that SEA, CSEC and CAPE examinations were administered albeit at later dates. With the beginning of the new academic year 2020-2021, teachers will conduct classes utilising a modified Curriculum Guide and deliver classes via both digital and traditional platforms, to ensure that no child is left behind.³⁸ Additionally, the Ministry will continue to

CHAPTER 3: SOCIAL SECTOR PLANS FOR 2021

pursue its mandate of providing a quality education system that is modern, inclusive, accessible and relevant. Accordingly, the following initiatives will be pursued in fiscal 2021:

A. Fab Lab to Fab Academy:

This project will upgrade the current capabilities of the Fab Lab to bring it up to an internationally certified Fab Academy that will allow NIHERST to be part of a global Fab Lab/Fab Academy network. These Fab Labs are nodes that offer the Fab Academy programme and this node will be the only one in the English-Speaking Caribbean. The beneficiaries are existing and potential entrepreneurs, secondary and tertiary level students and hobbyists and institutions seeking to develop prototyping platforms. The project will involve the upgrade of Fab Lab and Mobile Fab Lab (MFL) equipment, training for Fab Lab staff and Fab Lab workshops.

B. uSTEM Project (Pilot)

The project involves the use of educational science kits in the classroom to make learning more effective for students. The science kits are designed to supplement formal classroom education and promote experiential and holistic learning. The main beneficiaries of the project will be students aged 5 to 17 years.

C. University of the West Indies (UWI):

The following projects will be pursued by UWI for fiscal 2021:

- Renovation of Chemistry Building and Replacement of Fume Hoods: An upgrade of the laboratory infrastructure and the replacement of the fume hoods will ensure that the FST has a modern, relevant education and training system.
- Refurbishment and Outfitting of Food Laboratory at the Department of Agricultural Economics and Extension: The refurbishment will accommodate the increase in student enrolment. It will also facilitate an expansion of the Department's teaching programmes while providing a state of the art facility to enhance the teaching and learning experience.

³⁷ Information for this chapter was obtained from the Ministries' Budget submissions for fiscal 2021

³⁸ Sourced from: https://www.moe.gov.tt/guidelines-for-operations/ on September 8, 2020

CHAPTER 3: SOCIAL SECTOR PLANS FOR 2021

D. Youth Training and Employment Partnership Programme (YTEPP):

The following is proposed under the YTEPP for fiscal 2021:

- BPTT/YTEPP Cosmetology on Wheels Project: This project, conducted on YTEPP Limited's Cosmetology Mobile Unit, provides training in Barbering and Hair Braiding and Weaving in at-risk or underserved communities. In fiscal 2021, partnership sponsorship with BPTT is expected to continue for the project.
- **Retraining Programme**: An Agriculture Sustainable Project at Woodford Lodge will be developed.
- The Rehabilitating Inmates through Training and Retraining (RITTR) Programme: Cycle 14 of the RITTR programme will be conducted. It is expected that ninety (90) persons in nine (9) classes throughout the three (3) prison institutions will be trained via both online and face-to-face sessions.

E. National Institute of Higher Education, Research, Science and Technology (NIHERST):

• Implementation of Virtual Reality Tours of the National Science Centre (NSC): This would provide an effective way for visitors to visit the Centre even during the ongoing pandemic.

F. University of Trinidad and Tobago (UTT):

The following is proposed under the UTT for fiscal 2021:

- Completion of the UTT Tamana Campus.
- **Upgrade of the following Campuses**: Eastern Caribbean Institute of Agriculture and Forestry, John S. Donaldson Technical Institute, San Fernando Technical Institute, Corinth and Chaquanas.

G. Higher Education Loan Programme:

Given the increase in online learning and reduction of demand for HELP loans to cover travel expenses, steps will be taken to develop strategies to facilitate student applications within the new learning environment. Additionally, strategies will be developed to promote the HELP loan facility for other study expenses.

Box 3.1 – Policy and Research Initiatives of the Ministry of Education for Fiscal 2021

Research:

- Investigating the Factors Contributing to School Dropouts in Trinidad and Tobago: This Project involves collecting of primary qualitative and quantitative data to get an in-depth perspective of the factors that contribute to school dropout in Trinidad and Tobago. Together with secondary research on regional and international situations inclusive of best practices, the data will be used to present an analysis and recommendations for addressing school dropout nationally. The goal of this project is to improve student well-being and increase the rate of secondary school completion in Trinidad and Tobago.
- Development and Implementation of a Research Agenda: The goal of this project is the improvement of the delivery of quality education in Trinidad and Tobago over the next 5 years. The development of a research agenda for the Ministry of Education will allow the Ministry to have a coordinated and comprehensive approach to research in the education sector. The formal research agenda will seek to identify and investigate the challenges and opportunities in the delivery of quality education.
- The National School Climate Survey: The goal of this project is to improve the quality of the education system by focusing on the non-academic factors that may influence students' achievement and overall well-being.
- The National Survey of STEM Labour Needs in Emerging Sectors, 2021: Aviation and Maritime
- National Survey of Climate Change, 2020: Public Knowledge and Attitudes



3.2. Ministry of Health

As the Ministry responsible for the delivery of quality healthcare to citizens of Trinidad and Tobago, the Ministry of Health was one of the key ministries involved in the campaign to prevent the spread of COVID-19 in the country. This involved the implementation of several preventative measures and regulations in keeping with the World Health Organization's guidelines, with the main prevention measures being the adherence to social distancing protocols and frequent handwashing or sanitising. In a direct response to the pandemic, additional medical personnel were hired, medical equipment and personal protective equipment (PPE) secured, hospitals and medical facilities upgraded and commissioned, and specific sites dedicated to treating infected persons. Step-down convalescing facilities were also established³⁹. Consequently, the Ministry is now maintaining its efforts to ensure the implementation of and adherence to prevention protocols in the country. For fiscal 2021, the Ministry will continue to provide an array of programmes and services to the general population at both the primary and secondary health facilities across the country but will also focus on implementation of the following in fiscal 2021:

A. Construction of the Sangre Grande Hospital (SGH):

Construction of a 106-bed hospital in Sangre Grande continues. The hospital, which will include Medical, Surgical, Trauma, Orthopaedic and General Medical Wards, High Dependency Care and Intensive Care Units, is targeted for completion in March 2022.

B. Construction of CARPHA Headquarters and CARPHA, NPH and NBTS Laboratories:

This project entails the construction and equipping of two (2) buildings for office and laboratory. This will allow for monitoring and control of diseases, drugs, food and blood samples; ensuring the safety and health of the population; thorough testing of locally produced and

39 Roadmap for Trinidad and Tobago Post COVID-19 Pandemic – page 14

CHAPTER 3: SOCIAL SECTOR PLANS FOR 2021

imported food to ensure safety as well as maintenance of acceptable international standards and compliance with global standards. The project is scheduled for completion by March 2022.

C. Re-Development of the Port of Spain General Hospital (POSGH):

Phase I works were completed in February 2020. Phase 2 (full replacement of the Central Block at the POSGH including construction, outfitting and equipping) will continue in fiscal 2021. The new Central Block will provide acute care services that will meet or exceed actual needs, based on a 25-year projection. This includes the growth of other clinical services such as surgical, pharmaceutical and laboratory services, diagnostics and treatment (D&T) inclusive of new imaging technology. It also allows for the shifting and expansion of some existing services such as ophthalmology, ears, nose and throat (ENT) and paediatrics.

D. Health Information Systems for Arima and Point Fortin Hospitals:

The Health Information System (HIS) for the Arima and Point Fortin hospitals, North Central Regional Health Authority (NCRHA) and South West Regional Health Authority (SWRHA) respectively, would allow for the focus on public evidence-based health management while providing state of the art tools for effective clinical management and overall healthcare services delivery.

The HIS is an ambitious first phase to develop a comprehensive National Health Information System where all agencies of the health sector benefit from an integrated technological framework that will allow for efficient capture and utilisation of patient data with the aim of improving service provided by the Ministry of Health to the citizens of Trinidad and Tobago.

The HIS will create an integrated access system that will have as its central idea: "One patient, one record, anywhere, anytime". This central idea will provide the basis for the patient electronic health record, that will traverse all clinical areas and health facilities within the NCRHA and SWRHA.

E. Medical Equipment Upgrade Programme:

This programme entails the procurement and upgrading of medical equipment at the various public health institutions and expansion of critical services at the respective Regional Health Authorities. Some of the work to be undertaken include:

- North-Central Regional Health Authority (NCRHA): Establishment of a four (4)-bed coronary care unit at the high dependency unit (HDU), expansion of urology services with acquisition of a Holmium laser and replacement of three (3) echo machines (1 portable).
- South-West Regional Health Authority (SWRHA): Procurement of 13 multi-gas monitors and 12 anaesthetic machines for the operating theatre, replacement of six (6) X-ray units, and the procurement of neurosurgical equipment for refurbished unit.
- North West Regional Health Authority (NWRHA):
 Purchase of one (1) CT scan machine and one (1) digital X-ray machine for POSGH, and six (6) cardiac monitors and 65 patient beds for the St. James Medical Complex.
- Eastern Regional Health Authority (ERHA):
 Replacement of an analogue mammogram machine
 and CR system, and the procurement of equipment
 for opthal and dental clinimobile.

F. Hospital Refurbishment Programme:

This programme will facilitate the upgrade of infrastructure at various health institutions across the Regional Health Authorities. Works include:

- **NCRHA**: Replacement of incinerator, assessment for the upgrade of the entire air conditioning system at EWMSC, rehabilitation of wastewater treatment plant at EWMSC.
- **SWRHA**: Refurbishment of neonatal intensive care unit (NICU) and expansion of laundry services at the San Fernando General Hospital (SFGH), refurbishment of primary health care facilities at Pleasantville, Guapo, Debe, Freeport and Granville.

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- NWRHA: Electrical upgrade works at St. Ann's Hospital, refurbishment of old St. James Health Centre, renovation of maternity block to include an operating theatre and HDU.
- **ERHA:** Upgrade of heating, ventilation and air conditioning (HVAC) systems at SGH, Expansion of A&E Department, Replacement of sewer and potable water systems at the SGH.

G. Refurbishment works to the Princess Elizabeth Home:

The infrastructure development five-year plan 2020-2025 includes: the construction of a two-storey building for medical storage, staff change rooms and the housing of maintenance staff. Construction of a four-storey building for administration, orthopaedic workshops, consultants' rooms and conferencing. Additionally, a covered walkway from clinic to gym, repair works to the swimming pool, installation of a fire protection system and new orthopaedic wing are also planned.

H. Health Services Support Programme (HSSP):

Established to address the rising incidence of non-communicable diseases (NCDs) in the country, the HSSP seeks to prevent and control risk factors of NCDs. The following is planned for fiscal 2021:

- NCDs Prevention and Control
- Human Resources for Health
- Health Info. Management System (EMR)
- Health Facilities Investment
- Project Administration

I. Introduction of fees under the Food and Drugs Act 30:01:

This will provide for the making of regulations for a tariff of fees to be paid by members of the public for the analysis and inspection of food, drugs, cosmetics and industrial goods.



Box 3.2 – Policy and Research Initiatives of the Ministry of Health for Fiscal 2021

Policy:

- · Health Policy on Ageing
- Health Management Information System Policy
- Pharmaceutical Policy
- · National Emergency Ambulance Service Policy
- · National Public Health Laboratory Policy
- Risk Management Audit Policy
- · Medical Records Policy
- · Adverse Events Policy

Research: (Research into Policies)

- · Health Policy on Ageing
- · Health Management Information System
- Risk Management Audit Policy
- COVID-19 Research Paper

3.3. Ministry of Housing and Urban Development

The Ministry of Housing and Urban Development (MHUD) is charged with the provision of adequate housing to the population, and development of urban environments. The Ministry will pursue the following projects in fiscal 2021:

A. Public Awareness and Education Campaign:

In fiscal 2021, the Ministry's public awareness and education campaign will focus on changing the attitudes and behaviour of citizens regarding the generational dependence on the state for housing. The fiscal 2021 campaign will seek to:

- Educate the public on how to construct or purchase their own homes and
- Reduce the tendency of some members of the public to engage in land grabbing and the illegal occupation of state lands.

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B. Urban Upgrading and Revitalisation Programme:

The overall objective of this programme is to improve the quality of life of low-income households and to increase the vitality of urban areas. The programme comprises four (4) components as follows:

- **Urban Residential Infrastructure:** This component will finance a cohort of independent, urban residential infrastructure sub-projects of similar scope, to either upgrade living conditions in informal settlements on state lands or to develop planned, residential sub-divisions in well-located state-owned greenfield sites, for 13 systematic allocations to low-income households. In fiscal 2021, infrastructure development for a housing development at Riseland Canaan, Tobago will be undertaken.
- Affordable Housing Programme (AHP): The AHP seeks to reduce the housing deficit by providing financial subsidies for (a) selected home improvements for currently occupied homes and (b) new home construction. In fiscal 2021, housing subsidies will be provided to qualifying citizens earning a monthly income of \$8,000 and under as follows:
 - 300 Home Improvement Subsidies (HIS). The maximum subsidy to be accessed for home improvement is TT\$20,000.
 - 150 Home Construction Subsidies (HCS). The maximum subsidy to be accessed for home construction is TT\$50,000.
- **Urban Regeneration**: This component will finance a cohort of independent, urban regeneration initiatives with an emphasis on improving the physical quality and economic performance of urban public spaces and facilities. For fiscal 2021, the upgrades and refurbishment of East Side Plaza, Port of Spain and the Scarborough Esplanade are planned.
- Strengthening of Housing and Urban Development Sector Stakeholders Capacities: In order to better equip supply-side stakeholders to address the medium-term housing and sustainable urban development needs of the country, the following sector studies will be undertaken in fiscal 2021:

- National Housing Market Study;
- A Drainage and Waste-Water Management Plan for the Diego Martin Area;
- A Study of Appropriate Development Standards in dense, hillside, urban communities.

C. Land Settlement Agency (LSA):

The Land Settlement Agency (LSA) was established under Section 5(1) of the State Land (Regularisation of Tenure) Act, Chapter 57:05, to facilitate the acquisition of leasehold titles by both squatters and tenants in designated areas and to provide for the establishment of land settlement areas. The Agency will continue its mandate in fiscal 2021 via several programmes including:

- Regularisation of Squatter Communities Programme:
- **Security of Tenure:** Via its three-step process, the LSA will continue processing issued Certificates of Comfort to Statutory Leases and Deeds of Lease. It is projected that over 500 persons will be engaged in the processing of these instruments during the period.
- Infrastructure Development: Expenditure in the sum of TT\$16Mn has been projected under this component for fiscal 2021. This will fund preconstruction activities, construction activities and corrective works in several communities across the country including: Bulls Lane, Sangre Grande; Mc Kai Lands, Belmont; Mt. Hope Place, Mt. Hope; Bayshore, Marabella and Wallerfield Squatter Regularisation Site.
- **Employment opportunities**: It is anticipated that approximately 860 persons will be employed under the programme.
- Regularisation and Regeneration of Communities – Greater Port of Spain Region: Via this programme, the LSA has proposed projects estimated at TT\$10.25 Mn in several communities including: Road upgrades in Maracas Bay Village; Drainage works in Bagatelle and River Estate, Diego Martin; Road upgrades in Las Cuevas and Road works in River Estate, Diego Martin. Employment

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opportunities will be created for approximately 230 persons under this programme.

- The Housing and Village Improvement **Programme (HVIP):** The Housing and Village Improvement Programme (HVIP) was established in fiscal 2018 to improve housing and living conditions in targeted communities with neglected infrastructure and poor-quality housing. In fiscal 2021, communities targeted for improvement include: Wallerfield, Marabella, Point Fortin, Petit Morne, Beetham, Sangre Grande and Couva/ Tabaquite. It is projected that 250 new single-family units will be completed. Additionally, construction is scheduled to be completed on approximately 82 single-family units and 21 apartment units in the Beetham community. Some 3,320 persons are expected to be employed under the HVIP for the period.
- Government Aided Self-Help Programme: The Government Aided Self-Help Programme (GASHP) is another housing initiative of the Ministry with the intent of empowering persons to manage the construction of their own homes, with financial and technical support from the state. In fiscal 2021, completion of construction works in Allamby Development, Tarouba and development of approximately 167 lots in Glenroy II, Princes Town are proposed. Additionally, it is projected that approximately 270 employment opportunities will be created under the GASHP in the 2020-2021 period.

D. Social and Economic Programme for East Port of Spain:

This programme not only focuses on infrastructural development of the communities but recognises that infrastructural development must be pursued together with programmes to transform the lives and livelihoods of the communities' residents. The programme will undertake several initiatives in the upcoming fiscal including:

 Business Improvement District: Rebranding and enhancing the physical image of East Port of Spain and attracting new businesses and investment to fuel

economic activity are the aims of this programme. The estimated cost of activities for the fiscal is TT\$1 Mn.

- Community Impact Centres: These Centres will serve as the vehicles for improvement in Government's service delivery to the East Port of Spain community and will involve the upgrading and outfitting of existing community spaces for the provision of services in response to community needs.
- Urban Agriculture: This project will establish small scale community farms on abandoned lots in the East Port of Spain community to provide a reliable source of quality food. The estimated cost is TT\$200,000.00

3.4. Ministry of Labour

The employment sector faced considerable challenges in 2020 due to the global COVID-19 pandemic. With the mandatory closure of non-essential businesses from March to June 2020, many persons were suddenly without sources of income or were now receiving reduced income. Self-employed persons in nonessential industries were also affected as there was now a reduced demand for these services and restrictions on their ability to supply. Given that several initiatives were undertaken by the Government to alleviate hardship on employers and employees during the mandatory stayat-home period (e.g. the Salary Relief Grant), the Ministry of Labour (MOL), (formerly Ministry of Labour and Small Enterprise Development), provided several necessary guidelines to the public on the changing work, school and employment environments. With its overall mission to champion decent work, industrial peace and equal opportunities for all through a collaborative approach to labour administration and the empowerment of employers and employees, the Ministry of Labour will implement the following initiatives in fiscal 2021:

A. Labour Legislation Reform:

The Ministry will continue its project on Labour Legislation Reform. Planned public consultations to advance this process were not held in fiscal 2020 due to the implementation of stay-at-home measures to treat

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with the COVID-19 pandemic. The Ministry, however, intends to host public consultations for the review of key pieces of labour legislation in fiscal 2021 which include:

- Legislation for the Prevention and Elimination of the Worst Forms of Child Labour;
- Trade Disputes and Protection of Property Act, Chap. 88:03;
- Legislation related to Employment Standards; and
- Truck Act, Chap. 88:07

In addition, the consultative process which was stymied in fiscal 2020 is proposed to continue on the following areas:

- Maternity Protection Act, Chap 45:57;
- Minimum Wages Act, Chap. 88:04;
- Legislation to govern HIV/AIDS in Workplace;
- Employment Standards Bill, 2019;
- Industrial Relations Act (Amendment) Bill, 2019; and
- Retrenchment and Severance Benefits Act (Amendment) Bill, 2019

B. Policy Development:

- Labour Migration Policy: The MOL will continue the development of a Labour Migration Policy which will aim to ensure that labour migration is a managed process that benefits and protects both migrant workers and the economy of Trinidad and Tobago. The Green Paper is expected to be submitted to Cabinet by December 2020.
- National Policy for the Prevention and Elimination of Child Labour: The MOL will also continue the development of a National Policy for the Prevention and Elimination of Child Labour. This Policy will aim to ensure that all children are given access to education and fulfilling recreation in order to allow them to grow and achieve their full potential. The National Steering Committee, which was re-established in fiscal 2019 is expected to engage a consultant for the conduct of primary research and the Policy is expected to be finalised by the end of fiscal 2021.

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C. Employment Promotion:

• Completion of the Physical De-linking of the On-the-Job-Training Programme (OJTP) from the National Training Agency: This process will continue in fiscal 2021 and would include complete relocation of the OJTP's Head Office and the development of a Management Information System for the programme. These activities are expected to significantly improve the administrative and operational systems of the Programme, thereby improving overall efficiency and service delivery extended to all clients.

D. Strengthen Data Collection and Information Systems:

• Labour Market Information System: The MOL will conduct a private sector vacancy survey and a public sector vacancy census to address the significant gaps that currently exist in labour market data. It is expected that the data gathered will provide the relevant labour market information to support evidence-based decision-making and effective policy formulation.

E. Improve Productivity:

National Productivity: The National Productivity Council (NPC), which falls under the purview of the MOL, has been entrusted with addressing productivity concerns and implementing measures to increase productivity in Trinidad and Tobago. In light of this, initiatives proposed to be undertaken, under the guidance of the NPC and in collaboration with other agencies/organisations, include a public awareness campaign, productivity workshops and consultations and conduct of baseline surveys with the intention to establish a National Productivity Centre in Trinidad and Tobago. These activities are aimed at initiating conversations among key stakeholders and the general public on productivity as well as to gather vital baseline data in order to effectively measure productivity levels in the future.

Box 3.3: Policy and Research Initiatives of the Ministry of Labour for Fiscal 2021

Research:

- Determination and Impact of the Minimum Wage Level on the Economy
- National Baseline Survey on Knowledge, Attitudes, Beliefs and Practices on HIV in the Workplace
- Private and Public Sector Vacancy Surveys
- Development of a research agenda and conduct of baseline surveys regarding Productivity in Trinidad and Tobago

Policy:

- These policies are earmarked for implementation in Fiscal 2021:
- National Workplace Policy on Sexual Harassment in Trinidad and Tobago
- Labour Migration Policy
- Revised National Workplace Policy on HIV and AIDS for Trinidad and Tobago (continued implementation)

Box 3.4: Legislative Agenda of the Ministry of Labour for Fiscal 2021

- Maternity Protection Act, Chap 45:57*
- Minimum Wages Act, Chap. 88:04*
- Legislation to govern HIV/AIDS in Workplace*
- Employment Standards Bill, 2019 *
- Industrial Relations Act (Amendment) Bill, 2019 *and
- Retrenchment and Severance Benefits Act (Amendment) Bill, 2019*
 - *NB: Consultations on the foregoing pieces of legislation, earmarked for Fiscal 2020, were stymied by the COVID 19 pandemic and will continue to be pursued in fiscal 2021.



3.5. Ministry of National Security

The Ministry of National Security has the mandate for ensuring public safety and security through the maintenance of law and order and the commitment of all available resources to the protection of life and property and defence against aggression. In addition, the Ministry oversees the coordination of disaster preparedness and emergency relief, as well as monitoring the flow of persons into and out of the country.

In Fiscal 2021, the Ministry of National Security will undertake the following initiatives:

A. Establishment of New Fire Stations:

The Ministry of National Security will continue its thrust to design and construct new Fire Station projects to provide the TTFS with modern, safe, functional, and efficient facilities to serve the communities of Trinidad and Tobago, in addition to meeting the requirements of today's demands. Future developments for the TTFS in fiscal 2021 and beyond include:

- Construction of the Point Fortin Fire Station; and
- Redevelopment of the Water Distribution System.

B. Improvement Works to Prison Buildings:

The Ministry of National Security will continue its thrust to upgrade and modernise the Trinidad and Tobago Prison Service, in order to ensure the safety security, and welfare of all stakeholders, through the improvement of the prison facilities. Projects carded for fiscal 2021 include:

- Upgrade of the infrastructural systems at Remand Yard Prisons; and
- Improvement works to Prisons Buildings (Emergency Project) to house prisoners who test positive for COVID-19.

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C. Improve the Human Resource Capacity of the TTPS:

The Trinidad and Tobago Police Service (TTPS) proposes to improve the human resource capacity of the Police Service in order to increase the crime detection rate as well as crime prevention and deterrence. To this end, the initiatives for fiscal 2021 will include:

• Establishing a requirement for all TTPS officers to be certified for the use of firearms. All officers must practice on the range annually to ensure that they are current with their firearms, capable and confident.

D. Crime Prevention:

The Ministry of National Security proposes to continue its crime prevention thrust through the followings projects carded for fiscal 2021:

- Expansion of the National Crime Prevention Programme (NCPP) into other Municipalities with the aim of increasing community centred initiatives and generating greater awareness across Trinidad and Tobago about crime prevention through building strong networks and enforcing collaboration amongst various groups in society; and
- Operationalisation of the Cure Violence programme.

E. Strengthen Community Relations:

The Ministry of National Security will continue to strengthen the relationship between communities and the security services. Projects carded for fiscal 2021 include:

 Expansion of Street Talk and other community related projects which have been designed and developed in such a way to rebuild the confidence and the image of the TTPS.

F. Probation Services Case Care Management Programme:

 Creating a Case Care Management database to map referrals and services. Case Care Management is intended to benefit the country's criminal justice system by increasing the impact of alternatives to incarceration programmes through better

management of social reintegration of persons in conflict with the law for drug-related offences. In addition, the Case Care Management Programme is designed to be used by all sectors involved in case management.

G. Collaboration with Non-Governmental Organisations:

• Expansion of the Operational Framework of Crime Stoppers: addition of a new element added to the existing Crime Stoppers initiative that would allow individuals to provide anonymous information about criminal activity, specifically, tipoff information regarding illegal firearms. Under this initiative, individuals who provide information will effectively offer crime-solving assistance to the authorities without being directly involved in the investigation process, thus leading to a reduction in the presence of illegal firearms.

3.6. Office of the Prime Minister

In fiscal 2021, the following initiatives will be undertaken by the Office of the Prime Minister through the following Divisions/Agencies: Gender Affairs Division, Child Affairs Division and the National AIDS Coordinating Committee.

A. Child Affairs Division:

Establishment of Two (2) Drug Rehabilitation Community Residences in Tobago: The objective of this project is to create residential spaces in Tobago suitable for use as rehabilitation centres for boys and girls sentenced by the Children's Court to a substance abuse programme, in keeping with the Children Drug Treatment Court Process. In the short term, this project will improve the supervision, security, and quality of care for children struggling with substance abuse. In the medium to long term, it is expected to reduce the social and economic pressures associated with substance abuse and addiction. **CHAPTER 3: SOCIAL SECTOR PLANS FOR 2021**

- Feasibility Study Creation of a Community at Aripo, Wallerfield: The study will identify the feasibility of creating a community in the Aripo area, for the incorporation of the St. Jude's School for Girls, which houses girls who are wards of the state and in need of care and protection.
- National Children's Registry: The Registry, a
 Government database, aims to effectively monitor
 the development of children (under 18 years) and
 assist in identifying and tracking their progress in
 order to ensure their well-being. The Registry, once
 operational, will:
 - Provide a more efficient and effective method of monitoring child development, specifically to reduce child abuse, neglect and exclusion in Trinidad and Tobago;
 - Help service providers to quickly identify a child with whom they have contact and determine whether that child is receiving the essential services (e.g. education, primary health care, etc.);
 - Enable early identification of and effective action to address needs by providing a tool to identify who is involved with or has a concern about a child; and
 - Protect and monitor the growth, care and development of children throughout Trinidad and Tobago.
- Renovation of Community Residence to Accommodate Children in Need of Supervision (CHINS): This project will create a renovated facility that is suitable for the execution of a programme aimed at rehabilitating boys categorised as CHINS. The objective of this project is to renovate the buildings on the compound of Residential Industrial School in Diego Martin, such that the buildings and compound conform to the infrastructural benchmarks for Children's Homes and Community Residences set out by the Children's Authority of Trinidad and Tobago and other agencies.
- Reconstruction and Outfitting of the Josephine Shaw Transition Home for Girls: The project involves the reconstruction of the main building of the property and will provide a three-storey

building that will be used as a transition house from community residences to independent living, for girls aged 16 to 21 years.

 Refurbishment Works at the St. Jude's School for Girls: The objective of this project is to renovate the buildings on the compound to conform to the infrastructural benchmarks for Children's Homes and Community Residences set out by the Children's Authority of Trinidad and Tobago and other agencies.

B. Children's Authority of Trinidad and Tobago:

 Supply and Implement a New Call Centre for Registry: This project will involve the improvement, modernisation and strengthened coordination of the Information Technology frameworks of the Authority.

C. Gender Affairs Division:

• Establishment/Renovation of Safe Houses/
Shelters: This project will create additional residential safe houses for victims of domestic violence: two (2) in South Trinidad and one (1) in North Trinidad. Once operational, the shelters will provide safe spaces for survivors of domestic violence. A gender resource centre for victims of domestic violence will also be established in southern Trinidad. At these facilities, the residents will be afforded accommodation and support as they prepare for reintegration into society.

Box 3.5 – Policy and Research Initiatives of the Office of the Prime Minister: Gender and Child Affairs for Fiscal 2021

Policy:

 Finalisation, Launch and Dissemination of the National HIV and AIDS Policy

Research:

• Survey on HIV, AIDS and Sexually Transmitted Infections

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3.7. Ministry of Public Administration and Digital Transformation

With the installation of the new administration in August 2020, the former Ministry of Public Administration (MPA) was given the added responsibility for Digital Transformation. This new portfolio is relevant given that the MPA envisioned to be the regional leader in public service modernisation and to use ICT for development. Additionally, the creation of a digital Trinidad and Tobago and a digital Government are closely aligned with the Government's National Development Strategy, Vision 2030. With the onset of the COVID-19 pandemic, the use of virtual platforms became necessary for the continuation of business activity in the private and public sector, for learning and overall communication. Adoption of this new normal is necessary if we are to stay in touch and advance as a digital society. In this regard, the Ministry will continue to pursue the creation of high quality, modern public services and development and use of high quality ICT infrastructure and human capital. In order to achieve its vision, the Ministry will pursue the following initiatives in fiscal 2021:

A. Continued Implementation of the TT WiFi Project:

The continued roll-out of this project will see TT WiFi implemented in more densely-populated areas/high-traffic locations under the TATT-administered Universal Service Regulations. Additionally, the Ministry plans to implement TT WiFi at a further 20 locations across the country.

B. ICT Access Centres: Universal Service Infrastructure – Broadband Development Access:

To date, five Access Centres are in operation in the communities of Guayaguayare, Marac, Penal, Cumana and Todd's Road. For fiscal 2021, the Ministry is proposing to establish another 20 centres in underserved communities. Suitable community centres for use as Access Centres will be identified in collaboration with the new Ministry of Sport and Community Development.

C. e-Identity and Interoperability:

This project seeks to facilitate the seamless exchange of information across Government computer systems and provide citizens and other users with a single ID to access Government services. In the upcoming fiscal, completion of preparatory work will be completed and the design of a National e-Identity system and Interoperability solution will begin. The e-Identity project will be piloted to approximately 40,000 persons and three Government services will pilot test the interoperability solution.

3.8. Ministry of Public Utilities

The Ministry of Public Utilities (MPU), is charged with the responsibility for ensuring the delivery of quality electricity, water, wastewater, waste management, telecommunications, meteorological and postal services in an efficient, affordable and reliable manner to the citizens of Trinidad and Tobago. The Ministry is charged with the operational mandate to: provide strategic leadership and governance of the public utilities sector; facilitate the delivery of affordable quality public utility services through the stewardship of our Agencies and Divisions; and administer the delivery of utility-based social interventions to segments of the population challenged with accessing public utilities services. For fiscal 2021, the Ministry will pursue the following:

A. Utilities Assistance Programme (UAP):

For fiscal 2021 the MPU will continue to provide assistance to low income customers as follows:

- Provision of Utility Bill Assistance: Low income beneficiaries will receive water and electricity subsidies at an estimate of \$700,000.
- **Provision of Solar Panel Assistance:** Approximately 375 persons will benefit from the installation of solar panels in five (5) areas at an estimate of \$175,000.
- Provision of Water Tanks and related fittings: The MPU will distribute 200 (600 gallon tanks) and 75 (800 gallon tanks) to households and communitybased facilities.

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 Public Education Campaign: Outreach and sensitisation will continue during the fiscal with 900 persons expected to benefit from sessions during the period.

B. Residential Electrification Assistance Programme (REAP):

The Ministry will continue with its assistance to households for electrical wiring/rewiring and relevant electrical pole installation during the fiscal. It is expected to facilitate one hundred and eighty (180) projects during the period with approximately 700 persons expected to benefit.

C. Electrification Programme (EP):

Provision of assistance for the installation of electricity poles and the associated electrical infrastructure (Transformers, Low Voltage lines) to households and communities will continue. Approximately sixty (60) projects are scheduled for execution with 700 persons expected to benefit.

D. Telecommunications Services of Trinidad and Tobago:

Public WiFi Expansion Programme: This
initiative, undertaken in partnership with the
Telecommunications Authority of Trinidad and
Tobago (TATT) will facilitate deployment of
several public WiFi sites allocated by TATT to the
Telecommunications Services of Trinidad and
Tobago (TSTT). The initiative aims at reducing the
existing digital divide in the country and improving
mobile connectivity.

E. Water and Sewerage Authority:

• New Water Sources: Three (3) new wells will be drilled and fifteen (15) wells rehabilitated in Tobago whilst four (4) new wells in Trinidad will be completed. These works are expected to yield an approximate increase of 21,000 cubic metres per day in both islands. These projects will benefit approximately 62,000 persons in areas such as Arima,

Cap-de-Ville, Paramin, Palo Seco, Las Lomas, Sangre Grande, Tucker Valley, Granville, Scarborough, Mary's Hill and Roxborough.

- Improve Water Distribution: The construction and replacement of several high leakage distribution mains will be completed. This will result in significant savings in water loss and increase the supply of water in the respective catchments.
- Expansion and Rehabilitation of Wastewater Infrastructure: To improve the quality of wastewater treatment in keeping with the Water Pollution Rules, several Waste Water Treatment Plants (WWTPs) will be refurbished and constructed in the following areas: San Fernando, Beetham, Trincity, Malabar, Couva, Maloney, Lange Park and Tobago. Approximately 75,000 customers will benefit from improved sewerage service.

F. Water Resources Agency:

For fiscal 2020/2021, the Water Resources Agency will implement initiatives to improve the water sector including:

- Establishment of a national Drought Management
 System based on the recommendations in the Water
 Supply Drought Management Plan for Trinidad and Tobago;
- Development of a Dry Season Water Supply Management Plan for Trinidad and Tobago; and
- Enhancement of Flood Monitoring Systems including Flood Early Warning and Flood Maps.

3.9. Ministry of Rural Development and Local Government

The Ministry of Rural Development and Local Government functions as the coordinating agency that guides Municipal Corporations and Special Purpose Enterprises in providing assistance to communities via the pooling of resources in targeted areas such as infrastructure development, disaster management, public health and

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sanitation. The Ministry is also responsible for organising, promoting and implementing rural development policies and strategies. Given its mandate, the Ministry rendered assistance to persons across the 14 Municipal Corporations during the COVID-19 lockdown period and played a crucial road in distributing food support to affected persons. The Ministry continues to support national efforts in the fight against the spread of the pandemic by ensuring that essential services offered by the Corporations remain operational and efficient.

A. Construction and Restoration:

Under the Rural Infrastructure Development Programme, the Rural Development Company (RDC) will continue to undertake substantial infrastructure works towards the restoration of local roads, improvement of local drainage systems, and the restoration of local bridges and landslips across the country.

B. Local Government Reform:

• Establishment of a Transformation Programme and Change Management Unit (TPCMU): In the upcoming fiscal year, the Ministry plans to develop a digitised system for recording and processing requests for services as part of the development of a geo-spatial framework for the Municipal Corporations.

C. Disaster Management:

In its ongoing efforts to build capacity and resilience in response to natural disaster threats and incidences across the 14 municipalities, the Ministry has placed significant focus on building resource capacity through the expansion of its outreach activities. For fiscal 2021, the Ministry will:

 Provide training for civilians (Community-Based Organisations, Non-governmental Organisations, Faith-based Organisations and staff of the Disaster Management Unit) which identifies the roles and responsibilities of each Emergency Support Function within the response framework;

- Provide shelters to persons affected by local disasters, and develop systems and programmes that ensure collaboration amongst trained officers in all areas;
- Pursue the acquisition of amphibious rescue vehicles to assist with life-saving disaster relief efforts; and
- Introduce a National Anti-Bushfire campaign as part of a municipal mitigation and public education initiative.

D. Implementing Strategic Planning – Local Economic Development (LED) Plans:

The Ministry continues the implementation of its LED in municipalities. Via this development model, the Ministry believes that the improvements made to services and infrastructure within the municipalities will have positive impacts on a community's social and economic development resulting in improved productivity, quality of life, employment opportunities and increased levels of investment. In fiscal 2021, the Ministry proposes to implement a community garden in all eight (8) Electoral Districts of the Sangre Grande Regional Corporation and one central facility with a commercial kitchen, agro-processing room, packaging facility and training room. This novel project would be championed by the Councillors of each district and managed by the Local Economic Development Planning Advisory Committee.

3.10. Ministry of Social Development and Family Services

The Ministry of Social Development and Family Services (MSDFS) is the core social sector Ministry responsible for coordinating the implementation of Government's initiatives for achieving social and human development objectives. As the Ministry mandated to address the social challenges of poverty, social inequality and social exclusion, the MSDFS was called upon to respond to the social and economic fallout that arose from the onset of the COVID-19 pandemic in Trinidad and Tobago. During the mandatory stay-at-home period implemented by the Government, the MSDFS implemented several

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measures to assist affected citizens throughout the period, including provision of emergency hampers, income support, rental assistance and food support. Existing clients also received a 'top-up' on their existing grants.

Navigating the new environment that presents itself to us, whilst continuing to support our vulnerable citizens, will be a challenge. However, as we enter fiscal 2021 and the medium- to long-term recovery period, the Ministry remains committed to working towards building resilience in our clients and the overall population and leaving no one behind. In this regard, empowering and transforming our people through programmes and initiatives that promote sustainable human prosperity remains our priority. The Ministry will continue to be a driver for the transformation of the sector with action in specific areas such as:

- i. Empowerment of the most vulnerable through developmental initiatives such as training and retraining and promotion of small business;
- ii. Community activation for improving service delivery through strengthening of partnerships with the civil society sector and the establishment of a Community Empowerment Intersectoral team;
- iii. Promotion of a more service-oriented culture with a focus on improving customer service and the resolution on complaints;
- iv. Accelerating the implementation of improved Information Systems (Digitisation Plan) for service delivery;
- v. Conduct of a robust outreach programme;
- vi. Intensification of communication and engagement of the population through the media; and
- vii. Establishment of a robust monitoring and evaluation system.

Accordingly, in fiscal 2021, the Ministry of Social Development and Family Services will focus on the following specific initiatives:

A. Roadmap for Trinidad and Tobago Post COVID-19 Pandemic:

The Ministry continues to play a fundamental role in mitigating the negative socio-economic impacts due

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to the COVID-19 pandemic on the poor and vulnerable citizens and residents of Trinidad and Tobago. Informed by objectives outlined in the *Roadmap for Trinidad and Tobago Post COVID-19 Pandemic*, which include Social Protection—Leave No One Behind, in fiscal 2021, the Ministry will:

- Focus on buffering extreme poverty in the country by effectively reaching out to vulnerable members of the population;
- Harness technology and correct existing inefficiencies to boost existing social support services, improve delivery and targeting of beneficiaries; and
- Provide more focused, efficient and effective support to vulnerable groups. The aim of this objective is to build sustainability in the social safety net system via the graduation of beneficiaries to independent income earning.

B. National Social Mitigation Plan (NSMP) Phase I:

The goal of this Plan is to ease the negative social impacts of the downturn of the national economy and provide responses to the potential social, economic and psychosocial effects associated with the downturn. During fiscal 2020, the consultant for the implementation of Phase I was engaged. In fiscal 2021, the consultant is expected to implement key elements of this Phase. These will involve a number of key projects as part of the NSMP initiative, including the establishment of the Social Support and Empowerment Unit (SSEU), a timely and convenient, one-stop shop for persons seeking relief from the challenges of the economic downturn and persons in or threatened by unavoidable economic hardship; the implementation of the STEP UP approach to the delivery of services; the development of a National Resilience Framework and Values, Attitudes and Behaviours Campaign; and the establishment of at least two (2) remodeled Community Health and Wellness Centres.

C. Developing Interventions for the Socially Displaced:

Refurbishment of Hernandez Place:
 Refurbishment works at the Hernandez Place project

have been completed. The outfitting of the facility will be conducted in the first quarter of fiscal 2021 and is expected to accommodate 17 persons aged 18-54 under the Community Care programme.

Development of a Transitional Social Housing Project: The MSDFS is in the process of establishing an Inter-Ministerial Transitional Housing Working Committee. The Committee will serve as a platform for collaboration and coordination of efforts for social housing and care facilities for vulnerable groups in Trinidad and Tobago. For fiscal 2021, the Ministry proposes to undertake renovation/refurbishment works at a facility in Carapo. It is expected that this facility, will be utilised as transitional housing for women and children. Additionally, the establishment of a social housing project in east Trinidad is to be pursued. This project is expected to create accommodation for up to fifty-two (52) persons annually.

D. National Social Development Programme:

- Welfare to Work Pilot Project: This new initiative will provide support to recipients of the Public Assistance and Food Support Grants in the area of micro-entrepreneurship. It is anticipated that their standard of living will be improved and dependency on the Grants reduced.
- Sowing Seeds of Change Project: This initiative will introduce clients, primarily persons with disabilities, rehabilitated substance abusers, street dwellers and persons living in at-risk communities to training in micro-entrepreneurship and financial literacy and will be used as a means of developing independence among targeted participants. Successful graduates will be assessed for the Sowing Empowerment through Entrepreneurial Development grant to start a micro-enterprise.

E. Support for Persons with Disabilities:

 Training for Paratransit Assistants: In 2021, the Ministry of Social Development and Family Services plans to facilitate training for Paratransit Assistants to provide service on the ELDAMO transit service. The aim is to provide better service to persons with

disabilities who use the ELDAMO and thus, improve their travel experience and maintain a high standard of care. The proposed training is expected to cover a range of areas including sign language, first aid and dealing with dementia.

F. Diagnostic Assessment and Service Improvement - Social Welfare Division:

This project was initiated to improve service delivery within the Social Welfare Division (SWD) and to ensure the achievement of Goal 4 of the Ministry's Strategic Plan 2017-2022 namely, "Ensure a modern, client-centred, high-performance organisation." The diagnostic assessment was conducted by the Ministry of Public Administration (MPA) and made recommendations for systematic improvement. In fiscal 2021, the Ministry will pursue implementation of the recommendations identified by the MPA which include:

- Establishment of a Case Management Approach in the delivery of service to clients;
- Scheduling annual client surveys to obtain feedback on the Division's performance; and
- Developing Desk Manuals to ensure that officers are properly informed during orientation on the procedures at the Local Boards.

G. Continuation of the implementation of the Integrated Social Enterprise Management System (ISEMS):

The ISEMS is an Enterprise Resource Planning (ERP) solution that is intended to:

- Provide an enterprise view of clients/family and their eligibility across multiple programmes;
- Automate common intake and assessment processes used by all sectors;
- Facilitate Integrated Case Management capabilities;
- Facilitate Referral pathways within and across services and programmes; and
- Improve client access, by providing a no wrong door approach for services, and allowing multiple channels that equal citizen satisfaction.

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In fiscal 2020, the contract for the Project was awarded. In fiscal 2021, the MSDFS will design, develop and pilot the system in several Divisions/ Units of the Ministry including: National Family Services Division, Social Displacement Unit and the Division of Ageing.

H. Revision of the Standardised Means Test (SMT):

The MSDFS has obtained Cabinet approval to revise the Standardised Means Test used to identify eligible households for the receipt of grants. In fiscal 2021, the revised SMT will incorporate use of new food poverty and vulnerability lines. The new vulnerability line will ensure that households do not have to fall below the poverty line as a pre-requisite for Government intervention. Additionally, deductions for housing, payments to dependents, health expenses, education and utilities will be assessed as part of the SMT. It is expected that over 7,500 households will benefit from the revision.

With the implementation of the above initiatives, the MSDFS expects to achieve the following outcomes in the short- to medium- term:

Short-Term Mobilisation

- Engaged population with a clear awareness of the services of the Ministry of Social Development;
- Grants available for citizens will be accessed more easily than before;
- Complaints will be handled in a timely and appropriate manner;
- Good performance by Ministry personnel will be recognised and rewarded;
- Ministry personnel will be more active in communities;
- Collaboration among Ministries, MPs and Civil Society will yield cost savings and better relationships across whole of government Government; and
- Digitisation will facilitate greater access and satisfaction by the population, less stress on service offices, more transparency, better

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communication with clients and improved employee morale.

Medium-Term Community Activation & People Empowerment

- **Structures for citizen participation** are established and/or strengthened;
- The society becomes a resource upon which the Ministry can draw for advice, consultation and support for its programmes and initiatives;
- The Ministry delivers relevant products and services to the appropriate individuals in a timely and cost effective manner;
- **Internal morale is high** as the Ministry is able to deliver on its mandate; and
- More citizens are becoming self-sufficient and able to support themselves and their families and contribute to their communities.

3.11. Ministry of Sport and Community Development

With the entrance of the new administration in August, 2020, the community development portfolio was transferred from the former Ministry of Community Development Culture and the Arts to the Ministry of Sport and Community Development (formerly Community Development, Culture and the Arts). This newly streamlined entity, whilst establishing its strategic direction, will pursue the most recent and pertinent goals and objectives of the former Ministries: Sport and Youth Affairs; and Community Development, Culture and the Arts. The Ministry of Sport and Community Development will therefore pursue the mandate of facilitating the development of sport and physical recreation and also developing and building resilient communities and creating an environment where our diverse cultures can flourish in an atmosphere of understanding, tolerance and harmony. In this regard, the Ministry will undertake the following major initiatives in fiscal 2021:

Box 3.6 – Policy and Research Initiatives of the Ministry of Social Development and Family Services for Fiscal 2021

Policy:

- · National Family Policy
- National Parenting Policy
- · Review of the National Policy on Ageing
- Review of the Social Housing Policy
- Review of the Framework to Guide the Relationship between Government and Non-Governmental Organisations for the Delivery of Social Services, 2007

Research:

- Assessment of the Disability Sector (being undertaken by CDB)
- · Assessment of the Civil Society Sector
- Data Repository Information Management System
- National Poverty Reduction Strategy
- Literature review to support the development of a National Resilience Framework
- National and Quarterly Street Count (Street Dwellers) Reports
- Survey of the Homeless
- Development of a survey instrument to assess and determine capacity building and training needs of NGOs
- The Effects of HIV Knowledge on People's Risky Behaviour during the Carnival Season
- The Vulnerability of the Elderly to HIV in Public Senior Activity Centres

Evaluations are planned for the following Non-Governmental Organisations:

- South Aid Support
- Autism Society of Trinidad and Tobago
- · International Institute for Health

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A. Community Development:

Community Mediation Services:

- Adoption of a Distance Learning Model: Due to the onset of the COVID-19 pandemic, the Community Mediation Services Division (CMSD) will adopt the distance learning model for its community training programmes including the Community Empowerment Programme and Peer Mediation Training Programme. Prerecorded programme content with moderated interactive sessions will be developed for delivery by facilitators. Each training programme will be delivered to participants via a specific number of broadcasts.
- Community Inclusive Mediation Project (2nd Cohort): Delivered in partnership with the United Nations Development Programme (UNDP) of Trinidad and Tobago, the project facilitates the training of twentyfive (25) community volunteers from three (3) communities in basic mediation skills using community empowerment modules. The mentorship and coaching to be received will equip volunteers to mediate conflicts in their neighbourhoods under the technical supervision of the CMSD. The project culminates with publication of the findings and a regional CARICOM Conference. In 2021, the programme will be delivered via a virtual platform.
- Construction of Community Centres: Community Centres will be constructed at: Belle Vue, Edinburgh 500, Enterprise, Pelican Extension, Trincity, Wallerfield, Maraval, Las Cuevas, La Brea, Greenvale, La Romain, Olera Heights, Roy Joseph Street, and Claxton Bay.

B. The Hosting of the Community Development Partnership Forum V:

The Community Development Partnership Forum (CDPF) is a knowledge-building platform for practitioners in the community development sector. The forum aims to strengthen the process of community development and contribute to building sustainable communities, through establishing a *Community of Practice* among public sector

community development practitioners, professionals, civil society workers, volunteers and academics both locally and abroad. It creates a space for this community to share knowledge, best practices, models and solutions, and networks to maximise the impact on community development. Since its inception in 2013, the Forum has greatly contributed to building knowledge and created the conversations that led to the formulation of the National Policy on Sustainable Community Development and the proposed National Handicraft Sector Policy. In 2021, the CDPF V will focus on Transformational Sport for Sustainable Community Development, exploring the nexus and inter-relationships between sport and critical processes for development.

C. Development of First Peoples:

The Ministry will undertake a feasibility study in the upcoming Fiscal.

D. Prime Minister's Best Village Trophy Competition: *Limbo Champion*:

The competition will consist of preliminaries which will take place at locations in North and South Trinidad. The finals will feature the top five finalists from around the country who will compete for the Limbo Champion title.

E. Upgrade, Rehabilitation and Improvement of Existing Facilities:

The Ministry will continue its programme of development works during the fiscal. Planned activities include:

- Rehabilitation of the former Caroni Sport Facilities including Dubisoon Park, Usine St. Madeline. Works will include the upgrading of swimming pool and refurbishment of the pavilion and outfield.
- Construction of a Multi-Purpose facility in Moruga.
- Upgrade works to the Hasely Crawford Stadium and the Jean Pierre Complex. Works will include the upgrade of the existing gym and offices and resurfacing of the indoor court, upgrade of seating.
- Upgrading and refurbishing of indoor sporting arenas (Couva and Los Bajos).

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 Upgrading of community swimming pools in Diego Martin, La Horquetta, Siparia, Cocoyea and Couva.

F. Development of New Facilities:

Phase II construction works will continue on the Diego Martin Sporting Complex in the fiscal. Works will include construction of hard courts (basketball and netball), and construction of a children's play park.

3.12. Ministry of Tourism, Culture and the Arts

This Ministry was created with the installing of the new administration in August 2020 and will adopt the portfolio responsibility for 'Culture and the Arts' from the former Ministry of Community Development, Culture and the Arts (MCDCA). Whilst action is taken to establish the new Ministry's strategic direction, the most recent and pertinent goals and objectives of the former Ministries of Tourism and Community Development, Culture and the Arts will continue to be pursued. The goals and objectives of the latter Ministry are particularly relevant to the social sector. These include fostering artistic growth, and leveraging the country's rich and varied cultural, historical, religious and national heritage.

In fiscal 2021, the Ministry of Tourism, Culture and the Arts will focus on the following as it relates to the Culture and Arts portfolio:

- Preserving our heritage and history; and strengthening cultural values, attitudes and behaviours; and
- Promoting a productive environment for our citizens. In this regard, the Ministry proposes to undertake the following during the upcoming fiscal period:

A. Performance Spaces/Facilities:

Treasures of Naparima: Journey to the 60th
 Anniversary: Treasures of Naparima is the two
 (2) year programme of activities, events and projects in celebration of the 60th Anniversary of

Box 3.7 - Policy and Research Initiatives of the Ministry of Sport and Community Development for Fiscal 2021

Policy:

- Development of a Handicraft Sector Policy: Over a 12-month period, the Ministry will engage in the relevant dialogue and consultations with Handicraft Sector stakeholders at four (4) locations across the country. The Policy will support the sector in the exploration and development of practical processes and models that focus on creative business growth and strategies to promote economic community development.
- I. mplementation of the National Policy for Sustainable Community Development (NPSCD): The Policy has been developed to set out a framework for achieving sustainably developed communities in Trinidad and Tobago. It provides the pathway for a significantly strengthened approach to community development that is both whole of Government and multi-sectoral in nature. It does so by adopting an evidence-based, strategic planning approach to community development focused on the four pillars of sustainable development, namely the human and social, economic, cultural and environmental aspects of development. To this end the NPSCD will engage in dynamic partnerships with public sector agencies, the corporate sector and academia among others in support of the strategic development plans prepared by communities and structured around the said pillars.
- The Rationalisation of the Management of all Community Facilities: This will set forth a holistic approach to cater for consistency, efficiency and optimum utilisation of all community facilities in Trinidad. The rationalisation strategy will outline a common approach to the management of the facilities, yet with appropriate strategies based on the size, intended purpose and to some degree, the location of the facility. It will address all aspects of management and operations including the management principles and strategy, the classification of community facilities, maintenance, financial management, usage, rental policy and community facilities as emergency shelters.

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Naparima Bowl. 'The Bowl' has established itself as a leading contributor to the development of arts and culture, not only in the City San Fernando, but in the entire nation. As the creative sector takes a more prominent role in economic diversification, the Naparima Bowl will pay tribute to the artists and cultural practitioners who have honed and developed their craft on its stages and in its studios. The project will establish new relationships and strengthen existing ones by allowing community participation in workshops, exhibitions, the collection of photos, programmes and other artefacts that represent the history of the Bowl and its contribution to the 'Cultural Soul of the South'.

• Establishment of Organisational Record Management System at Queen's Hall: The Record Management System will adhere to Queen's Hall's policy for the creation, storage, and retrieval of all hard and digital information assets. This computer-based records management system comprises an information filter that will ensure complete, non-redundant storage of data records.

B. National Cultural Information System:

This initiative will focus on the generation of cultural statistics which will provide relevant information on cultural activities and industries. It will also include the re-mapping of the Arts and Culture Sector and the development of a documentation centre on the Sector. One of the expected benefits is the establishment of a resource/research library on the arts and culture sector. It is anticipated that awareness of the components of the arts and culture sector will be increased in addition to enhanced sectoral growth.

Box 3.8 - Policy and Research Initiatives of the Ministry of Tourism, Culture and the Arts for Fiscal 2021

Policy:

- National Museum Sector Policy: The National Museum Sector Policy (NMSP) provides broad guidelines for the functioning of museums across Trinidad and Tobago in accordance with best practices across the globe. It seeks to elicit a deepened sense of identity, pride, belonging and knowledge within our national communities. In Fiscal 2021 public consultations will be held on the draft policy before it is finalised as a white paper.
- Implementation of the National Cultural Policy of Trinidad and Tobago: During the upcoming Fiscal, establishment and commissioning of the Technical Forum on Cultural Development (TFCD) as the coordinating and operational arm for the National Cultural Policy of Trinidad and Tobago (NCPTT) will be pursued. The TFCD will develop action plans for the four sub-policy areas of the NCPTT namely: a) the culturally confident citizen, b) the arts c) heritage memory and legacy and d) cultural and creative industries. It will also oversee implementation of the action plans and chart the course for the advancement of the sector locally, regionally and internationally.
- Policy for Designating Cultural and Heritage Spaces:

 This policy document will set out the criteria and institutional arrangements for managing cultural heritage spaces. This is with a view to preserving and promoting historical and cultural heritage in different geographical locations throughout the country. Among its expected benefits are: increased public awareness of national heritage spaces; preservation of cultural traditions, and the development and exploration of strategies to monetise cultural and heritage assets.



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3.13. Tobago House of Assembly

As the legislative body responsible for the affairs of the island of Tobago, the Tobago House of Assembly (THA) has identified several thematic areas for development. The Tobago economy was also adversely affected by the COVID-19 pandemic and the THA sought to derive priorities to minimise the pandemic's harmful effects on Tobagonians. Initial stakeholder engagements with supermarket and small business owners, members of the tourism sector, cooperative societies and the Tobago Chapter of the Trinidad and Tobago Chamber of Industry and Commerce produced a number of economic and social measures targeted to reduce the pandemic's impact on the island. In the coming months, efforts will be continued to reinvigorate the Tobago economy through a variety of fiscal measures. The following areas were among those included in the THA's 2021 Budget Statement:

A. Enhancing the Government Framework:

 Developing Digital Government: Building on the digital governance gains made during the pandemic, this measure entails the transitioning from analogue to e- Government to engender an improved public governance ecosystem.

B. Revitalising the Tourism Sector:

Some of the strategic initiatives proposed to reignite, reimagine and revolutionise the Tourism industry in fiscal 2021 include:

- A Staycation Campaign: to stimulate economic activity and promote local expenditure particularly by Trinidad residents visiting Tobago;
- Development of a Tourism Regulatory and Legal Framework: This is intended to guide the development and maintenance of tourism infrastructure sites and attractions on the island;
- **COVID-19 Digital Grant**: This entails the awarding of special incentives to hotels and guest houses in Tobago to boost their online presence; and

- International Green Key Certification: Acquisition of this certification will allow for further development of the Tobago tourism product.
- C. Over the next fiscal year, the THA's Division of Food Production, Forestry and Fisheries will undertake a number of measures geared towards enhancing the agriculture sector to ensure food security on the island. These include:
- Creation of the Tobago Agribusiness
 Development Company (TADCO): This will be accomplished through the consolidation of three
 (3) existing companies, Fish Processing Company of Tobago (FIPCOT), Tobago Cassava Products Limited (TCPL), and Tobago Cold Storage and Warehouse Facility (TCOSWAF). This consolidation will allow for increases in economies of scale and efficiency thereby strengthening the competitiveness of this new entity;
- Development of an Agro-Tourism Project: This
 venture will involve the commercial integration of
 agribusinesses (agriculture, agro-processing, food
 processing, food services); recreational activities
 (sports, games, cultural events); and tourism services
 (provision of accommodation and related services),
 into one operation located at Goldsborough/Lure
 Valley; and
- Agricultural Retraining Programme: The programme will involve the introduction of extensive retraining in modern farming techniques for farmers and Agricultural Extension Officers where greater emphasis will be placed on technologically advanced and climate-resilient agriculture systems.

D. Strengthening Small and Medium Enterprises:

• The Strategic Business Support and Development Unit (SBSDU): In fiscal 2021, the Unit, in partnership with the Eco-Industrial Company of Tobago (E-IDCOT) and the Venture Capital Equity Fund Limited (VCEFL), will facilitate increased product testing and certification for access to external markets and provide support for upscaling and growing businesses. Additionally, it will facilitate

access to e-commerce opportunities that allows for improved market access and e-payments.

E. Enhancing Educational Opportunities and Human Capital Development:

Through its Division of Education, Innovation and Energy (DEIE), the Tobago House of Assembly will:

- Provide interactive smart boards to the 12 ECCE centres, 40 primary and nine secondary schools across the island. Consequently, extensive training for educators and ICT support for parents will be a priority to support this initiative. An e-learning Transition and Implementation Team will be appointed to manage and facilitate this initiative on a phased basis;
- Pursue efforts to construct a new Scarborough Secondary School. A geotechnical survey of the proposed site will be conducted; and
- Expand the Construction Certification Training Programme offered at the Roxborough Trade Centre and the Canaan Technology Centre to offer Level I and Level II certification in masonry, carpentry, plumbing and electrical installation.

F. Preserving Health and Wellbeing:

In its continued work towards improving the general level of health and well-being of the residents of Tobago, the THA's Division of Health, Wellness and Family Development proposes to undertake several initiatives, including:

- Completion and operationalisation of the Moriah Health Centre and the Roxborough Hospital;
- Refurbishment of the Scarborough Regional Hospital at Fort King George to provide a parallel facility to manage and treat with any infectious disease outbreaks without disrupting or compromising existing healthcare services;
- Upgrade of existing primary health care facilities to allow for increased diagnostic capabilities and enhanced screening;
- Expansion of the Know Your Numbers, Know Your Risks Programme to improve our management of Non-Communicable Diseases (NCDs);

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- Upgrades to Neonatal and Intensive Care Unit (ICU) as well as upgrades to the Laboratory to include Biochemistry and Polymerase Chain Reaction (PCR) testing, Point of Care testing for microbiology; and
- Provision of additional psychological support to healthcare workers and other frontline staff.

G. Expanding Housing Opportunities:

In addition to continuing the advancement of the Shirvan Integrated Housing Development project, which is expected to provide approximately 250 affordable housing units, the Division of Settlements, Urban Renewal and Public Utilities (DSURPU) will be pursuing three (3) development projects at Adelphi, Courland and Adventure Phase II to further support the Assembly's mandate to provide ultra-modern yet affordable housing opportunities for Tobagonians.

H. Augmenting the Social Safety Net Support:

Over the next fiscal year, several initiatives are proposed, including:

- Provision of online counselling and e- Government services and the strengthening of mental health support programmes and facilities;
- Provision of special incentives to encourage individuals/businesses to support the establishment and maintenance of existing facilities and homes for at-risk children, youth and women;
- Provision of greater support to civil society organisations (Non-Governmental Organisations - NGOs, Community-Based Organisations - CBOs, and Faith-Based Organisations - FBOs) and charities, particularly those delivering services to vulnerable groups disproportionately impacted by the crisis e.g. women and children.
- Provision of additional funding for the implementation of programmes aimed at reducing all forms of violence (particularly gender-based violence) in families and communities; and
- Building the capacity of CSOs and promoting multipartner collaborations to execute social services on behalf of the Assembly.



I. Environmental Sustainability:

In the upcoming Fiscal, the planned initiatives to preserve the Tobago environment include the following:

- Air Quality Monitoring Programme: The Division will continue the Air Quality Monitoring Programme which is aimed at assessing levels of air pollution at various locations throughout Tobago. The programme will assist in monitoring the impact of development on Tobago's environment and citizens' health; and
- Another project proposed by the Division is aimed at monitoring and mitigating the impact of sargassum on humans and the environment. The project seeks to achieve among other things the development of a Sargassum Early Warning System. This system will allow for more effective planning, distribution of resources and timely dissemination of stakeholder information to adequately address the negative fallout of this seaweed deluge.

3.14 Ministry of Youth Development and National Service

This Ministry was formed with the installation of the new administration in August 2020 and will serve as the entity to focus resources on youth development, training and service. The Ministry of Youth Development and National Service (MYDNS) has the responsibility of preparing young persons to meet the challenges of adolescence and adulthood and achieve their full potential and become productive members of society. The MYDNS also has the mandate of building a National Service System (NSS) that imbues life skills, values and principles such as national pride and commitment to country that promotes social cohesion, integrity and solidarity among the youth, their peers, families and communities.

A. National Enterprise Development Company Limited (NEDCO):

The Ministry will continue its close collaboration with NEDCO towards implementation of its Business

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Accelerator Programme. This initiative seeks to enable and inspire the creation of successful sustainable businesses and create sustainable employment through a collaborative effort with tertiary institutions. In fiscal 2021 exponential programme expansion is planned, with mentoring and training services being provided to potential entrepreneurs in all aspects of business development. Facilitation of more comprehensive and progressive monitoring and reporting of its initiatives will also be pursued via the improvement of existing monitoring and evaluation capacities.

B. Youth Development Programmes:

- Community-Based Youth Organisations-National **Registration**: This programme is intended to serve as a catalyst for revitalising youth involvement and participation in national development and will serve to electronically identify, profile and register all organisations functioning in the youth sector of Trinidad and Tobago, through a relational-database. The data will be utilised by the Ministry of Youth Development and National Service as well as the Sport and Youth Affairs Division of the THA to identify and facilitate the necessary capacity building and institutional strengthening needs of youth organisations, leverage resources and promote greater collaboration, networking and partnership amongst youth stakeholders towards positive youth development;
- District Youth Leadership Development Programme: This programme aims to develop the leadership capacity of youth within the executive arms of functioning youth-led groups across Trinidad. It will utilise a Community Action Approach which will facilitate the development and strengthening of the leadership capacities in community youth groups across the nine (9) Administrative Districts. Participants will be encouraged to adopt positive attitudes, knowledge, emotional intelligence and skills to make informed choices, and meaningfully participate in problem-solving and decision making at the group, community and national levels;
- Health and Wellness Sensitisation Programme:
 The aim of this activity is to raise awareness in and disseminate information to young people that will

enable them to serve as active change agents in the areas of youth health and wellbeing;

- National Youth Exposition: The Youth Expositions will take the form of a caravan-type model, where public spaces in five (5) targeted communities in Trinidad will be transformed into information and resource hubs for one day. The scope of the services to be offered will include registration for youth training programmes, application for national identification cards, birth papers, food badges, social services grants, enlisting for job opportunities and various medical, diagnostic, screening and testing services; and
- National Youth Leadership Residential Training:
 This training aims to develop the leadership capacity of youth within the executive arm of functioning youth groups who previously attended district leadership training the country.

C. National Service Programmes:

• National Service Community Partnership Programme: The Ministry intends to engage one hundred (100) young men and women between the ages of sixteen (16) to twenty-nine (29) in the implementation of small developmental work projects in their respective communities.

D. Upgrading and Refurbishment of Existing Facilities:

- Upgrading and refurbishment works will be conducted on the non-residential youth training facilities at Los Bajos and California; the Youth Development and Apprenticeship Centres (YDAC) at Persto Praesto and Chatham; several Military-Led Academic Training Development (MiLAT) Training facilities throughout Trinidad and Tobago; and the Military-Led Youth Programme of Apprenticeship and Reorientation Training (MYPART) Halls of Residence; and
- Refurbishment and upgrading works will also be conducted to numerous Civilian Conservation Corps

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(CCC) Training Facilities in several locations including: Chaguanas and Mausica.

E. Development of New Facilities:

The following will be pursued in fiscal 2021:

- Construction of two (2) New Youth Development and Apprenticeship Centres (YDAC). Works will include the construction of dormitories, workshops, kitchen/cafeteria, auditorium and administrative building for each Centre;
- Construction of a Farm School in Moruga;
- Initiation of infrastructure works on four (4) National Service Training Centres (NSTC). Three (3) NSTC are designated to accommodate 250 male students per facility and one (1) NTSC to accommodate 150 female students:
- Construction of a female officers' dormitory at Youth Training Centres (YTC); and
- Construction of a Rehabilitation Centre for Girls at YTCs

F. Junior Co-operative Societies (JCS):

The Ministry intends on promoting the formation of new JCS and introducing the Accounting Information System to new groups, such as parents of the Parent Teacher Association, students and teachers (not involved in JCS), cultural clubs/organisations and Persons with Disabilities.

G. The Distribution of Assets for Deregistered Societies and Lodges and Institutional Strengthening of Societies registered under the Friendly Societies Act:

The MYDNS in alignment with the Government Vision 2030 Goal 1 – Putting People First: Nurturing our Greatest Asset and Goal 2 – Social Services Delivery, intends to distribute the assets of deregistered Friendly Societies and Lodges to its financial members or beneficiaries. The Ministry will also facilitate Institutional Strengthening of Societies registered under the Friendly Societies Act.

APPENDICES

Appendix I:

Key Social Programmes and Structural / Institutional Initiatives Funded by the Public Sector Investment Programme (PSIP) 2019-2021

Figures supplied by the Ministry of Finance as at 02/10/2020

PROGRAMMES & INITIATIVES	ACTUAL EXPENDITURE 2019 TTD	ESTIMATES OF EXPENDITURE FOR 2020 TTD	REVISED ESTIMATES OF EXPENDITURE FOR 2020 TTD	ESTIMATES OF EXPENDITURE FOR 2021 TTD
MINISTRY OF SOCIAL DEVELOPMENT AND FAMILY SERVICE	CES			
Development Centre for Persons with Challenges	190,294	1,500,000	100,000	1,000,000
DRETCHI – Refurbishment/Reconfiguration	0	100,000	0	100,000
Establishment of an Integrated Social Enterprise Management System	0	1,000,000	1,500,000	5,800,000
Establishment of Social Displacement Centres	0	3,050,000	800,000	2,000,000
The Street Dwellers Rehabilitation & Re-Integration Project	184,371	200,000	515,000	1,000,000
Implementation of a Social Mitigation Plan	0	250,000	385,000	500,000
Refurbishment of Hernandez Place	0	400,000	484,438	800,000
Refurbishment of Older Person's Home	0	500,000	0	900,000
Total	374,665	7,000,000	3,784,438	12,100,000
MINISTRY OF COMMUNITY DEVELOPMENT, CULTURE AND	THE ARTS ***			
Refurbishment of the Community Education, Training, Information and Resource Centre	637,392	1,500,000	367,252	
Support to Mediation Services	308,204	2,500,000	130,452	
National Museum Development/Carnival Museum	498,437	800,000	36,062	
Establishment of a Sugar Museum	138,431	500,000	0	
Development of First Peoples	180,000	1,000,000	0	
*Construction of Community Centres	26,010,950	45,000,000	45,000,000	
*Refurbishment of Community Centres	4,287,818	8,000,000	457,195	
*Implementation of Self-Help Programme (NCSHL)	8,902,412	15,000,000	15,545,890	
Total	40,963,644	74,300,000	61,536,851	0
MINISTRY OF TOURISM, CULTURE AND THE ARTS **				
National Museum Development/Carnival Museum				500,000
Total				500,000
MINISTRY OF YOUTH DEVELOPMENT AND NATIONAL SERVICE**				
Implementation of the National Youth Policy				1,000,000
Refurbishment of Youth Training Facilities				2,000,000
Development of a Youth Employment Policy				1,000,000
Refurbishment of the Youth Development and Apprenticeship Centre				2,500,000
Total				6,500,000

PROGRAMMES & INITIATIVES	ACTUAL EXPENDITURE 2019 TTD	ESTIMATES OF EXPENDITURE FOR 2020 TTD	REVISED ESTIMATES OF EXPENDITURE FOR 2020 TTD	ESTIMATES OF EXPENDITURE FOR 2021 TTD	
MINISTRY OF SPORT AND COMMUNITY DEVELOPMENT**					
Refurbishment of the Community Education, Training, Information and				1,000,000	
Resource Centre Support to Mediation Services				1,000,000	
Conduct of a National Sport and Recreational Census				0	
Sport Social Programmes				800,000	
*Construction of Community Centres				6,000,000	
*Refurbishment of Community Centres				15,000,000	
*Implementation of Self-Help Programme (NCSHL)				0	
*Development and Upgrading of Recreational Grounds, Parks and Spaces				0	
*Upgrading of Corporation Grounds				0	
Total				23,800,000	
MINISTRY OF RURAL DEVELOPMENT AND LOCAL GOVERNM	1ENT				
*Development of Rural Communities	14,220,852	20,000,000	14,500,000	0	
Total	14,220,852	20,000,000	14,500,000	0	
MINISTRY OF PLANNING AND DEVELOPMENT					
Relocation of Squatters	0	0	0	0	
Conduct of the 2018-2019 Household Budgetary Survey/ Survey of Living Conditions	899,824	4,000,000	61,273	3000000	
Conduct of the 2019 Multiple Indicator Cluster Survey (MICS)	1,127,718	1,400,000	325,622	1,000,000	
Total	2,027,542	5,400,000	386,895	4,000,000	
OFFICE OF THE PRIME MINISTER					
Refurbishment of Three (3) Safe Houses	0	790,000	98,114	725,000	
Establishment of Places of Safety	0	0	0	0	
Establishment of a National Children's Registry	34,383	1,360,000	0	1,000,000	
Conduct of Key Research Studies by Children's Authority	254,800	400,000	0	0	
Database Management System Expansion for Children's Authority	530,359	0	0	0	
Digitization of Adoption Records	492,600	0	0	0	
National Child Policy	117,173	0	0	0	
National AIDS Coordinating Committee Secretariat Survey on HIV, AIDS, STI's etc.	0	1,000,000	0	0	
Finalization, Launch and Dissemination of the National HIV and AIDS Policy	0	200,000	0	134,000	
Establishment of Drug Rehabilitation Centres	0	502,000	1,593	0	
*Reconstruction of St Mary's Home for Children	78,019	1,000,000	1,904	48,000	
*Modernization of St. Michael's School for Boys	0	0	0	0	
*Refurbishment of St. Dominic's Home for Children- Old Bethlehem	95,639	1,300,000	0	1,070,000	
*Refurbishment of the Salvation Army- Josephine Shaw House	759709	10,000,000	0	0	
Total	2,362,682	16,552,000	101,611	2,977,000	

	ACTUAL EXPENDITURE 2019	ESTIMATES OF EXPENDITURE FOR 2020	REVISED ESTIMATES OF EXPENDITURE FOR 2020	ESTIMATES OF EXPENDITURE FOR 2021
PROGRAMMES & INITIATIVES	TTD	TTD	TTD	TTD
MINISTRY OF HEALTH				
Princess Elizabeth Home for Handicapped Children- Refurbishment Works	570,290	600,000	600,000	600,000
Special Programme - Renal Dialysis	43,366,410	40,000,000	40,000,000	100,000,000
Special Programme - Treatment of Adult Cardiac Disease	19,572,616	30,000,000	18,300,000	35,000,000
Tissue Transplant	83,782	700,000	170,000	900,000
Waiting List for Surgery	3,430,200	15,000,000	15,000,000	15,000,000
Establishment of a Renal Dialysis Centre	0	200,000	0	200,000
President's Emergency Programme For AIDS Relief (PEPFAR)	6,978,947	500,000	500,000	500,000
* Construction of the National Oncology Centre	24,908,509	1,600,000	1,280,526	0
Total	98,910,754	88,600,000	75,850,526	152,200,000
MINISTRY OF SPORT AND YOUTH AFFAIRS ***				
Conduct of a National Sport and Recreational Census	0	500,000	0	
Development of a Youth Employment Policy	0	1,000,000	60,750	
Implementation of the National Youth Policy	556,475	3,000,000	356,411	
Refurbishment of Youth Training Facilities	181,063	3,000,000	1,600,000	
Refurbishment of the Youth Development and Apprenticeship Centre	1,258,458	2,000,000	1,840,240	
Sport Social Programmes	0	2,000,000	0	
* Development and Upgrading of Recreational Grounds, Parks and Spaces	431,503	5,000,000	1,615,637	
* Upgrading of Corporation Grounds	3,645,399	15,000,000	6,000,000	
Total	6,072,898	31,500,000	11,473,038	
MINISTRY OF EDUCATION				
Seamless Education System Project	0	1,847,000	800,000	0
Support the Enhancement of the Education Strategy	0	194,000	194,000	0
Metal Industries Company (MIC) - Training Subsidy (Legacy Project)	1,380,000	2,500,000	1,800,000	2,500,000
National Skills Development Programme	408,897	1,000,000	0	1,000,000
* Early Childhood Care and Education	65,184,520	15,000,000	23,000,000	5,000,000
* Development of a School for Special Education at Point-a-Pierre	20,598	1,000,000	500,000	500,000
* Repairs and Maintenance of Special Schools	3,068,032	4,000,000	154,939	1,500,000
Total	70,062,047	25,541,000	26,448,939	10,500,000
TOBAGO HOUSE OF ASSEMBLY				
Community Awareness Programme	0	300,000	300,000	400,000
Construction of School for the Deaf	1,000,000	800,000	800,000	400,000
Construction of a Wellness/Fitness Centre	0	100,000	100,000	100,000
Domestic Violence Project	0	50,000	50,000	500,000
Emergency Medical Alert System	0	100,000	100,000	100,000

DEMICED					
PROGRAMMES & INITIATIVES	ACTUAL EXPENDITURE 2019 TTD	ESTIMATES OF EXPENDITURE FOR 2020 TTD	REVISED ESTIMATES OF EXPENDITURE FOR 2020 TTD	ESTIMATES OF EXPENDITURE FOR 2021 TTD	
Enterprise Assistance Grant Programme	2,500,000	1,000,000	4,000,000	1,000,000	
Establishment of Community Unit and Development of Programme for Social Behaviour Change	0	50,000	50,000	100,000	
Establishment of Parenting in Student Support Services Unit	0	100,000	100,000	100,000	
Establishment of Probation Hostels	0	300,000	300,000	500,000	
Expansion of Mardon House Youth Development Centre	0	0	0	0	
Gender Management System and Gender Mainstreaming Programme	0	50,000	50,000	100,000	
Golden Apple Adolescents Partnership Programme (GAAPP)	0	3,400,000	3,400,000	2,000,000	
Home Completion Programme, Tobago	0	0	0	0	
Home Improvement Grant, Tobago	5,000,000	3,000,000	3,000,000	1,500,000	
Home Improvement Subsidy, Tobago	1,000,000	1,500,000	1,500,000	1,000,000	
Implementing Family Remedial Therapy/Thinking	0	50,000	50,000	100,000	
Life Management and Parenting Education Programme	0	50,000	50,000	100,000	
Positive Behaviour Modification Student Support Services Unit	0	100,000	100,000	100,000	
Programme for Adolescent Mothers	0	100,000	100,000	100,000	
Programme for Rural Electrification	250,000	250,000	250,000	250,000	
Project for the Realisation of Economic Achievement (REACH)	0	300,000	300,000	300,000	
Roving Care Givers Programme	300,000	300,000	300,000	200,000	
Seamless Education Programme (IDB) Tobago	5,000,000	0	0	0	
Social Services and Prison Integrated Network (SPINE)	0	75,000	75,000	50,000	
Tobago Elderly Housing and Rehabilitative Centre	0	100,000	100,000	300,000	
Tobago HIV/AIDS Strategic Response	500,000	500,000	500,000	500,000	
Tobago Rehabilitation Programme	0	525,000	525,000	200,000	
Upgrade of Happy Haven School	1,000,000	800,000	800,000	400,000	
Vocation Centre for Persons with Mental Retardation	0	100,000	100,000	200,000	
Total	16,550,000	14,000,000	17,000,000	10,600,000	
MINISTRY OF HOUSING AND URBAN DEVELOPMENT					
Housing Grants	7,725,000	14,000,000	5,190,000	8,000,000	
Surveys of Squatter Sites	4,196,019	1,500,000	1,444,900	1,500,000	
Housing and Village Improvement Programme	8,167,882	15,000,000	13,047,500	25,000,000	
Regularization and Regeneration of Communities- Greater POS Region	3,312,433	10,000,000	9,163,900	2,000,000	
Regularisation of Squatter Communities	14,200,369	13,000,000	12,956,600	10,000,000	
Emergency Shelter Relief Fund (Head Office)	990,000	1,000,000	795,000	0	
Home Ownership 101	475,850	0	417,263	0	
Home Improvements and New Housing Subsidies Programme	0	0	0	0	
Sector and Institutional Strengthening Programme	0	0	0	0	

PROGRAMMES & INITIATIVES	ACTUAL EXPENDITURE 2019 TTD	ESTIMATES OF EXPENDITURE FOR 2020 TTD	REVISED ESTIMATES OF EXPENDITURE FOR 2020 TTD	ESTIMATES OF EXPENDITURE FOR 2021 TTD
Social and Economic Programme for East Port of Spain	1,290,162	2,000,000	690,700	2,000,000
* Accelerated Housing Programme	199,994,682	260,000,000	336,000,000	0
Total	240,352,397	316,500,000	379,705,863	48,500,000
MINISTRY OF AGRICULTURE, LAND AND FISHERIES				
Water Management and Flood Control Programme	176,625	3,000,000	1,256,361	3,000,000
Total	176,625	3,000,000	1,256,361	3,000,000
GRAND TOTAL	492,074,106	602,393,000	592,044,522	274,677,000

^{*} Infrastructure Development Fund

^{**} New Ministry

^{***} Old Ministry



Appendix II:

Allocations and Expenditure for Social Programmes and Initiatives for Fiscal 2020 and 2021 and Actual Expenditure for Fiscal 2019 under Recurrent Expenditure by Ministry

Figures supplied by the Ministry of Finance as at 02/10/2020

	REVISED					
HEAD/SUB ITEMS	ACTUAL EXPENDITURE FOR 2019 TTD	ESTIMATES OF EXPENDITURE FOR 2020 TTD	ESTIMATES OF EXPENDITURE FOR 2020 TTD	ESTIMATES OF EXPENDITURE FOR 2021 TTD		
MINISTRY OF RURAL DEVELOPMENT AND LOCAL GOVERNMENT						
Community-Based Environment Protection & Enhancement Programme (CEPEP)	353,540,125	347,876,000	400,400,000	400,400,000		
<u>Total</u>	353,540,125	347,876,000	400,400,000	400,400,000		
MINISTRY OF FINANCE						
Food Price Support Programme	153,125,151	175,200,000	314,583,570	185,200,000		
Government's Contribution to the Children's Life Fund	6,300,000	30,000,000	15,000,000	15,000,000		
Government Assistance for Tertiary Expenses (GATE)	435,000,000	435,000,000	435,000,000	400,000,000		
Salary Relief Grant	0	0	226,272,773	0		
Unemployment Relief Programme	281,472,096	250,000,000	289,216,000	250,000,000		
<u>Total</u>	875,897,247	890,200,000	1,280,072,343	850,200,000		
OFFICE OF THE PRIME MINISTER						
Other Transfers:						
Non-Profit Institutions – Ecclesiastical Bodies	36,000	500,000	9,824,802	500,000		
Other Social Programmes:						
Contribution to Non-Profit Institutions (Children's Homes)	10,839,449	8,000,000	8,000,000	8,000,000		
St Mary's Children's Homes	13,500,000	13,500,000	13,500,000	13,500,000		
St Dominic's Children Home	18,262,899	18,262,900	18,262,900	13,722,285		
Contribution to Non-Profit Institutions (Gender Affairs)	6,666,252	8,000,000	8,000,000	8,000,000		
Contribution to Non-Profit Institutions PRP- Child Development	418,177	886,030	484,038	800,000		
Heroes Foundation	420,000	420,000	420,000	420,000		
St Michael's School for Boys	5,474,976	5,777,860	4,408,540	4,310,465		
St Jude's Home for Girls	8,000,000	8,000,000	9,369,320	8,500,000		
Adoption Board Expenses	105,000	257,900	257,900	0		
Foster Care Expenses	1,423,333	1,703,000	1,703,000	1,700,000		
Children's Authority	63,769,100	64,329,710	68,929,710	67,816,000		
<u>Total</u>	128,915,186	129,637,400	143,160,210	127,268,750		
MINISTRY OF WORKS AND TRANSPORT						
Debit Card System for URP Employees	1,771,792	3,000,000	1,380,000	2,000,000		
<u>Total</u>	1,771,792	3,000,000	1,380,000	2,000,000		
TOBAGO HOUSE OF ASSEMBLY						
Education, Innovation and Energy:						
Adult Education Extension Services (Adult Classes)	401,770	800,000	350,000	350,000		
Basic Grants	10,824,064	11,000,000	10,500,000	9,000,000		
Building Grants to Assisted Schools	0	150,000	50,000	100,000		
Contributions to Non-Profit Organizations	122,200	350,000	100,000	150,000		
Early Childhood Care	280,665	500,000	300,000	300,000		
Grants to Necessitous Students Attending Public Schools	526,510	400,000	400,000	400,000		
Grant-Trinidad & Tobago National Council of Parent Teacher Association Inc	0	100,000	15,000	50,000		
Grants for Students attending conferences, seminars and competitions	97,135	150,000	100,000	60,000		
School Feeding Programme	35,950,640	37,000,000	33,000,000	26,250,000		

	ACTUAL EXPENDITURE	ESTIMATES OF EXPENDITURE	REVISED ESTIMATES OF EXPENDITURE	ESTIMATES OF EXPENDITURE
HEAD/SUB ITEMS	FOR 2019 TTD	FOR 2020 TTD	FOR 2020 TTD	FOR 2021 TTD
Special Education Resources Programme	165,312	250,000	150,000	200,000
Student Support Services Unit	144,647	500,000	300,000	300,000
Happy Haven School-Tobago Council for Handicapped Children	2,263,854	2,477,500	2,380,500	2,106,800
Tobago School for the Deaf, Speech and Language	1,631,486	2,018,700	1,898,700	1,493,700
Sport and Youth Affairs:	1,051,100	2,010,700	1,000,700	1,155,700
Assistance to Sporting Organisations	1,905,560	2,000,000	1,770,000	1,000,000
Assistance to Youth Organisations	201,190	500,000	150,000	300,000
Youth Development Programme	299.365	500,000	150,000	350,000
Food Production, Forestry and Fisheries:	255,500	200,000	120,000	220,000
Agricultural Incentive Programme	773,304	700,000	700,000	700,000
Subsidy for Fishermen	0	450,000	450,000	450,000
Contributions to Non-Profit Organizations	25,000	20,000	20,000	20,000
Community Development, Enterprise Development and Labour:	25,000	20,000	20,000	20,000
Assistance to Community Organisations	193,500	500,000	200,000	200,000
Community Action for Renewal and Empowerment (CARE)	0	200,000	0	200,000
Contributions to Non-Profit Organizations	75,450	150,000	0	100,000
Export Centres	2,473,882	2,300,000	2,300,000	2,300,000
National Service	0	100,000	0	100,000
Regional Complexes	4,283,497	4,300,000	4,300,000	3,300,000
Small Grants	101,574	400,000	75,000	100,000
Special Community Programme	1,696,265	1,500,000	2,050,000	1,500,000
Health, Wellness and Family Development:	1,090,203	1,300,000	2,030,000	1,300,000
	40.500	20.000	20.000	30,000
Assistance to Home for the Aged The Children's Authority of Trivided and Tahasa	49,500	30,000 100,000	30,000 5,000	100,000
The Children's Authority of Trinidad and Tobago	2,400	800,000	1,600,000	<i>'</i>
Emergency Cases Fund Foster Care Services	788,201	, , , , , , , , , , , , , , , , , , ,		1,600,000
	557,968 3,971,021	200,000 3,000,000	600,000 2,300,000	600,000 2,300,000
Non- Profit Institutions - Special Social Programmes	99,500	300,000	, ,	
Contributions to Non-Profit Organizations		· · · · · ·	50,000 2,000,000	200,000 2,000,000
Grants towards Necessitous Patients	1,504,254	3,000,000		
Total MINISTRY OF NATIONAL SECURITY	71,409,714	76,746,200	68,294,200	58,210,500
MINISTRY OF NATIONAL SECURITY Vision on Mission	7.254.000	7.254.000	1,000,000	2.254.000
Civilian Conservation Corps	7,254,000 31,695,607	7,254,000 32,754,500	1,000,000	3,254,000
1		15,000,000	20,582,640 7,924,110	0
Military Led Academic Training (MILAT) Criminal Injuries Compensation	10,982,804	- ' '	489,250	
* *	181,033	2,000,000	489,230	1,500,000
Emergency Cases Fund (Probation Services) Crime Stoppers Trinidad & Tobago Limited	54,566	100,000 2,000,000		100,000 2,000,000
**	2,000,000	2,000,000	1,000,000	, ,
HIV/AIDS Coordinating Unit	308	-		0
Office of Disaster Preparedness and Management National Drug Council	9,013,239	13,000,000	5,950,200	12,000,000
	298,825	1,000,000	67,720	500,000
The Morvant/Laventille Initiative	398,330	1,500,000	180,520	300,000
National Crime Prevention Programme	2,770,307	5,153,600	1,997,320	3,000,000
<u>Total</u>	64,649,019	79,762,100	39,191,760	22,654,000
MINISTRY OF LABOUR (formely Ministry of Labour and Small Enterprise Development)				
Non Profit Institutions	1,184,177	1,605,055	1,721,115	1,641,192
On the Job Training Programme	237,721,728	287,197,563	319,979,570	319,595,340
National Entrepreneurship Development Company (NEDCO)	12,000,000	20,000,000	12,000,000	0
Fair Share Programme	0	250,000	0	0
HIV/AIDS Advocacy and Sustainability Centre	95,126	457,360	5,000	5,000
<u>Total</u>	251,001,031	309,509,978	333,705,685	321,241,532

EXPENDITURE FOR 2019 FOR 2020	7,000
MINISTRY OF AGRICULTURE, LAND AND FISHERIES 7,088,799 26,067,000 25,758,000 26,00 Incentive Programme 0 500,000 0 500 Forestry Incentive Programme 0 300,000 130,609 300 Relief of Flood Damage 6,571,078 10,500,000 3,000,000 10,50 4H Young Farmers Club 15,931 380,000 41,000 380 Rural Women Producers Network 0 25,000 0 25, Youth Apprenticeship Programme in Agriculture (YAPA) 0 500,000 0 300 Total 13,675,808 38,272,000 28,929,609 38,07 MINISTRY OF EDUCATION Early Childhood Care and Education 20,000,000 20,000,000 20,000,000 15,00 National Schools Dietary Services Limited 239,200,000 200,000,000 180,000,000 128,0 School Transportation Services 38,261,336 47,000,000 31,603,200 21,00 Servol Junior Life Centres 0 4,686,000 4,686,000 3,00 Special Education	57,000 ,000 ,000 ,000 ,000 ,000 ,000 ,00
Agricultural Incentive Programme 7,088,799 26,067,000 25,758,000 26,06 Incentive Programme 0 500,000 0 500 Forestry Incentive Programme 0 300,000 130,609 300 Relief of Flood Damage 6,571,078 10,500,000 3,000,000 10,56 4H Young Farmers Club 15,931 380,000 41,000 380 Rural Women Producers Network 0 25,000 0 25 Youth Apprenticeship Programme in Agriculture (YAPA) 0 500,000 0 300 Total 13,675,808 38,272,000 28,929,609 38,07 MINISTRY OF EDUCATION 20,000,000 20,000,000 20,000,000 20,000,000 15,00 National Schools Dietary Services Limited 239,200,000 200,000,000 180,000,000 128,0 School Transportation Services 38,261,336 47,000,000 31,603,200 21,00 Servol Junior Life Centres 0 4,686,000 4,686,000 3,00 Special Education Resources Programme <td< td=""><td>,000 ,000 ,000 ,000 ,000 ,000 ,000 ,00</td></td<>	,000 ,000 ,000 ,000 ,000 ,000 ,000 ,00
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Relief of Flood Damage 6,571,078 10,500,000 3,000,000 10,50 4H Young Farmers Club 15,931 380,000 41,000 380 Rural Women Producers Network 0 25,000 0 25 Youth Apprenticeship Programme in Agriculture (YAPA) 0 500,000 0 300 Total 13,675,808 38,272,000 28,929,609 38,07 MINISTRY OF EDUCATION 20,000,000 20,000,000 20,000,000 20,000,000 15,00 National Schools Dietary Services Limited 239,200,000 200,000,000 180,000,000 128,0 School Transportation Services 38,261,336 47,000,000 31,603,200 21,00 Servol Junior Life Centres 0 4,686,000 4,686,000 3,00 Special Education Resources Programme 0 500,000 0	00,000 ,000 000 000 ,000 22,000
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Total 13,675,808 38,272,000 28,929,609 38,07 MINISTRY OF EDUCATION 20,000,000 20,000,000 20,000,000 15,00 National Schools Dietary Services Limited 239,200,000 200,000,000 180,000,000 128,0 School Transportation Services 38,261,336 47,000,000 31,603,200 21,00 Servol Junior Life Centres 0 4,686,000 4,686,000 3,00 Special Education Resources Programme 0 500,000 0	22,000
MINISTRY OF EDUCATION 20,000,000 20,000,000 20,000,000 15,000 Early Childhood Care and Education 20,000,000 20,000,000 120,000,000 128,000,000 National Schools Dietary Services Limited 239,200,000 200,000,000 180,000,000 128,0 School Transportation Services 38,261,336 47,000,000 31,603,200 21,00 Servol Junior Life Centres 0 4,686,000 4,686,000 3,00 Special Education Resources Programme 0 500,000 0	00,000
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School Transportation Services 38,261,336 47,000,000 31,603,200 21,00 Servol Junior Life Centres 0 4,686,000 4,686,000 3,00 Special Education Resources Programme 0 500,000 0	00,000
Servol Junior Life Centres 0 4,686,000 4,686,000 3,00 Special Education Resources Programme 0 500,000 0	0.00
Special Education Resources Programme 0 500,000 0	
	0,000
5,000,000 205,	-
Textbook Rental/ Management Unit – Primary Schools 1,880,479 5,000,000 0	0
	0
	,000
Retraining Programme for Displaced Workers 8,316,000 0 8,400,000 6,40	0.000
	0,000
	0,000
	0,000
	0,000
	0,000
	00,000
Military-Led Programme of Apprenticeship and Re-orientation (MYPART) 7,200,000 7,200,000 7,200,000	0
	00,000
Metal Industries Co Ltd (National Skills Development Programme) 27,016,915 26,613,000 26,613,000 20,000	00,000
<u>Total</u> 464,944,975 444,049,000 406,257,200 290,5	55,000
MINISTRY OF HEALTH	
Contribution to Non-Profit Institutions 12,758,103 18,300,000 18,300,000 18,300	00,000
National Alcohol and Drug Abuse Prevention 0 200,000 0 200	,000
Medical Treatment of Nationals in Institutions 59,555,185 55,000,000 75,000,000 55,00	0,000
Children's Life Fund Authority 2,000,000 2,400,000 2,400,000 2,400,000	0,000
School Health Programme (Audio test, hearing aid, service and eyeglasses) 336,100 500,000 258,405 500	,000
Drugs and Other Related Materials and Supplies 573,470,722 144,200,000 144,200,000 162,6	14,900
Princess Elizabeth Home for Handicapped Children 10,758,193 12,000,000 11,637,960 11,70	9,765
<u>Total</u> 658,878,303 232,600,000 251,796,365 250,7	24,665
MINISTRY OF PUBLIC UTILITIES	
Utilities Assistance Programme 3,659,787 4,000,000 410,600 4,00	0,000
<u>Total</u> 3,659,787 4,000,000 410,600 4,00	0,000
MINISTRY OF COMMUNITY DEVELOPMENT, CULTURE AND THE ARTS**	
Non-Profit Institutions 33,931,070 46,083,060 29,541,000	
Community Action for Revival and Empowerment (CARE) 1,011,985 2,200,000 909,400	
Hosting of Cultural Camps 398,550 900,000 0	
Music Schools in the Community 294,482 1,000,000 100,000	· ·
Export Centres 6,900,000 7,300,000 8,700,000	
National Commission for Self-Help Limited 10,300,000 10,000,000 11,500,000	
National Days and Festivals 6,863,092 6,000,000 4,490,250	

	ACTUAL EXPENDITURE FOR 2019	ESTIMATES OF EXPENDITURE FOR 2020	REVISED ESTIMATES OF EXPENDITURE FOR 2020	ESTIMATES OF EXPENDITURE FOR 2021
HEAD/SUB ITEMS	TTD	TTD	TTD	TTD
Queens Hall	8,260,000	9,907,901	9,200,000	
Naparima Bowl	4,284,951	5,976,500	5,000,000	
National Carnival Commission of T & T	118,140,263	165,000,000	153,000,000	
Total	190,384,393	254,367,461	222,440,650	
MINISTRY OF TOURISM, CULTURE AND THE ARTS *				
Non-Profit Institutions				14,310,000
Hosting of Cultural Camps				100,000
Music Schools in the Community				100.000
National Days and Festivals				4,500,000
Queens Hall				9,634,370
Naparima Bowl				4,497,230
National Carnival Commission of T & T				36,000,000
Total				69,141,600
MINISTRY OF SPORT AND YOUTH AFFAIRS **				07,141,000
Contributions to Non-Profit Institutions (Sporting Organisations)	10,399,735	21,450,000	11,000,000	
`	454,809	687,530	0	
Contributions to Non-Profit Institutions (Youth Organisations)		· ·	2.516.000	
Indoor Sporting Arenas/ Hockey Facility	1,309,312	3,000,000	,,	
The Sport Company of Trinidad & Tobago	55,923,607	91,000,000	99,600,000	
<u>Total</u>	68,087,463	116,137,530	113,116,000	
MINISTRY OF SPORT AND COMMUNITY DEVELOPMENT*				
Contributions to Non-Profit Institutions (Sporting Organisations)				15,000,000
Community Action for Revival and Empowerment (CARE)				2,000,000
Export Centres				7,300,000
National Commission for Self-Help Limited				10,616,300
Indoor Sporting Arenas/ Hockey Facility				2,300,000
The Sport Company of Trinidad & Tobago				78,000,000
<u>Total</u>				115,216,300
MINISTRY OF YOUTH DEVELOPMENT AND NATIONAL SERVICE*				
Contributions to Non-Profit Institutions (Youth Organisations)				50,000
National Service - Geriatric Adolescent Partnership Programme				21,000,000
Civilian Conservation Corps				28,000,000
Military Led Academic Training (MILAT)				12,132,260
Military-Led Programme of Apprenticeship and Re-orientation (MYPART)				7,200,000
Retirees Adolescent Partnership Programme				1,800,000
National Entrepreneurship Development Company (NEDCO)				13,000,000
Total				83,182,260
MINISTRY OF HOUSING AND URBAN DEVELOPMENT	•			
Other transfers:				
Trinidad and Tobago Housing Development Corporation	661,828,906	602,384,000	602,585,322	642,683,722
Total	661,828,906	602,384,000	602,585,322	642,683,722
CENTRAL ADMINISTRATIVE SERVICES TOBAGO	,,,-	,- ,- ,- ,-	,,	,
Non-Profit Institutions				
Contribution to Non-Profit Organizations	50,000	400,000	45,000	50,000
Total	50,000	400,000	45,000	50,000
TRINIDAD AND TOBAGO POLICE SERVICE	50,000	100,000	10,000	30,000
Transfers:				
Non-Profit Institutions-Police Youth Clubs	2,628,063	6,000,000	600,000	2,700,000
				, ,
Total MANUSTRY OF COCIAL DEVELOPMENT AND FAMILY CERVICES	2,628,063	6,000,000	600,000	2,700,000
MINISTRY OF SOCIAL DEVELOPMENT AND FAMILY SERVICES	107.220	2.500.000	700 000	1,000,000
Other Social Programmes	107,230	2,500,000	700,000	1,000,000
Senior Citizens' Homes	483,358	1,200,000	1,200,000	1,200,000
Senior Citizens' Centres	0	1,616,400	1,000,000	1,616,400

HEAD/SUB ITEMS	ACTUAL EXPENDITURE FOR 2019 TTD	ESTIMATES OF EXPENDITURE FOR 2020 TTD	REVISED ESTIMATES OF EXPENDITURE FOR 2020 TTD	ESTIMATES OF EXPENDITURE FOR 2021 TTD
Social Programmes (Ageing)	0	500,000	0	500,000
Contributions to Non-Profit Institutions	6,859,783	8,500,000	8,000,000	10,000,000
Retirees Adolescent Partnership Programme	1,521,295	1,800,000	1,500,000	0
President's Award Scheme	40,000	60,000	60,000	60,000
Young Women's Christian Association	30,000	30,000	30,000	30,000
Young Men's Christian Association	156,000	156,000	200,000	156,000
Boy Scouts Association	26,400	126,000	120,000	126,000
Girl Guides Association	84,000	84,000	84,000	84,000
Non-Profit Institutions (Other Social Parenting Programmes)	0	2,000,000	1,500,000	2,000,000
Non-Profit Institutions (Other Social Family Programmes)	8,085	1,250,000	150,000	1,248,500
Adult Education Programme	2,482,082	2,824,000	1,500,000	2,824,000
Senior Citizens' Grant	3,846,556,192	3,798,467,000	4,063,000,000	3,819,210,577
Social Assistance	356,875,829	330,000,000	514,000,000	330,000,000
Urgent Temporary Assistance	143,174,505	30,000,000	65,000,000	50,000,000
Rehabilitative Programme	370,792	5,000,000	500,000	0
Payments to Registrars of Births and Deaths	1,150	0	0	2,250
Disability Grant	565,697,681	521,000,000	610,000,000	521,000,000
Assistance to National Heroes	1,226,560	2,000,000	2,000,000	2,000,000
Target Conditional Cash Transfer Programme -Development Component for Receipients	0	300,000	0	300,000
National Service - Geriatric Adolescent Partnership Programme	20,466,992	20,000,000	22,800,000	0
National Social Development Programme	899,040	5,000,000	3,500,000	5,000,000
Community Care Programme	3,713,750	4,000,000	4,000,000	4,000,000
Adoption Board Expenses				257,900
Trinidad and Tobago Association for Retarded Children (Lady Hochoy Home)	14,308,087	18,203,251	15,000,000	15,000,000
Trinidad and Tobago Association for the Hearing Impaired	7,867,587	12,700,000	12,700,000	12,975,000
Trinidad and Tobago Blind Welfare Association	11,449,212	14,000,000	13,000,000	13,200,000
<u>Total</u>	4,984,405,610	4,783,316,651	5,341,544,000	4,793,790,627
Grand Total	8,795,727,422	8,318,258,320	9,233,928,944	8,072,090,956

^{*} New Ministry **Old Ministry

Appendix III:

List of Non-Governmental Organisations Receiving Government Subventions for Fiscal 2019 and 2020

ORGANISATION	SUBVENTIONS PAYABLE 2019 TT\$	SUBVENTIONS PAYABLE 2020 TT\$	DIFFERENCE IN SUBVENTIONS PAYABLE IN 2020 FROM 2019 TT\$
MINISTRY OF SOCIAL DEVELOPMENT AND FAMILY SERVICES			
Services for Persons with Disabilities			
Goodwill Industries of the West Indies	564,413	564,413	0
National Centre for Persons with Disabilities	799,360	799,360	0
T&T Association for Retarded Children (Lady Hochoy Homes)	18,000,000	18,203,251	203,251
T&T Association for the Hearing Impaired	11,700,000	12,700,000	1,000,000
T&T Blind Welfare Association	14,000,000	14,000,000	0
T& T Chapter of Disabled People International	133,200	133,200	0
Sub-Total	45,196,973	46,400,224	1,203,251
Socially Displaced			
Court Shamrock Centre for the Socially Displaced	452,000	452,000	0
St. Vincent De Paul Centre for Socially Displaced Persons	2,896,800	2,896,800	0
St. Vincent De Paul Society Nazareth Halfway House	147,600	147,600	0
The Centre of Hope, Hernandez Place Sanctuary	1,682,340	0	-1,682,340
Sub-Total	5,178,740	3,496,400	-1,682,340
Family Life and Counselling Service			
Family Planning Association	1,000,000	1,000,000	0
Islamic Community Services	48,000	48,000	0
Rape Crisis Society of Trinidad and Tobago	300,000	300,000	0
T & T Innovative Parenting Support	290,000	290,000	0
T & T Red Cross Society	730,000	730,000	0
Sub-Total	2,368,000	2,368,000	0
Homes for Senior Citizens			
Chaguanas Senior Citizens Home	144,187	144,187	0
Couva Home for the Aged	148,000	148,000	0
JC McDonald Home for the Aged	239,382	239,382	0
La Brea Senior Citizens Home	77,674	77,674	0
Mayaro Home for the Aged	44,194	44,194	0
Point Fortin Senior Citizens Association	200,880	200,880	0
Sangre Grande Home for the Aged	133,920	133,920	0
Siparia Home for the Aged	110,707	110,707	0
Toco Home for Senior Citizens	44,640	44,640	0
Sub-Total	1,143,584	1,143,584	0
Hostels/Halfway Houses			
Salvation Army Hostel for Young Women	73,200	73,200	0
Shelter for Women and Children	90,000	90,000	0
The Halfway House	65,000	65,000	0
Sub-Total	228,200	228,200	0

ORGANISATION	SUBVENTIONS PAYABLE	SUBVENTIONS PAYABLE	DIFFERENCE IN SUBVENTIONS PAYABLE
	2019	2020	IN 2020 FROM 2019
	TT\$	TT\$	TT\$
Youth NGOs	110	ΙΙΨ	110
Girl Guides Association of T&T	84,000	84,000	0
President Awards of T&T	60,000	60,000	0
Scout Association of T&T	126,000	126,000	0
Young Men's Christian Association (YMCA)	156,000	156,000	0
Young Women's Christian Association (YWCA)	30,000	30,000	0
Sub-Total	456,000	456,000	0
Ministry of Social Development and Family Services' Total	450,000	430,000	· ·
Subventions	54,571,497	54,092,408	-479,089
OFFICE OF THE PRIME MINISTER (GENDER AND CHILD AFFAIRS)			
Family Life and Counselling Service			
ChildLine	1,734,196	1,734,196	0
Network of Non-Governmental Organisations of Trinidad and Tobago for the Advancement of Women	200,000	200,000	0
New Life Ministries for the Establishment and Administration of a Treatment and Rehabilitation Centre	900,000	900,000	0
The Heroes Foundation	420,000	420,000	0
<u>Sub-Total</u>	3,254,196	3,254,196	0
Children's Homes*			
A Bridge of Hope	258,350	507,975	249,625
Amica House	160,500	309,450	148,950
Angels of Hope Children's Foundation	193,325	0	-193,325
Casa de Corazon	124,500	251,000	126,500
Cecilia's Children Foundation	41,075	122,850	81,775
Chickland Children's Home	53,500	156,300	102,800
Couva Children's Home & Crisis Nursery	135,100	320,130	185,030
Credo Foundation for Justice - Credo Development Centre	79,350	150,970	71,620
Credo Foundation for Justice - Sophia House	80,225	178,177	97,952
Society of St. Vincent De Paul - Cyril Ross Nursery	85,925	192,100	106,175
Dar-Ul-Aman Freeport Children's Home	49,100	108,150	59,050
El Shaddai Restoration Home for Children	103,100	215,600	112,500
Ezekiel Home for Abandoned Children	146,700	282,925	136,225
Ferndean's Place Children's Home	100,000	205,500	105,500
Haven of Hope	95,400	191,900	96,500
Jairah House	41,100	82,225	41,125
Joshua House	85,400	172,000	86,600
Mothers' Union Children's Home	63,000	115,800	52,800
Living Water Community - Our Lady of the Wayside	152,000	289,200	137,200
Raffa House	47,800	98,450	50,650
Rainbow Rescue	89,154	162,566	73,412
Sri Jayalakshmi Children's Home Ltd	91,500	192,000	100,500
The Hope Centre	98,900	185,350	86,450
The Allyson Lynch Home	36,300	90,700	54,400
The Islamic Home for Children Inc.	110,250	226,900	116,650
The Margaret Kistow Children's Home	211,200	492,100	280,900
Vishok Bhavan	67,500	135,000	67,500
Sub-Total	2,800,254	5,435,318	2,635,064

^{*} In November 2016, Cabinet agreed to the Financial Assistance to Community Residences on the Payment per Child System (PPC).

ORGANISATION Industrial Schools	SUBVENTIONS PAYABLE 2019 TT\$	SUBVENTIONS PAYABLE 2020 TT\$	DIFFERENCE IN SUBVENTIONS PAYABLE IN 2020 FROM 2019 TT\$
St. Dominic's Children's Home	18,262,900	18,262,900	0
St. Jude's School for Girls	8,000,000	8,000,000	0
St. Mary's Children's Home	13,500,000	13,500,000	0
Sub-Total	39,762,900	39,762,900	0
Office of the Prime Minister's (Gender and Child Development) Total Subventions	45,817,350	48,452,414	2,635,064
MINISTRY OF COMMUNITY DEVELOPMENT, CULTURE AND THE ARTS			
The Art Society of Trinidad & Tobago	20,000	20,000	0
Chaguaramas Military History and Aerospace Museum	300,000	300,000	0
National Dance Association of Trinidad & Tobago	130,000	130,000	0
National Drama Association of Trinidad & Tobago	100,000	100,000	0
National Parang Association of Trinidad & Tobago	120,000	120,000	0
Santa Rosa First Peoples Community	1,400,000	1,400,000	0
San Fernando Arts Council	30,000	30,000	0
Secondary Schools Drama Association	30,000	30,000	0
Secondary Schools Sanskritik Sangam	40,000	40,000	0
Transformation and Development Centres (TDCs)	2,129,022	2,129,022	0
Trinbago Unified Calypsonians' Organisation	50,000	50,000	0
Trinidad Theatre Workshop	30,000	30,000	0
Trinidad and Tobago Federation of Women's Institutes	8,000	8,000	0
Trinidad and Tobago Music Festival Association	100,000	100,000	0
The Little Carib Theatre and Folk House	100,000	100,000	0
Ryu Dan Dojo	135,000	135,000	0
Ministry of Community Development Culture and the Arts's Total Subventions	4,722,022	4,722,022	0
MINISTRY OF HEALTH			
Chronic Diseases			
Diabetes Association of Trinidad and Tobago	150,000	150,000	0
HEAL (Helping Every Addict Live)	120,000	120,000	0
Heartbeat International	565,000	565,000	0
Living Water Community	3,201,350	3,201,350	0
Lupus Society of Trinidad and Tobago	10,500	10,500	0
Rebirth House and Oasis Drop-In-Centre	1,666,749	1,666,749	0
Serenity Place	179,160	179,160	0
South Cancer Support Group	100,000	100,000	0
The Just Because Foundation	240,000	240,000	0
Trinidad and Tobago Cancer Society	1,500,000	1,500,000	0
Trinidad and Tobago Heart Foundation	225,000	225,000	0
Trinidad and Tobago National Council on Alcoholism	300,000	300,000	0
Services to Persons with Disabilities			
Autistic Society	300,000	300,000	0
Horses Helping Humans	700,000	700,000	0

ORGANISATION	SUBVENTIONS PAYABLE 2019 TT\$	SUBVENTIONS PAYABLE 2020 TT\$	DIFFERENCE IN SUBVENTIONS PAYABLE IN 2020 FROM 2019 TT\$
Services to Children			
Christ Child Convalescent Home	613,000	613,000	0
Cotton Tree Foundation	385,300	385,300	0
HIV & AIDS			
Medical Research Foundation	5,985,157	5,985,157	0
Maternal & Neonatal Care			
Breast Feeding Association of Trinidad & Tobago	200,000	200,000	0
Mamatoto Centre	150,000	150,000	0
Other Health Related Serivces			
Friends of the Blood Bank	500,000	500,000	0
Society for Inherited Severe Blood Disorder	60,000	60000	0
Ministry of Health's Total Subventions	17,151,216	17,151,216	0
MINISTRY OF LABOUR AND SMALL ENTERPRISE DEVELOPMENT			
International Labour Organisation (Grant for rent assistance)	0	1,129,371	1,129,371
Ministry of Labour and Small Enterprise Development's Total Subventions	0	1,129,371	1,129,371
MINISTRY OF NATIONAL SECURITY			
Crime Stoppers	2,000,000	2,000,000	0
Vision on Mission	7,254,000	7,254,000	0
Trinidad and Tobago Police Service			
Police Youth Clubs	1,597,800	6,000,000	4,402,200
Ministry of National Security's Total Subventions	10,851,800	15,254,000	4,402,200
MINISTRY OF SPORT AND YOUTH AFFAIRS **			
Sport and Physical Education Department			
Trinidad & Tobago Equestrian Association	80000	0	-80,000
Trinidad and Tobago Triathlon Federation	75000	150,000	75,000
Surfing Association of Trinidad & Tobago	30000	0	-30,000
The Nat'l Ballroom Dance Association of T&T	100000	0	-100,000
The Trinidad & Tobago Target Archery Federation	80000	0	-80,000
Trinidad & Tobago Automobile Sport Association	80000	0	-80,000
Trinidad & Tobago Badminton Association	80000	0	-80,000
Trinidad & Tobago Chess Association	100000	90,000	-10,000
Trinidad & Tobago Darts Association	50000	0	-50,000
Trinidad & Tobago Rally Club	80000	150,000	70,000
Trinidad & Tobago Jump Rope Federation	50000	0	-50,000
Special Olympics Trinidad & Tobago	620325	0	-620,325
T&T Table Tennis Association	137025	0	-137,025
T&T Olympic Committee	2000000	0	-2,000,000
T&T Squash Association	100000	0	-100,000
T&T Dragon Boat Federation	100000	0	-100,000
National Kick Boxing T&T	40000	0	-40,000
PKATT Sport Martial Arts Association TT	224250	0	-224,250
T&T Draughts and Checkers	25000	150,000	125,000

ORGANISATION	SUBVENTIONS PAYABLE 2019 TTS	SUBVENTIONS PAYABLE 2020 TTS	DIFFERENCE IN SUBVENTIONS PAYABLE IN 2020 FROM 2019 TT\$
TT All Fours Federation	25000	0	-25,000
TT Canoeing & Rowing Federation	20000	0	-20,000
Trinidad & Tobago Darts Association	85000	0	-85,000
Trinidad & Tobago Scrabble Association	0	204,000	204,000
Trinidad & Tobago Game Fishing Association	0	230,000	230,000
Trinidad & Tobago Body Building and Fitness Federation	0	50,000	50,000
Trinidad & Tobago Windball Cricket Association	0	0	0
Trinidad & Tobago Table Tennis Association	0	0	0
The Wushu Assciation of Trinidad and Tobago	0	150,000	150,000
Trinidad and Tobago Canoeing and Rowing Federation	0	150,000	150,000
Trinidad Rifle Association	0	150,000	150,000
Trinidad and Tobago Paralympic Committee	0	150,000	150,000
The National Ballroom Dance Association of Trinidad & Tobago	0	150,000	150,000
Trinidad & Tobago Cheer Federation	0	150,000	150,000
<u>Sub-Total</u>	4,181,600	1,924,000	-2,257,600
Elite Athlete Assistance Programme			
Funding for Athletes	395,000	0	-395000
Sub-Total	395,000	0	-395000
Youth Division			
Walker Lela Foundation (Group)	0	9,989	9,989
Junior Chamber International (JCI) (Group)	0	30,802	30,802
Shari Petti (Individual applying for a Group)	0	20,000	20,000
TT Youth Will Rise (Group)	0	5,625	5,625
ROOTS Foundation TT (Group)	0	38,696	38,696
Individual Grants	0	9,834	9,834
Sub-Total	0	114,947	114,947
Ministry of Sport and Youth Affairs' Total Grants	4,576,600	2,038,947	-2,537,653

ORGANISATION	SUBVENTIONS PAYABLE 2019 TTS	SUBVENTIONS PAYABLE 2020 TTS	DIFFERENCE IN SUBVENTIONS PAYABLE IN 2020 FROM 2019 TTS
Sports Company of Trinidad & Tobago (SPORTT)**			
NATIONAL GOVERNING BODIES (NGB's)			
Amateur Swimming Association of Trinidad and Tobago	1,618,828	75,418	-1543409.81
Lawn Tennis Association of Trinidad and Tobago	377,613	220,356	-157256.96
National Amateur Athletics Association	2,419,324	765,274	-1654050.00
National BasketBall Association of Trinidad and Tobago	60,000	12,281	-47719.00
National Amateur Boxing Association	654,354	175,000	-479354.34
Trinidad and Tobago Cricket Board	90,000	1,773,500	1683500.00
Trinidad and Tobago Cycling Federation	1,731,468	1,204,097	-527371.69
Trinidad and Tobago Football Association	4,781,412	1,762,323	-3019088.58
Trinidad and Tobago Golf Association	233,810	144,287	-89523.00
Trinidad and Tobago Amateur Gymnastics Association	82,900	132,500	49600.00
Trinidad and Tobago Hockey Board	60,000	395,870	335870.00
Trinidad and Tobago Netball Association	1,134,013	0	-1134013.23
Trinidad and Tobago Rugby Union	488,695	76,492	-412203.00
Trinidad and Tobago Sailing Association	441,690	356,929	-84761.05
Trinidad and Tobago Volleyball Federation	527,828	0	-527828.00
Asst. to Athletes & Other Org.	18,313	0	-18313.00
Sports Company of Trinidad & Tobago's Total Grants	14,720,248	7,094,327	-7,625,922
GRAND TOTAL	152,410,733	149,934,704	-2,476,029

^{**} Ministry of Sports and Youth Affairs and SPORTT assist organisations via grants as requested by the organisations and subject to availability of funds.

List of Acronyms

ACTT	A sero ditetion Council of Trivial - 1 - 1 - 1 - 1
ACTT	Accreditation Council of Trinidad and Tobago
ADHD	Attention Deficit Hyperactivity Disorder
AGLA	Attorney General and Legal Affairs
AHP	Affordable Housing Programme
AIMS	Assessment Instrument for Mental Health
	Systems
B2B	Business to Business
CAAD	Conciliation Advisory and Advocacy Division
CADV	Coalition Against Domestic Violence
CAPE	Caribbean Advanced Proficiency Examination
CARPHA	Caribbean Public Health Agency
СВО	Community-Based Organisations
ccc	Civilian Conservation Corps
CDPF	Community Development Partnership Forum
CDAP	Chronic Disease Assistance Programme
CEP	Community Empowerment Programme
CEPEP	Community-based Environment Protection &
	Enhancement Programme
CHINS	Children in Need of Supervision
CMSD	Community Mediation Services
Com SporTT	Community Sport Programme
COSTAATT	College of Science, Technology and Applied
	Arts of Trinidad and Tobago
CSEC	Caribbean Secondary Entrance Certificate
CR	Community Residences
CSDP	Centre for Socially Displaced Persons
CSO	Civil Society Organisation
CSO	Central Statistical Office
CSU	Customer Service Unit
CTS	Community Therapeutic Services
СХС	Caribbean Examinations Council
DAGM	Disability Assistance Grant for Minors
DATAS	Department of Advance Training and Advisory
	Services
DEIE	Division of Education, Innovation and Energy
DHV	District Health Visitors
DIP	
	National Screening and Management of

DOA	Division of Againg
	Division of Ageing
DSURPU	Division of Settlements, Urban Renewal and Public Utilities
DV4	
DYA	Department of Youth Affairs
ECCE	Early Childhood Care and Education
EDNP	Energy Dense Nutrition Poor
EfS	Education for Sustainability
e-Govern-	Electronic Government
ment	
E-IDCOT	Eco-Industrial Development Company of
	Tobago
ELDAMO	Elderly and Differently-Abled Mobile Service
EOC	Equal Opportunity Commission
EP	Electrification Programme
ERHA	Eastern Regional Health Authority
ERP	Enterprise Resource Planning
ETA	Electronic Transactions Act
EU	European Union
FBO	Faith-Based Organisations
FIPCOT	Fish Processing Company of Tobago
FPATT	Family Planning Association of Trinidad and
	Tobago
G2B	Government to Business
GASHHP	Government Aided Self-Help Housing
	Programme
GATE	Government Assistance for Tuition Expenses
GBV	Gender Based Violence
GCA	Gender and Child Affairs Division
GDP	Gross Domestic Product
GHAI	Global Health Advocacy Incubator
GoRTT	Government of the Republic of Trinidad and Tobago
HBS/SLC	Household Budget/Survey of Living Conditions Survey
HCS	Home Construction Subsidies
HDC	Housing Development Corporation
HELP	Higher Education Loan Programme
HFSS	High Fat, Sugar and Salt
HIS	Health Information System

HSSP	Health Services Support Programme
HVIP	Housing and Village Improvement Programme
НҮРЕ	Helping Youth Prepare for Employment
ICT	Information and Communications Technology
ICU	Intensive Care Unit
ICP	Industrial Craft Programme
IDB	Inter-American Development Bank
ILO	International Labour Organisation
IOM	International Organisation for Migration
ISEMS	Integrated Social Enterprise and Management
	System
JCS	Junior Co-operative Societies
LEEAP	Life-Skills, employability Entrepreneurship,
	Activism and Patriotism
LED	Local Economic Development
LINAC	Linear Accelerator
LSA	Land Settlement Agency
LSB	Local School Board
LWC	Living Water Community
MALF	Ministry of Agriculture, Land and Fisheries
MCDCA	Ministry of Community Development, culture
	and the Arts
МоЕ	Ministry of Education
МоН	Ministry of Health
MHUD	Ministry of Housing and Urban Development
MICS	Multiple Indicator Cluster Survey
MILAT	Military-Led Academic Training
MNS	Ministry of National Security
МОН	Ministry of Health
MOL	Ministry of Labour
MOLSED	Ministry of Labour and Small Enterprise
	Development
MOU	Memorandum of Understanding
MOWT	Ministry of Works and Transport
MPA	Ministry of Public Administration
MPU	Ministry of Public Utilities
MRDLG	Ministry of Rural Development and Local
	Government
MSDFS	Ministry of Social Development and Family
MCVA	Services Ministry of Coopt and Youth Affaire
MSYA	Ministry of Sport and Youth Affairs
MTI	Ministry of Trade and Industry
MuST	Multi-Sector Skills Training (MuST) Programme
MWB	Minimum Wages Board

MYONS	Ministry of Youth Development and National
	Service
MYPART	Military-Led Youth Programme of Apprenticeship and Reorientation Training
NACC	National AIDS Coordinating Committee
NADAPP	National Alcohol and Drug Abuse Prevention
	Programme
NALIS	National Library and Information System
	Authority
NAMDEVCO	The National Agricultural Marketing and
	Development Corporation
NCD	Non-Communicable Diseases
NCP	National Productivity Council
NCPP	National Crime Prevention Programme
NCR	National Children's Registry
NCRHA	North Central Regional Health Authority
NEC	National Enrichment Centre
NEDCO	National Entrepreneurship Development
	Company
NESC	National Energy Skills Centre
NFSD	National Family Services Division
NGO	Non-Governmental Organisation
NIHERST	National Institute of Higher Education, Research,
	Science and Technology
NIBTT	National Insurance Board of Trinidad and
	Tobago
NIS	National Insurance
NPRS	National Poverty Reduction Strategy
NPSCD	National Policy for Sustainable Community
	Development
NSDP	National Skills Development Programme
NSITT	National Statistical Institute of Trinidad and
	Tobago
NSMP	National Social Mitigation Plan
NSS	National Service System
NSTC	National Service Training Centres
NTA	National Training Agency
NWRHA	North West Regional Health Authority
ОЈТР	On-the-Job Training Programme
ОРМ	Office of the Prime Minister
OSH	Occupational Safety and Health
PAG	Public Assistance Grant
PCR	Polymerase Chain Reaction
PLTP	Principals Leadership Training Programme
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PMTCT	Prevention of Mother to Child Transmission
POSGH	Port of Spain General Hospital
PSAEL	Palo Seco Agricultural Enterprises Limited
PTSC	Public Transportation Service Corporation
PwDs	Persons with Disabilities
RDC	Rural Development Company
REAP	Residential Electrification Assistance
	Programme
RITTR	Rehabilitating Inmates through Training and
	Retraining
SBM	School Based Management
SBSDU	Strategic Business Support and Development
	Unit
SCP	Senior Citizens Pension
SDCMC	Street Dwellers Co-ordinating and Monitoring
	Committee
SDG	Sustainable Development Goal
SEA	Secondary Entrance Assessment
SEW	Single Electronic Window
SIP	School Improvement Project
SLMS	School and Management System
SMC	Small and Medium Contractors
SMT	Standard Means Test
SSB	Sugar Sweetened Beverage
SSCMS	Social Services Case Management System
SSE	Social Support and Empowerment Unit
SSM	Social Sector Ministries
STARS	Student Transition and Remediation Support
STIs	Sexually Transmitted Infections
SWD	Social Welfare Division
SWMCOL	Solid Waste Management Company Limited
SWRHA	South West Regional Health Authority
TACC	Tobago AIDS Co-ordinating Committee
TCOSWAF	Tobago Cold Storage and Warehouse Facility
TCPL	Tobago Cassava Products Limited
TADCO	Tobago Agribusiness Development Company
TATT	Telecommunications Authority of Trinidad and
	Tobago
THA	Tobago House of Assembly
ТРСМИ	Transformation Programme and Change
	Management Unit
TSTT	Telecommunications Services of Trinidad and
	Tobago
TTC	The Tobago's Teachers' Centre
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TTDF	Trinidad and Tobago Defence Force
MILTT	Trinidad and Tobago Judicial Management
	Information System
TTPS	Trinidad and Tobago Police Service
TTSA	Trinidad and Tobago Squash Association
TVET	Technical and Vocational Education and
	Training
UDeCOTT	Urban Development Corporation of Trinidad
	and Tobago Limited
UN	United Nations
UNAIDS	Joint United Nations Programme on HIV/AIDS
UNCRPD	United Nations Convention on the Rights of
	Persons with Disabilities
UNESCO	United Nations Educational, Scientific and
	Cultural Organization
UNEVOC	International Centre for Technical and
	Vocational Education and Training
UNDP	United Nations Development Programme
UNHCR	United Nations High Commissioner for
	Refugees
UNICEF	United Nations Children Fund
URP	Unemployment Relief Programme
UTT	University of Trinidad and Tobago
UWI	University of the West Indies
UWIOC	University of the West Indies Open Campus
UWI SON	University of the West Indies School of Nursing
VABs	Values, Attitudes and Behaviours
VCEFL	Venture Capital Equity Fund Limited
VWSU	Victim and Witness Support Unit
WHO	World Health Organisation
WWTPs	Waste Water Treatment Plans
YDACs	Youth Development and Apprenticeship
	Centres
YTEPP	Youth Training and Employment Partnership
	Programme



Glossary of Terms

Term	Definition
Budget Allocation	A budget allocation is the amount of funding designated to each expenditure line. It designates the maximum amount of funding an organisation is willing to spend on a given item or programme.
Empowerment	The expansion of people(s) capacities and choices; the ability to exercise choice based on freedom from hunger, want and deprivation; and the opportunity to participate in, or endorse, decision-making that affects their lives.
Enterprise Resource Planning	Enterprise resource planning (ERP) refers to a type of software that organisations use to manage day-to-day business activities such as accounting, procurement, project management, risk management and compliance, and supply chain operations. It is the integrated management of main business processes
Evidence-Based Decision-Making	Evidence Based Decision-Making is a process for making decisions about a program, practice, or policy that is grounded in the best available research evidence and informed by experiential evidence from the field and relevant contextual evidence.
Family	The primary institution within society consisting of two or more individuals with a continuing genetic and/or legal relationship that provides for the social, economic, emotional, spiritual and protective needs of its members.
Fiscal Deficit	An occurrence when expenditure exceeds collected revenue.
Food Security	Food security exists when all people, at all times, have physical and economic access to sufficient, safe and nutritious food that meets their dietary needs and food preferences for an active and healthy life.
Health	A state of physical, mental, and social well-being and productive functioning, not merely the absence of disease or infirmity
Health System	All services, functions and resources in a geographic area whose primary purpose is to affect the state of health of the population.
Health and Wellness	Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity. Wellness is the process of becoming aware of and making choices which optimises one's well-being.
HIV/AIDS	HIV is a virus that can lead to AIDS. HIV is spread through body fluids that attacks the body's immune system. Over time, HIV can destroy so many of these cells that the body cannot fight off infections and disease. This damage to the immune system makes it harder and harder for the body to fight off infections and some other diseases. These opportunistic infections or cancers take advantage of a very weak immune system and signal that the person has AIDS, the last stage of HIV infection.
Human Development	This involves expanding the richness of human life, rather than simply the richness of the economy in which human beings live. It is an approach that is focused on creating fair opportunities and choices for all people.
Human Trafficking/Trafficking in Persons	Means the recruitment, transportation, transfer, harbouring or receipt of persons by means of threat or use of force or other forms of coercion, abduction, fraud, deception, the abuse of power, the abuse of a position of vulnerability or the giving or receiving of payment or benefits to achieve the consent of a person having control over another person, for the purpose of exploitation.

Term	Definition
Inequality	The quality of being unequal or uneven such as social disparity, disparity of distribution or
	opportunity, lack of evenness and the condition of being variable.
Integrated Social Enterprise	A comprehensive, automated information system that will be used to administer the various
Management System (ISEMS)	programmes, grants and services of the Ministry of Social Development and Family Services.
(Economic) Inflation	Inflation is a quantitative measure of the rate at which the average price level of a basket of selected goods and services in an economy increases over a period of time. It is the constant rise in the general level of prices where a unit of currency buys less than it did in prior periods. Often expressed as a percentage, inflation indicates a decrease in the purchasing power of a nation's currency.
Labour market	The labour market, also known as the job market, refers to the supply and demand for labour in which employees provide the supply and employers the demand.
Mental Health	A state of well-being in which an individual realises his or her own abilities, can cope with the normal stresses of life, can work productively and is able to make a contribution to his or her community.
Methodology	A system of methods used in a particular area of study or activity.
Monitoring and Evaluation	Monitoring can be defined as continuous process of systematic data collection on pre-specified indicators. Evaluation process is an ongoing dynamic function which seeks to objectively and systematically assess the design, implementation, relevance and sustainability of a plan, project or programme.
Mitigation	The effort to reduce losses by lessening the impact of disasters. It entails analysing, reducing and insuring against risks that society faces.
Multidimensional Poverty	Multidimensional poverty encompasses the various deprivations experienced by poor people in their daily lives – such as poor health, lack of education, inadequate living standards, disempowerment, poor quality of work, the threat of violence, and living in areas that are environmentally hazardous, among others.
National budget	The National budget is the Government's financial plan for a given period. The budget states how much money the Government intends to spend during a year (expenditure), what it intends to spend it on (appropriation), and where it expects to get the money to pay for that spending (revenue). The budget usually covers one year which is known as the fiscal year. In Trinidad and Tobago, the fiscal year begins on October 1 and ends September 30.
Non-communicable disease	Non-communicable diseases (NCDs), also known as chronic diseases, tend to be of long duration and are the result of a combination of genetic, physiological, environmental and behaviours factors
Pandemic	An epidemic occurring worldwide, or over a very wide area, crossing international boundaries and usually affecting a large number of people.
Poverty	The state of one who lacks a usual or socially acceptable amount of money or material possessions.
Resilience	The capacity that ensures stressors and shocks do not have lasting adverse consequences. The ability of certain groups and individuals to deal with both exogenous and endogenous shocks and stressors.
Social Housing	This refers to houses and apartments that owned by local government or by other organisations that do not make a profit, and that are rented to people who have low incomes.
(Social) Initiative	Any purposive action aimed at addressing social problems; promoting social and environmental justice; improving the access to opportunities for deprived or marginalised persons, groups, or communities; enhancing social welfare; and contributing to sustainable development at large.

Term	Definition
(Social) Indicator	Social indicators are statistical time series that are "used to monitor the social system, helping
	to identify changes and to guide intervention to alter the course of social change". Examples
	include unemployment rates, crime rates, estimates of life expectancy and school enrolment
	rates.
Social Infrastructure	A subset of the infrastructure sector and typically includes assets that accommodate social
	services. Examples of Social Infrastructure Assets include schools, universities, hospitals, prisons
	and community housing. Social Infrastructure does not typically extend to the provision of
	social services, such as the provision of teachers at a school or custodial services at a prison.
Social Services	Benefits and facilities such as education, food subsidies, health care, and subsidised housing
	provided by a government to improve the life and living conditions of the children, disabled,
	the elderly, and the poor in the national community.
Social Protection	Social protection, as defined by the United Nations Research Institute For Social Development,
	is concerned with preventing, managing, and overcoming situations that adversely affect
	people's well-being. Social protection consists of policies and programs designed to
	reduce poverty and vulnerability by promoting efficient labour markets, diminishing people's
	exposure to risks, and enhancing their capacity to manage economic and social risks, such
	as unemployment, exclusion, sickness, disability and old age.
Social Protection System	Policies and programmes designed to reduce poverty and vulnerability of citizens by ensuring
Joelan Fotoculon System	they are financially secured, resilient to shocks and have the capacity to deal with unexpected
	challenges that may impact on their welfare.
Standard Means Test	Means testing is a targeting mechanism for assessing a person's or a family's eligibility to receive
Standard Means lest	benefits, based on income or other income-related characteristics.
Custainability	
Sustainability	This is concerned with the way natural systems function, remain diverse and produce
	everything it needs for the ecology to remain in balance. It also acknowledges that human
	civilisation takes resources to sustain our modern way of life.
Sustainable Development	Sustainable development is development that meets the needs of the present without
	compromising the ability of future generations to meet their own needs.
Sustainable Development Goals (SDGs)	Otherwise known as the Global Goals, these are a universal call to action to end poverty,
(3043)	protect the planet and ensure that all people enjoy peace and prosperity. These 17 Goals build
	on the successes of the Millennium Development Goals, while including new areas such as
	climate change, economic inequality, innovation, sustainable consumption, peace and justice,
	among other priorities.
Tracer Studies	A methodology to assess knowledge use and dissemination.
Underemployed	The condition in which people in a labour force are employed at less than full-time or regular
	jobs or at jobs inadequate with respect to their training or economic needs.
Unemployment	Unemployment occurs when a person who is actively searching for employment is unable
	to find work. Unemployment is often used as a measure of the health of the economy.
Unemployment Rate	Provides the percent of the labour force that is actively searching but unable to find a job.
	The number of unemployed people divided by the number of people in the labour force.
Vision 2030 – The Vision 2030 National Development Strategy	The Vision 2030 National Development Strategy (2016–2030) for Trinidad and Tobago, aims to
	provide a broad socio-economic development framework to the year 2030. It is intended to
(2016–2030)	provide for an orderly long-term development process, inclusive of the United Nations (UN)
	Sustainable Development Goals (SDGs).
Vulnerable Population	Those persons who are only able to meet their basic needs currently, but may not be able to
- aa.a.a.a.a.apaiddon	do so in the event of any shocks to their income.
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